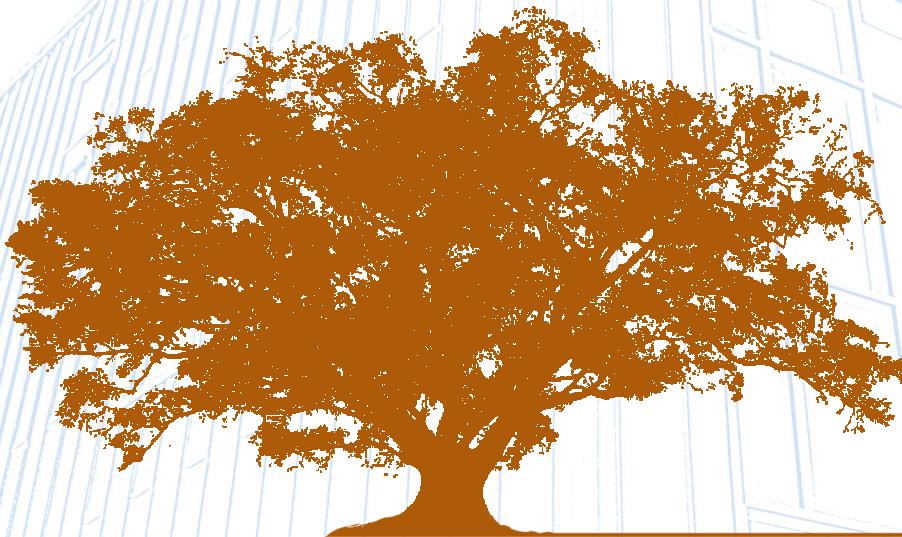




Mississippi Department of
Information Technology Services

Information Technology Course Catalog



EASTWOOD

EDUCATION CENTER

3771 Eastwood Drive | Jackson, MS 39211

October-December 2017

This catalog is also
available online at
www.its.ms.gov

About ITS Training: The Mississippi Department of Information Technology Services (ITS) Education Services Division offers an ongoing educational program designed to enhance and improve the computer and communication skills of personnel within state government. The training program is called the Eastwood Education Center. The curriculum is structured so that a person with no experience can begin with an introductory course and, if appropriate, progress to highly advanced levels of information processing.

The Eastwood Education Center uses MAGIC for course scheduling, registration, permanent records, and student transcripts. This system provides the necessary documentation for state agencies and the students regarding their training accomplishments. Certificates are provided to students upon successful completion of courses. To register for ITS training, please visit the MAGIC portal: <https://portal.magic.ms.gov/irj/portal>.

During Fiscal Year 2017, ITS offered approximately 90 instructor led classes to approximately 271 students, representing numerous state agencies, universities, community colleges, and governing authorities. The curriculum has been expanded as the demand for information systems skills has increased. The Eastwood Education Center provides the necessary education and training to make state personnel more productive at a significantly lower cost than outside training sources.

Customized Training: The Eastwood Education Center has the resources to provide instruction in almost any information systems area needed by state government employees. In addition to the regularly scheduled courses, we will design a class to meet your specific training needs. We also provide online training in conjunction with Skillsoft.

Continuing Education is the Key to Success:

The future of Mississippi government depends on efficient execution of the services it provides. State budget constraints make it imperative that agencies use information technology effectively to increase personnel productivity. If agencies cannot perform their tasks more efficiently, services which they provide cannot be maintained, much less expanded to meet pressing needs. Continuing education and training are essential for the effective planning, implementation, support, and use of these technological solutions. The ITS Education Services Division offers an excellent means of fulfilling these goals in a cost-effective way.

Other Services Offered by ITS:

ITS offers a variety of other services including on-site training assistance and follow-up, system analysis, design, programming, documentation, project management, feasibility studies, long-range planning, procurement, telephone services, and general consulting. If we can be of service to you in any of these areas, please call (601) 432-8000.

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General Information

Welcome to the Eastwood Education Center:

The Eastwood Education Center, administered for the State of Mississippi by the Department of Information Technology Services, offers an educational program designed to enhance and improve the skills of information processing personnel within state government.

Facilities:

The Eastwood Education Center is located at 3771 Eastwood Drive, in Jackson, MS. The Eastwood Education Center has two hands-on training labs. These labs are configured with a variety of PC applications and have communications capabilities with the mainframe at the State Data Center.

Instructors:

Highly trained individuals who work in the industry or are instructors at state colleges and universities teach classes at the Eastwood Education Center. Instructors possess years of practical experience, as well as academic credentials. Constant monitoring and evaluation of instructors ensure that classes are taught by individuals with a wide range of knowledge, as well as exceptional teaching skills.

Registration:

Students need to register through the MAGIC Portal:

<https://portal.magic.ms.gov/irj/portal>.

If you have problems with your user ID or password, call the MMRS Call Center at 601-359-1343. Select Option 1 (Security), Sub-option 1 (MAGIC.).

Class Size:

Class enrollment will be on a first-come, first-served basis. Class size is limited, and ITS reserves the right to establish class size and limit the number of students from each agency if the class size has to be cut. The Eastwood Education Center reserves the right to cancel any class due to under-enrollment or other reasonable cause.

Textbooks & Materials:

The textbooks and materials used for each course are listed on the schedule. Textbooks and materials are for use during class only. If a student wants a book, they can order them directly from the book vendor at their own expense.

Class Confirmation:

As soon as registrations are complete and plans for the October to December classes have been finalized, students will be notified of the exact starting dates, instructors, and locations for each class at least two weeks prior to the first day of class.

Cancellations and Substitutions:

Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

On-Line Training: ITS has an agreement with Skillsoft to provide self-paced training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement. Skillsoft offers over 3,200 courses available via the Intranet or the Internet. Training is available anywhere, anytime. Please visit the ITS/Skillsoft website via the ITS website, www.its.ms.gov, for more course information.

Charges: The total charge for ITS classes includes tuition, lab fee, and materials fee. See the schedule for estimated charges for individual classes.

Tuition for ITS classes is categorized as follows:

Course Type	State Employees	Non-State Employees
Overview courses less than 4 hours (IL)*	\$25.00	\$100.00
Courses 10 hours or less (IL)*	\$100.00	\$400.00
Courses 11—20 hours (IL)*	\$150.00	\$450.00
Courses 21—30 hours (IL)*	\$300.00	\$600.00
Vendor-conducted course**	See Schedule	Contact ITS
Online Training (Skillchoice Complete)	\$225.00/yr	N/A
Online Training (Full Library)	\$150.00/yr	N/A
Online Training (Technical)	\$150.00/yr	N/A
Online Training (Business)	\$150.00/yr	N/A
Online Training (Desktop)	\$55.00/yr	N/A

* Instructor Led Courses

** The maximum charges for on-site, vendor-conducted courses are listed on the schedule. Scheduling vendor-conducted courses on-site results in significant savings to the State for tuition and travel expenses.

Nonexempt Employees:

For state agencies who are sending nonexempt employees to classes meeting after normal working hours, the agency must evaluate their liability for overtime for these employees as provided by the Fair Labor Standards Act. If you have questions as to whether an employee is exempt, please contact the State Personnel Board. This statement does not apply to individuals who are paying for courses themselves.

For More Information:

If you have questions regarding this catalog or the Eastwood Education Center, please contact:

Susan Meek, Education Coordinator (601) 432-8186

COMPTIA A+ CERTIFICATION (2012 OBJECTIVES)

Brief Course Description:



In this course, you will acquire the essential skills and information needed to install, upgrade, repair, configure, troubleshoot, optimize, & perform preventative maintenance of basic personal computer hardware & software systems. Topics covered include:

- hardware & operating system fundamentals
- operational procedures
- peripheral & managing system components
- installing & configuring operating systems
- customized client environments
- networking technologies
- SOHO networks
- mobile computing
- security
- troubleshooting hardware components
- troubleshooting system-wide issues.

Prerequisites: Students should have experience with Windows-based personal computers, as well as a basic knowledge of computing concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$428.00
Estimated Costs for State Employee	\$428.00

Course: CNHA+2012

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, October 2, 2017, for 1 week	Monday - Friday 8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

Brief Course Description:



This course presents the concepts, commands, and practice required to configure Cisco switches and routers in multiprotocol internetworks. Topics covered include:

- operating and configuring a Cisco IOS Device
- managing your network environment
- configuring catalyst switch operations
- extending switched networks with VLANs
- determining IP routes
- managing IP traffic with access links
- establishing serial point-to-point connections
- establishing frame relay connections
- completing ISDN calls.

Prerequisites: Students should have A+ and Network+ experience.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

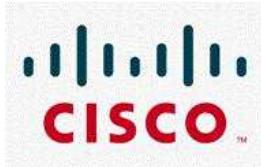
Course: CNHICND1

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802 Starting Monday, October 16, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM	Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 2

Brief Course Description:



This course focuses on skills and knowledge necessary to install, operate, and troubleshoot a small to medium-sized branch office Enterprise network, including configuring several switches and routers, connecting to a WAN, and implementing network security. Topics covered include:

- small network implementation
- medium-sized switched network construction
- medium-sized routed network construction
- single area OSPF
- EIGRP implementation
- access control lists
- address space management
- LAN extension to a WAN.

Prerequisites: INTERCONNECTING CISCO NETWORK DEVICES: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNHICND2

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, November 6, 2017, for 1 week	Monday - Friday 8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



DEPLOY & MANAGE CITRIX XENAPP/XEN DESKTOP 7.6 FAST TRACK

Brief Course Description:



This course provides students an accelerated path to obtain the skills required to successfully deploy & support a complete Citrix hosted application and desktop virtualization solution. Topics covered include:

- understanding the XenApp & XenDesktop solution
- hypervisor considerations
- infrastructure considerations & setup
- setting up Citrix components
- setting up XenApp & XenDesktop resources
- managing policies & profiles
- managing printing
- setting up & managing provisioning services
- managing & monitoring sessions, sites & end users with Director
- setting up NetScaler.

Prerequisites: Students should have an understanding of server, desktop, & application virtualization concepts, basic storage knowledge, basics of Citrix licensing, and familiarity with at least one hypervisor.

Materials & Approximate Course Cost:

Tuition for state employees	\$3,995.00
Estimated Costs for State Employee	\$3,995.00

Course: CNHCMB300

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, October 23, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS

ADMINISTERING AN SQL DATABASE INFRASTRUCTURE

Brief Course Description:



Topics covered include:

- authenticating & authorizing users
- assigning servers & database roles
- authorizing users to access resources
- protecting data with encryption & auditing
- SQL server recovery models
- backup of SQL databases
- restoring SQL server databases
- automating SQL server management
- configuring security for SQL server agent
- monitoring SQL server with alerts & notifications
- introduction to managing SQL server by using PowerShell
- tracing access to SQL server
- monitoring SQL server
- troubleshooting SQL server
- importing & exporting data.

Prerequisites: Students should have a basic knowledge of the Microsoft Windows operating system and its core functionality, working knowledge of Transact-SQL, and working knowledge of relational databases.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20764

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, October 2, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1802	Starting Monday, November 6, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, October 23, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

ADMINISTERING MICROSOFT SQL SERVER DATABASES (2014)

Brief Course Description:



This course focuses on how to use SQL Server 2014 product features & tools related to maintaining a database. Topics covered include:

- installing SQL Server 2014
- working with databases
- SQL Server 2014 recovery models
- backup of SQL Server 2014 databases
- restoring SQL Server 2014 databases
- importing & exporting data
- authenticating & authorizing users
- assigning server & database roles
- protecting data by using encryption & auditing
- automating SQL Server 2014 management
- configuring security for SQL server agent
- monitoring SQL Server 2014 by using alerts & notifications
- performing ongoing database maintenance
- monitoring SQL Server 2014.

Prerequisites: Students must have a basic knowledge of the Microsoft Windows operating system and its core functionality, as well as a working knowledge of Transact-SQL, relational databases, and database design.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20462

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 23, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, December 11, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



ADVANCED AUTOMATED ADMINISTRATION WITH WINDOWS POWERSHELL

Brief Course Description:



Topics covered include:

- creating advanced functions
- using CMDLETS and Microsoft .Net framework in Windows Powershell
- writing controller scripts
- handling script errors
- using XML data files
- managing server configurations by using desired state configuration
- analyzing & debugging scripts
- understanding Windows Powershell workflow.

Prerequisites: Students should have knowledge & experience working with Windows Powershell and experience in general Windows Server & Windows Client administration.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,035.00
Estimated Costs for State Employee	\$1,035.00

Course: CNH10962

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, November 6, 2017, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

CONFIGURING ADVANCED WINDOWS SERVER 2012 SERVICES

Brief Course Description:



Topics covered include:

- implementing advanced network services and advanced file services
- implementing dynamic access control
- implementing network load balancing
- implementing failover clustering
- implementing failover clustering with Hyper-V
- implementing disaster recovery
- implementing distributed AD DS deployments
- implementing AD DS sites & replication
- implementing AD CS
- implementing AD RMS AD FS.

Prerequisites: INSTALLING & CONFIGURING WINDOWS SERVER 2012

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20412

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, December 18, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

DESIGNING & DEPLOYING MICROSOFT EXCHANGE SERVER 2016

Brief Course Description:



Exchange Server 2016

Topics covered include:

- planning Exchange Server 2016 deployments
- planning & deploying Exchange Server 2016 mailbox services, message transport, & client access
- designing & implementing high availability
- maintaining Exchange Server 2016
- designing messaging security
- designing & implementing message retention
- designing messaging compliance
- designing & implementing messaging coexistence
- upgrading to Exchange Server 2016
- planning a hybrid exchange server deployment.

Prerequisites: ADMINISTERING MICROSOFT EXCHANGE SERVER 2016

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20345-2

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, October 23, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1802	Starting Monday, December 11, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

DEVELOPING MICROSOFT SQL SERVER DATABASES (2014)

Brief Course Description:



This course introduces SQL Server 2014 and describes logical table design, indexing, & query plans. Topics covered include:

- introduction to database development
- designing & implementing tables
- ensuring data integrity through constraints
- introduction to indexing
- advanced indexing
- columnstore indexes
- designing & implementing views
- designing & implementing stored procedures and user-defined functions
- responding to data manipulation via triggers
- implementing managed code in SQL Server
- storing & querying XML data in SQL Server
- working with SQL Server spatial data.

Prerequisites: Students must have knowledge of writing Transact-SQL queries and basic relational database concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20464

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, October 9, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

IDENTIFY WITH WINDOWS SERVER 2016

Brief Course Description:



Topics covered include:

- installing & configuring DCs
- managing objects in AD DS
- advanced AD DS infrastructure management
- implementing & administering AD DS sites & replication
- implementing Group Policy
- managing user settings with GPOs
- security AD DS
- deploying & managing certificates
- implementing & administering AD FS
- implementing & administering AD RMS
- implementing AD DS synchronization with Azure AD
- monitoring, managing, & recovering AD DS.

Prerequisites: Students must have experience with AD DS, working with and configuring Windows Server, IP addressing DHP, an awareness of basic security best practices, and Windows PowerShell command-line interface.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20742

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, October 9, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

IMPLEMENTING DATA MODELS & REPORTS WITH MS SQL SERVER (2014)

Brief Course Description:



This course describes how to implement multidimensional & tabular data models, deliver reports with Microsoft SQL Server Reporting Services, and create dashboards with SharePoint Server PerformancePoint Services. Topics covered include:

- introduction to business intelligence & data modeling
- creating multidimensional databases
- working with cubes & dimensions
- working with measures & measure groups
- MDX
- enhancing a cube
- implementing an analysis services tabular data model
- DAX
- implementing & enhancing reports with SQL Server Reporting Services
- managing report execution & delivery
- performing predictive analysis with data mining.

Prerequisites: Students must have experience with designing a normalized database, creating tables & relationships, querying with Transact-SQL, basic programming constructs, and awareness of key business priorities.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20466

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, November 27, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

INSTALLATION, STORAGE & COMPUTE WITH WINDOWS SERVER 2016

Brief Course Description:



Topics covered include:

- installing, upgrading, & migrating servers & workloads
- configuring local storage
- implementing enterprise storage solutions
- implementing storage spaces & data deduplication
- installing & configuring Hyper-V & virtual machines
- deploying & managing Windows Server & Hyper-V containers
- overview of high availability & disaster recovery
- implementing & managing failover clustering
- implementing failover clustering for Hyper-V virtual machines
- implementing network load balancing
- creating & managing deployment images
- managing, monitoring, & maintaining virtual machine installations.

Prerequisites: Students should have a basic understanding of networking fundamentals, security best practices, basic AD DS concepts, server hardware, as well as experience supporting & configuring Windows client operating systems.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20740

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, November 27, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, December 4, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

INSTALLING & CONFIGURING WINDOWS SERVER 2012

Brief Course Description:



Topics covered include:

- deploying & managing Windows Server 2012
- introduction to AD Domain Services
- managing AD Domain Services Objects
- automating AD Domain Services administration
- implementing IPv4
- implementing DHCP, DNS, IPv6
- local storage, file & print services
- group policy
- securing Windows servers by using group policy objects
- implementing server virtualization with Hyper-V.

Prerequisites: Students must have an understanding of networking fundamentals and configuring security & administration tasks in an enterprise environment, as well as experience supporting or configuring MS Windows clients.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20410

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, October 16, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

NETWORKING WITH WINDOWS SERVER 2016

Brief Course Description:



Topics covered include:

- planning & implementing an IPv4 network
- implementing DHCP
- implementing IPv6
- implementing DNS
- implementing & managing IPAM
- remote access in Windows Server 2016
- implementing Direct Access
- implementing VPNs
- implementing networking for branch offices
- configuring advanced networking features
- implementing software-defined networking.

Prerequisites: Students should have experience with Windows Server infrastructure enterprise environment, OSI, core networking infrastructure components and technologies, LANs, WANs, TCP/IP, Hyper-V, and virtualization.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20741

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, December 4, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

PROVISIONING SQL DATABASES

Brief Course Description:



Topics covered include:

- SQL Server 2016 components
- installing SQL Server 2016
- upgrading SQL server to SQL Server 2016
- deploying SQL server on Microsoft Azure
- working with databases
- database storage options
- performing database maintenance

Prerequisites: Students should have basic knowledge of the Microsoft Windows operating system and its core functionality, and a working knowledge of Transact- SQL.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,035.00
Estimated Costs for State Employee	\$1,035.00

Course: CNH20765

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Monday, December 4, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



ANALYZING DATA WITH POWER BI

Brief Course Description:



The purpose of this course is to give students a good understanding of data analysis with Power BI. Topics covered include:

- Power BI desktop data transformations
- Power BI desktop modeling
- Power BI desktop visualization
- Power BI service
- working with Excel
- organization content packs, security, & groups
- direct connectivity
- developer API
- Power BI mobile app.

Prerequisites: Students should have knowledge of relational databases and reporting, data warehouse schema topology, and an awareness of key business priorities, such as revenue, profitability, & financial accounting.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,035.00
Estimated Costs for State Employee	\$1,035.00

Course: CNH20778

Section Information:

Section:	Date & Time Info:			Location:	Instructor:
1801	Starting Tuesday, October 24, 2017, for 3 days	Tuesday, Wednesday & Thursday	8:00 AM – 4:00 PM	Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

ACCESS 2013: LEVEL 1

Brief Course Description:



This course is designed for students who wish to establish a foundational understanding of Access, including the skills necessary to create a new database, construct data tables, design forms & reports, and create queries. Topics covered include:

- working with table data
- querying a database
- creating advanced queries
- generating reports
- customizing the Access environment.

Prerequisites: Introduction to Windows

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>ACCESS 2013: PART I</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CAC131

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 9, 2017, for 1 day	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr. Jackson, MS

ACCESS 2013: LEVEL 2

Brief Course Description:



This course is designed for students whose job responsibilities include constructing relational databases, performing database maintenance, creating advanced queries & reports, or integrating Access with other programs. Topics covered include:

- designing a relational database
- joining tables
- organizing a database for efficiency
- sharing data across applications
- advanced reporting.

Prerequisites: ACCESS 2013: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
ACCESS 2013: PART 2	25.00
Estimated Costs for State Employee	\$150.00

Course: CAC132

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, November 15, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr. Jackson, MS Russell Walker

ACCESS 2013: LEVEL 3

Brief Course Description:



This course is designed for database administrators who have experience working with Access 2013 and need to learn advanced skills. Topics covered include:

- implementing advanced form design
- using data validation
- using macros to improve user interface design
- using advanced database management
- distributing & securing a database
- managing switchboards.

Prerequisites: ACCESS 2013: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>ACCESS 2013: PART 3</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CAC133

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, December 4, 2017, for 1 day	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr. Jackson, MS Russell Walker

HTML5: LEVEL 1

Brief Course Description:



Topics covered include:

- introduction to HTML5
- basic HTML structure
- document structure
- phrase elements
- attributes
- introduction to Style Sheets
- basic text & font styles
- box styles
- displaying tabular data
- creating & formatting links
- working with images.

Prerequisites: Students should be familiar with Windows or Mac operating systems, word processing skills, and the Internet.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>HTML: Basic</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CHTML51

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, November 6, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Beth Wynn

HTML5: LEVEL 2

Brief Course Description:



Topics covered include:

- planning a Web site
- HTML5 authoring
- content organization & structure
- basic SEO
- interactive forms
- data validation & error feedback
- form structure & styles
- form design considerations
- embedding native audio
- embedding native video
- styles that improve efficiency
- fonts in the cloud
- generated content
- editable content & local storage
- site testing basics.

Prerequisites: HTML5: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>HTML: Advanced</i>	20.00
Estimated Costs for State Employee	\$145.00

Course: CHTML52

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Tuesday, November 7, 2017, for 1 day	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr. Jackson, MS Beth Wynn

ITIL FOUNDATION 2011 EDITION

Brief Course Description:



In this course, students will get an introduction to the lifecycle of managing IT services to deliver to business expectations. Topics covered include:

- introduction
- service strategy
- service design
- service transition
- service operation
- continual service improvement
- exam preparation.

Prerequisites: Familiarity with IT terminology and IT-related work experience are recommended, but not required.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,245.00
Estimated Costs for State Employee	\$1,245.00

Course: CNHITIL1

Section Information:

Section:	Date & Time Info:		Location:		Instructor:	
1802	Starting Monday, October 9, 2017, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:00 PM	Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS	Systems IT
1803	Starting Monday, December 4, 2017, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:00 PM	Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS	Systems IT



IMPLEMENTING MICROSOFT AZURE INFRASTRUCTURE SOLUTIONS

Brief Course Description:



This course is intended for IT professionals who are familiar with managing on-premise IT deployments that include AD DS, virtualization technologies, & applications. Topics covered include:

- introduction to Azure
- implementing & managing Azure networking
- implementing virtual machines
- managing virtual machines
- implementing Azure app services
- planning & implementing storage, backup, & recovery services
- planning & implementing Azure SQL database
- implementing PaaS cloud services
- implementing Azure AD
- managing AD in a hybrid environment
- implementing Azure-based management & automation

Prerequisites: Students must have MCSA certification in Windows Server 2012, as well as knowledge of cloud technologies.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20533

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, October 9, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS

ADMINISTERING SYSTEM CENTER CONFIGURATION MANAGER & INTUNE

Brief Course Description:



Topics covered include:

- managing computers & mobile devices in the enterprise
- preparing the management infrastructure to support PCs & mobile devices
- deploying & managing clients
- managing inventory for PCs & applications
- distributing & managing content used for deployments
- deploying & managing applications
- maintaining software updates for managed PCs
- implementing endpoint protection for managed PCs
- managing compliance & secure data access
- managing OS deployments
- mobile device management using Configuration Manager & Microsoft Intune
- managing & maintaining a Configuration Manager site.

Prerequisites: IMPLEMENTING & MANAGING WINDOWS 10
ADMINISTERING WINDOWS SERVER 2012
DEPLOYING & MANAGING WINDOWS 10 USING ENTERPRISE SERVICES

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20696

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 16, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, November 27, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



COMPTIA NETWORK+ CERTIFICATION (2015 OBJECTIVES)

Brief Course Description:



This course is for anyone wanting to take the Network+ Certification Test. This course will prepare the students for the N10-006 exam and certification. Topics covered include:

- network theory
- bounded network media
- unbounded network media
- network implementations
- TCP/IP addressing & data delivery
- routing
- TCP/IP services
- WAN infrastructure
- cloud & virtualization technologies
- network security basics
- preventing security breaches
- responding to security incidents
- remote networking
- network management
- troubleshooting network issues.

Prerequisites: It is strongly recommended that students should have A+ certification, or equivalent knowledge, and a working knowledge of Windows 8.

Materials & Approximate Course Cost:

Tuition for state employees	\$428.00
Estimated Costs for State Employee	\$428.00

Course: CNHNET+15

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, December 4, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

ENABLING & MANAGING OFFICE 365

Brief Course Description:



Topics covered include:

- planning & provisioning Office 365
- managing Office 365 users & groups
- configuring client connectivity to Office 365
- planning & configuring directory synchronization
- planning & deploying Office 2016 Pro Plus
- planning & managing Exchange Online recipients & permissions
- planning & configuring Exchange Online services
- planning & deploying Skype for Business Online
- planning & configuring SharePoint Online
- planning & configuring an Office 365 collaboration solution
- planning & configuring rights management & compliance
- monitoring & troubleshooting Office 365
- planning & configuring identity federation.

Prerequisites: Students should have professional experience with Windows PowerShell, administering Office 365 with Office 365 Admin Center, and virtual machines & remote desktop.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

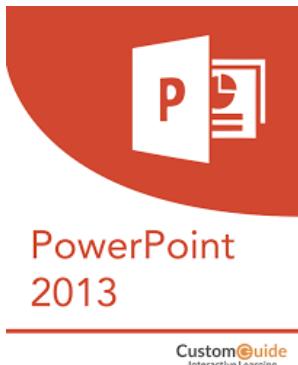
Course: CNH20347

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 2, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS

POWERPOINT 2013: LEVEL 1

Brief Course Description:



This course is intended for students who wish to gain the foundational understanding of PowerPoint 2013 that is necessary to create and develop engaging multimedia presentations. Topics covered include:

- developing a PowerPoint presentation
- performing advanced text editing
- adding graphical elements to your presentation
- modifying objects in your presentation
- adding tables to your presentation
- adding charts to your presentation
- preparing to deliver your presentation.

Prerequisites: Introduction to Windows

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>POWERPOINT 2013: PART 1</i>	25.00
Estimated Costs for State Employee	\$150.00

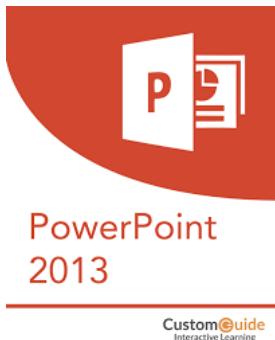
Course: CPP131

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, December 13, 2017, for 1 day	8:30 AM - 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Anne Butler

POWERPOINT 2013: LEVEL 2

Brief Course Description:



This course is intended for students who have a foundational working knowledge of PowerPoint 2013, who wish to take advantage of the application's higher-level usability, security, collaboration, and distribution functionality. Topics covered include:

- modifying the PowerPoint environment
- customizing design templates
- adding SmartArt to a presentation
- working with media & animations
- collaborating on a presentation
- customizing a slide show
- securing & distributing a presentation.

Prerequisites: POWERPOINT 2013: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>POWERPOINT 2013: PART 2</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CPP132

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Thursday, December 14, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Anne Butler

DEPLOYING & MANAGING WINDOWS 10 USING ENTERPRISE SERVICES

Brief Course Description:



This course provides administrators with the knowledge & skills needed to deploy & manage Windows 10 desktops, devices, and applications in an enterprise environment. Topics covered include:

- managing desktops & devices in an enterprise environment
- deploying Windows 10 enterprise desktops
- managing user profiles & user state virtualization
- managing Windows 10 sign-in & identity
- managing desktop & application settings by using Group Policy
- managing data access for Windows-based devices
- managing remote access solutions
- configuring & managing Client Hyper-V
- managing desktop & mobile clients using Microsoft Intune
- more.

Prerequisites: Students should have at least two years of experience in the IT field, knowledge of networking fundamentals & AD DS, and an understanding of Windows Server, Windows Client essentials, and Windows PowerShell syntax.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20697-2

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 23, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, December 18, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

DEPLOYING WINDOWS DEVICES & ENTERPRISE APPLICATIONS

Brief Course Description:



Topics covered include:

- assessing the network environment for supporting OS & application deployment
- determining OS deployment strategies
- assessing application compatibility
- planning & implementing User State Migration
- determining an Image Management Strategy
- preparing for deployments using Windows ADK
- supporting PXE-initiated & multicast OS deployments
- implementing OS deployment by using the MS Deployment Toolkit
- implementing OS deployment by using System Center 2012 R2
- integrating MDT & Configuration Manager for OS deployment
- activating Clients & managing additional configuration settings
- deploying Office 2013.

Prerequisites: Experience in: networking fundamentals, AD DS principles & fundamentals of AD DS management, PKI security, scripting & Windows PowerShell syntax, Windows Server roles & services, and System Center 2012 RS configuration manager.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20695

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 2, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

IMPLEMENTING & MANAGING WINDOWS 10

Brief Course Description:



This course is designed to provide students with the knowledge and skills required to install and configure Windows 10 desktops and devices in a Windows Server domain corporate environment. Topics covered include:

- overview of Windows 10
- installing Windows 10
- configuring your device
- configuring network connectivity
- managing storage
- managing files & printers
- managing apps in Windows 10
- managing data security
- managing device security
- managing network security
- maintaining Windows 10
- troubleshooting & recovery.

Prerequisites: Students should have at least two years of experience in the IT field, knowledge of networking fundamentals & AD DS, and an understanding of Windows Server, Windows Client essentials, and Windows PowerShell syntax.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20697-1

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1803	Starting Monday, November 13, 2017, for 1 week	Monday - Friday 8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



INSTALLLING & CONFIGURING WINDOWS 10

Brief Course Description:



This course provides IT professionals with the knowledge & skills required to install & configure Windows 10 desktops in a Windows Server small to medium-sized AD DS domain environment. Topics covered include:

- installing Windows 10
- performing post-installation configuration
- implementing networking
- implementing network security
- managing Windows 10 with Group Policy
- implementing remote management
- managing storage.

Prerequisites: Students must have experience deploying & configuring Windows 8 or Windows 10, Windows Server 2012 or Windows Server 2016 AD DS, network services, including DNS, in Windows Server 2012 or 2016.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20698

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, November 13, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

SUPPORTING & TROUBLESHOOTING WINDOWS 10

Brief Course Description:



This course is designed to provide students with the knowledge and skills required to install and configure Windows 10 desktops and devices in a Windows Server domain corporate environment. Topics covered include:

- installing Windows 10
- configuring your device
- configuring network connectivity
- managing storage
- managing files & printers
- managing apps in Windows 10
- managing data security
- managing device security
- managing network security
- maintaining Windows 10
- troubleshooting & recovery.

Prerequisites: Students should have at least two years of experience in the IT field, knowledge of networking fundamentals & AD DS, and an understanding of Windows Server, Windows Client essentials, and Windows PowerShell syntax.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH10982

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, November 13, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



WINDOWS 10

Brief Course Description:



This course is designed for end users who are familiar with computers, who need to use the features and functionality of the Windows 10 operating system for personal and/or professional reasons. Topics covered include:

- accessing Windows 10
- using Windows apps & desktop applications
- working with Files & Folders
- accessing the Internet using Microsoft Edge
- customizing the Windows 10 environment
- installing & removing devices
- using Windows 10 security features.

Prerequisites: None.

Materials & Approximate Course Cost:

Tuition for state employees	\$244.00
Estimated Costs for State Employee	\$244.00

Course: CNHWND10

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, November 20, 2017, for 1 day	8:00 AM – 4:00 PM	Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

ORACLE 12C: ADMINISTRATION II

Brief Course Description:



Students will learn about day-to-day administration tasks and subspecialties. Topics covered include:

- managing the database instance
- database architecture review
- starting & stopping database services
- Oracle network environment
- diagnosis & Oracle support
- tablespace management
- data files & temporary file management
- UNDO data & UNDO tablespaces
- security overview & database privileges
- database auditing
- SQL loader
- export & import
- managing performance & SQL tuning
- data concurrency
- backup & recovery.

Prerequisites: ORACLE 12C: ADMINISTRATION I

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: COR12AD2

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, December 18, 2017, for 1 week	Monday - Friday 8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

DEVELOPING SQL DATABASES

Brief Course Description:



Topics covered include:

- introduction to database development
- designing & implementing tables
- advanced table designs
- ensuring data integrity through constraints
- introduction to indexes
- designing optimized index strategies
- column store indexes
- designing & implementing views
- designing & implementing stored procedures
- designing & implementing user-defined functions
- responding to data manipulation via triggers
- using in-memory tables
- implementing managed code in SQL Server
- storing & querying XML data in SQL Server
- working with SQL Server spatial data
- storing & querying Blobs & text documents in SQL Server.

Prerequisites: Students should have a basic knowledge of the Microsoft Windows operating system and its core functionality, working knowledge of Transact-SQL, and working knowledge of relational databases.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20762

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, November 13, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS
1803	Starting Monday, December 18, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS

QUERYING DATA WITH TRANSACT SQL

Brief Course Description:



Topics covered include:

- introductions to Microsoft SQL Server 2016 and to T-SQL querying
- writing SELECT queries
- querying multiple tables
- sorting & filtering data
- working with SQL Server 2016 data types
- using DML to modify data
- using built-in functions
- grouping & aggregating data
- using subqueries
- and using set operators.

Prerequisites: Students should have a working knowledge of relational databases and a basic knowledge of the Microsoft Windows operating system and its core functionality.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20761

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, October 16, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT
1803	Starting Monday, December 4, 2017, for 1 week	Monday - Friday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

SQL QUERYING: LEVEL 1 (4th Ed.)

Brief Course Description:



This course will teach students how to compose SQL queries to retrieve information from the database. Topics covered include:

- executing a simple query
- performing a conditional search
- working with functions
- organizing data
- retrieving data from multiple tables
- presenting query results.

Prerequisites: Students should be familiar with their computer's operating system and basic operation.

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Fundamentals of SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL41

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, December 4, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Burrell Brown

SQL QUERYING: LEVEL 2 (4th Ed.)

Brief Course Description:



In this course, students will create advanced SQL queries and manipulate and index tables. Topics covered include:

- advanced querying using subqueries
- manipulating table data
- manipulating the table structure
- working with views
- indexing data.

Prerequisites: SQL QUERYING: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>Advanced SQL Querying</i>	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL42

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Tuesday, December 5, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Burrell Brown



COMPTIA PROJECT+ CERTIFICATION (EXAM PKO-004)

Brief Course Description:



This course prepares students for the PKO-004 certification exam. Topics covered include:

- defining project management fundamentals
- initiating the project
- planning the project
- preparing to develop the project schedule
- developing the project schedule
- planning project costs
- planning human resources & quality management
- communicating during the project
- planning for risk, project procurements, and change & transitions
- executing the project & the procurement plan
- monitoring & controlling project performance, project constraints, project risks, & procurements
- closing the project.

Prerequisites: Students should have a basic knowledge of project management and participate in small to medium scale projects.

Materials & Approximate Course Cost:

Tuition for state employees	\$660.00
Estimated Costs for State Employee	\$660.00

Course: CNHPROJ+

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, October 30, 2017, for 1 week	Monday - Friday	8:00 AM – 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS Systems IT

PROJECT MANAGEMENT PROFESSIONAL (PMP) EXAM PREPARATION

Brief Course Description:



Topics covered include:

- examining professional project management
- initiating a project
- planning project work
- developing project schedules
- developing cost estimates & budgets
- planning project quality, staffing, & communications
- analyzing risks & planning risk responses
- planning project procurement
- executing project work
- managing project procurement
- monitoring & controlling project work
- monitoring & controlling project schedule & costs
- monitoring & controlling project performance & quality
- monitoring & controlling project risk & procurements
- closing the project. and closing the project.

Prerequisites: Secondary degree (high school diploma, associate's degree or equivalent), 7,500 hours leading & directing projects, 35 hours PM education, OR 4-year degree, 4,500 hours leading & directing projects, 35 hours PM education.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNHPMP

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1803	Starting Monday, November 27, 2017, for 1 week	Monday - Friday 8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

CRYSTAL REPORTS 2013: Level 1

Brief Course Description:



In this course, students will learn report processing techniques with a variety of features that add value to a presentation. Topics covered include:

- exploring the Crystal Reports interface
- working with Reports
- using formulas in reports
- building parameterized reports
- grouping report data
- enhancing a report
- creating a report from Excel data
- distributing data.

Prerequisites: Students should be familiar with the basic functions of their computer's operating system and have a basic understanding of database concepts.

Materials & Approximate Course Cost:

Tuition for state employees	\$562.00
Estimated Costs for State Employee	\$562.00

Course: CCR131

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, November 20, 2017, for 2 days	Monday & Tuesday 8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT



SECURITY+ CERTIFICATION (EXAM SYO-401)

Brief Course Description:



This is the primary course you will need to take to prepare for the CompTIA Security+ Certification Exam SYO-401. Topics covered include:

- security fundamentals
- identifying security threats & vulnerabilities
- managing data, application, & host security
- implementing network security
- implementing access control, authentication, & account management
- managing certificates
- implementing compliance & operational security
- risk management
- troubleshooting & managing security incidents
- business continuity & disaster recovery planning.

Prerequisites: It is recommended that the student have Network+ Certification and two years of experience in IT administration, with a focus on security.

Materials & Approximate Course Cost:

Tuition for state employees	\$428.00
Estimated Costs for State Employee	\$428.00

Course: CNHSEC+401

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, November 13, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE OWNER

Brief Course Description:



In this course, students will learn how to create, configure, and manage a SharePoint Team Site. Topics covered include:

- creating a new site
- adding & configuring libraries
- adding & configuring lists
- configuring site settings, navigation, & search
- assigning permissions & access rights
- configure content roll-up
- summary links
- site maps.

Prerequisites: Students should have basic end-user skills with Windows 8 and any or all of the Microsoft Office 2007, 2010, or 2013 suite components, as well as basic competence with Internet browsing.

Materials & Approximate Course Cost:

Tuition for state employees	\$244.00
Estimated Costs for State Employee	\$244.00

Course: CNHSPF13SO

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, November 20, 2017, for 1 day	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE USER

Brief Course Description:



In this course, students will learn how to use a SharePoint Team Site to access, store, and share information and documents. Topics covered include:

- accessing & navigating SharePoint Team Sites
- working with documents, content, & libraries
- working with lists
- configuring your SharePoint profile
- integrating with Microsoft Office
- working offline & remotely with SharePoint.

Prerequisites: Students should have basic end-user skills with Windows 8 and any or all of the Microsoft Office 2007, 2010, or 2013 suite components, as well as basic competence with Internet browsing.

Materials & Approximate Course Cost:

Tuition for state employees	\$244.00
Estimated Costs for State Employee	\$244.00

Course: CNHSPF13SU

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Tuesday, November 21, 2017, for 1 day	8:00 AM – 4:00 PM Suite R-101, Systems IT	1855 Lakeland Dr. Jackson, MS Systems IT

PLANNING & ADMINISTERING SHAREPOINT 2016

Brief Course Description:



Topics covered include:

- designing an informative architecture
- designing a logical architecture
- designing a physical architecture
- installing & configuring SharePoint 2016
- creating Web applications & site collections
- planning & configuring service applications
- managing users, permissions, & securing content
- configuring authentication for SharePoint 2016
- securing a SharePoint 2016 deployment
- managing taxonomy
- configuring user profiles
- configuring enterprise search
- monitoring & maintaining a SharePoint 2016 environment.

Prerequisites: Students must have knowledge of software management in a Windows Server enterprise environment, deploying & managing applications, administering IIS, using Microsoft Hyper-V virtual machines.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH20339-1

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Monday, October 2, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS



SHAREPOINT 2013 SITE COLLECTION & SITE ADMINISTRATION

Brief Course Description:



This course provides students with a deeper, narrowly-focused training on the important and popular skills needed to be an administrator for SharePoint site collections and sites. Topics covered include:

- planning a company portal using SharePoint 2013
- creating a company portal
- creating consistency across sites
- securing a company portal
- customizing the look of a portal
- extending a company portal
- leveraging Web content management
- bridging the social gap
- finding information using search
- controlling & planning for growth
- administering a company portal built on SharePoint 2013.

Prerequisites: Students should have a basic knowledge of Active Directory SharePoint 2013.

Materials & Approximate Course Cost:

Tuition for state employees	\$1,725.00
Estimated Costs for State Employee	\$1,725.00

Course: CNH55033

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1801	Starting Monday, November 6, 2017, for 1 week	Monday - Friday	8:00 AM - 4:00 PM	Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS



USER ACCEPTANCE TESTING FOR BUSINESS ANALYSTS

Brief Course Description:



This course is designed to help the Business Analyst develop an understanding of their role, the process, and the deliverables associated with UAT. Topics covered include:

- software testing basics
- understanding the tester's terminology
- the UAT planning process
- UAT test coverage
- creating & executing the UAT test cases
- verifying the test results
- testing vendor-supplied applications.

Prerequisites: This course is designed for the Business Analyst professional who is involved with testing the functionality of technology projects.

Materials & Approximate Course Cost:

Tuition for state employees	\$690.00
Estimated Costs for State Employee	\$690.00

Course: CNHBA19

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1801	Starting Wednesday, December 6, 2017, for 2 days	Wednesday & Thursday 8:00 AM – 4:00 PM Suite R-101, Systems IT 1855 Lakeland Dr. Jackson, MS	Systems IT

EXCEL 2013: LEVEL 1

Brief Course Description:



This course is intended for students who wish to gain the foundational understanding of Excel that is necessary to create and work with electronic spreadsheets. Topics covered include:

- performing calculations
- modifying a worksheet
- formatting a worksheet
- printing workbooks
- managing workbooks.

Prerequisites: Introduction to Windows

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>EXCEL 2013: PART 1</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CEX131

Section Information:

Section:	Date & Time Info:		Location:	Instructor:
1802	Starting Wednesday, October 11, 2017, for 1 day	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr. Jackson, MS Anne Butler

EXCEL 2013: LEVEL 2

Brief Course Description:



This course is intended for students who already have foundational knowledge and skills in Excel 2013 and who wish to begin taking advantage of some of the higher-level functionality in Excel to analyze and present data. Topics covered include:

- customizing the Excel environment
- creating advanced formulas
- analyzing data with functions & conditional formatting
- organizing & analyzing datasets & tables
- visualizing data with basic charts
- analyzing data with pivottables, slicers, & pivotcharts.

Prerequisites: EXCEL 2013: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>EXCEL 2013: PART 2</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CEX132

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, November 8, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 107	3771 Eastwood Dr. Jackson, MS Anne Butler

EXCEL 2013: LEVEL 3

Brief Course Description:



This course is intended for students who are experienced Excel 2013 users and need to advance their skills in working with some of the more advanced Excel features. Topics covered include:

- working with multiple worksheets & workbooks simultaneously
- sharing & protecting workbooks
- automating workbook functionality
- applying conditional logic
- auditing worksheets
- using automated analysis tools
- presenting your data visually.

Prerequisites: EXCEL 2013: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
<i>EXCEL 2013: PART 3</i>	25.00
Estimated Costs for State Employee	\$150.00

Course: CEX133

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, December 6, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Beth Wynn

WORD 2013: LEVEL 1

Brief Course Description:



This course is intended for students who want to learn basic Word 2013 skills, as well as employing a variety of techniques for improving the appearance and accuracy of document content. Topics covered include:

- editing a document
- formatting text & paragraphs
- adding tables
- managing lists
- inserting graphic objects
- controlling page appearance
- proofing a document
- customizing the Word environment.

Prerequisites: Introduction to Word

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
WORD 2013: PART 1	25.00
Estimated Costs for State Employee	\$150.00

Course: CWD131

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, October 18, 2017, for 1 day	Classroom 108 3771 Eastwood Dr. Jackson, MS	Anne Butler

WORD 2013: LEVEL 2

Brief Course Description:



This course is designed for students who wish to use Word 2013 to create and modify complex documents and use tools that allow them to customize documents. Topics covered include:

- working with tables & charts
- customizing formats using styles & themes
- using images in a document
- creating custom graphic elements
- inserting content using Quick Parts
- controlling text flow
- using templates
- using mail merge
- using macros.

Prerequisites: WORD 2013: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
WORD 2013: PART 2	25.00
Estimated Costs for State Employee	\$150.00

Course: CWD132

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Wednesday, November 15, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Anne Butler

WORD 2013: LEVEL 3

Brief Course Description:



This course is intended for students who create and work with lengthy documents, collaborate with others on documents, and create forms in Word. Topics covered include:

- collaborating on documents
- adding reference marks & notes
- simplifying & managing long documents
- securing a document
- forms.

Prerequisites: WORD 2013: LEVEL 2

Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
WORD 2013: PART 3	25.00
Estimated Costs for State Employee	\$150.00

Course: CWD133

Section Information:

Section:	Date & Time Info:	Location:	Instructor:
1802	Starting Monday, December 11, 2017, for 1 day	8:30 AM – 4:30 PM Classroom 108	3771 Eastwood Dr. Jackson, MS Beth Wynn

Expanded Offering of On-Line Live Classes

The past few years, ITS and Systems IT provided you with Mentored Learning, where a student sat in classes with pre-recorded instruction supplemented by a live Systems IT instructor to answer questions. The only limiting factor was that the local instructor, aka “the mentor,” had to be an expert on the material being delivered in order to mentor you. Finding a local “subject matter expert” in every technology application is virtually impossible.

We now have access to the best instructors from the 300+ Systems ITCenters® around the world to teach all the most popular courses locally in Jackson, Mississippi. For the student it means sitting in a live class where you are signed onto a computer, viewing and listening to a live instructor, asking questions when you desire in real time, and hearing discussions between students who could be in Alabama, North Dakota or Ireland. The student still receives the live instruction everyone wants. For your agency, it means saving the travel expense involved in sending employees to an expensive, faraway city for training. The agency maintains access to its valued employee in case of an emergency. This is a “win-win” situation!

Now, in addition to the traditional instructor-led classes offered through local Systems ITsubject matter experts (Richard, John and Chris), we are able to offer Cisco, Citrix, VMware, high-end Microsoft, Oracle, high-end .net, high-end security, and an abundance of soft skill instruction here in Mississippi through ON-LINE LIVE. Your classmates in these classes are people from around the country that are just like you, with challenges just like yours, doing jobs just like yours. By taking a class with these other people, you will benefit from their questions, participation, and real life experiences.

The schedule of On-Line Live classes is listed on the following pages.

To register for a class, go to the MAGIC PORTAL: <https://portal.magic.ms.gov/irj/portal>.

Please call Susan Meek at (601) 432-8186 if you have any questions.

**ALL ON-LINE LIVE CLASSES BEGIN PROMPTLY AT 8:00 A.M.
STUDENTS MUST ARRIVE BY 7:45 A.M. IN ORDER TO ALLOW CLASS TO BEGIN ON TIME.**

SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Agile Project Management Methodologies (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/3/2017 4:00 PM	\$690.00
Project Risk Management (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/3/2017 4:00 PM	\$660.00
50413 Mastering Microsoft Project 2010 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/4/2017 4:00 PM	\$1,035.00
Certified Information Security Manager® CISM (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/4/2017 4:00 PM	\$1,395.00
Adobe Captivate 9: Beyond the Essentials (OLL) (LH)	Live Online Instructor Led	10/3/2017 8:00 AM	10/4/2017 4:00 PM	\$459.00
Certified Associate in Project Management CAPM® Course (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/4/2017 5:30 PM	\$1,395.00
ITIL® Intermediate Lifecycle Continual Service Improvement 2011 Edition (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/5/2017 4:00 PM	\$1,495.00
10961 Automating Administration with Windows PowerShell (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
10977 Updating Your SQL Server Skills to Microsoft® SQL Server® 2014 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20411 Administering Windows Server 2012 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20414 Implementing an Advanced Server Infrastructure (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20462 Administering Microsoft® SQL Server® Databases (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20467 Designing Business Intelligence Solutions with Microsoft SQL Server 2014 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20483 Programming in C# (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20695 Deploying Windows Desktops and Enterprise Applications (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20743 Upgrading Your Skills to Windows Server 2016 MCSA (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
50255 Managing Windows Environments with Group Policy (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
6294 Planning and Managing Windows 7 Desktop Deployments and Environments (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
Android Studio Development Essentials (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
Cisco® Interconnecting Cisco® Networking Devices Accelerated v3.0 CCNAX (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$2,495.00
Cisco® Securing Cisco® Networks with Threat Detection and Analysis SCYBER 1.0 (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$2,495.00
CompTIA Security+ Certification, SYO-401 Exam Objectives (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$428.00
CompTIA Server+ Certification (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$660.00
CXM-303 Deploying Enterprise Mobility Solutions with Citrix XenMobile (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$2,995.00
Oracle 12c Administration I (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:00 PM	\$1,725.00
20768 Developing SQL Data Models (OLL)	Live Online Instructor Led	10/4/2017 8:00 AM	10/6/2017 4:00 PM	\$1,035.00
40364 Database Administration Fundamentals (OLL)	Live Online Instructor Led	10/4/2017 8:00 AM	10/6/2017 4:00 PM	\$1,035.00

SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Adobe InDesign CC: Part 1 (OLL) (LH)	Live Online Instructor Led	10/5/2017 8:00 AM	10/6/2017 4:00 PM	\$459.00
Project Management Professional (PMP)® Certification Preparation Course (OLL)	Live Online Instructor Led	10/2/2017 8:00 AM	10/6/2017 4:30 PM	\$1,725.00
Introduction to Agile Project Management (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/9/2017 4:00 PM	\$295.00
Adobe Flash CC: Part 1 (OLL) (LH)	Live Online Instructor Led	10/9/2017 8:00 AM	10/10/2017 4:00 PM	\$459.00
Scrum Master (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/10/2017 4:00 PM	\$895.00
10748 Deploying System Center 2012 Configuration Manager (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,035.00
10974 Deploying Windows Server® (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,035.00
10986 Upgrading Your Skills to SQL Server 2016 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,035.00
10990 Analyzing Data with SQL Server Reporting Services (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,035.00
ITIL® Foundation 2011 Edition (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,245.00
Lean Six Sigma Green Belt (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/11/2017 4:00 PM	\$1,725.00
Adobe InDesign CC: Part 2 (OLL) (LH)	Live Online Instructor Led	10/11/2017 8:00 AM	10/12/2017 4:00 PM	\$459.00
Scrum Product Owner (OLL)	Live Online Instructor Led	10/11/2017 8:00 AM	10/12/2017 4:00 PM	\$895.00
10961 Automating Administration with Windows PowerShell (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
10967 Fundamentals of a Windows Server® Infrastructure (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20339-1 Planning and Administering SharePoint 2016 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20345-1 Administering Microsoft Exchange Server 2016 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20480 Programming in HTML5 with JavaScript and CSS3 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20488 Developing Microsoft® SharePoint® 2013 Core Solutions (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20697-1 Implementing and Managing Windows 10 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20740 Installation, Storage, and Compute with Windows Server 2016 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20761 Querying Data with Transact SQL (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
20767 Implementing a SQL Data Warehouse (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
6425 Configuring Windows Server 2008 Active Directory Domain Services (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
Certified Information System Security Professional CISSP (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,995.00
Cisco® Implementing Advanced Cisco® ASA Security v2.1 SASAA (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,495.00
Cisco® Implementing Cisco® Switched Networks v2.0 SWITCH (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,495.00

SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Cisco® Interconnecting Cisco® Networking Devices Part 1 v3.0 ICND1 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,495.00
Cisco® Interconnecting Cisco® Networking Devices Part 2 v3.0 ICND2 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,495.00
CompTIA Cloud+ (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$660.00
CompTIA Linux+ Certification (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$660.00
CompTIA Network+ Certification, 2015 Objectives N10-006 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$428.00
CXA-206 Citrix XenApp 6.5 Administration (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,995.00
CXD-210 Citrix XenApp and XenDesktop 7.1x Administration (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$2,995.00
EC-Council Certified Security Analyst ECSA v9.0 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,995.00
Oracle Database 11g - SQL Fundamentals (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$1,725.00
VMware® Horizon 7: Install, Configure, Manage (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$3,045.00
VMware® vSphere: Install, Configure, Manage v6.5 (OLL)	Live Online Instructor Led	10/9/2017 8:00 AM	10/13/2017 4:00 PM	\$3,045.00
Adobe Flash CC: Part 2 (OLL) (LH)	Live Online Instructor Led	10/12/2017 8:00 AM	10/13/2017 4:00 PM	\$459.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/17/2017 4:00 PM	\$690.00
BA06 - Managing and Communicating Requirements for Projects (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/17/2017 4:00 PM	\$690.00
ITIL® Practitioner Certification 2016 Edition (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/17/2017 4:00 PM	\$1,295.00
10962 Advanced Automated Administration with Windows PowerShell® (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/18/2017 4:00 PM	\$1,035.00
NCTA Cloud Technologies (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/18/2017 4:00 PM	\$1,725.00
55123 Writing Reports with Report Builder and SSRS Level 1 (OLL)	Live Online Instructor Led	10/17/2017 8:00 AM	10/18/2017 4:00 PM	\$690.00
10971 Storage and High Availability with Windows Server® (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/19/2017 4:00 PM	\$1,380.00
10987 Performance Tuning and Optimizing SQL Databases (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/19/2017 4:00 PM	\$1,380.00
Adobe Captivate 9: The Essentials (OLL) (LH)	Live Online Instructor Led	10/18/2017 8:00 AM	10/19/2017 4:00 PM	\$459.00
10174 Configuring and Administering Microsoft SharePoint 2010 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
10975 Introduction to Programming (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20331 Core Solutions of Microsoft® SharePoint® Server 2013 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20347 Enabling and Managing Office 365 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20463 Implementing a Data Warehouse with Microsoft® SQL Server® (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20487 Developing Windows Azure and Web Services (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20489 Developing Microsoft® SharePoint® 2013 Advanced Solutions (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00

**SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017**

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
20697-1 Implementing and Managing Windows 10 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20697-2 Deploying and Managing Windows 10 Using Enterprise Services (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20741 Networking with Windows Server 2016 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20743 Upgrading Your Skills to Windows Server 2016 MCSA (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
20764 Administering a SQL Database Infrastructure (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,725.00
Cisco® Implementing Cisco® Secure Access Solutions SISAS (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$2,495.00
Cisco® Interconnecting Cisco® Networking Devices Part 1 v3.0 ICND1 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$2,495.00
EC-Council Certified Ethical Hacker CEH v9.0 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,995.00
EC-Council Computer Hacking Forensics Investigator CHFI v9.0 (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 4:00 PM	\$1,995.00
BA27 - Writing and Managing Effective Requirements (OLL)	Live Online Instructor Led	10/18/2017 8:00 AM	10/20/2017 4:00 PM	\$1,035.00
55202 PowerShell 5.0 and Desired State Configuration (OLL)	Live Online Instructor Led	10/19/2017 8:00 AM	10/20/2017 4:00 PM	\$690.00
Adobe Illustrator CC: Part 1 (OLL) (LH)	Live Online Instructor Led	10/19/2017 8:00 AM	10/20/2017 4:00 PM	\$459.00
Windows Server 2012 MCSA Bootcamp (OLL)	Live Online Instructor Led	10/16/2017 8:00 AM	10/20/2017 7:00 PM	\$3,495.00
Adobe Acrobat XI Pro - Part 1 (OLL) (LH)	Live Online Instructor Led	10/23/2017 8:00 AM	10/23/2017 4:00 PM	\$244.00
10994 Data Analysis Fundamentals using Excel (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/24/2017 4:00 PM	\$690.00
Adobe Photoshop CC: Part 1 (OLL) (LH)	Live Online Instructor Led	10/23/2017 8:00 AM	10/24/2017 4:00 PM	\$459.00
BA01 - Business Analysis Essentials (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/24/2017 4:00 PM	\$690.00
10988 Managing SQL Business Intelligence Operations (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/25/2017 4:00 PM	\$1,035.00
55054 Mastering Microsoft Project 2013 (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/25/2017 4:00 PM	\$1,035.00
Adobe Illustrator CC: Part 2 (OLL) (LH)	Live Online Instructor Led	10/24/2017 8:00 AM	10/25/2017 4:00 PM	\$459.00
20778 Analyzing Data with Power BI (OLL)	Live Online Instructor Led	10/24/2017 8:00 AM	10/26/2017 4:00 PM	\$1,035.00
10135 Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
10958 Programming Fundamentals of Web Applications (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
10969 Active Directory® Services with Windows Server® (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
20461 Querying Microsoft SQL Server® (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
20486 Developing ASP.NET MVC 4 Web Applications (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
20533 Implementing Microsoft Azure Infrastructure Solutions (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00

**SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017**

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
20687 Configuring Windows 8.1 (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
20745 Implementing a Software-Defined DataCenter (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
55033 SharePoint 2013 Site Collection and Site Administration (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
Cisco® Implementing Cisco® Collaboration Devices v1.0 CICD (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$2,495.00
Cisco® Troubleshooting and Maintaining Cisco® IP Networks v2.0 TSHOOT (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$2,495.00
CMB-300 Deploy and Manage Citrix XenApp and XenDesktop 7.6 Fast Track (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$3,995.00
iOS App Development Essentials (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$2,495.00
Oracle Database 11g - Administration I (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,725.00
Python 3 Essentials (OLL) (LH)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$1,395.00
VMware® vSphere: Install, Configure, Manage v6.0 (OLL)	Live Online Instructor Led	10/23/2017 8:00 AM	10/27/2017 4:00 PM	\$3,045.00
BA04 - Eliciting and Writing Effective Requirements (OLL)	Live Online Instructor Led	10/25/2017 8:00 AM	10/27/2017 4:00 PM	\$1,035.00
55128 Writing Reports with Report Builder and SSRS Level 2 (OLL)	Live Online Instructor Led	10/26/2017 8:00 AM	10/27/2017 4:00 PM	\$690.00
10979 Microsoft Azure Fundamentals (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	10/31/2017 4:00 PM	\$690.00
10992 Integrating On-Premises Core Infrastructure with Microsoft Azure (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/1/2017 4:00 PM	\$1,035.00
Adobe Acrobat Pro DC: Introduction (OLL) (LH)	Live Online Instructor Led	11/1/2017 8:00 AM	11/1/2017 4:00 PM	\$244.00
20532 Developing Microsoft Azure Solutions (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/2/2017 4:00 PM	\$1,380.00
10175 Microsoft SharePoint 2010, Application Development (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
10964 Cloud & Datacenter Monitoring with System Center Operations Manager (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20332 Advanced Solutions of Microsoft® SharePoint® Server 2013 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20334 Core Solutions of Microsoft Skype for Business 2015 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20410 Installing and Configuring Windows Server 2012 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20412 Configuring Advanced Windows Server 2012 Services (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20466 Implementing Data Models and Reports with Microsoft® SQL Server® (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20697-2 Deploying and Managing Windows 10 Using Enterprise Services (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20698 Installing and Configuring Windows 10 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20742 Identity with Windows Server 2016 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
20765 Provisioning SQL Databases	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,035.00
Cisco® Implementing Cisco® Network Security v3.0 IINS (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$2,495.00

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Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
CNS-222 Citrix NetScaler Essentials and Unified Gateway (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$3,495.00
ITIL® Intermediate Capabilities: Operational Support & Analysis 2011 Edition (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,495.00
Oracle 12c: PL/SQL Fundamentals (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$1,725.00
VMware® vSphere: Install, Configure, Manage v6.5 (OLL)	Live Online Instructor Led	10/30/2017 8:00 AM	11/3/2017 4:00 PM	\$3,045.00
20768 Developing SQL Data Models (OLL)	Live Online Instructor Led	11/1/2017 8:00 AM	11/3/2017 4:00 PM	\$1,035.00
40390 Microsoft Azure for AWS Experts (OLL)	Live Online Instructor Led	11/1/2017 8:00 AM	11/3/2017 4:00 PM	\$1,035.00
Certified Information Security Manager® CISM (OLL)	Live Online Instructor Led	11/1/2017 8:00 AM	11/3/2017 4:00 PM	\$1,395.00
10993 Integrating On-Premises Identity Infrastructure with Microsoft Azure (OLL)	Live Online Instructor Led	11/2/2017 8:00 AM	11/3/2017 4:00 PM	\$690.00
Adobe Illustrator CC: Part 1 (OLL) (LH)	Live Online Instructor Led	11/2/2017 8:00 AM	11/3/2017 4:00 PM	\$459.00
Adobe Acrobat Pro DC: Advanced (OLL) (LH)	Live Online Instructor Led	11/3/2017 8:00 AM	11/3/2017 4:00 PM	\$244.00
20339-2 Advanced Technologies of SharePoint 2016	Live Online Instructor Led	10/30/2017 8:30 AM	11/3/2017 4:30 PM	\$1,725.00
Adobe Photoshop CC: Part 2 (OLL) (LH)	Live Online Instructor Led	11/6/2017 8:00 AM	11/7/2017 4:00 PM	\$459.00
BA05 - Process Modeling Using BPMN (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/7/2017 4:00 PM	\$690.00
DevOps Foundation (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/7/2017 4:00 PM	\$2,495.00
55157 SharePoint 2016 Business Intelligence (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/8/2017 4:00 PM	\$1,035.00
6235 Implementing and Maintaining Microsoft SQL Server 2008 Integration Services (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/8/2017 4:00 PM	\$1,035.00
PMI Agile Certified Professional (PMI-ACP) Exam Preparation (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/8/2017 4:00 PM	\$1,035.00
55123 Writing Reports with Report Builder and SSRS Level 1 (OLL)	Live Online Instructor Led	11/8/2017 8:00 AM	11/9/2017 4:00 PM	\$690.00
BA10 - Understanding Root Cause Analysis (OLL)	Live Online Instructor Led	11/8/2017 8:00 AM	11/9/2017 4:00 PM	\$690.00
10262 Developing Windows Applications with Microsoft Visual Studio 2010 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
10550 Programming in Visual Basic with Microsoft® Visual Studio® 2010 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
10965 IT Service Management with System Center Service Manager (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20341 Core Solutions of Microsoft Exchange Server 2013 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20347 Enabling and Managing Office 365 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20411 Administering Windows Server 2012 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20413 Designing and Implementing a Server Infrastructure (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20464 Developing Microsoft® SQL Server® Databases (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00

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OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
20694 Virtualizing Enterprise Desktops and Apps (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20740 Installation, Storage, and Compute with Windows Server 2016 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20743 Upgrading Your Skills to Windows Server 2016 MCSA (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20761 Querying Data with Transact SQL (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
20767 Implementing a SQL Data Warehouse (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
40033 Windows Operating System and Windows Server Fundamentals (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
50255 Managing Windows Environments with Group Policy (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
50331 Windows 7, Enterprise Desktop Support Technician (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
55033 SharePoint 2013 Site Collection and Site Administration (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
Certified Information System Security Professional CISSP (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,995.00
Certified Information Systems Auditor CISA (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,995.00
Cisco® Implementing Cisco® Secure Mobility Solutions v1.0 SIMOS (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$2,495.00
Cisco® Interconnecting Cisco® Networking Devices Part 2 v3.0 ICND2 (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$2,495.00
CompTIA Linux+ Certification (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$660.00
CompTIA Security+ Certification, SYO-401 Exam Objectives (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$428.00
CXD-210 Citrix XenApp and XenDesktop 7.1x Administration (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$2,995.00
ITIL® Expert: Managing Across the Lifecycle MALC 2011 Edition (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,995.00
Java 8 Essentials (OLL) (LH)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$2,495.00
Lean Six Sigma Black Belt (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
NCTA Cloud Operations (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
VMware® Horizon 7: Install, Configure, Manage (OLL)	Live Online Instructor Led	11/6/2017 8:00 AM	11/10/2017 4:00 PM	\$3,045.00
20779 Analyzing Data with Excel (OLL)	Live Online Instructor Led	11/8/2017 8:00 AM	11/10/2017 4:00 PM	\$1,035.00
Lean Six Sigma Green Belt (OLL)	Live Online Instructor Led	11/8/2017 8:00 AM	11/10/2017 4:00 PM	\$1,725.00
Adobe Photoshop CC: Part 1 (OLL) (LH)	Live Online Instructor Led	11/9/2017 8:00 AM	11/10/2017 4:00 PM	\$459.00
Adobe Captivate 9: Beyond the Essentials (OLL) (LH)	Live Online Instructor Led	11/13/2017 8:00 AM	11/14/2017 4:00 PM	\$459.00
Agile Project Management Methodologies (OLL)	Live Online Instructor Led	11/13/2017 8:00 AM	11/14/2017 4:00 PM	\$690.00
BA01 - Business Analysis Essentials (OLL)	Live Online Instructor Led	11/13/2017 8:00 AM	11/14/2017 4:00 PM	\$690.00
Scrum Master (OLL)	Live Online Instructor Led	11/13/2017 8:00 AM	11/14/2017 4:00 PM	\$895.00

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Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Application Lifecycle Management Using Visual Studio 2015 (OLL) (LH)	Live Online Instructor Led	11/20/2017 8:00 AM	11/22/2017 4:00 PM	\$1,035.00
BA04 - Eliciting and Writing Effective Requirements (OLL)	Live Online Instructor Led	11/20/2017 8:00 AM	11/22/2017 4:00 PM	\$1,035.00
COBIT 5 Foundation (OLL)	Live Online Instructor Led	11/20/2017 8:00 AM	11/22/2017 4:00 PM	\$1,395.00
CompTIA Cloud Essentials Certification (OLL)	Live Online Instructor Led	11/20/2017 8:00 AM	11/22/2017 4:00 PM	\$660.00
CompTIA IT Fundamentals (OLL)	Live Online Instructor Led	11/20/2017 8:00 AM	11/22/2017 4:00 PM	\$660.00
Adobe Dreamweaver CS6 - Part 2 (OLL) (LH)	Live Online Instructor Led	11/21/2017 8:00 AM	11/22/2017 4:00 PM	\$459.00
ITIL® 2011 Awareness (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	11/27/2017 4:00 PM	\$395.00
Adobe InDesign CC: Part 1 (OLL) (LH)	Live Online Instructor Led	11/27/2017 8:00 AM	11/28/2017 4:00 PM	\$459.00
BA02 - Strategic Enterprise Analysis (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	11/28/2017 4:00 PM	\$690.00
Adobe Captivate 9: The Essentials (OLL) (LH)	Live Online Instructor Led	11/28/2017 8:00 AM	11/29/2017 4:00 PM	\$459.00
Adobe InDesign CS6 - Part 1 (OLL) (LH)	Live Online Instructor Led	11/28/2017 8:00 AM	11/29/2017 4:00 PM	\$459.00
ITIL® Intermediate Lifecycle: Service Strategy 2011 Edition (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	11/30/2017 4:00 PM	\$1,495.00
BA07 - Implementing an Agile Project (OLL)	Live Online Instructor Led	11/29/2017 8:00 AM	11/30/2017 4:00 PM	\$690.00
10264 Developing Web Applications with Microsoft Visual Studio 2010 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
10967 Fundamentals of a Windows Server® Infrastructure (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
10969 Active Directory® Services with Windows Server® (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20331 Core Solutions of Microsoft® SharePoint® Server 2013 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20339-1 Planning and Administering SharePoint 2016 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20412 Configuring Advanced Windows Server 2012 Services (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20415 Implementing a Desktop Infrastructure (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20462 Administering Microsoft® SQL Server® Databases (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20486 Developing ASP.NET MVC 4 Web Applications (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20697-1 Implementing and Managing Windows 10 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
20697-2 Deploying and Managing Windows 10 Using Enterprise Services (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
40032 Networking and Security Fundamentals (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
55039 Windows PowerShell Scripting and Toolmaking (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
Cisco® Implementing Cisco® Switched Networks v2.0 SWITCH (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$2,495.00

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Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Cisco® Implementing Cisco® Threat Control Solutions v1.5 (SITCS1) (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$2,495.00
CNS-320 Citrix NetScaler Advanced Topics – Security, Management, and Optimization (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$3,495.00
CompTIA Advanced Security Practitioner CASP (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
CompTIA Security+ Certification, SYO-401 Exam Objectives (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$428.00
EC-Council Certified Ethical Hacker CEH v9.0 (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,995.00
ITIL® Intermediate Planning, Protection & Optimization 2011 Edition (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,495.00
JavaScript Essentials with jQuery (OLL) (LH)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$2,495.00
Lean Six Sigma Black Belt (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:00 PM	\$1,725.00
Project Management Professional (PMP)® Certification Preparation Course (OLL)	Live Online Instructor Led	11/27/2017 8:00 AM	12/1/2017 4:30 PM	\$1,725.00
VMware® vSphere: Install, Configure, Manage v6.5	Live Online Instructor Led	11/27/2017 8:30 AM	12/1/2017 4:30 PM	\$3,045.00
Adobe Illustrator CS6 - Part 1 (OLL) (LH)	Live Online Instructor Led	12/4/2017 8:00 AM	12/5/2017 4:00 PM	\$459.00
Adobe InDesign CS6 - Part 2 (OLL) (LH)	Live Online Instructor Led	12/4/2017 8:00 AM	12/5/2017 4:00 PM	\$459.00
BA09 - Managing Requirements for SharePoint Projects (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/5/2017 4:00 PM	\$690.00
Scrum Master (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/5/2017 4:00 PM	\$895.00
10962 Advanced Automated Administration with Windows PowerShell® (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/6/2017 4:00 PM	\$1,035.00
ITIL® Foundation 2011 Edition (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/6/2017 4:00 PM	\$1,245.00
VMware® Horizon (with View): Install, Configure, Manage v6.2 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/7/2017 4:00 PM	\$2,604.00
Adobe Dreamweaver CC: Part 1 (OLL) (LH)	Live Online Instructor Led	12/6/2017 8:00 AM	12/7/2017 4:00 PM	\$459.00
Adobe Photoshop CC: Part 1 (OLL) (LH)	Live Online Instructor Led	12/6/2017 8:00 AM	12/7/2017 4:00 PM	\$459.00
BA19 – User Acceptance Testing (UAT) for Business Analysts (OLL)	Live Online Instructor Led	12/6/2017 8:00 AM	12/7/2017 4:00 PM	\$690.00
10265 Developing Data Access Solutions with Microsoft Visual Studio 2010 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
10972 Administering the Web Server (IIS) Role of Windows Server (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
10982 Supporting and Troubleshooting Windows 10 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20334 Core Solutions of Microsoft Skype for Business 2015 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20341 Core Solutions of Microsoft Exchange Server 2013 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20345-1 Administering Microsoft Exchange Server 2016 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20347 Enabling and Managing Office 365 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00

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Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
20398 Planning for and Managing Devices in the Enterprise: Enterprise Management Suite (EMS) & On-Premises Tools (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20409 Server Virtualization with Windows Server Hyper-V® and System Center (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20412 Configuring Advanced Windows Server 2012 Services (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20461 Querying Microsoft SQL Server® (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20463 Implementing a Data Warehouse with Microsoft® SQL Server® (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20467 Designing Business Intelligence Solutions with Microsoft SQL Server 2014 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20483 Programming in C# (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20487 Developing Windows Azure and Web Services (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20488 Developing Microsoft® SharePoint® 2013 Core Solutions (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20696 Administering System Center Configuration Manager and Intune	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20697-2 Deploying and Managing Windows 10 Using Enterprise Services (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20762 Developing SQL Databases (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
20764 Administering a SQL Database Infrastructure (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
Cisco® Implementing Cisco® Network Security v3.0 IINS (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$2,495.00
CompTIA A+ Certification (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$428.00
CompTIA Cybersecurity Analyst (CSA+) Certification (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$2,495.00
CompTIA Mobility+ (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$660.00
CXD-210 Citrix XenApp and XenDesktop 7.1x Administration (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$2,995.00
EC-Council Certified Ethical Hacker CEH v9.0 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,995.00
EC-Council Computer Hacking Forensics Investigator CHFI v9.0 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,995.00
Oracle 12c Administration I (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$1,725.00
VMware® vSphere: Install, Configure, Manage v6.5 (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:00 PM	\$3,045.00
Scrum Agile Master Certified (OLL)	Live Online Instructor Led	12/6/2017 8:00 AM	12/8/2017 4:00 PM	\$1,395.00
10994 Data Analysis Fundamentals using Excel (OLL)	Live Online Instructor Led	12/7/2017 8:00 AM	12/8/2017 4:00 PM	\$690.00
55035 Microsoft SharePoint Server 2013 for the Site Owner/Power User (OLL)	Live Online Instructor Led	12/7/2017 8:00 AM	12/8/2017 4:00 PM	\$690.00
55202 PowerShell 5.0 and Desired State Configuration (OLL)	Live Online Instructor Led	12/7/2017 8:00 AM	12/8/2017 4:00 PM	\$690.00
Adobe Illustrator CS6 - Part 2 (OLL) (LH)	Live Online Instructor Led	12/7/2017 8:00 AM	12/8/2017 4:00 PM	\$459.00
Project Scope and Schedule Management (OLL)	Live Online Instructor Led	12/7/2017 8:00 AM	12/8/2017 4:00 PM	\$660.00

SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Project Management Professional (PMP)® Certification Preparation Course (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 4:30 PM	\$1,725.00
Windows 10 MCSA Bootcamp (OLL)	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 7:00 PM	\$2,495.00
Windows Server 2016 MCSA Bootcamp	Live Online Instructor Led	12/4/2017 8:00 AM	12/8/2017 7:00 PM	\$3,495.00
Introduction to Agile Project Management (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/11/2017 4:00 PM	\$295.00
Adobe InDesign CC: Part 1 (OLL) (LH)	Live Online Instructor Led	12/11/2017 8:00 AM	12/12/2017 4:00 PM	\$459.00
Adobe Photoshop CS6 - Part 1 (OLL) (LH)	Live Online Instructor Led	12/11/2017 8:00 AM	12/12/2017 4:00 PM	\$459.00
BA03 - Writing Effective Business Cases (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/12/2017 4:00 PM	\$690.00
10992 Integrating On-Premises Core Infrastructure with Microsoft Azure (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/13/2017 4:00 PM	\$1,035.00
Adobe Dreamweaver CC: Part 2 (OLL) (LH)	Live Online Instructor Led	12/12/2017 8:00 AM	12/13/2017 4:00 PM	\$459.00
10987 Performance Tuning and Optimizing SQL Databases (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/14/2017 4:00 PM	\$1,380.00
ITIL® Intermediate Lifecycle: Service Design 2011 Edition (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/14/2017 4:00 PM	\$1,495.00
55128 Writing Reports with Report Builder and SSRS Level 2 (OLL)	Live Online Instructor Led	12/13/2017 8:00 AM	12/14/2017 4:00 PM	\$690.00
10266 Programming in C# with Microsoft Visual Studio 2010 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
10961 Automating Administration with Windows PowerShell (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
10970 Networking with Windows Server® (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
10975 Introduction to Programming (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20246 Monitoring and Operating a Private Cloud (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20332 Advanced Solutions of Microsoft® SharePoint® Server 2013 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20410 Installing and Configuring Windows Server 2012 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20413 Designing and Implementing a Server Infrastructure (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20464 Developing Microsoft® SQL Server® Databases (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20695 Deploying Windows Desktops and Enterprise Applications (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20697-1 Implementing and Managing Windows 10 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20698 Installing and Configuring Windows 10 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20740 Installation, Storage, and Compute with Windows Server 2016 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
20743 Upgrading Your Skills to Windows Server 2016 MCSA (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
50255 Managing Windows Environments with Group Policy (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
Certified Information System Security Professional CISSP (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,995.00

SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
OCTOBER-DECEMBER 2017

Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
Cisco® Implementing Advanced Cisco® ASA Security v2.1 SASAA (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,495.00
Cisco® Implementing Cisco® Collaboration Devices v1.0 CICD (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,495.00
Cisco® Interconnecting Cisco® Networking Devices Part 1 v3.0 ICND1 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,495.00
Cisco® Troubleshooting and Maintaining Cisco® IP Networks v2.0 TSHOOT (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,495.00
CompTIA Linux+ Certification (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$660.00
CompTIA Security+ Certification, SY0-401 Exam Objectives (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$428.00
CXA-206 Citrix XenApp 6.5 Administration (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,995.00
CyberSec First Responder: Threat Detection and Response (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,995.00
Java 8 Essentials (OLL) (LH)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$2,495.00
NCTA Cloud Architecture (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
Oracle 12c: PL/SQL Fundamentals (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$1,725.00
VMware® vSphere: Install, Configure, Manage v6.0 (OLL)	Live Online Instructor Led	12/11/2017 8:00 AM	12/15/2017 4:00 PM	\$3,045.00
10985 Introduction to SQL Databases (OLL)	Live Online Instructor Led	12/13/2017 8:00 AM	12/15/2017 4:00 PM	\$1,035.00
10993 Integrating On-Premises Identity Infrastructure with Microsoft Azure (OLL)	Live Online Instructor Led	12/14/2017 8:00 AM	12/15/2017 4:00 PM	\$690.00
Adobe Illustrator CC: Part 1 (OLL) (LH)	Live Online Instructor Led	12/14/2017 8:00 AM	12/15/2017 4:00 PM	\$459.00
Adobe Photoshop CS6 - Part 2 (OLL) (LH)	Live Online Instructor Led	12/14/2017 8:00 AM	12/15/2017 4:00 PM	\$459.00
ITIL® Practitioner Certification 2016 Edition (OLL)	Live Online Instructor Led	12/14/2017 8:00 AM	12/15/2017 4:00 PM	\$1,295.00
Agile Project Management Methodologies (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/19/2017 4:00 PM	\$690.00
BA01 - Business Analysis Essentials (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/19/2017 4:00 PM	\$690.00
CNS-219 Citrix NetScaler Traffic Management (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/19/2017 4:00 PM	\$1,395.00
Adobe Acrobat XI Pro - Part 1 (OLL) (LH)	Live Online Instructor Led	12/19/2017 8:00 AM	12/19/2017 4:00 PM	\$244.00
20779 Analyzing Data with Excel (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/20/2017 4:00 PM	\$1,035.00
55054 Mastering Microsoft Project 2013 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/20/2017 4:00 PM	\$1,035.00
Lean Six Sigma Green Belt (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/20/2017 4:00 PM	\$1,725.00
Adobe Illustrator CC: Part 2 (OLL) (LH)	Live Online Instructor Led	12/19/2017 8:00 AM	12/20/2017 4:00 PM	\$459.00
ITIL® Intermediate Lifecycle: Service Transition 2011 Edition (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/21/2017 4:00 PM	\$1,495.00
CNS-221 Citrix NetScaler Unified Gateway (OLL)	Live Online Instructor Led	12/20/2017 8:00 AM	12/21/2017 4:00 PM	\$1,395.00
10267 Introduction to Web Development with Microsoft Visual Studio 2010 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00

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10964 Cloud & Datacenter Monitoring with System Center Operations Manager (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
10969 Active Directory® Services with Windows Server® (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20342 Advanced Solutions of Microsoft Exchange Server 2013 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20345-2 Designing and Deploying Microsoft Exchange Server 2016 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20411 Administering Windows Server 2012 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20414 Implementing an Advanced Server Infrastructure (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20416 Implementing Desktop Application Environments (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20462 Administering Microsoft® SQL Server® Databases (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20466 Implementing Data Models and Reports with Microsoft® SQL Server® (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20486 Developing ASP.NET MVC 4 Web Applications (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20489 Developing Microsoft® SharePoint® 2013 Advanced Solutions (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20533 Implementing Microsoft Azure Infrastructure Solutions (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20697-1 Implementing and Managing Windows 10 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20742 Identity with Windows Server 2016 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
20765 Provisioning SQL Databases (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,035.00
55033 SharePoint 2013 Site Collection and Site Administration (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
55039 Windows PowerShell Scripting and Toolmaking (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
Cisco® Interconnecting Cisco® Networking Devices Part 2 v3.0 ICND2 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$2,495.00
CompTIA Advanced Security Practitioner CASP (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
CompTIA Project+ Certification - A CompTIA Certification, Exam PK0-004 (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$660.00
CompTIA Server+ Certification (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$660.00
ITIL® Intermediate Capabilities: Service Offerings & Agreements 2011 Edition (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,495.00
Oracle 12c Administration II (OLL)	Live Online Instructor Led	12/18/2017 8:00 AM	12/22/2017 4:00 PM	\$1,725.00
Adobe Acrobat Pro DC: Introduction (OLL) (LH)	Live Online Instructor Led	12/27/2017 8:00 AM	12/27/2017 4:00 PM	\$244.00
Adobe InDesign CC: Part 2 (OLL) (LH)	Live Online Instructor Led	12/27/2017 8:00 AM	12/28/2017 4:00 PM	\$459.00
10748 Deploying System Center 2012 Configuration Manager (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
10986 Upgrading Your Skills to SQL Server 2016 (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
10990 Analyzing Data with SQL Server Reporting Services (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00

**SYSTEMS IT ONLINE LIVE COURSE SCHEDULE
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Course Name	Delivery Method	Start Date & Time	End Date & Time	ITS Price
20768 Developing SQL Data Models (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
20778 Analyzing Data with Power BI (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
40364 Database Administration Fundamentals (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
50413 Mastering Microsoft Project 2010 (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$1,035.00
CompTIA Cloud Essentials Certification (OLL)	Live Online Instructor Led	12/27/2017 8:00 AM	12/29/2017 4:00 PM	\$660.00
10979 Microsoft Azure Fundamentals (OLL)	Live Online Instructor Led	12/28/2017 8:00 AM	12/29/2017 4:00 PM	\$690.00
55123 Writing Reports with Report Builder and SSRS Level 1 (OLL)	Live Online Instructor Led	12/28/2017 8:00 AM	12/29/2017 4:00 PM	\$690.00
Adobe Acrobat Pro DC: Advanced (OLL) (LH)	Live Online Instructor Led	12/29/2017 8:00 AM	12/29/2017 4:00 PM	\$244.00
Project Communications and Stakeholder Management (OLL)	Live Online Instructor Led	1/8/2018 8:00 AM	1/9/2018 4:00 PM	\$660.00
Project Management - PMBOK® Guide Foundations (OLL)	Live Online Instructor Led	1/10/2018 8:00 AM	1/10/2018 4:00 PM	\$244.00
ITIL® Intermediate Lifecycle Service Operations 2011 Edition (OLL)	Live Online Instructor Led	1/8/2018 8:00 AM	1/11/2018 4:00 PM	\$1,495.00
Project Management for Senior Managers (OLL)	Live Online Instructor Led	1/11/2018 8:00 AM	1/11/2018 4:00 PM	\$244.00
CompTIA Cloud+ (OLL)	Live Online Instructor Led	1/8/2018 8:00 AM	1/12/2018 4:00 PM	\$660.00
Oracle 12c SQL Fundamentals (OLL)	Live Online Instructor Led	1/8/2018 8:00 AM	1/12/2018 4:00 PM	\$1,725.00
Project Management Skills for Non-Project Managers (OLL)	Live Online Instructor Led	1/12/2018 8:00 AM	1/12/2018 4:00 PM	\$244.00
Project Risk Management (OLL)	Live Online Instructor Led	1/22/2018 8:00 AM	1/23/2018 4:00 PM	\$660.00
ITIL® Intermediate Lifecycle Continual Service Improvement 2011 Edition (OLL)	Live Online Instructor Led	1/22/2018 8:00 AM	1/25/2018 4:00 PM	\$1,495.00

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ITS has entered into an agreement with Skillsoft to provide self-paced, on-line training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement.

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 - Desktop Courseware Collection (500 courses)
 - IT Courseware Collection (1,700 courses)
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 - Express Guides
 - Business Pro by Books 24x7 (8,000 digitized books)
 - IT Pro by Books 24x7 (11,000 digitized books)
 - Office Essentials by Books 24x7 (600 digitized books)
- **Full Library** – \$150 per student for one full year, includes the following:
 - Business Courseware Collection (1,000 courses)
 - Desktop Courseware Collection (500 courses)
 - IT Courseware Collection (1,700 courses)
- **Technical (IT) Library** - \$150 per student for one full year, includes the following:
 - IT Courseware Collection (1,700 courses)
 - IT Pro by Books 24x7 (11,000 digitized books)
 - Mentoring
- **Business Library** - \$150 per student for one full year, includes the following:
 - Business Courseware Collection (1,000 courses)
 - Business Pro by Books 24x7 (8,000 digitized books)
 - Mentoring
- **Desktop Library** - \$55 per student for one full year subscription, includes the following:
 - Desktop Courseware Collection (500 courses)
 - Office Essentials from Books 24x7 (600 digitized books)

If an employee leaves the department, the student ID may be reassigned to another staff member for the balance of the license period. Access to all courses is one price per student, which includes technical support, marketing support, and reporting capabilities. Installation is minimal since courses play directly from standard browsers and use a Shockwave plug-in for simulations.

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For More Information Contact:

Susan Meek, ITS Training Coordinator

susan.meek@its.ms.gov

Phone:(601) 432-8186

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August 2017

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DESKTOP SKILLS COURSEWARE

DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

ADOBE

■ Adobe Reader X

Adobe Reader X
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■ Adobe AIR 3

Adobe Air 3 for Flash CS5.5 Developers
Course.....at_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals
Course.....at_idct_a01_it_enus

■ Adobe Acrobat Pro XI

Adobe Acrobat Pro XI Fundamentals
Course.....at_adat_a01_dt_enus

■ Adobe Captivate 7

Adobe Captivate 7 Fundamentals
Course.....at_capt_a01_dt_enus
Adobe Captivate 7 Editing Project Files
Course.....at_capt_a02_dt_enus

■ Adobe Dreamweaver CC

Adobe Dreamweaver CC - Essentials
Course.....at_dcsc_a01_dt_enus

■ Adobe Flash Professional CC

Adobe Flash Professional CC - Introduction and Basic Tools
Course.....at_fscce_a01_dt_enus
Adobe Flash Professional CC - Working with ActionScript
Course.....at_fscce_a02_dt_enus
Adobe Flash Professional CC - Additional Tools and Features
Course.....at_fscce_a03_dt_enus

■ Adobe CC Overview New Features

Adobe CC Overview of New Features
Course.....at_nfcc_a01_dt_enus

■ Adobe ColdFusion 10

Adobe ColdFusion 10 Fundamentals
Course.....at_cfus_a01_it_enus

■ Adobe Captivate 8 Fundamentals

Adobe Captivate 8: Getting Started
Course.....at_adca_a01_dt_enus
Adobe Captivate 8: Media and Interactivity
Course.....at_adca_a02_dt_enus

■ Adobe Acrobat DC

Adobe Acrobat DC Fundamentals
Course.....at_aadc_a01_dt_enus
Working with Adobe Acrobat DC
Course.....at_aadc_a02_dt_enus

■ Adobe Dreamweaver CC

Adobe Dreamweaver CC 2015 Fundamentals
Course.....at_adcc_a01_dt_enus
Basic Coding with Adobe Dreamweaver CC 2015
Course.....at_adcc_a02_dt_enus
The Adobe Dreamweaver CC 2015 Interface
Course.....at_adcc_a03_dt_enus
Adobe Dreamweaver CC 2015 Browsers and HTML
Course.....at_adcc_a04_dt_enus
Adobe Dreamweaver CC 2015 Web Design
Course.....at_adcc_a05_dt_enus

■ Adobe Flash Professional CC

Adobe Flash Professional CC 2015 Fundamentals
Course.....at_afpc_a01_dt_enus
Drawing with Adobe Flash Professional CC 2015
Course.....at_afpc_a02_dt_enus
Adobe Flash Professional CC 2015 Tools
Course.....at_afpc_a03_dt_enus
Adobe Flash Professional CC 2015 Animations
Course.....at_afpc_a04_dt_enus
Adobe Flash Professional CC 2015 Programming
Course.....at_afpc_a05_dt_enus

DESKTOP SKILLS COURSEWARE

■ Adobe Illustrator CC

- Adobe Illustrator CC 2015 Introduction and New Features Course..... at_aicc_a01_dt_enus
Adobe Illustrator CC 2015 Fundamentals Course..... at_aicc_a02_dt_enus
Drawing in Adobe Illustrator CC 2015 Course..... at_aicc_a03_dt_enus
Working with Text in Adobe Illustrator CC 2015 Course..... at_aicc_a04_dt_enus
Adobe Illustrator CC 2015 Tools Course..... at_aicc_a05_dt_enus
Adobe Illustrator CC 2015 Working with the Pen Tools and Objects Course..... at_aicc_a06_dt_enus
Adobe Illustrator CC 2015 Gradients and Bitmap Images Course..... at_aicc_a07_dt_enus
Adobe Illustrator CC 2015 Advanced Tools and Effects Course..... at_aicc_a08_dt_enus

■ Adobe InDesign CC

- Adobe InDesign CC 2015 Fundamentals Course..... at_aind_a01_dt_enus
Adobe InDesign CC 2015 Basic Navigation and Tools Course..... at_aind_a02_dt_enus
Working with Images and Exporting Files in Adobe InDesign CC 2015 Course..... at_aind_a03_dt_enus
Working with Objects and Editing Tools in Adobe InDesign CC 2015 Course..... at_aind_a04_dt_enus
Working with Text in Adobe InDesign CC 2015 Course..... at_aind_a05_dt_enus
Working with Pages in Adobe InDesign CC 2015 Course..... at_aind_a06_dt_enus

■ Adobe Photoshop CC

- Adobe Photoshop CC 2015 Basics Course..... at_aphc_a01_dt_enus
Adobe Photoshop CC 2015: File Types and Color Editing Course..... at_aphc_a02_dt_enus
Adobe Photoshop CC 2015: Selection Tools and Techniques Course..... at_aphc_a03_dt_enus
Adobe Photoshop CC 2015: Layers and Type Course..... at_aphc_a04_dt_enus
Adobe Photoshop CC 2015 Enhancement Tools and Techniques Course..... at_aphc_a05_dt_enus
Adobe Photoshop CC 2015 Cloning and Editing Course..... at_aphc_a06_dt_enus

- Adobe Photoshop CC 2015 Paths and Techniques Course..... at_aphc_a07_dt_enus

■ Adobe Premiere Elements 13

- Adobe Premiere Elements 13 Essentials Course..... at_prth_a01_dt_enus

■ Adobe Premiere Pro CC

- Adobe Premiere Pro CC 2015 Fundamentals Course..... at_prpc_a01_dt_enus
Adobe Premiere Pro CC 2015 Panels and Effects Course..... at_prpc_a02_dt_enus
Adobe Premiere Pro CC 2015 Movies and Application Extensibility Course..... at_prpc_a03_dt_enus

■ Adobe Edge Animate CC

- Adobe Edge Animate CC: Exploring the Interface Course..... at_adea_a01_it_enus
Adobe Edge Animate CC: Creating and Animating Artwork Course..... at_adea_a02_it_enus
Adobe Edge Animate CC: Importing Artwork, Text Animation and Typeface Properties Course..... at_adea_a03_it_enus
Adobe Edge Animate CC: Transitions, Symbols, and Synchronizing Motion Course..... at_adea_a04_it_enus
Adobe Edge Animate CC: Interactive Compositions Course..... at_adea_a05_it_enus
Adobe Edge Animate CC: Publishing Compositions Course..... at_adea_a06_it_enus
Adobe Edge Animate CC: Working with Video and Audio Course..... at_adea_a07_it_enus

DESKTOP COMPUTER SKILLS

APPLE MAC OS X

■ Mac OS X Lion for End Users

- Getting Started with Mac OS X Lion for End Users Course..... ao_ameu_a01_it_enus
Getting Organized with Mac OS X Lion Course..... ao_ameu_a02_it_enus
Using Mac OSX Lion to Interact with the World Course..... ao_ameu_a03_it_enus
Under the Hood with Mac OS X Lion Course..... ao_ameu_a04_it_enus

DESKTOP SKILLS COURSEWARE

■ Getting Started with Mac OS X Yosemite

Introducing Mac OS X Yosemite Course.....	ds_maco_a01_dt_enus
Working with Mac OS X Yosemite Course.....	ds_maco_a02_dt_enus

■ Mac OS X Yosemite Essentials

Installing Mac OS X Yosemite Course.....	ds_macp_a01_dt_enus
Managing and Configuring Mac OS X Yosemite Course.....	ds_macp_a02_dt_enus
Enhancing the User Experience in Mac OS X Yosemite Applications Course.....	ds_macp_a03_dt_enus
Collaborating and Communicating Using Mac OS X Yosemite Course.....	ds_macp_a04_dt_enus

■ Mac OS X El Capitan: First Look for End Users

Mac OS X El Capitan First Look Course.....	ds_mosx_a01_dt_enus
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DESKTOP COMPUTER SKILLS

APPLE SAFARI X

■ Apple Safari for End Users

Getting Started with Safari Course.....	id_apsa_a01_dt_enus
Up and Running with Safari 5.1 Course.....	id_apsa_a02_dt_enus
Sharing Content and Browsing the Web Privately and Securely using Safari Course.....	id_apsa_a03_dt_enus

DESKTOP COMPUTER SKILLS

BEST PRACTICES FOR DESKTOP USERS

■ IT Security for End Users

IT Security for End Users: IT Security Fundamentals Course.....	ds_sfeu_a01_dt_enus
IT Security for End Users: Using Corporate Devices Securely Course.....	ds_sfeu_a02_dt_enus

IT Security for End Users: Secure Corporate Communications and Networking Course.....	ds_sfeu_a03_dt_enus
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DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2016

■ Office 2016 First Look

Microsoft Office 2016: First Look Modern Productivity Course.....	mo_wnot_a01_dt_enus
Microsoft Office 2016: First Look Functionality and Collaboration Course.....	mo_wnot_a02_dt_enus

■ Microsoft Office 2016: Beginning PowerPoint

Introduction to the PowerPoint 2016 Interface and Basic Tasks Course.....	mo_bepw_a01_dt_enus
Modifying and Formatting Slides in PowerPoint 2016 Course.....	mo_bepw_a02_dt_enus
Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016 Course.....	mo_bepw_a03_dt_enus
Working with Graphic, Audio, and Video Content in PowerPoint 2016 Course.....	mo_bepw_a04_dt_enus
Constructing and Modifying Tables and Charts in PowerPoint 2016 Course.....	mo_bepw_a05_dt_enus

■ Microsoft Office 2016: Beginning Word

Working with the Interface and Performing Basic Tasks in Word 2016 Course.....	mo_bewo_a01_dt_enus
Formatting Text in Word 2016 Course.....	mo_bewo_a02_dt_enus
Customizing Options and Using Document Views in Word 2016 Course.....	mo_bewo_a03_dt_enus
Creating and Formatting Tables in Word 2016 Course.....	mo_bewo_a04_dt_enus
Headers, Footers, Page Numbering, and Layout in Word 2016 Course.....	mo_bewo_a05_dt_enus
Using the Navigation Pane and Creating Lists in Word 2016 Course.....	mo_bewo_a06_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2016: Intermediate PowerPoint

Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016 Course.....	mo_inpw_a01_dt_enus
Using Hyperlinks, Actions, and Comments in PowerPoint 2016 Course.....	mo_inpw_a02_dt_enus
Using Slide Show Presentation Tools in PowerPoint 2016 Course.....	mo_inpw_a03_dt_enus
Customizing Proofing and Default Options in PowerPoint 2016 Course.....	mo_inpw_a04_dt_enus
Sharing and Protecting Presentations in PowerPoint 2016 Course.....	mo_inpw_a05_dt_enus
Exporting Presentations and Compressing Media in PowerPoint 2016 Course.....	mo_inpw_a06_dt_enus

■ Microsoft Office 2016: Intermediate Word

Using Illustrations, Styles, and Themes in Word 2016 Course.....	mo_inwo_a01_dt_enus
Designing and Formatting Illustrations in Word 2016 Course.....	mo_inwo_a02_dt_enus
Advanced Table Customization in Word 2016 Course.....	mo_inwo_a03_dt_enus
Maintaining, Protecting, and Reviewing Documents in Word 2016 Course.....	mo_inwo_a04_dt_enus
References, Proofing, Mail Merges, and Forms in Word 2016 Course.....	mo_inwo_a05_dt_enus
Sharing and Collaborating on Documents in Word 2016 Course.....	mo_inwo_a06_dt_enus

■ Microsoft Office 2016: Beginning Excel

Creating, Editing, and Saving Excel 2016 Workbooks Course.....	mo_beel_a01_dt_enus
Formatting Excel 2016 Data Course.....	mo_beel_a02_dt_enus
Data Presentation Strategies Using Excel 2016 Course.....	mo_beel_a03_dt_enus
Formulas and Functions in Excel 2016 Course.....	mo_beel_a04_dt_enus
Excel 2016 Charts, Tables, and Images Course.....	mo_beel_a05_dt_enus

■ Microsoft Office 2016: Intermediate Excel

Customizing Views, Styles, and Templates in Excel 2016 Course.....	mo_inel_a01_dt_enus
Creating Custom Visual Effects in Excel 2016 Course.....	mo_inel_a02_dt_enus
Working with Excel 2016 Data Course.....	mo_inel_a03_dt_enus
Macros and Advanced Queries in Excel 2016 Course.....	mo_inel_a04_dt_enus
Excel 2016 PivotTables and Advanced Charts Course.....	mo_inel_a05_dt_enus
Share, Review, and Collaborate in Excel 2016 Course.....	mo_inel_a06_dt_enus

■ Microsoft Office 2016: Beginning Outlook

Getting to Know Outlook 2016 Course.....	mo_beou_a01_dt_enus
Managing Conversations and E-mail in Outlook 2016 Course.....	mo_beou_a02_dt_enus
Managing Attachments, and Inserting Items and Signatures in Outlook 2016 Course.....	mo_beou_a03_dt_enus
Organizing Contacts in Outlook 2016 Course.....	mo_beou_a04_dt_enus
Using the Calendar to Schedule Appointments, Events, and Tasks in Outlook 2016 Course.....	mo_beou_a05_dt_enus
Configuring and Managing Meetings and Notes in Outlook 2016 Course.....	mo_beou_a06_dt_enus

■ Microsoft Office 2016: Intermediate Outlook

Formatting E-mail in Outlook 2016 Course.....	mo_inou_a01_dt_enus
Configuring Message Options in Outlook 2016 Course.....	mo_inou_a02_dt_enus
Customizing and Managing Outlook 2016 Course.....	mo_inou_a03_dt_enus
Managing Automation, Storage, and Tidying Up in Outlook 2016 Course.....	mo_inou_a04_dt_enus
Managing Contacts, Tasks, and the Calendar in Outlook 2016 Course.....	mo_inou_a05_dt_enus
Viewing and Configuring Outlook 2016 Backstage Options Course.....	mo_inou_a06_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2016: Advanced Excel

Microsoft Excel 2016 Advanced: Apps and What-if Analysis Course.....	mo_adve_a01_dt_enus
Microsoft Excel 2016 Advanced: PowerPivot, Custom Formatting, Fills, and Forms Course.....	mo_adve_a02_dt_enus
Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors Course.....	mo_adve_a03_dt_enus

■ Microsoft Office 2016: Beginning Access

Introduction to the Access 2016 Interface, Database Management, and Tables Course.....	mo_beac_a01_dt_enus
Creating Relationships, Queries, Forms and Reports in Access 2016 Course.....	mo_beac_a02_dt_enus

■ Microsoft Office 2016: Beginning OneNote

Getting to Know Microsoft OneNote 2016 Course.....	mo_beon_a01_dt_enus
Working with Microsoft OneNote 2016 Course.....	mo_beon_a02_dt_enus

■ Microsoft Office 2016: Beginning Project

Getting Started with Project 2016 Course.....	mo_bepr_a01_dt_enus
Working with Tasks, Relationships, Constraints, and Milestones in Project 2016 Course.....	mo_bepr_a02_dt_enus
Managing Resources and Views in Project 2016 Course.....	mo_bepr_a03_dt_enus
Tracking, Managing, and Sharing Projects in Project 2016 Course.....	mo_bepr_a04_dt_enus

■ Microsoft Office 2016: Beginning Visio

Getting Started with Visio 2016 Course.....	mo_bevi_a01_dt_enus
Creating and Managing Diagrams In Visio 2016 Course.....	mo_bevi_a02_dt_enus
Designing and Enhancing Diagrams in Visio 2016 Course.....	mo_bevi_a03_dt_enus
Collaborating, Evaluating, and Saving Diagrams in Visio 2016 Course.....	mo_bevi_a04_dt_enus

■ Microsoft Office 2016: SharePoint for End Users

Navigating, Customizing, Lists and Libraries in SharePoint 2016 Course.....	mo_sheu_a01_dt_enus
Managing Libraries and Lists in SharePoint 2016 Course.....	mo_sheu_a02_dt_enus
Document Sets, Alerts, Site Pages, and Web Parts in SharePoint 2016 Course.....	mo_sheu_a03_dt_enus
Social Networking and Collaboration in SharePoint 2016 Course.....	mo_sheu_a04_dt_enus
Tags, Notes, Community Sites, and Search in SharePoint 2016 Course.....	mo_sheu_a05_dt_enus
Content Types, Workflows, Calendar, and Office Applications in SharePoint 2016 Course.....	mo_sheu_a06_dt_enus

■ Microsoft Office 2016: New Features

New and Improved Features in Office 2016, Word and Outlook Course.....	mo_monf_a01_dt_enus
Features in Office 2016, PowerPoint, Excel, Visio, Project and Access, OneNote Course.....	mo_monf_a02_dt_enus

■ Microsoft Office 2016: PowerPoint Best Practices

Designing Effective PowerPoint Presentations Course.....	mo_bppw_a01_dt_enus
Using Slide Masters and Slide Elements to Optimize Impact Course.....	mo_bppw_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2013

■ Microsoft Office 2013: Beginning Word

Performing Basic Tasks in Word 2013 Course.....	mo_bgwo_a01_dt_enus
Editing and Formatting in Word 2013 Course.....	mo_bgwo_a02_dt_enus
Structuring a Document in Word 2013 Course.....	mo_bgwo_a03_dt_enus
Adding Lists and Objects in Word 2013 Course.....	mo_bgwo_a04_dt_enus

DESKTOP SKILLS COURSEWARE

Using Tables in Word 2013
Course.....mo_bgwo_a05_dt_enus

Microsoft Office 2013: Beginning Access

Creating and Populating a Database in Access 2013
Course.....mo_bgas_a01_dt_enus
Modifying Tables in Access 2013
Course.....mo_bgas_a02_dt_enus
Creating and Modifying Queries in Access 2013
Course.....mo_bgas_a03_dt_enus
Creating and Modifying Forms in Access 2013
Course.....mo_bgas_a04_dt_enus
Creating and Modifying Reports in Access 2013
Course.....mo_bgas_a05_dt_enus

Microsoft Project 2013

Setting up a Project in Project 2013
Course.....mo_bgpj_a01_dt_enus
Task-based Scheduling in Project 2013
Course.....mo_bgpj_a02_dt_enus
Resource Management in Project 2013
Course.....mo_bgpj_a03_dt_enus
Tools for Tracking Project Performance in Project 2013
Course.....mo_bgpj_a04_dt_enus
Communicate and Finalize Project Information Using Project 2013
Course.....mo_bgpj_a05_dt_enus

Microsoft Office 2013: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2013
Course.....mo_adou_a01_dt_enus
Management and Customization in Outlook 2013
Course.....mo_adou_a02_dt_enus
Mail Automation, Cleanup, and Storage in Outlook 2013
Course.....mo_adou_a03_dt_enus
Collaboration and Customization with the Calendar, Contacts and Tasks in Outlook 2013
Course.....mo_adou_a04_dt_enus

Microsoft Office 2013: Power User Excel

Sharing and Linking Data, and Adding Office Apps to Excel 2013
Course.....mo_puel_a01_dt_enus
Reviewing and Protecting Content in Excel 2013
Course.....mo_puel_a02_dt_enus
Advanced Formats and Layouts in Excel 2013
Course.....mo_puel_a03_dt_enus

Advanced Formulas and Functions in Excel 2013
Course.....mo_puel_a04_dt_enus
Using Financial Functions and What-If Analysis in Excel 2013
Course.....mo_puel_a05_dt_enus
Using PivotTables, PivotCharts, and Advanced Charts in Excel 2013
Course.....mo_puel_a06_dt_enus

Microsoft Office 2013: SharePoint for Power Users

Configuring Pages, Sites, and Content in SharePoint 2013
Course.....mo_sppu_a01_dt_enus
Configuring Lists, Libraries, E-mail, and Announcements in SharePoint 2013
Course.....mo_sppu_a02_dt_enus
Managing Templates, Views, and Versioning in SharePoint 2013
Course.....mo_sppu_a03_dt_enus
Managing Web Parts, Users, and Groups in SharePoint 2013
Course.....mo_sppu_a04_dt_enus
Using and Configuring Search in SharePoint 2013
Course.....mo_sppu_a05_dt_enus
Workflows, Collaboration, and Analysis in SharePoint 2013
Course.....mo_sppu_a06_dt_enus

Microsoft Office 2013: Advanced Excel

Creating and Customizing Visual Elements in Excel 2013
Course.....mo_adel_a01_dt_enus
Customizing Options and Views in Excel 2013
Course.....mo_adel_a02_dt_enus
Manipulating Data in Excel 2013
Course.....mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013
Course.....mo_adel_a04_dt_enus

Microsoft Office 2013: Advanced PowerPoint

Advanced Slide Shows Tools in PowerPoint 2013
Course.....mo_adpw_a01_dt_enus
Sharing, Printing, Protecting and Delivery Presentations In PowerPoint 2013
Course.....mo_adpw_a02_dt_enus

Microsoft Office 2013: Advanced Word

Advanced Formatting in Word 2013
Course.....mo_adwo_a01_dt_enus

DESKTOP SKILLS COURSEWARE

Customizing Document Layout in Word 2013 Course.....	mo_adwo_a02_dt_enus
Advanced Table Customization in Word 2013 Course.....	mo_adwo_a03_dt_enus
Inserting and Formatting Graphics in Word 2013 Course.....	mo_adwo_a04_dt_enus
Navigating and Reviewing Documents in Word 2013 Course.....	mo_adwo_a05_dt_enus
Reference Tools and Mail Merge in Word 2013 Course.....	mo_adwo_a06_dt_enus
Adjusting Document Views and Customizing the Appearance of Word 2013 Course.....	mo_adwo_a07_dt_enus
Sharing and Collaboration in Word 2013 Course.....	mo_adwo_a08_dt_enus

■ Microsoft Office 2013: Beginning Excel

Creating Workbooks, Worksheets, and Data in Excel 2013 Course.....	mo_bgel_a01_dt_enus
Saving and Printing Data in Excel 2013 Course.....	mo_bgel_a02_dt_enus
Formatting Cells and Worksheets in Excel 2013 Course.....	mo_bgel_a03_dt_enus
Formatting Data in Excel 2013 Course.....	mo_bgel_a04_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 Course.....	mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 Course.....	mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013 Course.....	mo_bgel_a07_dt_enus

■ Microsoft Office 2013: Beginning Outlook

Working with E-mail in Outlook 2013 Course.....	mo_bgou_a01_dt_enus
Managing E-mail in Outlook 2013 Course.....	mo_bgou_a02_dt_enus
Working with Contacts in Outlook 2013 Course.....	mo_bgou_a03_dt_enus
Scheduling with Appointments, Events, and Tasks in Outlook 2013 Course.....	mo_bgou_a04_dt_enus
Working with Meetings in Outlook 2013 Course.....	mo_bgou_a05_dt_enus

■ Microsoft Office 2013: Beginning PowerPoint

Creating Presentations in PowerPoint 2013 Course.....	mo_bgpw_a01_dt_enus
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Enhancing PowerPoint 2013 Presentations Course.....	mo_bgpw_a02_dt_enus
Animations and Media in PowerPoint 2013 Course.....	mo_bgpw_a03_dt_enus
Finalizing a PowerPoint 2013 Presentation Course.....	mo_bgpw_a04_dt_enus

■ Microsoft Office 2013: SharePoint for End Users

Navigating, Lists, Libraries, Alerts, and Document Sets in SharePoint 2013 Course.....	mo_speu_a01_dt_enus
My Site and Social Features in SharePoint 2013 Course.....	mo_speu_a02_dt_enus
Community Sites, Search, and Office Integration in SharePoint 2013 Course.....	mo_speu_a03_dt_enus

■ Microsoft OneNote 2013

The Microsoft OneNote 2013 Interface Course.....	mo_onnt_a01_dt_enus
Getting Started with Microsoft OneNote 2013 Course.....	mo_onnt_a02_dt_enus
Working With and Sharing Content in Microsoft OneNote 2013 Course.....	mo_onnt_a03_dt_enus
OneNote 2013 Integration with Other Microsoft Applications Course.....	mo_onnt_a04_dt_enus

■ Microsoft Lync 2013

Microsoft Lync 2013 Course.....	mo_lynd_a01_dt_enus
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■ Skype for Business

Skype for Business: New Features, Profile, and Contacts Course.....	ds_skfb_a01_dt_enus
Skype for Business: Calls, IMs, and Meeting features Course.....	ds_skfb_a02_dt_enus
Skype for Business: Sharing, Collaboration, and Video Calls Course.....	ds_skfb_a03_dt_enus

■ Managing Projects with Microsoft Project 2013

Setting Up a Project in Microsoft Project 2013 Course.....	mo_prbe_a01_dt_enus
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DESKTOP SKILLS COURSEWARE

Creating a Task-Based Schedule in Microsoft Project 2013	Course.....mo_prbe_a02_dt_enus
Managing Resources and Assignments in Microsoft Project 2013	Course.....mo_prbe_a03_dt_enus
Tracking and Analyzing Projects Using Microsoft Project 2013	Course.....mo_prbe_a04_dt_enus
Communicating Project Information Using Microsoft Project 2013	Course.....mo_prbe_a05_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2010

Microsoft Office 2010: New Features

Office 2010 New Core Features	Course.....mo_ontf_a01_dt_enus
New Messaging and Collaboration Features in Office 2010	Course.....mo_ontf_a02_dt_enus
Office 2010 Web Apps and New Features in Publisher and Mobile	Course.....mo_ontf_a03_dt_enus

Microsoft Office 2010 New Features for Users Migrating from Office 2003

The New Office 2010 Interface, Word 2010, and Excel 2010	Course.....mo_nfum_a01_dt_enus
Outlook 2010 and Collaboration in Office 2010	Course.....mo_nfum_a02_dt_enus
New Features for PowerPoint, Publisher, and Access in Office 2010	Course.....mo_nfum_a03_dt_enus

Microsoft Office 2010: Beginning Word

Getting Started with Word 2010	Course.....mo_bwrd_a01_dt_enus
Formatting and Working with Text in Word 2010	Course.....mo_bwrd_a02_dt_enus
Organizing and Arranging Text in Word 2010	Course.....mo_bwrd_a03_dt_enus
Moving Around in Word 2010	Course.....mo_bwrd_a04_dt_enus
Structuring Word 2010 Documents	Course.....mo_bwrd_a05_dt_enus

Reviewing Documents in Word 2010	Course.....mo_bwrd_a06_dt_enus
Saving, Sharing, and Printing in Word 2010	Course.....mo_bwrd_a07_dt_enus
Customizing the Behavior and Appearance of Word 2010	Course.....mo_bwrd_a08_dt_enus
Drawing and Inserting Graphics in Word 2010	Course.....mo_bwrd_a09_dt_enus

Microsoft SharePoint 2010: New Features for End Users

SharePoint 2010 New Features for End Users	Course.....mo_nspe_a01_dt_enus
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Microsoft SharePoint 2010 for End Users

Getting Started with SharePoint 2010	Course.....mo_ospe_a01_dt_enus
Using SharePoint 2010 with Office 2010	Course.....mo_ospe_a02_dt_enus

Microsoft SharePoint 2010: New Features for Power Users

Microsoft SharePoint 2010: New Features for Power Users	Course.....mo_nspp_a01_dt_enus
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Microsoft SharePoint 2010 for Power Users

Managing SharePoint 2010 Sites, Lists, and Libraries	Course.....mo_ospp_a01_dt_enus
Managing SharePoint 2010 Pages and Components	Course.....mo_ospp_a02_dt_enus
SharePoint 2010 Security and Business Intelligence	Course.....mo_ospp_a03_dt_enus

Microsoft Office 2010: Beginning Excel

Getting Started with Excel 2010	Course.....mo_bexl_a01_dt_enus
Applying Basic Data Formatting in Excel 2010	Course.....mo_bexl_a02_dt_enus
Moving and Getting Around in Excel 2010	Course.....mo_bexl_a03_dt_enus
Moving Data and Modifying Worksheets in Excel 2010	Course.....mo_bexl_a04_dt_enus
Saving, Sending, and Printing Excel 2010 Workbooks	Course.....mo_bexl_a05_dt_enus

DESKTOP SKILLS COURSEWARE

Using Conditional Formatting, Tables, and Sparklines in Excel 2010 Course.....	mo_bexl_a06_dt_enus
Reviewing and Protecting Content in Excel 2010 Course.....	mo_bexl_a07_dt_enus
Using Basic Formulas in Excel 2010 Course.....	mo_bexl_a08_dt_enus
Using Basic Functions with Excel 2010 Course.....	mo_bexl_a09_dt_enus
Inserting Basic Charts in Excel 2010 Course.....	mo_bexl_a10_dt_enus
Adding Visuals, Themes, and Styles to Excel 2010 Workbooks Course.....	mo_bexl_a11_dt_enus

Microsoft Office 2010: Beginning Outlook

Getting Started with Outlook 2010 Course.....	mo bout_a01_dt_enus
Managing Conversations and Organizing E-mail in Outlook 2010 Course.....	mo bout_a02_dt_enus
Managing Attachments, Graphics, Signatures, and Autoreplies in Outlook 2010 Course.....	mo bout_a03_dt_enus
Using the Calendar for Appointments, Events, and Meetings in Outlook 2010 Course.....	mo bout_a04_dt_enus
Managing Meetings and Customizing the Calendar in Outlook 2010 Course.....	mo bout_a05_dt_enus
Outlook 2010 Social Connector and Messaging Course.....	mo bout_a06_dt_enus
Working with Contacts in Outlook 2010 Course.....	mo bout_a07_dt_enus
Using the Tasks, Notes, and Journal Features in Outlook 2010 Course.....	mo bout_a08_dt_enus

Microsoft Office 2010: Advanced Word

Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010 Course.....	mo_awrd_a01_dt_enus
Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010 Course.....	mo_awrd_a02_dt_enus
Forms, Fields, and Mail Merge in Word 2010 Course.....	mo_awrd_a03_dt_enus
Managing, Inspecting, and Recovering Word 2010 Documents Course.....	mo_awrd_a04_dt_enus
Creating and Formatting Tables in Word 2010 Course.....	mo_awrd_a05_dt_enus

Manipulating Tables in Word 2010 Course.....	mo_awrd_a06_dt_enus
Embedding Charts and Tables into Word 2010 Course.....	mo_awrd_a07_dt_enus

Microsoft Office 2010: Advanced Excel

Customizing Visual Elements in Excel 2010 Course.....	mo_aexl_a01_dt_enus
Workbook Settings, Conditional Formatting, and Number Formats in Excel 2010 Course.....	mo_aexl_a02_dt_enus
Organizing Data and Objects in Excel 2010 Course.....	mo_aexl_a03_dt_enus
Verifying Excel 2010 Data and Formulas Course.....	mo_aexl_a04_dt_enus
Automating Excel 2010 Tasks Using Macros Course.....	mo_aexl_a05_dt_enus
Analyzing Data with What-if Analysis in Excel 2010 Course.....	mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010 Course.....	mo_aexl_a07_dt_enus
PivotTable Filters, Calculations, and PowerPivot Course.....	mo_aexl_a08_dt_enus

Microsoft Office 2010: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2010 Course.....	mo_aout_a01_dt_enus
Customizing Outlook 2010 and Managing Accounts Course.....	mo_aout_a02_dt_enus
Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010 Course.....	mo_aout_a03_dt_enus
Working with Files and Folders and Using Search and RSS Feeds in Outlook 2010 Course.....	mo_aout_a04_dt_enus
Data Files, Archiving, and Send/Receive Groups in Outlook 2010 Course.....	mo_aout_a05_dt_enus
Implementing Security with Outlook 2010 Course.....	mo_aout_a06_dt_enus
Accessing Exchange Remotely and Using Forms in Outlook 2010 Course.....	mo_aout_a07_dt_enus

Microsoft Office 2010: Beginning PowerPoint

Getting Started with PowerPoint 2010 Course.....	mo_bppt_a01_dt_enus
Visually Enhancing PowerPoint 2010 Presentations Course.....	mo_bppt_a02_dt_enus

DESKTOP SKILLS COURSEWARE

Adding Images to Presentations in PowerPoint 2010 Course.....	mo_bppt_a03_dt_enus
Using Multimedia and Animations in PowerPoint 2010 Course.....	mo_bppt_a04_dt_enus

■ Microsoft Office 2010: Advanced PowerPoint

Using Advanced Slide Show Tools in PowerPoint 2010 Course.....	mo_appt_a01_dt_enus
Collaborating and Sharing Presentations in PowerPoint 2010 Course.....	mo_appt_a02_dt_enus

■ Microsoft Office 2010: Beginning Access

Getting Started with Access 2010 Course.....	mo_bacc_a01_dt_enus
Creating Basic Tables in Access 2010 Course.....	mo_bacc_a02_dt_enus
Data Manipulation and Simple Relationships in Access 2010 Course.....	mo_bacc_a03_dt_enus
Introduction to Forms in Access 2010 Course.....	mo_bacc_a04_dt_enus
Modifying Basic Forms in Access 2010 Course.....	mo_bacc_a05_dt_enus
Introduction to Queries in Access 2010 Course.....	mo_bacc_a06_dt_enus
Introduction to Reports in Access 2010 Course.....	mo_bacc_a07_dt_enus

■ Microsoft Office 2010: Beginning Project

Introduction to Project Management using Project 2010 Course.....	mo_bprj_a01_dt_enus
Introduction to Project 2010 Course.....	mo_bprj_a02_dt_enus
Initializing a Project with Project 2010 Course.....	mo_bprj_a03_dt_enus
Defining Project Properties in Project 2010 Course.....	mo_bprj_a04_dt_enus
Building a Schedule with Project 2010 Course.....	mo_bprj_a05_dt_enus
Creating Resources in Project 2010 Course.....	mo_bprj_a06_dt_enus
Managing Resource Assignments with Project 2010 Course.....	mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010 Course.....	mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010 Course.....	mo_bprj_a09_dt_enus

■ Microsoft Office 2010: Advanced Access

Advanced Importing and Exporting with Access 2010 Course.....	mo_aacc_a01_dt_enus
PivotTables and PivotCharts in Access 2010 Course.....	mo_aacc_a02_dt_enus
Retrieving, Validating, and Attaching Data in Access 2010 Course.....	mo_aacc_a03_dt_enus
Subforms, Subreports, and Conditional Formatting in Access 2010 Course.....	mo_aacc_a04_dt_enus
Joins, SQL, and Action Queries in Access 2010 Course.....	mo_aacc_a05_dt_enus
Using Access 2010 with SharePoint and Access Services Course.....	mo_aacc_a06_dt_enus
Access 2010 Macros and VBA Course.....	mo_aacc_a07_dt_enus
Optimizing, Securing, and Sharing Access 2010 Databases Course.....	mo_aacc_a08_dt_enus

■ Microsoft Office 2010: Power User Excel

Sharing Excel 2010 Workbooks Online and on a Network Course.....	mo_pexl_a01_dt_enus
Using Excel 2010 to Collaborate Online and with Other Office Applications Course.....	mo_pexl_a02_dt_enus
Using Lookup, Reference, Math, and Text Functions in Excel 2010 Course.....	mo_pexl_a03_dt_enus
Manipulating Formulas and Using Forms in Excel 2010 Course.....	mo_pexl_a04_dt_enus
Using Excel 2010 Data Connections: Web Queries, XML, and Databases Course.....	mo_pexl_a05_dt_enus

■ Microsoft Office 2010: Advanced Project

Advanced Customizing with Project 2010 Course.....	mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with Project 2010 Course.....	mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010 Course.....	mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010 Course.....	mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 Course.....	mo_aprj_a05_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2010: Beginning Visio

Getting Started with Visio 2010	
Course.....	mo_bvis_a01_dt_enus
Working with Diagrams in Visio 2010	
Course.....	mo_bvis_a02_dt_enus
Collaboration, Evaluation and Printing in Visio 2010	
Course.....	mo_bvis_a03_dt_enus

■ Microsoft OneNote 2010 for End Users

Microsoft Office 2010: Managing Information with OneNote	
Course.....	mo_onel_a01_dt_enus
Microsoft Office 2010: Sharing Information with OneNote	
Course.....	mo_onel_a02_dt_enus

■ Microsoft Office 2010: Lync for End Users

Microsoft Office 2010: Getting Started with Lync	
Course.....	mo_lync_a01_dt_enus
Microsoft Office 2010: Lync Meetings, Calls, Sharing and Collaboration	
Course.....	mo_lync_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE FOR MAC 2011

■ Microsoft Office: Beginning Word for Mac 2011

Microsoft Word for Mac 2011: Getting Started	
Course.....	om_bwmc_a01_dt_enus
Microsoft Word for Mac 2011: Formatting and Working with Text	
Course.....	om_bwmc_a02_dt_enus
Microsoft Word for Mac 2011: Structuring and Organizing Documents	
Course.....	om_bwmc_a03_dt_enus
Microsoft Word for Mac 2011: Moving Around a Document	
Course.....	om_bwmc_a04_dt_enus
Microsoft Word for Mac 2011: Adding and Formatting Images	
Course.....	om_bwmc_a05_dt_enus
Microsoft Word for Mac 2011: Creating and Formatting Tables	
Course.....	om_bwmc_a06_dt_enus
Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking	
Course.....	om_bwmc_a07_dt_enus

■ Microsoft Office: Beginning Excel for Mac 2011

Microsoft Excel for Mac 2011: Getting Started	
Course.....	om_bemc_a01_dt_enus
Microsoft Excel for Mac 2011: Applying Basic Data Formatting	
Course.....	om_bemc_a02_dt_enus
Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks	
Course.....	om_bemc_a03_dt_enus
Microsoft Excel for Mac 2011: Moving Data and Modifying Worksheets	
Course.....	om_bemc_a04_dt_enus
Microsoft Excel for Mac 2011: Using Basic Formulas	
Course.....	om_bemc_a05_dt_enus
Microsoft Excel for Mac 2011: Using Basic Functions	
Course.....	om_bemc_a06_dt_enus
Microsoft Excel for Mac 2011: Inserting Basic Charts	
Course.....	om_bemc_a07_dt_enus
Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks	
Course.....	om_bemc_a08_dt_enus

■ Microsoft Office: Beginning Outlook for Mac 2011

Microsoft Outlook for Mac 2011: Getting Started	
Course.....	om_bomc_a01_dt_enus
Microsoft Outlook for Mac 2011: Managing Conversations and E-mail	
Course.....	om_bomc_a02_dt_enus
Microsoft Outlook for Mac 2011: Mastering E-mail	
Course.....	om_bomc_a03_dt_enus
Microsoft Outlook for Mac 2011: Scheduling with the Calendar	
Course.....	om_bomc_a04_dt_enus
Microsoft Outlook for Mac 2011: Managing Contacts	
Course.....	om_bomc_a05_dt_enus
Moving Beyond E-mail to Maximize Microsoft Outlook's Potential	
Course.....	om_bomc_a06_dt_enus

■ Microsoft Office: Beginning PowerPoint for Mac 2011

Microsoft PowerPoint for Mac 2011: Getting Started	
Course.....	om_bpmpc_a01_dt_enus
Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements	
Course.....	om_bpmpc_a02_dt_enus
Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation	
Course.....	om_bpmpc_a03_dt_enus

DESKTOP SKILLS COURSEWARE

Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools
Course.....om_bpmc_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 2007

■ Microsoft Office 2007: Beginning Word

Getting Started with Word 2007
Course.....mo_bgwd_a01_dt_enus
Working with Text and Paragraphs in Word 2007
Course.....mo_bgwd_a02_dt_enus
Structuring, Editing, Saving, and Opening Documents in Word 2007
Course.....mo_bgwd_a03_dt_enus
Printing, Help, and Automated Formatting in Word 2007
Course.....mo_bgwd_a04_dt_enus
Working with Documents in Word 2007
Course.....mo_bgwd_a05_dt_enus

■ Microsoft Office 2007: Beginning Outlook

Getting Started with Outlook 2007
Course.....mo_bgol_a01_dt_enus
Formatting and Managing E-mail in Outlook 2007
Course.....mo_bgol_a02_dt_enus
Using the Calendar in Outlook 2007
Course.....mo_bgol_a03_dt_enus
Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007
Course.....mo_bgol_a04_dt_enus
Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007
Course.....mo_bgol_a05_dt_enus

■ Microsoft Office 2007: Advanced Word

Advanced Formatting in Word 2007
Course.....mo_adwd_a01_dt_enus
Advanced Document Navigation and Document Reviews in Word 2007
Course.....mo_adwd_a02_dt_enus
Using Tables, Charts, and Graphics in Word 2007
Course.....mo_adwd_a03_dt_enus

■ Microsoft Office 2007: Advanced Outlook

Customizing Outlook 2007 and Using the Journal
Course.....mo_adol_a01_dt_enus

Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007
Course.....mo_adol_a02_dt_enus
Working with SharePoint, Calendars, and Forms in Outlook 2007
Course.....mo_adol_a03_dt_enus

■ Microsoft Office 2007: Beginning Excel

Getting Started with Excel 2007
Course.....mo_bgex_a01_dt_enus
Manipulating and Formatting Data and Worksheets in Excel 2007
Course.....mo_bgex_a02_dt_enus
Reviewing and Printing in Excel 2007
Course.....mo_bgex_a03_dt_enus
Excel 2007 Formulas and Functions
Course.....mo_bgex_a04_dt_enus
Excel 2007 Charts, Pictures, Themes, and Styles
Course.....mo_bgex_a06_dt_enus

■ Microsoft Office 2007: Advanced Excel

Advanced Formatting in Excel 2007
Course.....mo_adex_a01_dt_enus
Advanced Data Management in Excel 2007
Course.....mo_adex_a02_dt_enus
Advanced Customization in Excel 2007
Course.....mo_adex_a03_dt_enus

■ Microsoft Office 2007: Word for the Power User

Advanced Data Manipulation Features in Word 2007
Course.....mo_wdpu_a01_dt_enus
Advanced Document Features in Word 2007
Course.....mo_wdpu_a02_dt_enus
Collaborative Features in Word 2007
Course.....mo_wdpu_a03_dt_enus

■ Microsoft Office 2007: Beginning PowerPoint

Getting Started with PowerPoint 2007
Course.....mo_bgpp_a01_dt_enus
Adding Graphics to Presentations in PowerPoint 2007
Course.....mo_bgpp_a02_dt_enus
Adding Multimedia and Animations to Presentations in PowerPoint 2007
Course.....mo_bgpp_a03_dt_enus

DESKTOP SKILLS COURSEWARE

■ Microsoft Office 2007: Excel for the Power User

- Analyzing Data in Excel 2007
Course.....mo_expu_a01_dt_enus
Protecting and Sharing Excel 2007 Workbooks
Course.....mo_expu_a02_dt_enus
Exchanging Data with Excel 2007
Course.....mo_expu_a03_dt_enus

■ Microsoft Office 2007: Advanced PowerPoint

- Creating Custom Slide Shows in PowerPoint 2007
Course.....mo_adpp_a01_dt_enus
Distributing Presentations in PowerPoint 2007
Course.....mo_adpp_a02_dt_enus

■ Microsoft Office 2007: Beginning Access

- Getting Started with Access 2007
Course.....mo_bgac_a01_dt_enus
Basic Access 2007 Tables
Course.....mo_bgac_a02_dt_enus
Basic Access 2007 Forms
Course.....mo_bgac_a03_dt_enus
Queries and Reports in Access 2007
Course.....mo_bgac_a04_dt_enus

■ Microsoft Office 2007: Beginning Project

- Creating and Designing a Project with Project 2007
Course.....mo_bgpr_a01_dt_enus
Specifying and Assigning Resources in Project 2007
Course.....mo_bgpr_a02_dt_enus
Tracking and Reporting Progress with Project 2007
Course.....mo_bgpr_a03_dt_enus

■ Microsoft Office 2007: Advanced Project

- Advanced Customization with MS Project 2007
Course.....mo_adpr_a01_dt_enus
Project Data Management and Performance with MS Project 2007
Course.....mo_adpr_a02_dt_enus

■ Microsoft Office 2007: Collaborating, Communicating, and Sharing Information

- Microsoft Office 2007: Collaborating with Groove and Communicator
Course.....mo_ncmg_a01_dt_enus

Microsoft Office 2007: Sharing Information with OneNote 2007
Course.....mo_ncmg_a02_dt_enus

■ Microsoft Office 2007: Advanced Access

- Importing and Exporting Data and Data Presentation in Access 2007
Course.....mo_adax_a01_dt_enus
Advanced Data Management in Access 2007
Course.....mo_adax_a02_dt_enus

■ Microsoft Office 2007: Publisher

- Creating Customized Publications with Publisher 2007
Course.....mo_pblr_a01_dt_enus
Extending Publisher 2007 Beyond Publications
Course.....mo_pblr_a02_dt_enus

■ Microsoft Office 2007: Outlook for the Power User

- Data Security, Archiving, and Working Offline in Outlook 2007
Course.....mo_olpu_a01_dt_enus
Instant, Text, and Unified Messaging in Outlook 2007
Course.....mo_olpu_a02_dt_enus
Business Contact Manager with Outlook 2007
Course.....mo_olpu_a03_dt_enus

■ Microsoft Office 2007: Access for the Power User

- Programmability and Administration in Access 2007
Course.....mo_acpu_a01_dt_enus
Database Administration in Access 2007
Course.....mo_acpu_a02_dt_enus

■ Microsoft Office 2007: Beginning Visio

- Creating Visio 2007 Diagrams
Course.....mo_bgvs_a01_dt_enus
Enhancing and Customizing Diagrams in Visio 2007
Course.....mo_bgvs_a02_dt_enus
Collaborating and Using Visio 2007 With Other Programs
Course.....mo_bgvs_a03_dt_enus

■ Microsoft Office 2007: Outlook Web Access

- Using Outlook Web Access 2007
Course.....mo_otwa_a01_dt_enus

DESKTOP SKILLS COURSEWARE

Outlook Web Access 2007 Advanced Features
Course.....mo_otwa_a02_dt_enus

Microsoft Office Live Meeting 2007 for End Users

Attending a Microsoft Office 2007 Live Meeting
Course.....mo_lmeu_a01_dt_enus
Hosting a Microsoft Office 2007 Live Meeting
Course.....mo_lmeu_a02_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT OFFICE 365

Microsoft Office Online and Office 365

Introducing Microsoft Office Online for Personal Use
Course.....mo_oone_a01_dt_enus
Introducing Microsoft Office 365 Applications
Course.....mo_oone_a03_dt_enus

Microsoft Office 365

Microsoft Office 365: Applications
Course.....mo_oonf_a01_dt_enus
Microsoft Office 365: Document Management
Course.....mo_oonf_a02_dt_enus

Microsoft Office 365 for Advanced Business Users

Microsoft Office 365 for Advanced Business Users:
Portal Enhancements
Course.....mo_oong_a01_dt_enus
Microsoft Office 365 for Advanced Business Users:
Clutter and Compliance
Course.....mo_oong_a02_dt_enus
Microsoft Office 365 for Advanced Business Users: IT
Management Controls
Course.....mo_oong_a03_dt_enus
Microsoft Office 365 for Advanced Business Users: New
Presentation Features
Course.....mo_oong_a04_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 10

Microsoft Windows 10 End User

Microsoft Windows 10 End User: Signing In and First
View
Course.....mw_wdeu_a01_dt_enus
Microsoft Windows 10 End User: Hardware, Software,
and Security Settings
Course.....mw_wdeu_a02_dt_enus
Microsoft Windows 10 End User: Customizing Windows
10
Course.....mw_wdeu_a03_dt_enus
Microsoft Windows 10 End User: New Features
Course.....mw_wdeu_a04_dt_enus
Microsoft Windows 10 End User: Browsing with Edge
Course.....mw_wdeu_a05_dt_enus
Microsoft Windows 10 End User: Cortana
Course.....mw_wdeu_a06_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 8

Microsoft Windows 8: End User

Windows 8: New Features and Common Tasks
Course.....mw_eteu_a01_dt_enus
Files and Connectivity in Windows 8
Course.....mw_eteu_a02_dt_enus
Personalizing Windows 8
Course.....mw_eteu_a03_dt_enus
Working with Apps in Windows 8
Course.....mw_eteu_a04_dt_enus
Internet Explorer 10, File Sharing, and Recovery in
Windows 8
Course.....mw_eteu_a05_dt_enus
Managing Hardware and Advanced Options in Windows
8
Course.....mw_eteu_a06_dt_enus

Microsoft Windows 8.1: End User

New Features and Common Tasks in Windows 8.1
Course.....mw_etev_a01_dt_enus
Organizing Files and Searching for Items in Windows
8.1
Course.....mw_etev_a02_dt_enus
Getting Online, Sharing, and Using SkyDrive in Windows
8.1
Course.....mw_etev_a03_dt_enus
Personalizing Windows 8.1
Course.....mw_etev_a04_dt_enus
Working with Apps in Windows 8.1
Course.....mw_etev_a05_dt_enus

DESKTOP SKILLS COURSEWARE

Managing Hardware and Advanced Options in Windows
8.1
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■ Microsoft Windows 8.1 Update 1: End User

Windows 8.1 Update 1: Navigating the UI
Course..... mw_etew_a01_dt_enus
Windows 8.1 Update 1: Working with Files and Apps
Course..... mw_etew_a02_dt_enus
Windows 8.1 Update 1: Windows Management and
Customization Features
Course..... mw_etew_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for End Users

Microsoft Windows 7: First Look for End Users
Course..... mw_mwfe_a01_dt_enus

■ Microsoft Windows 7: End User

Getting Started with Windows 7
Course..... mw_mweu_a01_dt_enus
Setting up and Securing Windows 7
Course..... mw_mweu_a02_dt_enus
Customizing Windows 7
Course..... mw_mweu_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 11

■ Using Internet Explorer 11

Using Internet Explorer 11: Exploring the Interface
Course..... ds_inex_a01_dt_enus
Using Internet Explorer 11: Efficient Browsing
Course..... ds_inex_a02_dt_enus
Using Internet Explorer 11: Working with Web Content,
RSS Feeds, and Downloads
Course..... ds_inex_a03_dt_enus
Using Internet Explorer 11: Accessibility and User
Preferences
Course..... ds_inex_a04_dt_enus
Using Internet Explorer 11: Securing the Environment
Course..... ds_inex_a05_dt_enus

Using Internet Explorer 11: Security Considerations
Course..... ds_inex_a06_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 9

■ Microsoft Internet Explorer 9: End User

Microsoft Internet Explorer 9: Browsing and Managing
Web Pages
Course..... id_mcin_a01_dt_enus
Microsoft Internet Explorer 9: Searching and
Subscribing to Web Content
Course..... id_mcin_a02_dt_enus
Microsoft Internet Explorer 9: Customization and
Security
Course..... id_mcin_a03_dt_enus

DESKTOP COMPUTER SKILLS

MICROSOFT INTERNET EXPLORER 8

■ Microsoft Internet Explorer 8: End User

Internet Explorer 8: Basic Features
Course..... id_mcie_a01_dt_enus
Internet Explorer 8: Advanced Features
Course..... id_mcie_a02_dt_enus

DESKTOP COMPUTER SKILLS

GOOGLE

■ Google Apps Fundamentals

Google Apps: Google Drive
Course..... ds_goap_a01_dt_enus
Google Apps: Gmail and Calendar
Course..... ds_goap_a02_dt_enus
Google Apps: Docs and Sheets
Course..... ds_goap_a03_dt_enus
Google Apps: Slides, Sites, and Google+
Course..... ds_goap_a04_dt_enus

■ Google Analytics

Google Analytics Fundamentals and Data Collection
Course..... ds_goan_a01_dt_enus

DESKTOP SKILLS COURSEWARE

Google Analytics Reports Course.....	ds_goan_a02_dt_enus
Google Conversions and Tags Course.....	ds_goan_a03_dt_enus
Analytics APIs and Tools Course.....	ds_goan_a04_dt_enus

DESKTOP COMPUTER SKILLS

SOCIAL NETWORKING

■ Yammer for Business Users

Yammer for Business Users: Using Yammer Course.....	ds_yfbu_a01_dt_enus
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■ Getting the Most from Social Networking

Social Networking Fundamentals Course.....	ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management Course.....	ds_gmsn_a02_dt_enus

DESKTOP COMPUTER SKILLS

MOBILE DEVICES

■ Getting Started with iOS 8 for iPad

Introducing iOS 8 for iPad Course.....	ds_ipae_a01_dt_enus
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■ Getting Started with iOS 8 for iPhone

Introducing iOS 8 for iPhone Course.....	ds_iphn_a01_dt_enus
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DESKTOP COMPUTER SKILLS

SAP

■ Overview of SAP for Project Teams

Overview of SAP Solutions Course.....	sa_ospt_a01_it_enus
Financial Accounting with SAP Course.....	sa_ospt_a02_it_enus
SAP Logistics Modules Course.....	sa_ospt_a03_it_enus

SAP ERP Architecture Course.....	sa_ospt_a04_it_enus
SAP Administration Course.....	sa_ospt_a05_it_enus
SAP Project Planning and Implementation Course.....	sa_ospt_a06_it_enus
SAP NetWeaver Platform Course.....	sa_ospt_a07_it_enus

■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP) Course.....	sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM) Course.....	sa_bseu_a02_dt_enus
SAP Product Lifecycle Management Course.....	sa_bseu_a03_dt_enus
SAP Supply Chain Management Course.....	sa_bseu_a04_dt_enus
SAP Supplier Relationship Management Course.....	sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users Course.....	sa_boeu_a01_dt_enus
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■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overview Course.....	sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports Course.....	sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence Course.....	sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics Course.....	sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView Course.....	sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence Course.....	sa_bobi_a06_dt_enus

DESKTOP COMPUTER SKILLS

SEAGATE CRYSTAL REPORTS

■ Fundamentals of Crystal Reports 2011

Getting Started with Crystal Reports 2011 Course.....	cr_crre_a01_dt_enus
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DESKTOP SKILLS COURSEWARE

DESKTOP COMPUTER SKILLS

QUICKBOOKS

■ QuickBooks Pro 2017 Fundamentals

Getting Started with QuickBooks Pro 2017 Course.....	ds_qpro_a01_it_enus
Interface and Company Settings Course.....	ds_qpro_a02_it_enus
Vendors, Bills, Customers, and Income Course.....	ds_qpro_a03_it_enus
Employees, Banking, and Reports Course.....	ds_qpro_a04_it_enus

DESKTOP COMPUTER SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring 77-881 Word 2010 Mentoring Assets.....	mnt77881
Mentoring 77-882 Excel 2010 Mentoring Assets.....	mnt77882
Mentoring Using Word 2007 Mentoring Assets.....	mntwd2007
Mentoring Using Excel 2007 Mentoring Assets.....	mntex2007
Mentoring 77-888 Excel 2010 Expert Mentoring Assets.....	mnt77888
Mentoring 77-418 Word 2013 Mentoring Assets.....	mnt77418
Mentoring 77-420 Excel 2013 Mentoring Assets.....	mnt77420
Mentoring 77-427 Excel 2013 Expert Part One Mentoring Assets.....	mnt77427
Mentoring 77-428 Excel 2013 Expert Part Two Mentoring Assets.....	mnt77428
Mentoring 77-725 Word 2016: Core Document Creation, Collaboration, and Communication Mentoring Assets.....	mnt77725
Mentoring 77-727 Excel 2016: Core Data Analysis, Manipulation, and Presentation Mentoring Assets.....	mnt77727

TEST PREPS

■ Test Preps

TestPrep 77-881 Word 2010 Testprep Exams	mo_bwrd_a01_tp_enus
TestPrep 77-882 Excel 2010 Testprep Exams	mo_bexl_a01_tp_enus
TestPrep 77-883 PowerPoint 2010 Testprep Exams	mo_bppt_a01_tp_enus
TestPrep 77-885 Access 2010 Testprep Exams	mo_bacc_a01_tp_enus
TestPrep 77-884 Outlook 2010 Testprep Exams	mo bout_a01_tp_enus
TestPrep 77-888 Excel 2010 Expert Testprep Exams	mo_aexl_a01_tp_enus
TestPrep 70-178 Microsoft Project 2010, Managing Projects Testprep Exams	mo_bprj_a01_tp_enus

DESKTOP COMPUTER SKILLS

BUSINESS SKILLS COURSEWARE

BUSINESS SKILLS COURSEWARE

BUSINESS STRATEGY AND OPERATIONS

OPERATIONS CURRICULUM

The Foundations of Six Sigma

Are You Listening to Your Customers?	
Business Impact Series	_pc_bi_ssbi001
Quick Wins in Six Sigma Implementation	
Business Impact Series	_pc_bi_ssbi002
Six Sigma Versus TQM	
Business Impact Series	_pc_bi_ssbi003
Lean Inbound Transportation	
Business Impact Series	_pc_bi_ssbi004
A Critical-to-quality Tree - What's That?	
Business Impact Series	_pc_bi_ssbi006
Basic Measurement Concepts in Six Sigma	
Business Impact Series	_pc_bi_ssbi007
Does Your Business Really Need Six Sigma?	
Challenge Series	_pc_ch_ssch001
Identifying Candidates for Key Six Sigma Roles	
Challenge Series	_pc_ch_ssch002

Six Sigma Green Belt: Six Sigma and the Organization

Six Sigma and Organizational Goals	
Course.....	oper_24_a01_bs_enus
Lean Principles and Six Sigma Projects	
Course.....	oper_24_a02_bs_enus
Design for Six Sigma and FMEA	
Course.....	oper_24_a03_bs_enus

Six Sigma Green Belt: Define

Six Sigma Project Identification	
Course.....	oper_25_a01_bs_enus
Voice of the Customer in Six Sigma	
Course.....	oper_25_a02_bs_enus
Basics of Six Sigma Project Management	
Course.....	oper_25_a03_bs_enus
Six Sigma Management and Planning Tools	
Course.....	oper_25_a04_bs_enus
Performance Metrics for Six Sigma	
Course.....	oper_25_a05_bs_enus
Six Sigma Project Team Dynamics and Performance	
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Six Sigma Green Belt: Measure

Process Documentation and Analysis in Six Sigma Course.....	oper_26_a01_bs_enus
Basic Probability and Statistical Distributions in Six Sigma Course.....	oper_26_a02_bs_enus
Data Classification, Sampling, and Collection in Six Sigma Course.....	oper_26_a03_bs_enus
Statistics and Graphical Presentation in Six Sigma Course.....	oper_26_a04_bs_enus
Measurement System Analysis in Six Sigma Course.....	oper_26_a05_bs_enus
Process and Performance Capability Measurement in Six Sigma Course.....	oper_26_a06_bs_enus

Six Sigma Green Belt: Analyze

Multi-variate Studies, Correlation, and Linear Regression in Six Sigma Course.....	oper_27_a01_bs_enus
Introduction to Hypothesis Testing and Tests for Means in Six Sigma Course.....	oper_27_a02_bs_enus
Hypothesis Tests for Variances and Proportions in Six Sigma Course.....	oper_27_a03_bs_enus

Six Sigma Green Belt: Improve

Design of Experiments in Six Sigma Course.....	oper_28_a01_bs_enus
Root Cause Analysis and Waste Elimination in Six Sigma Course.....	oper_28_a02_bs_enus
Cycle Time Reduction and Kaizen in Six Sigma Course.....	oper_28_a03_bs_enus

Six Sigma Green Belt: Control

Statistical Process Control and Control Plans in Six Sigma Course.....	oper_29_a01_bs_enus
Creating and Using Control Charts in Six Sigma Course.....	oper_29_a02_bs_enus
Lean Tools for Process Control in Six Sigma Course.....	oper_29_a03_bs_enus

Six Sigma Yellow Belt: Six Sigma Fundamentals

Six Sigma and Lean Foundations and Principles Course.....	oper_30_a01_bs_enus
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BUSINESS SKILLS COURSEWARE

Six Sigma Team Basics, Roles, and Responsibilities Course.....	oper_30_a02_bs_enus
Six Sigma Quality Tools Course.....	oper_30_a03_bs_enus
Six Sigma Metrics Course.....	oper_30_a04_bs_enus

■ Six Sigma Yellow Belt: Define

Identifying Six Sigma Projects Course.....	oper_31_a01_bs_enus
Six Sigma Project Management Basics Course.....	oper_31_a02_bs_enus

■ Six Sigma Yellow Belt: Measure

Basic Statistics for Six Sigma Course.....	oper_32_a01_bs_enus
Data Types and Data Collection in Six Sigma Course.....	oper_32_a02_bs_enus
Six Sigma and Measurement System Analysis Course.....	oper_32_a03_bs_enus

■ Six Sigma Yellow Belt: Analyze

Lean Tools and FMEA in Six Sigma Course.....	oper_33_a01_bs_enus
Six Sigma Data Analysis and Root Cause Analysis Course.....	oper_33_a02_bs_enus
Basics of Correlation, Regression, and Hypothesis Testing for Six Sigma Course.....	oper_33_a03_bs_enus

■ Six Sigma Yellow Belt: Improve and Control

Six Sigma Improvement Techniques Course.....	oper_34_a01_bs_enus
Control Tools and Documentation in Six Sigma Course.....	oper_34_a02_bs_enus

■ Leading Sustainable Process Improvement

Spearheading a Process Improvement Challenge Series	_pc_ch_opch001
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■ Six Sigma Black Belt (2015 BOK): Organization-wide Planning and Deployment

Fundamentals of Lean and Six Sigma and their Applications Course.....	oper_36_a01_bs_enus
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Six Sigma Project Selection, Roles, and Responsibilities Course.....	oper_36_a02_bs_enus
Six Sigma Strategic Planning and Deployment Course.....	oper_36_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Organizational Process Management and Measures

Impact on Stakeholders and Benchmarking for Six Sigma Course.....	oper_37_a01_bs_enus
Using Business and Financial Measures in Six Sigma Course.....	oper_37_a02_bs_enus

■ Six Sigma Black Belt (2015 BOK): Team Management

Six Sigma Team Dynamics, Roles, and Success Factors Course.....	oper_38_a01_bs_enus
Six Sigma Team Facilitation and Leadership Course.....	oper_38_a02_bs_enus
Six Sigma Team Dynamics and Training Course.....	oper_38_a03_bs_enus

■ Six Sigma Black Belt (2015 BOK): Define

Determining Requirements by Listening to the Voice of the Customer in Six Sigma Course.....	oper_39_a01_bs_enus
Six Sigma Business Case, Project Charter, and Tools Course.....	oper_39_a02_bs_enus

■ Six Sigma Black Belt (2015 BOK): Measure

Process Flow Metrics and Analysis Tools for Six Sigma Course.....	oper_40_a01_bs_enus
Data Types, Sampling, Collection, and Measurement in Six Sigma Course.....	oper_40_a02_bs_enus
Six Sigma Measurement Systems and Metrology Course.....	oper_40_a03_bs_enus
Using Basic Statistics and Graphical Methods in Six Sigma Course.....	oper_40_a04_bs_enus
Probability and Probability Distributions in Six Sigma Course.....	oper_40_a05_bs_enus
Determining Process Performance and Capability in Six Sigma Course.....	oper_40_a06_bs_enus

BUSINESS SKILLS COURSEWARE

Six Sigma Black Belt (2015 BOK): Analyze

- Measuring and Modeling Relationships between Variables in Six Sigma
Course..... oper_41_a01_bs_enus
- Basics of Hypothesis Testing and Tests for Means in Six Sigma
Course..... oper_41_a02_bs_enus
- Tests for Variances and Proportions, ANOVA, and Goodness-of-fit in Six Sigma
Course..... oper_41_a03_bs_enus
- Multivariate Tools and Nonparametric Tests in Six Sigma
Course..... oper_41_a04_bs_enus
- FMEA and Other Nonstatistical Analysis Methods in Six Sigma
Course..... oper_41_a05_bs_enus

Six Sigma Black Belt (2015 BOK): Improve

- Understanding DOE and Planning Experiments in Six Sigma
Course..... oper_42_a01_bs_enus
- Designing, Conducting, and Analyzing Experiments in Six Sigma
Course..... oper_42_a02_bs_enus
- Lean Improvement Methods and Implementation Planning in Six Sigma
Course..... oper_42_a03_bs_enus

Six Sigma Black Belt (2015 BOK): Control

- Statistical Process Control (SPC) and Control Charts in Six Sigma
Course..... oper_43_a01_bs_enus
- Using Lean Control Tools and Maintaining Controls in Six Sigma
Course..... oper_43_a02_bs_enus
- Sustaining Six Sigma Improvements
Course..... oper_43_a03_bs_enus

Six Sigma Black Belt (2015 BOK): Design for Six Sigma (DFSS)

- Common DFSS Methodologies, Design for X, and Robust Designs
Course..... oper_44_a01_bs_enus

Operations Management: Efficiency of Production

- Operations Management Functions and Strategies
Course..... oper_45_a01_bs_enus
- Strategic Product and Service Management
Course..... oper_45_a02_bs_enus

- Supply Chain Management Basics: Cutting Costs and Optimizing Delivery Course..... oper_45_a03_bs_enus
- Inventory Management: Aligning Inventory with Production and Demand Course..... oper_45_a04_bs_enus
- Optimizing Operations Using Demand Forecasting and Capacity Management Course..... oper_45_a05_bs_enus

Understanding Lean Production

- Using Lean to Perfect Organizational Processes Course..... oper_46_a01_bs_enus
- Using Lean to Improve Flow and Pull Course..... oper_46_a02_bs_enus
- Using Lean to Reduce Waste and Streamline Value Flow Course..... oper_46_a03_bs_enus
- Applying Value Stream Mapping in Lean Business Course..... oper_46_a04_bs_enus
- Five Steps to Perfection: Implementing Lean Business Impact Series_pc_bi_ssbi009
- Value Stream Maps for Non-manufacturing Processes Business Impact Series_pc_bi_ssbi010

Mentoring Asset

- Mentoring Six Sigma Green Belt (SSGB)
Mentoring Assets.....mntcssgb
- Mentoring Six Sigma Yellow Belt (SSYB)
Mentoring Assets.....mntcssyb

Test Preps

- TestPrep Six Sigma Green Belt (SSGB)
Testprep Exams oper_ssgb_a02_tp_enus
- TestPrep Six Sigma Yellow Belt (SSYB)
Testprep Exams oper_30_a01_tp_enus

BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

Moving From an Operational Manager to a Strategic Thinker

- Effective Critical Analysis of Business Reports
Business Impact Series_pc_bi_pfbi004
- Leading Outside the Organization
Business Impact Series_pc_bi_lsbi005
- Returning to Core Competencies
Business Impact Series_pc_bi_lsbi014

BUSINESS SKILLS COURSEWARE

Competitive Awareness and Strategy
Challenge Series_pc_ch_lach022

Search Engine Marketing: Getting Discovered by the Customer
Course.....mkt_04_a02_bs_enus
Managing Your Reputation Through Content Marketing and Online PR
Course.....mkt_04_a03_bs_enus
Digital Marketing Partnerships, Sales, and After-sales Processes
Course.....mkt_04_a04_bs_enus

The Fundamentals of Globalization

Managing Expatriates' Career Development
Business Impact Series_pc_bi_mgb011
The Etiquette of Cross-cultural Gift Giving
Business Impact Series_pc_bi_spbi015
Evaluating Globalization Opportunities
Challenge Series_pc_ch_lach019

Fundamentals of Business Planning

Preparing and Implementing a Business Plan
Course.....ast_02_a01_bs_enus

Thinking Strategically and Managing Risk

Thinking Strategically as a Manager
Course.....ast_01_a01_bs_enus
Using Strategic Thinking to Consider the Big Picture
Course.....ast_01_a02_bs_enus
Identifying Risks in Your Organization
Course.....ast_01_a03_bs_enus
Assessing Your Organization's Risks
Course.....ast_01_a04_bs_enus
Responding Effectively to Risks
Course.....ast_01_a05_bs_enus
Effective Critical Analysis of Business Reports
Business Impact Series_pc_bi_pfbi004
Returning to Core Competencies
Business Impact Series_pc_bi_lsbi014
Competitive Awareness and Strategy
Challenge Series_pc_ch_lach022

Big Data Basics

Big Data Fundamentals
Course.....aba_01_a01_bs_enus
Big Data Interpretation
Course.....aba_01_a02_bs_enus

Essential Marketing Strategies

The Basics of Marketing
Course.....mkt_05_a01_bs_enus
The People and Planning in Marketing
Course.....mkt_05_a02_bs_enus
Product, Pricing, and Promotion in the Marketing Mix
Course.....mkt_05_a03_bs_enus
Distribution and E-Marketing Ethics in the Marketing Mix
Course.....mkt_05_a04_bs_enus
Competitive Marketing Strategies: Analyzing Your Organization
Course.....mkt_05_a05_bs_enus
Designing Products to Fit the Channel
Business Impact Series_pc_bi_spbi005
Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series_pc_bi_spbi011
Using Web Analytics to Increase Sales
Business Impact Series_pc_bi_spbi012
Trade Show Marketing - Planning Ahead
Business Impact Series_pc_bi_spbi013
Increasing Competitiveness through Collaboration
Challenge Series_pc_ch_lsch006

Essentials of Public Relations

Strategies for the Modern Public Relations Professional
Course.....amk_01_a01_bs_enus
Writing Skills for Public Relations
Course.....amk_01_a02_bs_enus

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

Digital Marketing

Digital Marketing: Getting to the Customer
Course.....mkt_04_a01_bs_enus

BUSINESS SKILLS COURSEWARE

■ Accounting for Non-Financial Professionals

Basic Accounting Concepts for Non-financial Professionals Course.....	fin_08_a01_bs_enus
Basic Budgeting for Non-financial Professionals Course.....	fin_08_a02_bs_enus
Comprehending Financials: A Guide to Financial Statements Course.....	fin_08_a03_bs_enus
Financial Statement Analysis for Non-financial Professionals Course.....	fin_08_a04_bs_enus
Increasing Cash Flow in Times of Need Business Impact Series	_pc_bi_fabi003
Attracting New Investors - Keeping Presentations Focused Business Impact Series	_pc_bi_fabi004
What's Your Gross Profit Margin Really Saying? Business Impact Series	_pc_bi_fabi006
Recognizing The Value of Intangible Assets Business Impact Series	_pc_bi_fabi007
Recession: How it Affects Business Business Impact Series	_pc_bi_fabi008
Assessing Nonrecurring Items in Income Statements Business Impact Series	_pc_bi_fabi009
The Time Value of Money: Possible Pitfalls Business Impact Series	_pc_bi_fabi011
Using Financial Analysis for Credit Decisions Challenge Series	_pc_ch_lach012

■ Accounting Basics

Key Accounting Concepts and Principles Course.....	fin_09_a01_bs_enus
Recording, Posting, and Balancing the Books Course.....	fin_09_a02_bs_enus
Preparing Financial Statements and Closing Accounts Course.....	fin_09_a03_bs_enus
Accounting for Stock Transactions Course.....	fin_09_a04_bs_enus
Outsourcing Financial Activities Business Impact Series	_pc_bi_fabi001
Deconstructing the Balance Sheet Business Impact Series	_pc_bi_fabi010

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

GLOBAL BANKING AND FINANCIAL SERVICES CURRICULUM

■ Bank Branch Operations Management

Bank Branch Management: Mortgage and Auto Loans Course.....	fini_01_a01_bs_enus
Bank Branch Management: Payment and Settlement Systems Course.....	fini_01_a02_bs_enus
Bank Branch Management: Teller Roles and Credit Card Operations Course.....	fini_01_a03_bs_enus
Bank Branch Management: Dealing with Operational and Credit Risks Course.....	fini_01_a04_bs_enus
Bank Branch Management: Internal Controls and Banking Technology Course.....	fini_01_a05_bs_enus
Bank Branch Management: Branch Security and Fraud Course.....	fini_01_a06_bs_enus

■ Commodity and Energy Markets, Futures, and Forwards

Commodity and Energy Markets and Derivatives Course.....	fini_02_a01_bs_enus
Futures Fundamentals: Commodity, Equity, and Currency Futures Course.....	fini_02_a02_bs_enus
Interest Rate Futures and Forward Rate Agreements Course.....	fini_02_a03_bs_enus

■ Insurance Concepts, Types, and Annuities

Insurance Basics, Underwriting, and Actuarial Practices Course.....	fini_03_a01_bs_enus
Life, Health, and General Insurance Course.....	fini_03_a02_bs_enus
Special Insurance Arrangements: Group Insurance, Reinsurance, and Annuities Course.....	fini_03_a03_bs_enus

■ Mutual Fund Concepts, Portfolio Management, and Regulations

Mutual Funds: Basic Concepts, Structure, and Types Course.....	fini_04_a01_bs_enus
Mutual Funds: Portfolio Management and Accounting Course.....	fini_04_a02_bs_enus
Mutual Funds: Performance Evaluation and Regulations Course.....	fini_04_a03_bs_enus

BUSINESS SKILLS COURSEWARE

■ Global Banking Supervision and Anti-Money Laundering Regulations

Banking Supervision and Corporate Governance Course.....	fini_05_a01_bs_enus
Internal Control and Audits in Banks Course.....	fini_05_a02_bs_enus
Special Banking Risks and their Management Course.....	fini_05_a03_bs_enus
Anti-money Laundering and Global Initiatives Course.....	fini_05_a04_bs_enus
Anti-money Laundering and Regulatory Framework Course.....	fini_05_a05_bs_enus

■ Bank Risks and Capital Adequacy Planning

Basel Regulations and Capital Adequacy Requirements Course.....	fini_06_a01_bs_enus
Capital Adequacy Planning Approaches Course.....	fini_06_a02_bs_enus

■ Basel Regulations and Bank Risk Management

Basel II and Basel III: An Overview Course.....	fini_07_a01_bs_enus
IRB Framework and Risk-rating System Course.....	fini_07_a02_bs_enus
IRB Approach for Corporate and Retail Exposures Course.....	fini_07_a03_bs_enus
Quantification of IRB Systems Course.....	fini_07_a04_bs_enus
Data Maintenance and Oversight for IRB Systems Course.....	fini_07_a05_bs_enus
Basel Regulations and Operational Risk Management Course.....	fini_07_a06_bs_enus
Operational Risk and Advanced Measurement Approach Course.....	fini_07_a07_bs_enus
Operational Risk Identification, Assessment, and Quantification Course.....	fini_07_a08_bs_enus
Operational Risk Management Framework, Process, and Applications Course.....	fini_07_a09_bs_enus

■ Basel III and Liquidity Risk Management

Management and Supervision of Liquidity Risk Course.....	fini_08_a01_bs_enus
Liquidity Risk Measurement, Monitoring, and Application of Standards Course.....	fini_08_a02_bs_enus

■ Counterparty Credit Risk and Credit Rating

Derivative Contracts: Futures, Forwards, Swaps, and Options Course.....	fini_09_a01_bs_enus
Measuring Credit Risk of Derivative Contracts Course.....	fini_09_a02_bs_enus
Mitigating Credit Risk Course.....	fini_09_a03_bs_enus
Credit Rating Systems and Capital Reserves Course.....	fini_09_a04_bs_enus

■ Credit Risk Analysis

Credit Analysis and Loan Pricing and Regulations Course.....	fini_10_a01_bs_enus
Financial Analysis for Credit Risk Determination Course.....	fini_10_a02_bs_enus
Nonfinancial Credit and Asset Analysis Course.....	fini_10_a03_bs_enus
Problem Loans and Risk Analysis for Common Loans Course.....	fini_10_a04_bs_enus
Risk Analysis for Specialized Loans Course.....	fini_10_a05_bs_enus

■ Credit Derivative Instruments

Credit Derivatives and Credit Risk Course.....	fini_11_a01_bs_enus
Classical Credit Derivatives and Total Return Swaps Course.....	fini_11_a02_bs_enus
Securitization and Asset-backed Securities Course.....	fini_11_a03_bs_enus
Credit-linked and Repackaged Notes Course.....	fini_11_a04_bs_enus
Credit Default Swaps and Credit Spread Options Course.....	fini_11_a05_bs_enus
Credit Derivatives Applications Course.....	fini_11_a06_bs_enus
Credit Derivatives: Pricing and Operational Issues Course.....	fini_11_a07_bs_enus
Credit Derivatives: Regulatory, Legal, and Taxation Issues Course.....	fini_11_a08_bs_enus

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

BUSINESS SKILLS COURSEWARE

■ Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Human Resources Core Knowledge: Skills, Concepts, and Tools Course.....	hr_09_a01_bs_enus
Human Resources Core Knowledge: Functions and Activities Course.....	hr_09_a02_bs_enus
Final Exam: Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_09_a01_fe_enus

■ Business Management and Strategy (HRCI: PHR/SPHR-aligned)

Business Management and Strategy: The HR Function and Business Environment Course.....	hr_10_a01_bs_enus
Business Management and Strategy: HR and the Strategic Planning Process Course.....	hr_10_a02_bs_enus
Business Management and Strategy: HR Functions and Roles Course.....	hr_10_a03_bs_enus
Final Exam: Business Management and Strategy (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_10_a01_fe_enus

■ Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

Workforce Planning and Employment: Employment Legislation Course.....	hr_11_a01_bs_enus
Workforce Planning and Employment: Recruitment Strategies Course.....	hr_11_a02_bs_enus
Workforce Planning and Employment: Sourcing and Selecting Candidates Course.....	hr_11_a03_bs_enus
Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies Course.....	hr_11_a04_bs_enus
Final Exam: Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_11_a01_fe_enus

■ Human Resource Development (HRCI: PHR/SPHR-aligned)

Human Resource Development: Regulations and Organizational Development Course.....	hr_12_a01_bs_enus
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Human Resource Development: Employee Training Course.....	hr_12_a02_bs_enus
Human Resource Development: Performance Appraisal and Talent Management Course.....	hr_12_a03_bs_enus
Final Exam: Human Resource Development (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_12_a01_fe_enus

■ Compensation and Benefits (HRCI: PHR/SPHR-aligned)

Compensation and Benefits: Regulations, Strategies, and Needs Assessment Course.....	hr_13_a01_bs_enus
Compensation and Benefits: Managing Policies, Programs, and Activities Course.....	hr_13_a02_bs_enus
Compensation and Benefits: Organizational Responsibilities Course.....	hr_13_a03_bs_enus
Final Exam: Compensation and Benefits (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_13_a01_fe_enus

■ Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

Employee and Labor Relations: Employment Regulations and Organizational Programs Course.....	hr_14_a01_bs_enus
Employee and Labor Relations: Behavioral and Disciplinary Issues and Resolution Course.....	hr_14_a02_bs_enus
Employee and Labor Relations: Unions and Collective Bargaining Course.....	hr_14_a03_bs_enus
Final Exam: Employee and Labor Relations (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_14_a01_fe_enus

■ Risk Management (HRCI: PHR/SPHR-aligned)

Risk Management: Organizational Risk and Safety and Health Legislation Course.....	hr_15_a01_bs_enus
Risk Management: Workplace Safety, Security, and Privacy Course.....	hr_15_a02_bs_enus
Final Exam: Risk Management (HRCI: PHR/SPHR-aligned)	
Final Exams	hr_15_a01_fe_enus

BUSINESS SKILLS COURSEWARE

■ Strategic Human Resource Management (HRCI: SPHR-aligned)

Strategic HR for SPHR Exam Candidates Part I Course.....	hr_16_a01_bs_enus
Strategic HR for SPHR Exam Candidates Part II Course.....	hr_16_a02_bs_enus
Final Exam: Strategic Human Resource Management (HRCI: SPHR-aligned) Final Exams	hr_16_a01_fe_enus

■ SHRM-CP/SCP: HR Competencies

HR Competencies: Leadership and Ethical Practice Course.....	hr_17_a01_bs_enus
HR Competencies: Business Acumen and Relationship Management Course.....	hr_17_a02_bs_enus
HR Competencies: Consultation and Critical Evaluation Course.....	hr_17_a03_bs_enus
HR Competencies: Global and Cultural Effectiveness and Communication Course.....	hr_17_a04_bs_enus

■ SHRM-CP/SCP: Management of People

Management of People: Talent Acquisition and Retention Course.....	hr_18_a01_bs_enus
Management of People: Employee Engagement Course.....	hr_18_a02_bs_enus
Management of People: Learning and Development Course.....	hr_18_a03_bs_enus
Management of People: Total Rewards Course.....	hr_18_a04_bs_enus

■ SHRM-CP/SCP: Organization and the HR Function

Organization and HR: Structure of the HR Function Course.....	hr_19_a01_bs_enus
Organization and HR: Organizational Effectiveness and Development Course.....	hr_19_a02_bs_enus
Organization and HR: Workforce Management and Using Technology and Data Course.....	hr_19_a03_bs_enus
Organization and HR: Employee Relations Course.....	hr_19_a04_bs_enus

■ SHRM-CP/SCP: Workplace Management and HR

Workplace Management: Global HR, Diversity, and Inclusion Course.....	hr_20_a01_bs_enus
Workplace Management: Risk Management Course.....	hr_20_a02_bs_enus
Workplace Management: Corporate Social Responsibility Course.....	hr_20_a03_bs_enus
Workplace Management: Employment Laws and Regulations Course.....	hr_20_a04_bs_enus

■ SHRM-CP/SCP: HR Strategy Management

Human Resource Strategy Management: Strategic Planning Course.....	hr_21_a01_bs_enus
Human Resource Strategy Management: Business and HR Strategy Course.....	hr_21_a02_bs_enus

■ SHRM-SCP: HRM for Senior HR Professionals

Advanced HR Management: Competencies for Senior HR Professionals Part I Course.....	hr_22_a01_bs_enus
Advanced HR Management: Competencies for Senior HR Professionals Part II Course.....	hr_22_a02_bs_enus
Advanced Human Resources Management: People and Organization Course.....	hr_22_a03_bs_enus
Advanced Human Resources Management: Workplace and HR Strategy Course.....	hr_22_a04_bs_enus

■ Recruiting, Screening, and Onboarding Effectively

Hitting the Recruitment Bull's-eye Course.....	ahr_01_a01_bs_enus
Applicant Screening: The First Step in Hiring the Best Course.....	ahr_01_a02_bs_enus
Ensuring Onboarding Success Course.....	ahr_01_a03_bs_enus
Guarding Against Interviewing Biases Business Impact Series	_pc_bi_hrbi003
Conducting Interviews: Asking the Right Questions Business Impact Series	_pc_bi_hrbi014
Creating a Compelling Job Description Business Impact Series	_pc_bi_hrbi015

BUSINESS SKILLS COURSEWARE

Hiring Strategic Thinkers	
Challenge Series	_pc_ch_lach011
Hiring a New Employee	
Challenge Series	_pc_ch_lach028
Fringe Benefits: Maintaining a Competitive Hiring Advantage	
Business Impact Series	_pc_bi_hrbi004
Aligning Recruitment to Job Requirements	
Business Impact Series	_pc_bi_hrbi001
Preventing High Turnover Rates: How to Keep The Best	
Business Impact Series	_pc_bi_mgbi008
Disciplines of Organizational Learning: Personal Mastery	
Business Impact Series	_pc_bi_pfbi011
Surviving the Talent Crunch	
Challenge Series	_pc_ch_lsch007

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

■ Business Execution

Fostering a Business Execution Culture	
Business Impact Series	_pc_bi_lsbi008
Performance Dashboard or Scorecard?	
Business Impact Series	_pc_bi_mgbi012

■ Coaching for Results

Beginning Your Coaching Engagement Course mgmt_38_a01_bs_enus
Coaching Techniques that Drive Change Course mgmt_38_a02_bs_enus
Coaching to Drive Performance Course mgmt_38_a03_bs_enus
The Art of Effective Coaching	
Business Impact Series	_pc_bi_lsbi018
Coaching Challenge Series	_pc_ch_lach024
Coaching to Shift Perceptions	
Challenge Series	_pc_ch_mgch007

■ Effective Delegation

Achieve Your Objectives through Effective Delegation Course mgmt_39_a01_bs_enus
The Delegation Process Course mgmt_39_a02_bs_enus
Successful Delegation: Supervise and Encourage Course mgmt_39_a03_bs_enus
Use Delegation to Develop Your Team Course mgmt_39_a04_bs_enus
Delegating Appropriate Tasks	
Business Impact Series	_pc_bi_mgbi007
Developing Employees through Delegation	
Challenge Series	_pc_ch_lach017

■ First Time Manager Essentials

The Reality of Being a First-time Manager Course amg_01_a01_bs_enus
Facing Challenges as a First-time Manager Course amg_01_a02_bs_enus
Managing Fairly	
Business Impact Series	_pc_bi_mgbi016
Acting Decisively	
Challenge Series	_pc_ch_lach034

BUSINESS SKILLS COURSEWARE

Employee Dismissal Challenge Series	_pc_ch_lach038
Making the Move Into Management Challenge Series	_pc_ch_lach029

Managing Employee Development Course.....	amg_02_a02_bs_enus
Facing the Management Challenges of Difficult Behavior and Diverse Teams Course.....	amg_02_a03_bs_enus
Being a Fair and Caring Manager Course.....	amg_02_a04_bs_enus

■ Managing Employee Performance

Keeping Top Performers Challenged Course.....	amg_03_a01_bs_enus
Planning an Effective Performance Appraisal Course.....	amg_03_a02_bs_enus
Creating a Plan for Performance Management Course.....	amg_03_a03_bs_enus
Detecting and Dealing with Performance Problems Course.....	amg_03_a04_bs_enus
Preparing for Your Performance Appraisal Business Impact Series	_pc_bi_pfbi017
Underperforming Employee – Now What? Business Impact Series	_pc_bi_hrbi010
Managing Performance Challenge Series	_pc_ch_lach002

■ Managing a Multigenerational Workforce

Maintaining a Cohesive Multigenerational Workforce Course.....	amg_05_a01_bs_enus
Managing Multigenerational Employees Course.....	amg_05_a02_bs_enus
Managing an Aging Workforce Business Impact Series	_pc_bi_mgb005
Developing the Next Generation Business Impact Series	_pc_bi_lsb007
Understanding the Motives of Millennials Business Impact Series	_pc_bi_mgb014

■ Advanced Management Techniques

Gauging Your Organization's High-performing Potential Course.....	amg_04_a01_bs_enus
Managing for Cross-functionality Course.....	amg_04_a02_bs_enus
Managing Your Company's Talent Course.....	amg_04_a03_bs_enus
Managing the Unique Needs of Experts Course.....	amg_04_a04_bs_enus
Fostering Mentoring Relationships Course.....	amg_04_a05_bs_enus
Attracting and Retaining Talent Challenge Series	_pc_ch_lach021
Managing Top Performers Is Always Easy...Right? Business Impact Series	_pc_bi_hrbi013
Recognizing Natural Leaders Challenge Series	_pc_ch_lsch001
Developing Adaptable Managers Business Impact Series	_pc_bi_mgb013
Employee Engagement Challenge Series	_pc_ch_mgch006
Delivering Bad News Effectively Challenge Series	_pc_ch_lach033
Building Upward Relationships Challenge Series	_pc_ch_lach039

■ Managing in Difficult Times

Being an Effective Manager When Times Are Tough Course.....	amg_06_a01_bs_enus
Managing Motivation during Organizational Change Course.....	amg_06_a02_bs_enus
How to Manage Difficult Conversations Course.....	amg_06_a03_bs_enus
Demonstrating Accountability in a Crisis Situation Challenge Series	_pc_ch_lach007
Perseverance and Flexibility in Times of Crisis Challenge Series	_pc_ch_lach026

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Leveraging Key Management Techniques

Effectively Directing and Delegating as a Manager Course.....	amg_02_a01_bs_enus
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■ Effective Succession Planning

Succession Planning Business Impact Series	_pc_bi_lsb002
Succession Planning and Management Programs Challenge Series	_pc_ch_lsch004

■ Setting and Managing Organizational Priorities

Do You Share Your Organization's Values? Business Impact Series	_pc_bi_pabi006
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BUSINESS SKILLS COURSEWARE

■ Leading Organizational Change

The Keys to Sustainable Change	
Course.....	pe_02_a01_bs_enus
Planning for Change	
Course.....	pe_02_a02_bs_enus
Implementing and Sustaining Change	
Course.....	pe_02_a03_bs_enus
Communicating Properly during Layoffs	
Business Impact Series	_pc_bi_hrbi005
Involving Employees in Corporate Change	
Business Impact Series	_pc_bi_lsbi011
Communicating Organizational Change	
Business Impact Series	_pc_bi_mgbi015
Beyond Change: Working with Agility	
Business Impact Series	_pc_bi_pabi009
Developing People	
Challenge Series	_pc_ch_lach013
Instituting a Quality Improvement Program	
Challenge Series	_pc_ch_pech002

Building Innovation Cultures and Leaders	
Course.....	ald_02_a02_bs_enus
Leading Your Team through Change	
Course.....	ald_02_a03_bs_enus
Building a Leadership Development Plan	
Course.....	ald_02_a04_bs_enus
Aligning Unit Goals and Imperatives	
Course.....	ald_02_a05_bs_enus
Leading Teams through Change	
Business Impact Series	_pc_bi_lsbi003
Knowing When to Take Leadership Risks	
Business Impact Series	_pc_bi_lsbi006
Wanted - Innovation Leaders	
Business Impact Series	_pc_bi_lsbi013
Developing a Business Execution Culture	
Challenge Series	_pc_ch_lach001
Leading Change	
Challenge Series	_pc_ch_lach004
Leading Innovation	
Challenge Series	_pc_ch_lach010

■ Developing Leadership Skills

Motivating Your Employees	
Course.....	ald_01_a01_bs_enus
Communicating Vision to Your Employees	
Course.....	ald_01_a02_bs_enus
Leading through Positive Influence	
Course.....	ald_01_a03_bs_enus
Leveraging Emotional Intelligence	
Course.....	ald_01_a04_bs_enus
The Emotionally Intelligent Leader	
Challenge Series	_pc_ch_lach014
Crafting an Organizational Vision	
Challenge Series	_pc_ch_lach040
Motivating Human Behavior	
Challenge Series	_pc_ch_lschi002
Communicating a Shared Vision	
Business Impact Series	_pc_bi_lsbi001
Leading Outside the Organization	
Business Impact Series	_pc_bi_lsbi005
Leader as Motivator	
Challenge Series	_pc_ch_lach008
Returning to Core Competencies	
Business Impact Series	_pc_bi_lsbi014
Competitive Awareness and Strategy	
Challenge Series	_pc_ch_lach022

■ Leveraging Leadership Techniques

Key Elements of Business Execution	
Course.....	ald_02_a01_bs_enus

■ Creating a Positive Atmosphere

Positive Atmosphere: Establishing an Engaged Workforce	
Course.....	ald_03_a01_bs_enus
Positive Atmosphere: Establishing a Positive Work Environment	
Course.....	ald_03_a02_bs_enus
Positive Atmosphere: How Organizational Learning Drives Positive Change	
Course.....	ald_03_a03_bs_enus

■ Improving Leadership Skills

Becoming an Inspirational Leader	
Course.....	ald_04_a01_bs_enus
Assessing Your Own Leadership Performance	
Course.....	ald_04_a02_bs_enus

■ Women In Leadership

Gender and Leadership	
Course.....	ald_05_a01_bs_enus
Choosing to Lead as a Woman	
Course.....	ald_05_a02_bs_enus
Career and Family Challenges for Women Leaders	
Course.....	ald_05_a03_bs_enus

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

BUSINESS SKILLS COURSEWARE

■ Workplace Conflict

Preventing Unhealthy Workplace Conflict	
Course.....	comm_39_a01_bs_enus
Working Out and Through Conflict	
Course.....	comm_39_a02_bs_enus
Adapting Your Conflict Style	
Course.....	comm_39_a03_bs_enus
Confrontation: What's the Best Approach	
Business Impact Series	_pc_bi_mgb009
Personal Conflict Styles	
Business Impact Series	_pc_bi_pabi002
Coping with Accusations in the Workplace	
Challenge Series	_pc_ch_lsch003
Managing Conflict	
Challenge Series	_pc_ch_lach009
Conflict: Avoid, Confront, or Delay?	
Challenge Series	_pc_ch_pach004
Meeting the Challenge of Workplace Conflict	
Challenge Series	_pc_ch_coch001

■ Issue-focused Negotiation

Issue-focused Negotiation: Are You Ready?	
Course.....	comm_40_a01_bs_enus
You and Your Negotiating Counterpart	
Course.....	comm_40_a02_bs_enus
Reaching a Negotiated Agreement	
Course.....	comm_40_a03_bs_enus
Effective Body Language in Negotiations	
Business Impact Series	_pc_bi_pfbi013
Vendor Negotiations: Choosing the Best Approach	
Challenge Series	_pc_ch_lach032
Tailoring Your Negotiating Approach	
Challenge Series	_pc_ch_coch002

■ Developing Your Emotional Intelligence

Emotional Intelligence: Owning Your Emotions	
Course.....	comm_41_a01_bs_enus
Emotional Intelligence: Building Self-Management Skills	
Course.....	comm_41_a02_bs_enus
Emotional Intelligence: Being Aware of the Emotions of Others	
Course.....	comm_41_a03_bs_enus
Emotional Intelligence: Applying EI at Work	
Course.....	comm_41_a04_bs_enus
How High Is Your EQ?	
Business Impact Series	_pc_bi_pfbi009
Emotional Intelligence at Work	
Challenge Series	_pc_ch_pach014

■ Getting Results through Personal Power

Personal Power and Credibility	
Course.....	comm_42_a01_bs_enus
Building Personal Power through Influence	
Course.....	comm_42_a02_bs_enus
Influence Others with Political Savvy	
Course.....	comm_42_a03_bs_enus
Influencing Key Decision Makers	
Business Impact Series	_pc_bi_lsbi015
Influence and Persuasion	
Challenge Series	_pc_ch_lach016

■ How to Succeed in Listening

Be a Better Listener	
Course.....	comm_43_a01_bs_enus
Roadblocks to Excellent Listening	
Course.....	comm_43_a02_bs_enus
Active Listening Skills for Professionals	
Course.....	comm_43_a03_bs_enus
Mastering Active Listening in the Workplace	
Course.....	comm_43_a04_bs_enus
Listening to Improve Conversation	
Business Impact Series	_pc_bi_pabi001
Effective Listening	
Challenge Series	_pc_ch_lach030
Listening with Skill	
Challenge Series	_pc_ch_pach002

■ Constructive Feedback

Feedback and Its Vital Role in the Workplace	
Course.....	comm_44_a01_bs_enus
Delivering Feedback	
Course.....	comm_44_a02_bs_enus
Receiving Feedback	
Course.....	comm_44_a03_bs_enus
Making Feedback a Regular Occurrence	
Course.....	comm_44_a04_bs_enus
Criticism in Context	
Business Impact Series	_pc_bi_pfbi016
Giving Appropriate Feedback	
Challenge Series	_pc_ch_lach006
Giving Feedback to Coworkers	
Challenge Series	_pc_ch_pach006

■ Engaging Others with Tact and Diplomacy

Diplomacy and Tact for Every Day	
Course.....	comm_45_a01_bs_enus

BUSINESS SKILLS COURSEWARE

Diplomacy and Tact in Challenging Situations Course.....	comm_45_a02_bs_enus
Connecting with Others through Diplomacy and Tact Course.....	comm_45_a03_bs_enus
Using Humor with Diplomacy and Tact Course.....	comm_45_a04_bs_enus

When Too Many Meetings Are Just Too Much Business Impact Series	_pc_bi_pfbi008
Making Meetings Work Business Impact Series	_pc_bi_pfbi018
Managing Meetings for Productivity and Effectiveness Challenge Series	_pc_ch_lach031

■ Working with Difficult People

Difficult People: Why They Act That Way and How to Deal with Them Course.....	comm_46_a01_bs_enus
Difficult People: Can't Change Them, so Change Yourself Course.....	comm_46_a02_bs_enus
Difficult People: Strategies to Keep Everyone Working Together Course.....	comm_46_a03_bs_enus
Coping with Aggressive Behavior in the Workplace Business Impact Series	_pc_bi_pabi008
Blame Backfires--Conquer Negative Thinking Business Impact Series	_pc_bi_pfbi003
Reacting to Co-workers Who Try Taking Advantage Challenge Series	_pc_ch_pfch003

■ Effective Business Writing

Audience and Purpose in Business Writing Course.....	comm_51_a01_bs_enus
Clarity and Conciseness in Business Writing Course.....	comm_51_a02_bs_enus
Editing and Proofreading Business Documents Course.....	comm_51_a03_bs_enus
Writing for Business Business Impact Series	_pc_bi_pabi012
Written Communication Challenge Series	_pc_ch_pach015

■ Managing and Controlling Anger

The Essentials for Anger Management Course.....	comm_47_a01_bs_enus
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■ Writing a Business Case

Developing an Effective Business Case Course.....	acm_01_a01_bs_enus
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■ Cross-Cultural Communication

How Culture Impacts Communication Course.....	comm_48_a01_bs_enus
Using Communication Strategies to Bridge Cultural Divides Course.....	comm_48_a02_bs_enus
Communicating with a Cross-cultural Audience Business Impact Series	_pc_bi_pfbi020
Dispute Resolution in International Contracts Challenge Series	_pc_ch_lsch005

■ Using E-mail Effectively in the Workplace

Writing Effective E-mails and Instant Messages Course.....	acm_02_a01_bs_enus
Sending E-mails to the Right People Course.....	acm_02_a02_bs_enus
Organizing Your E-mail Course.....	acm_02_a03_bs_enus

■ Communicating with Senior Executives

Capturing the Attention of Senior Executives Course.....	comm_49_a01_bs_enus
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■ Essential Skills for Professional Telephone Calls

Keeping Business Calls Professional Course.....	acm_03_a01_bs_enus
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■ Effective Business Meetings

Planning Meetings Fit for Purpose Course.....	comm_50_a01_bs_enus
Running Meetings in Better Directions Course.....	comm_50_a02_bs_enus

■ Practical Grammar for Business Writing

Using the Parts of Speech Course.....	acm_04_a01_bs_enus
Getting the Details Right: Spelling Basics Course.....	acm_04_a02_bs_enus
Abbreviating, Capitalizing, and Using Numbers Course.....	acm_04_a03_bs_enus
Using Punctuation Marks Course.....	acm_04_a04_bs_enus
Creating Well-Constructed Sentences Course.....	acm_04_a05_bs_enus

BUSINESS SKILLS COURSEWARE

Troublesome Words and Phrases: Common Usage
Mistakes in Writing
Course..... acm_04_a06_bs_enus

Negotiating the Best Solution
Course..... acm_12_a02_bs_enus

Making the Most of Your Presentations

Planning an Effective Presentation
Course..... acm_05_a01_bs_enus
Building Your Presentation
Course..... acm_05_a02_bs_enus
Ensuring Successful Presentation Delivery
Course..... acm_05_a03_bs_enus
Handling Difficult Questions as a Presenter
Business Impact Series _pc_bi_pabi007

The Art of Feedback

Polishing Your Feedback Skills
Course..... acm_15_a01_bs_enus
Gaining a Positive Perspective on Feedback
Course..... acm_15_a02_bs_enus

Writing Skills for Technical Professionals

Improving Your Technical Writing Skills
Course..... acm_06_a01_it_enus

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

Problem Solving and Decision Making

Solving Problems: Framing the Problem
Course..... pd_29_a01_bs_enus
Solving Problems: Generating and Evaluating
Alternatives
Course..... pd_29_a02_bs_enus
Making and Carrying Out Tough Decisions
Course..... pd_29_a03_bs_enus
Playing the Devil's Advocate in Decision Making
Business Impact Series _pc_bi_pfbi005
Turning Problems Around with Reverse Brainstorming
Business Impact Series _pc_bi_lsbi017
Uncovering the Root Problem
Challenge Series _pc_ch_lach003
Problem Solving: Process, Tools, and Techniques
Challenge Series _pc_ch_pach003
Decisions: Making the Right Move
Challenge Series _pc_ch_pech001

Thinking Critically

Thinking Critically: Coming to Terms with Assumptions
Course..... pe_01_a01_bs_enus
Thinking Critically: Getting Your Arms around
Arguments
Course..... pe_01_a02_bs_enus
Thinking Critically: Drawing Conclusions with
Confidence
Course..... pe_01_a03_bs_enus
Critical Thinking
Challenge Series _pc_ch_lach025

Skills for Communication Success

The Art and Science of Communication
Course..... acm_07_a01_bs_enus
Making an Impact with Non-verbal Communication
Course..... acm_07_a02_bs_enus
Trust Building through Effective Communication
Course..... acm_07_a03_bs_enus
Choosing the Right Interpersonal Communication
Method to Make Your Point
Course..... acm_07_a04_bs_enus
Become a Great Listener
Course..... acm_07_a05_bs_enus
Do We Have A Failure to Communicate?
Course..... acm_07_a06_bs_enus
Making Yourself Approachable
Business Impact Series _pc_bi_pabi011
Asserting Yourself in the Workplace
Challenge Series _pc_ch_pach016

Developing Your Listening Skills

Listening Even When it's Difficult to Listen
Course..... acm_14_a01_bs_enus
Using Active Listening in Workplace Situations
Course..... acm_14_a02_bs_enus

Dealing with Workplace Conflict

The Many Approaches to Facing Workplace Conflict
Course..... acm_11_a01_bs_enus
Facing and Resolving Conflict in the Workplace
Course..... acm_11_a02_bs_enus

Developing Effective Negotiation Skills

The First Steps in Negotiating
Course..... acm_12_a01_bs_enus

BUSINESS SKILLS COURSEWARE

Applying Your Best Thinking
Challenge Series _pc_ch_pech003

■ Perseverance at Work

Forging Ahead with Perseverance and Resilience
Course pe_03_a01_bs_enus
Reaching Goals Using Perseverance and Resilience
Course pe_03_a02_bs_enus
Perseverance: Flexibility in Action
Business Impact Series _pc_bi_pabi004
Persevering through Setbacks
Challenge Series _pc_ch_pach011

■ Building, Rebuilding and Sustaining Trust

The Building Blocks of Building Trust
Course pe_04_a01_bs_enus
Rebuilding Trust
Business Impact Series _pc_bi_pabi005
The Fruits of Integrity: Building Trust at Work
Challenge Series _pc_ch_pach012

■ Improving Your Work/Life Balance

Taking Stock of Your Work/Life Balance
Course pd_30_a01_bs_enus
Staying Balanced in a Shifting World
Course pd_30_a02_bs_enus
Take a Deep Breath and Manage Your Stress
Course pd_30_a03_bs_enus
Employee Exhaustion: Managing a Well-balanced
Workload
Business Impact Series _pc_bi_mgb010
Managing Workplace Stress
Business Impact Series _pc_bi_hrbi006
Creating Work/Life Balance
Challenge Series _pc_ch_lach036

■ Navigating through Organizational Change

Organizations Change So Get Ready
Course pd_31_a01_bs_enus
Redefining Yourself after Organizational Change
Course pd_31_a02_bs_enus
Managing the Stress of Organizational Change
Business Impact Series _pc_bi_mgb004
The Importance of Flexibility in the Workplace
Business Impact Series _pc_bi_pfbi007
Developing Organizational Agility
Challenge Series _pc_ch_pach024

■ Improving Your Personal Productivity

Organize Your Physical and Digital Workspace
Course pd_32_a01_bs_enus
Avoid Procrastination by Getting Organized Instead
Course pd_32_a02_bs_enus
Maximize Your Productivity by Managing Time and
Tasks
Course pd_32_a03_bs_enus
Achieve Productivity in Your Personal Life
Course pd_32_a04_bs_enus

■ Polishing Your Professional Edge

Becoming an Accountable Professional
Course pe_05_a01_bs_enus
Becoming Your Own Best Boss
Course pe_05_a02_bs_enus
Becoming More Professional through Business
Etiquette
Course pe_05_a03_bs_enus
Developing a Personal Accountability Framework
Course pe_05_a04_bs_enus
Disciplines of Organizational Learning: Personal
Mastery
Business Impact Series _pc_bi_pfbi011
Safe Small Talk
Business Impact Series _pc_bi_pfbi012
Broadening Your Learning Horizons
Business Impact Series _pc_bi_pabi013
Reframing Negative Situations
Business Impact Series _pc_bi_hrbi008
Managing Goals
Challenge Series _pc_ch_lach027
Targeting Personal Learning
Challenge Series _pc_ch_pach022

■ 360 Degree Relationships

Cultivating Relationships with Your Peers
Course apd_04_a01_bs_enus
Building Your Professional Network
Course apd_04_a02_bs_enus
Building Rapport with Your Boss
Course apd_04_a03_bs_enus
Peer Political Styles
Business Impact Series _pc_bi_pabi010
Building Better Relationships through Understanding
Challenge Series _pc_ch_pach017
Building Peer Relationships
Challenge Series _pc_ch_pach019

BUSINESS SKILLS COURSEWARE

Diversity on the Job

Bridging the Diversity Gap	
Course.....	apd_01_a01_bs_enus
Your Role in Workplace Diversity	
Course.....	apd_01_a02_bs_enus
Understanding Workplace Diversity	
Business Impact Series	_pc_bi_hrbi002
Managing Diversity	
Challenge Series	_pc_ch_lach015

Performing Under Pressure

Managing Pressure and Stress to Optimize Your Performance	
Course.....	apd_07_a01_bs_enus

Managing Your Career

Developing a Plan to Further Your Career	
Course.....	apd_03_a01_bs_enus
Getting Your Career on the Right Track	
Course.....	apd_03_a02_bs_enus
Using Performance Appraisals to Advance Your Career	
Course.....	apd_03_a03_bs_enus
Conquering Career Stagnation	
Business Impact Series	_pc_bi_pfbi019
Developing Your Career	
Challenge Series	_pc_ch_lach037
Building and Managing Upward Relationships	
Challenge Series	_pc_ch_pach008
Planning Your Career	
Challenge Series	_pc_ch_pach013
Exploring Self-development	
Challenge Series	_pc_ch_pach023

Business Ethics Essentials

Developing Your Business Ethics	
Course.....	apd_05_a01_bs_enus
Do You Share Your Organization's Values?	
Business Impact Series	_pc_bi_pabi006
Office Politics – What Will You Do?	
Challenge Series	_pc_ch_pfch004
Ethics, Integrity, and Trust	
Challenge Series	_pc_ch_lach005
The Ethics Enigma	
Challenge Series	_pc_ch_pach020

Public Speaking Strategies

Writing and Preparing an Effective Speech	
Course.....	apd_06_a01_bs_enus

Conquering the Challenges of Public Speaking	
Course.....	apd_06_a02_bs_enus

Creativity in the Workplace

Unleashing Personal and Team Creativity	
Course.....	apd_02_a01_bs_enus
Verifying and Building on Creative Ideas	
Course.....	apd_02_a02_bs_enus
Executing Innovation	
Business Impact Series	_pc_bi_lsbi016
Getting Ready to Present	
Challenge Series	_pc_ch_pach018
Creativity: Developing and Communicating Ideas	
Challenge Series	_pc_ch_pach025
Promoting Creative Thinking	
Challenge Series	_pc_ch_lach035

Time Management

Aligning Goals and Priorities To Manage Time	
Course.....	apd_08_a01_bs_enus
Make The Time You Need: Get Organized	
Course.....	apd_08_a02_bs_enus
The Art of Staying Focused	
Course.....	apd_08_a03_bs_enus
Coping with Information Overload	
Business Impact Series	_pc_bi_pfbi002
Prioritizing Personal and Professional Responsibilities	
Business Impact Series	_pc_bi_mgbi003
Planning for Interruptions Helps with Procrastination	
Business Impact Series	_pc_bi_pfbi014
Setting and Managing Priorities	
Challenge Series	_pc_ch_lach018
Coping with Conflicting Priorities	
Challenge Series	_pc_ch_pach005
Setting Goals	
Challenge Series	_pc_ch_pach007
Getting Time under Control	
Challenge Series	_pc_ch_pach021
The Dangers of Multitasking	
Business Impact Series	_pc_bi_pabi003

Discovering Your Strengths

Uncovering and Utilizing Your Talents and Skills	
Course.....	apd_10_a01_bs_enus
Self-improvement for Lifelong Success	
Course.....	apd_10_a02_bs_enus
Establishing Self-confidence for Life	
Course.....	apd_10_a03_bs_enus

BUSINESS SKILLS COURSEWARE

■ Overcoming Procrastination

Procrastination: Admitting it is the First Step Course.....	apd_11_a01_bs_enus
Beating Procrastination by Boosting Your Creativity and Drive Course.....	apd_11_a02_bs_enus

■ Improving Your Memory

Improving Your Memory Skills Course.....	apd_12_a01_bs_enus
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■ Improving Your Reading Speed

Improving Your Reading Speed and Comprehension Course.....	apd_13_a01_bs_enus
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■ Unconscious Bias

Understanding Unconscious Bias Course.....	apd_14_a01_bs_enus
Overcoming Your Own Unconscious Biases Course.....	apd_14_a02_bs_enus
Overcoming Unconscious Bias in the Workplace Course.....	apd_14_a03_bs_enus

■ Facing Problems and Making Decisions

Getting to the Root of a Problem Course.....	apd_15_a01_bs_enus
Defining Alternative Solutions to a Problem Course.....	apd_15_a02_bs_enus
Choosing and Using the Best Solution Course.....	apd_15_a03_bs_enus

■ Developing Your Critical Thinking Skills

Confronting Your Assumptions Course.....	apd_17_a01_bs_enus
Investigating Arguments Course.....	apd_17_a02_bs_enus
Reaching Sound Conclusions Course.....	apd_17_a03_bs_enus

■ Creating Lasting Organizational Change

Facilitating Sustainable Change Course.....	apd_18_a01_bs_enus
Moving Forward with Change Planning Course.....	apd_18_a02_bs_enus
Making Change Stick Course.....	apd_18_a03_bs_enus

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ PRINCE2®: Practitioner

PRINCE2® is a Registered Trade Mark of AXELOS Limited	
PRINCE2® Practitioner Exam Information Course.....	prin_prac_a01_bs_enus

■ Project Integration (PMBOK® Guide Fifth Edition)

Project Initiation and the Project Charter (PMBOK® Guide Fifth Edition) Course.....	apj_02_a01_bs_enus
Managing Project Work (PMBOK® Guide Fifth Edition) Course.....	apj_02_a02_bs_enus
Change Control and Project Close-out (PMBOK® Guide Fifth Edition) Course.....	apj_02_a03_bs_enus
Using Lessons Learned for Continuous Improvement Course.....	apj_02_a04_bs_enus
Managing Projects for Strategic Alignment Course.....	apj_02_a05_bs_enus

■ Project Scope (PMBOK® Guide Fifth Edition)

Collect Requirements and Define Scope (PMBOK® Guide Fifth Edition) Course.....	apj_03_a01_bs_enus
Create Work Breakdown Structure (PMBOK® Guide Fifth Edition) Course.....	apj_03_a02_bs_enus
Validate and Control Scope (PMBOK® Guide Fifth Edition) Course.....	apj_03_a03_bs_enus

■ Project Time (PMBOK® Guide Fifth Edition)

Define and Sequence Activities (PMBOK® Guide Fifth Edition) Course.....	apj_04_a01_bs_enus
Estimate Resources and Durations (PMBOK® Guide Fifth Edition) Course.....	apj_04_a02_bs_enus
Develop and Control the Schedule (PMBOK® Guide Fifth Edition) Course.....	apj_04_a03_bs_enus

BUSINESS SKILLS COURSEWARE

Project Management Ethics and Values

- Ethics and Project Management
Course..... apj_12_a01_bs_enus
Ethical Standards and PMI® Core Values
Course..... apj_12_a02_bs_enus

Project Cost (PMBOK® Guide Fifth Edition)

- Creating a Project Budget (PMBOK® Guide Fifth Edition)
Course..... apj_05_a01_bs_enus
Keeping Your Project on Budget (PMBOK® Guide Fifth Edition)
Course..... apj_05_a02_bs_enus

Project Quality (PMBOK® Guide Fifth Edition)

- Planning Project Quality (PMBOK® Guide Fifth Edition)
Course..... apj_06_a01_bs_enus
Perform Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
Course..... apj_06_a02_bs_enus
Quality Management and Continuous Improvement
Course..... apj_06_a03_bs_enus

HR Management (PMBOK® Guide Fifth Edition)

- Putting Together the Team (PMBOK® Guide Fifth Edition)
Course..... apj_07_a01_bs_enus
Develop and Manage Your Team (PMBOK® Guide Fifth Edition)
Course..... apj_07_a02_bs_enus

PRINCE2® Foundation (2009-aligned)

- PRINCE2® Project Management Overview (2009-aligned)
Course..... apj_14_a01_it_enus
PRINCE2® Project Planning and Risk Management (2009-aligned)
Course..... apj_14_a02_it_enus
PRINCE2® Project Quality Planning and Control (2009-aligned)
Course..... apj_14_a03_it_enus
PRINCE2® Project Start Up, Initiation, and Direction (2009-aligned)
Course..... apj_14_a04_it_enus
PRINCE2® Project Control, Management, and Closure (2009-aligned)
Course..... apj_14_a05_it_enus

- Tailoring PRINCE2® for your Project Environment (2009-aligned)
Course..... apj_14_a06_it_enus

Communications (PMBOK® Guide Fifth Edition)

- Managing Project Communications (PMBOK® Guide Fifth Edition)
Course..... apj_08_a01_bs_enus
Controlling Communications (PMBOK® Guide Fifth Edition)
Course..... apj_08_a02_bs_enus

Risk Management (PMBOK® Guide Fifth Edition)

- Risk Planning (PMBOK® Guide Fifth Edition)
Course..... apj_09_a01_bs_enus
Risk Identification (PMBOK® Guide Fifth Edition)
Course..... apj_09_a02_bs_enus
Risk Analysis (PMBOK® Guide Fifth Edition)
Course..... apj_09_a03_bs_enus
Risk Control (PMBOK® Guide Fifth Edition)
Course..... apj_09_a04_bs_enus

PMI Agile Certified Practitioner (PMI-ACP)®

- Agile Principles and Methodologies
Course..... apj_13_a01_it_enus
Agile Project Planning
Course..... apj_13_a02_it_enus
Agile Project Scheduling and Monitoring
Course..... apj_13_a03_it_enus
Agile Stakeholder Engagement and Team Development
Course..... apj_13_a04_it_enus
Agile Key Exam Concepts
Course..... apj_13_a05_it_enus

Procurement (PMBOK® Guide Fifth Edition)

- Procurement Planning (PMBOK® Guide Fifth Edition)
Course..... apj_10_a01_bs_enus
Procurement Management (PMBOK® Guide Fifth Edition)
Course..... apj_10_a02_bs_enus

Stakeholders (PMBOK® Guide Fifth Edition)

- Project Stakeholders (PMBOK® Guide Fifth Edition)
Course..... apj_11_a01_bs_enus

BUSINESS SKILLS COURSEWARE

Stakeholder Engagement (PMBOK® Guide Fifth Edition)
Course.....apj_11_a02_bs_enus

Managing Projects with No Direct Authority
Business Impact Series_pc_bi_pmbi001

Ensuring Management Buy-in on a Project
Business Impact Series_pc_bi_pmbi002

Managing Conflict in Project Teams
Business Impact Series_pc_bi_pmbi003

Managing Scope on a Project
Business Impact Series_pc_bi_pmbi004

Weighing the Costs of Project Change
Business Impact Series_pc_bi_pmbi005

Managing Vendor Relationships
Business Impact Series_pc_bi_pmbi006

Anticipating and Solving Problems as a Project Champion
Business Impact Series_pc_bi_pmbi007

Addressing Stakeholder Conflicts
Business Impact Series_pc_bi_pmbi008

Portfolios, Programs, and Projects: What's the Difference?
Business Impact Series_pc_bi_pmbi009

Controlling Project Cost
Business Impact Series_pc_bi_pmbi010

Project Management Essentials
Challenge Series_pc_ch_lach041

Supporting Project Managers
Challenge Series_pc_ch_lach042

CompTIA Project+ PK0-004

Project Selection and Initiation
Course.....ib_prop_a01_it_enus

Scope, Schedule and Cost Planning
Course.....ib_prop_a02_it_enus

Resource and Risk Planning
Course.....ib_prop_a03_it_enus

Communication, Changes and Documentation
Course.....ib_prop_a04_it_enus

Controlling Project Work, and Closing
Course.....ib_prop_a05_it_enus

Planning and Controlling the Project Schedule
Course.....ib_prop_a06_it_enus

Project Management Practical Exercises
Course.....ib_prop_a07_it_enus

Quality and Procurement Planning
Course.....ib_prop_a08_it_enus

Project Planning Documents
Course.....ib_prop_a09_it_enus

Project Documents and Terminology
Course.....ib_prop_a10_it_enus

Project Management (PMBOK® Guide Fifth Edition)

Introduction to Project Management (PMBOK® Guide Fifth Edition)
Course.....apj_01_a01_bs_enus

Project Fundamentals (PMBOK® Guide Fifth Edition)
Course.....apj_01_a02_bs_enus

The Process Groups (PMBOK® Guide Fifth Edition)
Course.....apj_01_a03_bs_enus

Project Management for All

Finding Your Bearings as a Project Manager
Course.....apj_15_a01_bs_enus

Getting the Big Picture by Defining the Project's Scope and Team
Course.....apj_15_a02_bs_enus

Mastering the Details of a Project's Schedule and Budget
Course.....apj_15_a03_bs_enus

Managing a Project to Minimize Risk and Maximize Quality
Course.....apj_15_a04_bs_enus

Navigating through Changes and Conflicts in Projects
Course.....apj_15_a05_bs_enus

Taking Final Steps to Bring a Project to its Close
Course.....apj_15_a06_bs_enus

PMP Exam Prep (PMBOK® Guide Fifth Edition)

PMP Key Exam Concepts (PMBOK® Guide Fifth Edition)
Course.....apj_16_a01_bs_enus

PMP Practical Exercises (PMBOK® Guide Fifth Edition)
Course.....apj_16_a02_bs_enus

Mentoring Assets

Mentoring PRINCE2: Foundation
Mentoring Assets.....mntprince2f

Mentoring Project Management Professional (PMP) PMBOK Guide 5th Edition Aligned
Mentoring Assets.....mntpmp5ed

Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
Mentoring Assets.....mntcapm5ed

Mentoring PRINCE2: Practitioner
Mentoring Assets.....mntprince2p

Mentoring PK0-004 CompTIA Project+
Mentoring Assets.....mntpk0004

Test Preps

TestPrep PRINCE2®: Foundation
Testprep Examsib_prin_a01_tp_enus

BUSINESS SKILLS COURSEWARE

TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.	
Testprep Exams	pm_capm_a02_tp_enus
TestPrep Project Management Professional PMBOK 5th Ed (Jan 2016 update)	
Testprep Exams	pm_proj_a05_tp_enus
TestPrep PRINCE2®: Practitioner	
Testprep Exams	prin_prac_a01_tp_enus

PROJECT EFFECTIVENESS TEAM BUILDING CURRICULUM

Optimizing Performance on a Team

Being an Effective Team Member	
Course.....	atm_02_a01_bs_enus
Strategies for Building a Cohesive Team	
Course.....	atm_02_a02_bs_enus
Effective Team Communication	
Course.....	atm_02_a03_bs_enus
Establishing Team Goals and Responsibilities, and Using Feedback Effectively	
Course.....	atm_02_a04_bs_enus
Power and Politics in Matrixed Teams	
Challenge Series	_pc_ch_mgch002

Leveraging Team Leadership Skills

Building the Foundation for an Effective Team	
Course.....	atm_01_a01_bs_enus
Developing a Successful Team	
Course.....	atm_01_a02_bs_enus
Encouraging Team Communication and Collaboration	
Course.....	atm_01_a03_bs_enus
Handling Team Conflict	
Course.....	atm_01_a04_bs_enus
Leading a Cross-functional Team	
Course.....	atm_01_a05_bs_enus
Using Conflict to an Organization's Advantage	
Business Impact Series	_pc_bi_mgb002
Mediating Project Team Conflict	
Business Impact Series	_pc_bi_pfbi006
Facilitating Work-related Conflict Discussions	
Business Impact Series	_pc_bi_pfbi015
Building Trust Incrementally	
Business Impact Series	_pc_bi_lsbi004
Inspiring Your Team	
Business Impact Series	_pc_bi_lsbi010
Support Your Leader	
Business Impact Series	_pc_bi_pfbi010
Managing Communications in a Virtual Team	
Business Impact Series	_pc_bi_mgb001

Choosing the Right Team Culture	
Challenge Series	_pc_ch_pfch006
Building and Leading Teams	
Challenge Series	_pc_ch_lach023
Meeting Team Performance Challenges	
Challenge Series	_pc_ch_pach010

PROJECT EFFECTIVENESS BUSINESS ANALYSIS

BABOK® v3: Business Analysis Key Concepts

Introduction to Business Analysis	
Course.....	ib_cbap_a01_it_enus
Business Analysis Planning and Monitoring	
Course.....	ib_cbap_a02_it_enus
Business Analysis Elicitation and Collaboration	
Course.....	ib_cbap_a03_it_enus
Business Analysis and Requirements Life Cycle Management	
Course.....	ib_cbap_a04_it_enus
Business Analysis and Strategy Analysis	
Course.....	ib_cbap_a05_it_enus
Business Analysis and RADD: Requirements Definition	
Course.....	ib_cbap_a06_it_enus
Business Analysis and RADD: Design Definition	
Course.....	ib_cbap_a07_it_enus
Business Analysis and Solution Evaluation	
Course.....	ib_cbap_a08_it_enus

BABOK® v3: Business Analysis Techniques

Analytical Techniques Used for Business Analysis	
Course.....	ib_cbcn_a01_it_enus
Activities and Tools Used for Business Analysis	
Course.....	ib_cbcn_a02_it_enus
Documentation and Criteria Used for Business Analysis	
Course.....	ib_cbcn_a03_it_enus

BABOK® v3: Business Analysis Competencies

Business Analysis Competencies: Personal Skills	
Course.....	ib_cbbp_a01_it_enus
Business Analysis Competencies: Professional Effectiveness	
Course.....	ib_cbbp_a02_it_enus
Business Analysis Perspectives	
Course.....	ib_cbbp_a03_it_enus

BUSINESS SKILLS COURSEWARE

SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

Sales Foundations

Educating and Collaborating with Customers
Business Impact Series_pc_bi_sabi006

Solution Selling

Turning Potential Customers into Allies
Challenge Series_pc_ch_sach008
Preparing to Implement Solutions
Challenge Series_pc_ch_sach010
Managing Implementation Problems
Business Impact Series_pc_bi_sabi010
Connecting Customers and Solutions
Business Impact Series_pc_bi_sabi008

Strategic Account Sales Skills

Selling to Key Players
Business Impact Series_pc_bi_spbi001
Planning for Effective Selling
Business Impact Series_pc_bi_spbi004
Building Profitable Customer Relationships
Business Impact Series_pc_bi_spbi017
Crafting Sales Strategies
Challenge Series_pc_ch_spch002
Performance Payout Plans
Challenge Series_pc_ch_spch004
Sales and Marketing: Two Sides of the Same Coin?
Business Impact Series_pc_bi_spbi011
Connecting the Dots: Insightful Account Management
Business Impact Series_pc_bi_sabi016
Succeeding in Account Management
Challenge Series_pc_ch_sach015

Sales Management

Storming: Developing and Leading Your Sales Team
Business Impact Series_pc_bi_spbi003
Sales Support Roles for Better Customer Interaction
Business Impact Series_pc_bi_spbi007
Succeeding in Account Management
Challenge Series_pc_ch_sach015
Gaining Access through Cold Calls
Challenge Series_pc_ch_sach019
Overcoming Resistance to Coaching
Business Impact Series_pc_bi_sabi021

Sales Foundations

Prospecting: Panning for Sales Gold
Course.....asl_01_a01_bs_enus
The Discovery Meeting: Starting Off on the Right Foot
Course.....asl_01_a02_bs_enus
The Value Proposition: Getting Your Pitch Right
Course.....asl_01_a03_bs_enus
Turning Objection into Opportunity during a Sales Call
Course.....asl_01_a04_bs_enus
Negotiating Well and Going for the Close
Course.....asl_01_a05_bs_enus
Don't Only Go for the Big Fish
Business Impact Series_pc_bi_spbi009
The Ethics of Gift Giving
Business Impact Series_pc_bi_spbi014
Using Persuasion Techniques to Boost Sales
Business Impact Series_pc_bi_spbi018
Get it Together: Organizing Your Sales Approach
Business Impact Series_pc_bi_sabi002
Presentations That Get People Talking
Business Impact Series_pc_bi_sabi003
Building Momentum in Discovery Meetings
Business Impact Series_pc_bi_sabi011
Appealing to Prospects
Business Impact Series_pc_bi_sabi012
Getting Your Head around Pipeline Management
Business Impact Series_pc_bi_sabi013
Initiating Discovery Meetings
Challenge Series_pc_ch_sach001
The Proof Is in the Proposal
Challenge Series_pc_ch_sach003
Educating and Collaborating with Customers
Business Impact Series_pc_bi_sabi006
Using Customer Knowledge to Advance Sales
Challenge Series_pc_ch_sach006
Prospecting Strategically
Challenge Series_pc_ch_sach011
Responding to News of a Lost Sale
Challenge Series_pc_ch_sach017
Talking Value with Your Customers
Business Impact Series_pc_bi_sabi004
Dealing with Questions, Objections, and Resistance
Business Impact Series_pc_bi_sabi005
Dealing with Negotiation Challenges
Business Impact Series_pc_bi_sabi009
Negotiating Contract Terms
Challenge Series_pc_ch_pach001
Communicating Your Company's Value
Challenge Series_pc_ch_sach004
Turning Obstacles into Opportunities
Challenge Series_pc_ch_sach005

BUSINESS SKILLS COURSEWARE

Negotiating with Your Customer	
Challenge Series	_pc_ch_sach009
Turning Potential Customers into Allies	
Challenge Series	_pc_ch_sach008
Connecting Customers and Solutions	
Business Impact Series	_pc_bi_sabi008
Managing Implementation Problems	
Business Impact Series	_pc_bi_sabi010
Preparing to Implement Solutions	
Challenge Series	_pc_ch_sach010
Effective Cold Calling	
Business Impact Series	_pc_bi_sabi007
Prompting Action through Focused Communication	
Business Impact Series	_pc_bi_sabi014
Regaining Your Customer's Trust	
Business Impact Series	_pc_bi_sabi015
Talking about the Competition	
Business Impact Series	_pc_bi_sabi017
Responding to Bad News	
Business Impact Series	_pc_bi_sabi018
Communicating a High-impact Business Case	
Business Impact Series	_pc_bi_sabi019
Making the Cold Call	
Business Impact Series	_pc_bi_sabi020
Getting Organized to Meet Your Sales Goals	
Challenge Series	_pc_ch_sach002
Making Contact: Access Strategies	
Challenge Series	_pc_ch_sach007
Managing a Sales Pipeline	
Challenge Series	_pc_ch_sach012
Demonstrating Business Acumen	
Challenge Series	_pc_ch_sach013
Selling with Trust	
Challenge Series	_pc_ch_sach014
Using Competitive Selling Skills	
Challenge Series	_pc_ch_sach016
Aligning Your Business Case to Customer Priorities	
Challenge Series	_pc_ch_sach018
Effective Sales Coaching	
Challenge Series	_pc_ch_sach020

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

Aligning Agent Behaviors with Caller Types	
Business Impact Series	_pc_bi_ctbi010

Inbound Call Center Management

Converting a Call Center to a Profit Center	
Business Impact Series	_pc_bi_ctbi001
Managing Your Call Center More Efficiently	
Business Impact Series	_pc_bi_ctbi002
Customer Service Training - The Interview and Beyond	
Business Impact Series	_pc_bi_ctbi004
Disaster Recovery - Keeping the Lines Open	
Business Impact Series	_pc_bi_ctbi005
Preventing Agent Absenteeism through Better Working Conditions	
Business Impact Series	_pc_bi_ctbi006
Prioritizing Rewards and Recognition in Call Centers	
Business Impact Series	_pc_bi_ctbi011

Customer Focus

Listening to Your Customers	
Business Impact Series	_pc_bi_spbi002
Creating a Customer-focused Organization	
Challenge Series	_pc_ch_lach020
Developing Your Customer Focus	
Challenge Series	_pc_ch_pach009

ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

ITIL® is a Registered Trade Mark of AXELOS Limited	
ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis Course.....	ib_iosb_a01_it_enus
ITIL® 2011 Edition OSA: Introduction to Event Management Course.....	ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Introduction to Incident Management Course.....	ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Incident Management Interactions Course.....	ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request Fulfillment Course.....	ib_iosb_a05_it_enus
ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges Course.....	ib_iosb_a06_it_enus
ITIL® 2011 Edition OSA: Introduction to Problem Management Course.....	ib_iosb_a07_it_enus

Frontline Call Center Skills

The Importance of Call Tracking and Ticketing	
Business Impact Series	_pc_bi_ctbi003
Creating an Effective On-hold Message	
Business Impact Series	_pc_bi_ctbi008

BUSINESS SKILLS COURSEWARE

ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges Course.....	ib_iosb_a08_it_enus
ITIL® 2011 Edition OSA: Introduction to Access Management Course.....	ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk Course.....	ib_iosb_a10_it_enus
ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing Course.....	ib_iosb_a11_it_enus
ITIL® 2011 Edition OSA: Introduction to Functions Course.....	ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities Course.....	ib_iosb_a13_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation Considerations Course.....	ib_iosb_a14_it_enus

Customer Service Skills

Interacting with Customers Course.....	acs_02_a01_bs_enus
Communicating Effectively with Customers Course.....	acs_02_a02_bs_enus
Controlling Conflict, Stress, and Time in a Customer Service Environment Course.....	acs_02_a03_bs_enus
Dealing with Customer Service Incidents and Complaints Course.....	acs_02_a04_bs_enus
Polishing Your Skills for Excellent Customer Service Course.....	acs_02_a05_bs_enus

Essentials of Customer Service

Rapport Building in Customer Service Course.....	acs_03_a01_bs_enus
Providing On-site Customer Service Course.....	acs_03_a02_bs_enus
Providing Telephone Customer Service Course.....	acs_03_a03_bs_enus
Providing Effective Internal Customer Service Course.....	acs_03_a04_bs_enus
Facing Confrontation in Customer Service Course.....	acs_03_a05_bs_enus
Designing a Customer Service Strategy Course.....	acs_03_a06_bs_enus
Aligning Performance to Key Indicators Business Impact Series	_pc_bi_ctbi007
The Angry Caller: What's Your Plan? Business Impact Series	_pc_bi_spbi016

ITIL® 2011 Foundation

Mentoring ITIL Foundation	
Mentoring Assets.....	mntitv3f
Overview of the ITIL® Service Lifecycle Course.....	acs_01_a01_it_enus
ITIL® Service Strategy Concepts Course.....	acs_01_a02_it_enus
ITIL® Service Strategy Processes Course.....	acs_01_a03_it_enus
ITIL® Service Design Concepts Course.....	acs_01_a04_it_enus
ITIL® Service Design Processes Course.....	acs_01_a05_it_enus
ITIL® Service Transition Concepts and Processes Course.....	acs_01_a06_it_enus
ITIL® Service Operation Concepts Course.....	acs_01_a07_it_enus
ITIL® Service Operation Processes Course.....	acs_01_a08_it_enus
ITIL® Continual Service Improvement Course.....	acs_01_a09_it_enus
TestPrep ITIL Foundation	
Testprep Exams	ib_itlv_a01_tp_enus

SALES AND CUSTOMER FACING SKILLS

INDUSTRY FOUNDATIONS

Industry Overviews

The Telecommunications Industry Overview: Version 4 Course.....	indo_01_a11_bs_enus
The Health Care Industry Overview: Version 4 Course.....	indo_01_a12_bs_enus
The Insurance Industry Overview: Version 4 Course.....	indo_01_a13_bs_enus
The Banking Industry Overview: Version 4 Course.....	indo_01_a14_bs_enus
The Oil and Gas Industry Overview: Version 4 Course.....	indo_01_a15_bs_enus
The Retail Industry Overview: Version 4 Course.....	indo_01_a16_bs_enus
The Manufacturing Industry Overview: Version 3 Course.....	indo_01_a17_bs_enus
The Pharmaceutical Industry Overview: Version 5 Course.....	indo_01_a18_bs_enus
The Information Technology Industry Overview: Version 4 Course.....	indo_01_a19_bs_enus
The Federal Government Industry Overview: Version 4 Course.....	indo_01_a20_bs_enus

BUSINESS SKILLS COURSEWARE

The Education Industry Overview: Version 2 Course.....	indo_01_a21_bs_enus
The Utilities Industry Overview: Version 2 Course.....	indo_01_a22_bs_enus
The Chemicals Industry Overview: Version 2 Course.....	indo_01_a23_bs_enus
The Broadcasting & Entertainment Industry Overview: Version 2 Course.....	indo_01_a24_bs_enus
The Capital Markets Industry Overview: Version 2 Course.....	indo_01_a25_bs_enus
The Consumer Electronics Industry Overview: Version 2 Course.....	indo_01_a26_bs_enus
The Aerospace & Defense Industry Overview: Version 2 Course.....	indo_01_a27_bs_enus
The Biotechnology Industry Overview: Version 2 Course.....	indo_01_a28_bs_enus
The Automotive Industry Overview: Version 3 Course.....	indo_01_a29_bs_enus
The Food and Beverage Industry Overview: Version 4 Course.....	indo_01_a30_bs_enus
The Agriculture Industry Overview: Version 4 Course.....	indo_01_a31_bs_enus

SALES AND CUSTOMER FACING SKILLS

TESTPREPS

■ Test Preps

TestPrep ITIL Foundation Testprep Exams	ib_itlv_a01_tp_enus
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SALES AND CUSTOMER FACING SKILLS

MENTORING ASSETS

■ Mentoring Assets

Mentoring ITIL Foundation Mentoring Assets.....	mntitv3f
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ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

ENVIRONMENTAL, SAFETY & HEALTH, AND TRANSPORTATION

Workplace Health and Safety

Access to Employee Medical and Exposure Records	
Course.....	esh_sah_a35_sh_enus
Accident Investigation and Reporting	
Course.....	esh_sah_a62_sh_enus
Aerial Work Platforms	
Course.....	esh_sah_b66_sh_enus
Ammonia Safety	
Course.....	esh_sah_b48_sh_enus
Asbestos	
Course.....	esh_sah_a37_sh_enus
Back Safety and Injury Prevention	
Course.....	esh_sah_a23_sh_enus
Behavior-based Safety for Supervisors	
Course.....	esh_sah_a71_sh_enus
Benzene Awareness	
Course.....	esh_sah_a14_sh_enus
Bloodborne Pathogen Awareness	
Course.....	esh_sah_b19_sh_enus
Carcinogen Safety	
Course.....	esh_sah_a81_sh_enus
Chemical Process Safety	
Course.....	esh_sah_a82_sh_enus
Chemical Process Safety Management	
Course.....	esh_sah_b51_sh_enus
Chlorine Safety	
Course.....	esh_sah_a03_sh_enus
Cold Stress	
Course.....	esh_sah_a50_sh_enus
Combustible Dust	
Course.....	esh_sah_b46_sh_enus
Compressed Gas Safety	
Course.....	esh_sah_a55_sh_enus
Computer Ergonomics	
Course.....	esh_sah_a63_sh_enus
Confined Spaces	
Course.....	esh_sah_a28_sh_enus
Confined Spaces in Construction	
Course.....	esh_hsf_a05_sh_enus

Construction Safety Orientation	
Course.....	esh_sah_a84_sh_enus
Contractor Safety	
Course.....	ehs_hsf_a57_sh_enus
Crane Signaling and Communications	
Course.....	esh_sah_b67_sh_enus
Cryogenic Safety	
Course.....	esh_sah_a04_sh_enus
Disaster Site Workers	
Course.....	ehs_hsf_a60_sh_enus
Electrical Safety	
Course.....	esh_sah_b15_sh_enus
Electrical Safety: Qualified Worker – Part 1	
Course.....	ehs_hsf_a69_sh_enus
Electrical Safety: Qualified Worker – Part 2	
Course.....	ehs_hsf_a72_sh_enus
Electrostatic Discharge Safety Training	
Course.....	esh_sah_a07_sh_enus
Emergency and Disaster Preparedness	
Course.....	esh_sah_b18_sh_enus
Emergency Response in the Workplace	
Course.....	esh_sah_b27_sh_enus
Ergonomics in the Workplace	
Course.....	esh_sah_b25_sh_enus
Fall Protection	
Course.....	esh_sah_b22_sh_enus
Fire Safety and Prevention	
Course.....	esh_sah_b20_sh_enus
First Aid: Automated External Defibrillator	
Course.....	esh_sah_a72_sh_enus
First Aid: Basic	
Course.....	esh_sah_b34_sh_enus
First Aid: CPR	
Course.....	esh_sah_a73_sh_enus
First Aid: CPR (Compression-only)	
Course.....	ehs_hsf_a50_sh_enus
First Aid: Medical Emergencies	
Course.....	esh_sah_a74_sh_enus
Flammable Liquids	
Course.....	ehs_hsf_a08_sh_enus
Foodservice Worker Safety	
Course.....	esh_sah_b58_sh_enus
Food Allergen Safety	
Course.....	esh_sah_b91_sh_enus
Food Safety and Handling	
Course.....	esh_sah_a05_sh_enus
Forklift Operation 1: Safety Inspection and Maintenance	
Course.....	esh_sah_b76_sh_enus
Forklift Operation 2: Stability and Capacity	
Course.....	esh_sah_b78_sh_enus
Forklift Operation 3: Load Handling	
Course.....	esh_sah_b77_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Forklift Operation 4: Traveling and Maneuvering Course.....	esh_sah_b79_sh_enus	Lead Awareness in Construction Course.....	esh_sah_b93_sh_enus
Forklift Safety Awareness Course.....	esh_sah_b28_sh_enus	Lead Awareness in General Industry Course.....	Esh_sah_b88_sh_enus
Globally Harmonized System of Classification and Labeling of Chemicals (GHS) Course.....	esh_sah_a56_sh_enus	Liquefied Petroleum Gas (LPG) Safety Course.....	esh_sah_a89_sh_enus
Hand and Power Tool Safety Course.....	esh_sah_b33_sh_enus	Lockout/Tagout Course.....	esh_sah_b17_sh_enus
Hazard Communication: An Employee's Right to Know Course.....	esh_sah_b23_sh_enus	Lockout/Tagout for Authorized Persons Course.....	esh_sah_a08_sh_enus
Hazardous Material Handling and Storage Course.....	esh_sah_a20_sh_enus	Machine Guarding Course.....	esh_sah_b16_sh_enus
Hazardous Materials in the Workplace Course.....	esh_sah_a36_sh_enus	Mobile Crane Operator Safety Course.....	esh_sah_b68_sh_enus
Hazards to Outdoor Workers Course.....	esh_sah_b47_sh_enus	Mold Awareness Course.....	esh_sah_a01_sh_enus
Hearing Conservation Course.....	esh_sah_b24_sh_enus	NFPA 70E Electrical Safety in the Workplace 2015 Edition Course.....	ehs_hsf_a01_sh_enus
Heat Stress Recognition and Prevention Course.....	esh_sah_a39_sh_enus	Non-Ionizing Radiation Safety Course.....	esh_sah_a09_sh_enus
Hexavalent Chromium Course.....	esh_sah_a41_sh_enus	Nuisance Dust Course.....	ehs_hsf_a61_sh_enus
Hot Work Permits Course.....	esh_sah_a51_sh_enus	Office Ergonomics Course.....	esh_sah_a64_sh_enus
Hydrogen Sulfide Course.....	esh_sah_a86_sh_enus	Office Safety Course.....	esh_sah_b83_sh_enus
Indoor Hoisting and Rigging Course.....	esh_sah_a60_sh_enus	OSHA 300 Recordkeeping Course.....	esh_sah_a83_sh_enus
Industrial Ergonomics Course.....	esh_sah_b30_sh_enus	Pandemic Flu Awareness Course.....	esh_sah_a10_sh_enus
Infectious Diseases Course.....	ehs_hsf_a82_sh_enus	Personal Protective Equipment: Body Protection Course.....	esh_sah_a66_sh_enus
Injury and Illness Prevention Program (I2P2) Course.....	esh_sah_b50_sh_enus	Portable Fire Extinguishers Course.....	esh_sah_a42_sh_enus
Introduction to Industrial Hygiene Course.....	esh_sah_a15_sh_enus	Powered Industrial Truck Safety Course.....	esh_sah_b84_sh_enus
Introduction to OSHA Course.....	ehs_hsf_a54_sh_enus	PPE: Eye and Face Protection Course.....	esh_sah_a68_sh_enus
Isocyanates Course.....	Esh_sah_b89_sh_enus	PPE: Foot and Leg Protection Course.....	esh_sah_a67_sh_enus
Job Hazard Analysis Course.....	esh_sah_b29_sh_enus	PPE: Hand Protection Course.....	esh_sah_a70_sh_enus
Laboratory Safety Course.....	esh_sah_a85_sh_enus	PPE: Head Protection Course.....	esh_sah_a69_sh_enus
Ladder Safety Course.....	esh_sah_b31_sh_enus	PPE: Personal Protective Equipment Course.....	esh_sah_a17_sh_enus
Laser Safety Training Course.....	esh_sah_a87_sh_enus	Radiation Safety Course.....	esh_sah_a90_sh_enus
Lead and Cadmium Course.....	esh_sah_a02_sh_enus	Radio Frequency Safety for Communications Workers Course.....	esh_sah_b49_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Regulatory Information	
Course.....	esh_sah_a91_sh_enus
Respiratory Protection	
Course.....	esh_sah_b26_sh_enus
Retail Safety	
Course.....	ehs_hsf_a04_sh_enus
Rigging Equipment and Inspection	
Course.....	esh_sah_b82_sh_enus
Safe Work Practices	
Course.....	esh_sah_a52_sh_enus
Safety at Work: A Systematic Approach	
Course.....	ehs_hsf_a07_sh_enus
Safety Data Sheets	
Course.....	esh_sah_a77_sh_enus
Scaffolding and Ladder Safety	
Course.....	esh_sah_a32_sh_enus
Scissor Lifts	
Course.....	esh_sah_b65_sh_enus
Signs and Tags	
Course.....	esh_sah_a45_sh_enus
Silica	
Course.....	esh_sah_b80_sh_enus
Slips, Trips, and Falls	
Course.....	esh_sah_b32_sh_enus
Sprains and Strains	
Course.....	esh_sah_a11_sh_enus
Stop Work Authority	
Course.....	ehs_hsf_a55_sh_enus
Trenching and Excavation Safety	
Course.....	esh_sah_a54_sh_enus
Tuberculosis: Prevention and Control	
Course.....	esh_sah_a92_sh_enus
Warehouse Safety	
Course.....	esh_sah_b81_sh_enus
Welding, Cutting, and Brazing	
Course.....	esh_sah_a61_sh_enus
Working Alone – Safety Awareness	
Course.....	ehs_hsf_a70_sh_enus
Workplace Inspections	
Course.....	esh_sah_a40_sh_enus
Workplace Safety Orientation	
Course.....	esh_sah_a65_sh_enus

Confined Spaces -- Cal/OSHA	
Course.....	ehs_cal_a10_sh_enus
Electrical Safety – Cal/OSHA	
Course.....	ehs_cal_a02_sh_enus
Emergency and Disaster Preparedness - Cal/OSHA	
Course.....	ehs_cal_a15_sh_enus
Ergonomics – Cal/OSHA	
Course.....	ehs_cal_a08_sh_enus
Fall Protection - Cal/OSHA	
Course.....	ehs_cal_a13_sh_enus
Flaggers - Cal/OSHA	
Course.....	ehs_cal_a16_sh_enus
Forklift Safety Awareness - Cal/OSHA	
Course.....	ehs_cal_a19_sh_enus
Hazard Communication – Cal/OSHA	
Course.....	ehs_cal_a06_sh_enus
Hearing Conservation – Cal/OSHA	
Course.....	ehs_cal_a05_sh_enus
Heat Illness Prevention – Cal/OSHA	
Course.....	ehs_cal_a07_sh_enus
Injury and Illness Prevention Program – Cal/OSHA	
Course.....	ehs_cal_a09_sh_enus
Laboratory Safety - Cal/OSHA	
Course.....	ehs_cal_a20_sh_enus
Lockout/Tagout - Cal/OSHA	
Course.....	ehs_cal_a17_sh_enus
Office Safety – Cal/OSHA	
Course.....	ehs_cal_a04_sh_enus
PPE: Personal Protective Equipment – Cal/OSHA	
Course.....	ehs_cal_a18_sh_enus
Respiratory Protection - Cal/OSHA	
Course.....	ehs_cal_a21_sh_enus
Slips, Trips, and Falls – Cal/OSHA	
Course.....	ehs_cal_a11_sh_enus
Trenching and Excavation Safety – Cal/OSHA	
Course.....	ehs_cal_a12_sh_enus

Cal/OSHA Workplace Health and Safety

Accident Investigation - Cal/OSHA	
Course.....	ehs_cal_a14_sh_enus
Asbestos – Cal/OSHA	
Course.....	ehs_cal_a01_sh_enus
Bloodborne Pathogens Awareness – Cal/OSHA	
Course.....	ehs_cal_a03_sh_enus

Hazardous Waste Operations and Emergency Response Annual 8-hour Refresher Module

Decontamination (HAZWOPER)	
Course.....	esh_sah_b06_sh_enus
Emergency Response and Spill Control (HAZWOPER)	
Course.....	esh_sah_b07_sh_enus
Fire and Explosion Hazards (HAZWOPER)	
Course.....	esh_sah_b08_sh_enus
Hazard Communication (HAZWOPER)	
Course.....	esh_sah_a80_sh_enus
Heat and Cold Exposure Management (HAZWOPER)	
Course.....	esh_sah_b09_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Personal Protective Equipment (HAZWOPER) Course.....	esh_sah_b14_sh_enus
Regulatory Overview (HAZWOPER) Course.....	esh_sah_b10_sh_enus
Site Control (HAZWOPER) Course.....	esh_sah_b11_sh_enus
Site Safety and Health Plan Procedures (HAZWOPER) Course.....	esh_sah_b12_sh_enus
Toxicology (HAZWOPER) Course.....	esh_sah_b13_sh_enus

Emergency Situations While Driving Course.....	esh_sah_b56_sh_enus
Ergonomics and Injury Prevention for Commercial Vehicle Operators Course.....	esh_sah_b70_sh_enus
Flagging Safety Course.....	esh_sah_a75_sh_enus
Flatbed Cargo Securement Course.....	esh_sah_b71_sh_enus
Packaging Small Quantities Course.....	ehs_trn_a01_sh_enus
Hazardous Materials: Shipping Lithium Batteries under DOT Exemptions Course.....	ehs_trn_a03_sh_enus
Hazardous Weather Driving for Commercial Vehicle Operators Course.....	esh_sah_b72_sh_enus
Infectious Materials Transportation Course.....	ehs_trn_a04_sh_enus
Loading Dock Safety Course.....	esh_sah_b75_sh_enus
Negotiating Hazards for Commercial Vehicles Course.....	esh_sah_b74_sh_enus
Safe Vehicle Backing Course.....	esh_sah_a76_sh_enus
Trailer Coupling and Uncoupling Course.....	esh_sah_b69_sh_enus
Urban Driving Course.....	esh_sah_b59_sh_enus

■ Environmental

Biosafety Hazardous Waste Handling and Disposal Course.....	ehs_hsf_a62_sh_enus
Environmental Management Systems (EMS) Course.....	esh_env_a01_sh_enus
Environmental Regulations Overview Course.....	esh_sah_a99_sh_enus
Hazardous Waste Generator (RCRA) Course.....	esh_sah_a34_sh_enus
Ozone-depleting Chemicals Course.....	ehs_hsf_a80_sh_enus
Spill Prevention and Control Course.....	esh_sah_b01_sh_enus
Spill Prevention, Control, and Countermeasure Plan Course.....	esh_sah_b02_sh_enus
Storm Water Pollution Prevention Course.....	esh_sah_b03_sh_enus
Toxic Substances Control Act (TSCA) Course.....	ehs_hsf_a63_sh_enus
Universal Waste Rule Training Course.....	esh_sah_b04_sh_enus
Used Oil Management Course.....	esh_sah_b05_sh_enus
Waste Minimization and Pollution Prevention for Employees Course.....	esh_env_a02_sh_enus

■ Federal Motor Carrier Safety

DOT: Air Brakes Course.....	esh_sah_b53_sh_enus
DOT: Cross-border Requirements (US and Canada) Course.....	ehs_trn_a02_sh_enus
DOT: CSA Fundamentals Course.....	esh_sah_b60_sh_enus
DOT: Drug and Alcohol Awareness Course.....	esh_trns_a01_sh_enus
DOT: Hours of Service Course.....	esh_sah_b57_sh_enus
DOT: Inspections Course.....	esh_sah_b73_sh_enus

■ Hazardous Materials Transportation by Road

DOT: Security for Shipment of Hazardous Materials Course.....	esh_trns_a02_sh_enus
DOT 1: Introduction, Classification, and the Hazardous Materials Table Course.....	esh_sah_b41_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

DOT 2: Packaging, Labeling, Marking, and Placarding Course.....	esh_sah_b42_sh_enus
DOT 3: Shipping Papers Course.....	esh_sah_b43_sh_enus
DOT 4: Loading and Storage Course.....	esh_sah_b44_sh_enus

Hazardous Materials Transportation by Air

IATA 1: Hazard Class Identification/Classification Course.....	esh_sah_a94_sh_enus
IATA 2: Marking and Labeling Course.....	esh_sah_a95_sh_enus
IATA 3: Packaging Course.....	esh_sah_a96_sh_enus
IATA 4: Documentation Course.....	esh_sah_a97_sh_enus
IATA 5: Limitations and Shipment Review Course.....	esh_sah_a98_sh_enus

Dangerous Goods Shipment by Sea

IMDG 1: Introduction, General Provisions, and Classifications Course.....	esh_sah_a57_sh_enus
IMDG 2: Dangerous Goods List, Special Provisions and Exceptions Course.....	esh_sah_a58_sh_enus
IMDG 3: Packaging, Marking, Labeling, Placarding, and Documentation Course.....	esh_sah_a59_sh_enus
IMDG 4: Loading, Unloading, and Offering Dangerous Goods Course.....	esh_sah_a79_sh_enus

Security

Active Shooter Course.....	esh_sah_b92_sh_enus
NFPA 1600 Disaster/Emergency Management Course.....	esh_sec_a01_sh_enus
Campus Safety Course.....	ehs_sec_a01_sh_enus
NFPA 1600 Business Continuity Programs Course.....	esh_sec_a02_sh_enus
Business Travel Safety and Security Course.....	ehs_sec_a02_sh_enus
Workplace Security Awareness Course.....	esh_sah_a93_sh_enus
Active Shooter – Campus Course.....	ehs_sec_a03_sh_enus
Security Personnel: Responding to Potential Threats Course.....	ehs_sec_a04_sh_enus

Global Safety Principles

Global Safety Principles: Back Safety and Injury Prevention Course.....	ehs_ged_a01_sh_enus
Global Safety Principles: Bloodborne Pathogen Awareness Course.....	ehs_ged_a02_sh_enus
Global Safety Principles: Fire Safety and Prevention Course.....	ehs_ged_a03_sh_enus
Global Safety Principles: Hazard Communication: An Employee's Right to Know Course.....	ehs_ged_a04_sh_enus
Global Safety Principles: Hearing Conservation Course.....	ehs_ged_a05_sh_enus
Global Safety Principles: Indoor Hoisting and Rigging Course.....	ehs_ged_a06_sh_enus
Global Safety Principles: Industrial Ergonomics Course.....	ehs_ged_a07_sh_enus
Global Safety Principles: Lockout/Tagout Course.....	ehs_ged_a08_sh_enus
Global Safety Principles: Office Ergonomics Course.....	ehs_ged_a09_sh_enus
Global Safety Principles: PPE: Personal Protective Equipment Course.....	ehs_ged_a10_sh_enus
Global Safety Principles: Respiratory Protection Course.....	ehs_ged_a11_sh_enus

Compliance Impact Series

Bloodborne Pathogens Impact: Controls That Reduce or Eliminate Transmission Business Impact Series	_pc_bi_shbi152
Bloodborne Pathogens Impact: Decontamination Procedures Business Impact Series	_pc_bi_shbi154
Bloodborne Pathogens Impact: Modes of Transmission Business Impact Series	_pc_bi_shbi151
Bloodborne Pathogens Impact: Procedures to Follow if an Exposure Occurs Business Impact Series	_pc_bi_shbi156
Bloodborne Pathogens Impact: Proper Use and Handling of PPE Business Impact Series	_pc_bi_shbi153
Cold Stress Impact: Precautions and Safe Work Practices Business Impact Series	_pc_bi_shbi084
Cold Stress Impact: Symptoms Business Impact Series	_pc_bi_shbi082

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Cold Stress Impact: Treatment	
Business Impact Series	_pc_bi_shbi083
Electrical Safety Impact: Basic Rules of Electricity	
Business Impact Series	_pc_bi_shbi088
Electrical Safety Impact: Common Hazards	
Business Impact Series	_pc_bi_shbi091
Electrical Safety Impact: Common Injuries	
Business Impact Series	_pc_bi_shbi089
Electrical Safety Impact: Electrical Fires	
Business Impact Series	_pc_bi_shbi090
Electrical Safety Impact: Methods to Reduce or Eliminate Hazards	
Business Impact Series	_pc_bi_shbi092
Electrical Safety Impact: Overhead and Underground Power lines	
Business Impact Series	_pc_bi_shbi093
Emergencies and Disasters Impact: Bomb Threats	
Business Impact Series	_pc_bi_shbi136
Emergencies and Disasters Impact: Components of an Emergency Action Plan	
Business Impact Series	_pc_bi_shbi133
Emergencies and Disasters Impact: Natural Disasters	
Business Impact Series	_pc_bi_shbi135
Emergencies and Disasters Impact: Preparing for Evacuations	
Business Impact Series	_pc_bi_shbi134
Emergencies and Disasters Impact: Threats from outside the Workplace	
Business Impact Series	_pc_bi_shbi138
Emergencies and Disasters Impact: Workplace Violence	
Business Impact Series	_pc_bi_shbi137
Ergonomics Impact: Administrative Controls	
Business Impact Series	_pc_bi_shbi019
Ergonomics Impact: Computer Ergonomics	
Business Impact Series	_pc_bi_shbi015
Ergonomics Impact: Engineering Controls	
Business Impact Series	_pc_bi_shbi017
Ergonomics Impact: Furniture and Equipment	
Business Impact Series	_pc_bi_shbi018
Ergonomics Impact: Musculoskeletal Disorders	
Business Impact Series	_pc_bi_shbi016
Ergonomics Impact: Workplace Programs	
Business Impact Series	_pc_bi_shbi020
Fall Protection Impact: Common Trip Hazards	
Business Impact Series	_pc_bi_shbi047
Fall Protection Impact: Equipment Guidelines	
Business Impact Series	_pc_bi_shbi049
Fall Protection Impact: Fall Hazards	
Business Impact Series	_pc_bi_shbi046
Fall Protection Impact: Other Aspects of Fall Protection	
Business Impact Series	_pc_bi_shbi051
Fall Protection Impact: Safety Monitoring and Other Protective Systems	
Business Impact Series	_pc_bi_shbi050
Fall Protection Impact: Techniques and Methods	
Business Impact Series	_pc_bi_shbi048
Fire Safety Impact: Characteristics of Fire	
Business Impact Series	_pc_bi_shbi127
Fire Safety Impact: Characteristics of Handheld Extinguishers	
Business Impact Series	_pc_bi_shbi131
Fire Safety Impact: How to Prevent Workplace Fires	
Business Impact Series	_pc_bi_shbi129
Fire Safety Impact: Responding to Fire Emergencies	
Business Impact Series	_pc_bi_shbi130
Fire Safety Impact: Types of Fire Extinguishers	
Business Impact Series	_pc_bi_shbi128
Fire Safety Impact: Using the Correct Extinguisher for the Material	
Business Impact Series	_pc_bi_shbi132
Forklift Safety Impact: Capacity	
Business Impact Series	_pc_bi_shbi053
Forklift Safety Impact: Loading and Unloading Principles	
Business Impact Series	_pc_bi_shbi056
Forklift Safety Impact: Load Center	
Business Impact Series	_pc_bi_shbi052
Forklift Safety Impact: Refueling and Recharging	
Business Impact Series	_pc_bi_shbi057
Forklift Safety Impact: Safe Operation and Work Practices	
Business Impact Series	_pc_bi_shbi055
Forklift Safety Impact: Sit-down Inspection	
Business Impact Series	_pc_bi_shbi157
Forklift Safety Impact: Walk-around Inspection	
Business Impact Series	_pc_bi_shbi054
Hand and Power Tool Safety Impact: Electrical Tools	
Business Impact Series	_pc_bi_shbi069
Hand and Power Tool Safety Impact: Grinders	
Business Impact Series	_pc_bi_shbi068
Hand and Power Tool Safety Impact: Hazards and Controls	
Business Impact Series	_pc_bi_shbi064
Hand and Power Tool Safety Impact: Pneumatic Tools	
Business Impact Series	_pc_bi_shbi066
Hand and Power Tool Safety Impact: Powder-actuated Tools	
Business Impact Series	_pc_bi_shbi067
Hand and Power Tool Safety Impact: Specific Hazards	
Business Impact Series	_pc_bi_shbi065
Hazard Communication Impact: Health Hazards	
Business Impact Series	_pc_bi_shbi023
Hazard Communication Impact: Physical Hazards	
Business Impact Series	_pc_bi_shbi022

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Hazard Communication Impact: Reducing and Eliminating Contact with Chemicals	Indoor Hoisting and Rigging Impact: Crane and Hoist Inspections
Business Impact Series _pc.bi.shbi026	Business Impact Series _pc.bi.shbi116
Hazard Communication Impact: Routes of Chemical Entry	Indoor Hoisting and Rigging Impact: Indoor Crane Hazards
Business Impact Series _pc.bi.shbi021	Business Impact Series _pc.bi.shbi114
Hazard Communication Impact: Safety Data Sheets	Indoor Hoisting and Rigging Impact: Load Handling
Business Impact Series _pc.bi.shbi025	Business Impact Series _pc.bi.shbi117
Hazard Communication Impact: Warning Labels	Indoor Hoisting and Rigging Impact: Safe Crane Operation
Business Impact Series _pc.bi.shbi024	Business Impact Series _pc.bi.shbi115
Hazardous Material Handling and Storage Impact: Drum and Container Hazards	Indoor Hoisting and Rigging Impact: Sling Types and Inspections
Business Impact Series _pc.bi.shbi121	Business Impact Series _pc.bi.shbi118
Hazardous Material Handling and Storage Impact: Handling Drums and Containers	Indoor Hoisting and Rigging Impact: Standard Practices for Signalers
Business Impact Series _pc.bi.shbi122	Business Impact Series _pc.bi.shbi119
Hazardous Material Handling and Storage Impact: Handling Gas Cylinders	Infectious Disease Impact: An Overview of Infectious Diseases
Business Impact Series _pc.bi.shbi123	Business Impact Series _pc.bi.shbi145
Hazardous Material Handling and Storage Impact: Lifting Techniques	Infectious Disease Impact: Ebola and Smallpox
Business Impact Series _pc.bi.shbi120	Business Impact Series _pc.bi.shbi147
Hazardous Material Handling and Storage Impact: Routine Maintenance	Infectious Diseases Impact: Legionnaires' and Anthrax
Business Impact Series _pc.bi.shbi126	Business Impact Series _pc.bi.shbi149
Hazardous Material Handling and Storage Impact: Transporting Gas Cylinders	Infectious Disease Impact: Measles and Norovirus
Business Impact Series _pc.bi.shbi124	Business Impact Series _pc.bi.shbi146
Heat Stress Impact: Precautions and Safe Work Practices	Infectious Disease Impact: MRSA and Meningococcal Disease
Business Impact Series _pc.bi.shbi087	Business Impact Series _pc.bi.shbi148
Heat Stress Impact: Symptoms	Infectious Disease Impact: Zika Virus
Business Impact Series _pc.bi.shbi085	Business Impact Series _pc.bi.shbi150
Heat Stress Impact: Treatment	Laboratory Safety Impact: Emergency Guidelines and Procedures
Business Impact Series _pc.bi.shbi086	Business Impact Series _pc.bi.shbi142
Hearing Conservation Impact: Effects of Noise on Hearing	Laboratory Safety Impact: Hazardous Waste Accumulation and Disposal
Business Impact Series _pc.bi.shbi027	Business Impact Series _pc.bi.shbi140
Hearing Conservation Impact: Engineering and Administrative Controls	Laboratory Safety Impact: Laboratory Safety Requirements
Business Impact Series _pc.bi.shbi032	Business Impact Series _pc.bi.shbi139
Hearing Conservation Impact: Monitoring, Testing, and Training	Laboratory Safety Impact: Preventing Fire and Burn Hazards
Business Impact Series _pc.bi.shbi028	Business Impact Series _pc.bi.shbi143
Hearing Conservation Impact: Precautions When Using Hearing Protection	Laboratory Safety Impact: Safety Data Sheets and Chemical Storage
Business Impact Series _pc.bi.shbi031	Business Impact Series _pc.bi.shbi144
Hearing Conservation Impact: Selection, Use, and Care	Laboratory Safety Impact: Safety Guidelines and Procedures
Business Impact Series _pc.bi.shbi029	Business Impact Series _pc.bi.shbi141
Hearing Conservation Impact: Types of Hearing Protection	Ladder Safety Impact: Care and Maintenance
Business Impact Series _pc.bi.shbi030	Business Impact Series _pc.bi.shbi063
	Ladder Safety Impact: Fixed Ladder Use, Capacity, and Safety
	Business Impact Series _pc.bi.shbi061

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Ladder Safety Impact: Ladder Setup and The 4:1 Rule Business Impact Series	_pc_bi_shbi060	OSHA Recordkeeping Impact: Required Reporting Business Impact Series	_pc_bi_shbi008
Ladder Safety Impact: Ladder Selection Business Impact Series	_pc_bi_shbi059	Personal Protective Equipment Impact: Donning and Doffing PPE Business Impact Series	_pc_bi_shbi080
Ladder Safety Impact: Safe Work Practices Business Impact Series	_pc_bi_shbi058	Personal Protective Equipment Impact: Inspecting PPE Business Impact Series	_pc_bi_shbi079
Ladder Safety Impact: Transportation and Storage Business Impact Series	_pc_bi_shbi062	Personal Protective Equipment Impact: Limitations of PPE Business Impact Series	_pc_bi_shbi078
Lockout/Tagout Impact: Company Procedures Business Impact Series	_pc_bi_shbi099	Personal Protective Equipment Impact: Maintenance and Storage Business Impact Series	_pc_bi_shbi081
Lockout/Tagout Impact: Individual and Group Applications Business Impact Series	_pc_bi_shbi097	Personal Protective Equipment Impact: Responsibilities Business Impact Series	_pc_bi_shbi076
Lockout/Tagout Impact: Program Overview Business Impact Series	_pc_bi_shbi095	Personal Protective Equipment Impact: Types of PPE Business Impact Series	_pc_bi_shbi077
Lockout/Tagout Impact: Properties of Devices Business Impact Series	_pc_bi_shbi096	Respiratory Protection Impact: Donning and Doffing Business Impact Series	_pc_bi_shbi038
Lockout/Tagout Impact: Removing Devices Business Impact Series	_pc_bi_shbi098	Respiratory Protection Impact: Respirator Selection Business Impact Series	_pc_bi_shbi036
Lockout/Tagout Impact: Terminology Business Impact Series	_pc_bi_shbi094	Respiratory Protection Impact: Limitations of Respirators Business Impact Series	_pc_bi_shbi035
Machine Guarding Impact: Actions That Can Result in Injury Business Impact Series	_pc_bi_shbi102	Respiratory Protection Impact: Types of Respirators Business Impact Series	_pc_bi_shbi034
Machine Guarding Impact: Advantages of Guard Construction Business Impact Series	_pc_bi_shbi104	Respiratory Protection Impact: Inspections Business Impact Series	_pc_bi_shbi037
Machine Guarding Impact: Areas Where Mechanical Hazards Exist Business Impact Series	_pc_bi_shbi100	Respiratory Protection Impact: Maintenance and Storage Business Impact Series	_pc_bi_shbi039
Machine Guarding Impact: Definitions and General Requirements Business Impact Series	_pc_bi_shbi106	Respiratory Protection Impact: Responsibilities Business Impact Series	_pc_bi_shbi033
Machine Guarding Impact: Inspections Business Impact Series	_pc_bi_shbi105	Safety Principles Impact: Accident Factors Business Impact Series	_pc_bi_shbi001
Machine Guarding Impact: Minimum Requirements of Safeguards Business Impact Series	_pc_bi_shbi103	Safety Principles Impact: Accident Investigation Business Impact Series	_pc_bi_shbi005
Machine Guarding Impact: Where Accidents are Most Likely to Occur Business Impact Series	_pc_bi_shbi101	Safety Principles Impact: Near Misses Business Impact Series	_pc_bi_shbi006
OSHA Recordkeeping Impact: Non-recordable Cases Business Impact Series	_pc_bi_shbi014	Safety Principles Impact: Reporting an Accident Business Impact Series	_pc_bi_shbi004
OSHA Recordkeeping Impact: OSHA's Form 300 Business Impact Series	_pc_bi_shbi010	Safety Principles Impact: Safety Awareness Business Impact Series	_pc_bi_shbi003
OSHA Recordkeeping Impact: OSHA's Form 300A Business Impact Series	_pc_bi_shbi011	Safety Principles Impact: Safe Work Habits and Behaviors Business Impact Series	_pc_bi_shbi002
OSHA Recordkeeping Impact: OSHA's Form 301 Business Impact Series	_pc_bi_shbi012	Safety Principles Impact: Stop Work Authority Business Impact Series	_pc_bi_shbi007
OSHA Recordkeeping Impact: Privacy Cases Business Impact Series	_pc_bi_shbi013	Slips, Trips, and Falls Impact: Fall Prevention Techniques and Methods Business Impact Series	_pc_bi_shbi112
OSHA Recordkeeping Impact: Recordable Cases Business Impact Series	_pc_bi_shbi009	Slips, Trips, and Falls Impact: Identifying Fall Hazards Business Impact Series	_pc_bi_shbi107

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Slips, Trips, and Falls Impact: Minimizing Walking and Working Surface Hazards
Business Impact Series _pc_bi_shbi109

Slips, Trips, and Falls Impact: Preventing Injuries on Ladders
Business Impact Series _pc_bi_shbi108

Slips, Trips, and Falls Impact: Stairs
Business Impact Series _pc_bi_shbi111

Slips, Trips, and Falls Impact: Specific Applications
Business Impact Series _pc_bi_shbi110

Spill Response and Control Impact: Boundaries When Hazards Are Present
Business Impact Series _pc_bi_shbi073

Spill Response and Control Impact: Defining Hazardous Materials
Business Impact Series _pc_bi_shbi070

Spill Response and Control Impact: Hazardous Spill Sizes
Business Impact Series _pc_bi_shbi074

Spill Response and Control Impact: Responding to a Spill
Business Impact Series _pc_bi_shbi072

Spill Response and Control Impact: Responsibilities During a Spill
Business Impact Series _pc_bi_shbi075

Spill Response and Control Impact: Work Practices to Prevent Spills
Business Impact Series _pc_bi_shbi071

Welding Impact: Fire Prevention Techniques
Business Impact Series _pc_bi_shbi040

Welding Impact: Handling and Storing Gas Cylinders
Business Impact Series _pc_bi_shbi045

Welding Impact: Health Hazards
Business Impact Series _pc_bi_shbi042

Welding Impact: Oxy-Acetylene Torch Safety
Business Impact Series _pc_bi_shbi041

Welding Impact: PPE Requirements
Business Impact Series _pc_bi_shbi043

Welding Impact: Safety Considerations
Business Impact Series _pc_bi_shbi044

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

CANADIAN ENVIRONMENTAL, SAFETY AND HEALTH, AND TRANSPORTATION

Safety and Health

Accident Investigation – Canada Course..... ehs_hsf_a36_sh_enus

Back Safety and Injury Prevention – Canada Course..... ehs_hsf_a43_sh_enus

Bloodborne Pathogen Awareness – Canada Course..... ehs_hsf_a44_sh_enus

Confined Space Entry – Canada Course..... esh_sah_b35_sh_enus

Electrical Safety – Canada Course..... ehs_hsf_a22_sh_enus

Emergency and Disaster Preparedness – Canada Course..... ehs_hsf_a48_sh_enus

Ergonomics in the Workplace - Canada Course..... ehs_hsf_a19_sh_enus

Fall Prevention Awareness - Canada Course..... esh_sah_b38_sh_enus

Fire Safety and Prevention – Canada Course..... ehs_hsf_a42_sh_enus

First Aid: Basic – Canada Course..... ehs_hsf_a23_sh_enus

Forklift Safety Awareness – Canada Course..... ehs_hsf_a24_sh_enus

Hand and Power Tool Safety – Canada Course..... ehs_hsf_a20_sh_enus

Hazardous Materials in the Workplace – Canada Course..... ehs_hsf_a45_sh_enus

Hearing Conservation - Canada Course..... esh_sah_b37_sh_enus

Hot Work Permits – Canada Course..... ehs_hsf_a40_sh_enus

Indoor Hoisting and Rigging – Canada Course..... ehs_hsf_a47_sh_enus

Industrial Ergonomics – Canada Course..... ehs_hsf_a46_sh_enus

Infectious Diseases – Canada Course..... ehs_hsf_a49_sh_enus

Job Hazard Analysis – Canada Course..... ehs_hsf_a25_sh_enus

Laboratory Safety – Canada Course..... ehs_hsf_a38_sh_enus

Ladder and Scaffolding Safety - Canada Course..... esh_sah_b40_sh_enus

Ladder Safety – Canada Course..... ehs_hsf_a18_sh_enus

Lockout/Tagout – Canada Course..... esh_sah_b36_sh_enus

Machine Guarding – Canada Course..... ehs_hsf_a26_sh_enus

ENVIRONMENTAL, SAFETY & HEALTH AND TRANSPORTATION COURSEWARE

Occupational Health and Safety Awareness: Ontario
Reg. 297/13 – Canada
Course..... Esh_sah_b90_sh_enus

Office Ergonomics – Canada
Course..... ehs_hsf_a27_sh_enus

Office Safety – Canada
Course..... ehs_hsf_a41_sh_enus

Portable Fire Extinguishers – Canada
Course..... ehs_hsf_a28_sh_enus

PPE: Personal Protective Equipment – Canada
Course..... ehs_hsf_a17_sh_enus

Respiratory Protection - Canada
Course..... esh_sah_b39_sh_enus

Rigging Equipment and Inspection – Canada
Course..... ehs_hsf_a35_sh_enus

Slips, Trips, and Falls – Canada
Course..... ehs_hsf_a21_sh_enus

Welding, Cutting, and Brazing – Canada
Course..... ehs_hsf_a39_sh_enus

Workplace Hazardous Materials Information System -
Canada
Course..... esh_sah_b85_sh_enus

Workplace Hazardous Materials Information System
(WHMIS) 2015 – Canada
Course..... ehs_hsf_a06_sh_enus

Workplace Inspections – Canada
Course..... ehs_hsf_a37_sh_enus

■ Transportation

Defensive Driving Fundamentals – Canada
Course..... esh_sah_b86_sh_enus

Transport Canada TDG: Documents, Markings, and
Containers
Course..... esh_sah_b62_sh_enus

Transport Canada TDG: Introduction and
Responsibilities
Course..... esh_sah_b61_sh_enus

Transport Canada TDG: Related Regulations and
Standards
Course..... esh_sah_b64_sh_enus

Transport Canada TDG: Special Situations and
Emergency Actions
Course..... esh_sah_b63_sh_enus

LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

LEGAL COMPLIANCE COURSEWARE

COMPLIANCE

Global Content

Global Anti-bribery Course.....	Ichr_01_a48_lc_enus
Global Antitrust Course.....	Ichr_01_a50_lc_enus
Global Business Ethics Course.....	Ichr_01_b01_lc_enus
Global Conflicts of Interest Course.....	Ichr_01_a58_lc_enus
Global Diversity Course.....	Ichr_01_a96_lc_enus
Global Export Compliance Course.....	Ichr_01_a87_lc_enus
Global Fraud Course.....	Ichr_01_a99_lc_enus
Global Import Compliance Course.....	Ichr_01_a98_lc_enus
Global Insider Dealing Course.....	Ichr_01_a57_lc_enus
Global IT Security Basics Course.....	Ichr_01_a89_lc_enus
Global Privacy and Information Security Course.....	Ichr_01_a51_lc_enus
Preventing Harassment in the Global Workplace - Employee Edition Course.....	Ichr_01_a18_lc_enus
Preventing Harassment in the Global Workplace - Manager Edition Course.....	Ichr_01_a19_lc_enus
The Internet, Social Media, and Electronic Communication Course.....	Ichr_01_a63_lc_enus

EU Content

EU Antitrust Course.....	Ichr_01_a60_lc_enus
EU Privacy and Information Security Course.....	Ichr_01_a49_lc_enus

Ethics & Code of Conduct

Business Ethics Course.....	Ichr_01_a68_lc_enus
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Code of Conduct Awareness Course.....	Ichr_01_a38_lc_enus
Financial Integrity Course.....	Ichr_01_a86_lc_enus
Integrity in the Workplace Course.....	Ichr_01_a16_lc_enus
Preventing Fraud and Abuse Course.....	Ichr_01_b08_lc_enus

Workplace Compliance Essentials

Affirmative Action for Federal Contractors Course.....	Ichr_01_b13_lc_enus
A Manager's Guide to Discipline and Documentation Course.....	Ichr_01_a53_lc_enus
A Manager's Guide to Diversity, Inclusion, and Accommodation Course.....	Ichr_01_a52_lc_enus
Anti-Money Laundering: An Overview Course.....	Ichr_01_a56_lc_enus
Bullying and Hazing on Campus Course.....	Ichr_01_b09_lc_enus
Bullying and Violence in the Workplace Course.....	Ichr_01_a55_lc_enus
Conflict Minerals Course.....	Ichr_01_b06_lc_enus
EEO and Discrimination for Managers Course.....	Ichr_01_a70_lc_enus
FMLA Leave and More: An Overview of Legally Protected Leave Course.....	Ichr_01_a73_lc_enus
Foreign Corrupt Practices Act Course.....	Ichr_01_a27_lc_enus
Human Trafficking Awareness for Employees of Federal Contractors Course.....	Ichr_01_b16_lc_enus
I-9 Compliance: Verifying Employment Eligibility of US and Non-US Citizens Course.....	Ichr_01_a20_lc_enus
Independent Contractors and Temporary Employees Course.....	Ichr_01_a31_lc_enus
Insider Trading Course.....	Ichr_01_a32_lc_enus
Intellectual Property Overview Course.....	Ichr_01_a29_lc_enus
Interviewing: Doing it Right Course.....	Ichr_01_a65_lc_enus
PCI Compliance Course.....	Ichr_01_a95_lc_enus
Preventing Identity Theft Course.....	Ichr_01_b18_lc_enus
Privacy and Information Security Course.....	Ichr_01_b15_lc_enus

LEGAL COMPLIANCE COURSEWARE

Procurement Integrity Course.....	lchr_01_a72_lc_enus
Promoting a Substance-free Workplace Course.....	lchr_01_b03_lc_enus
Record Retention Course.....	lchr_01_b04_lc_enus
Rightful Employment Termination Course.....	lchr_01_b05_lc_enus
Sarbanes-Oxley: What You Need to Know Course.....	lchr_01_a19_lc_enus
Security Awareness for End Users Course.....	lchr_01_b11_lc_enus
Supply Chain Transparency Course.....	lchr_01_a80_lc_enus
Union Awareness Course.....	lchr_01_a64_lc_enus
US Antitrust Course.....	lchr_01_a41_lc_enus
US Export Controls Course.....	lchr_01_a81_lc_enus
Wage and Hour Awareness for Managers Course.....	lchr_01_a37_lc_enus
Wage and Hour for Employees Course.....	lchr_01_a36_lc_enus
Workplace Security Course.....	lchr_01_b19_lc_enus

■ Harassment

Sexual Harassment Prevention for Employees Course.....	lchr_01_a16_lc_enus
Workplace Harassment Prevention for Employees Course.....	lchr_01_a11_lc_enus
Workplace Harassment Prevention for Employees, version 2.0 Course.....	lchr_01_a22_lc_enus
Workplace Harassment Prevention for Frontline Supervisors Course.....	lchr_01_a26_lc_enus
Workplace Harassment Prevention for Managers Course.....	lchr_01_a17_lc_enus
Workplace Harassment Prevention for Managers – Multi-State Edition Course.....	lchr_01_a08_lc_enus
Workplace Harassment Prevention for Managers – Multi-State Edition, version 2.0 Course.....	lchr_01_a23_lc_enus
Workplace Harassment Prevention for Managers - Multi-State Edition, Version 3.0 Course.....	lchr_01_a32_lc_enus
Workplace Harassment Prevention for Employees, version 3.0 Course.....	lchr_01_a24_lc_enus

Workplace Harassment Prevention for Managers, version 3.0 Course.....	lchr_01_a25_lc_enus
Workplace Harassment Prevention for Frontline Supervisors – Multi-State Edition Course.....	lchr_01_a27_lc_enus
Workplace Harassment Prevention for Workers Course.....	lchr_01_a28_lc_enus

■ Health Insurance Portability and Accountability Act

HIPAA Privacy Essentials Course.....	lchp_01_a01_lc_enus
HIPAA – Privacy Rule for Business Associates Course.....	lchp_01_a02_lc_enus
HIPAA - Privacy Rule for Covered Entities Course.....	lchp_01_a03_lc_enus
HIPAA - Security Rule for Business Associates Course.....	lchp_01_a04_lc_enus
HIPAA - Security Rule for Covered Entities Course.....	lchp_01_a05_lc_enus
HIPAA for Non-Medical Employers Course.....	lchp_01_a06_lc_enus

■ Gaming Compliance

Title 31: Introduction Course.....	lchr_01_b24_lc_enus
Title 31: Identifying Suspicious Activity Course.....	lchr_01_b25_lc_enus
Title 31: Filling Out CTRCs Course.....	lchr_01_b26_lc_enus

■ State/Local Government and Higher Education

Campus Security Obligations Under Federal Law Course.....	lchr_01_a93_lc_enus
Code of Conduct Awareness – Higher Education Edition Course.....	lchr_01_a91_lc_enus
FERPA for Higher Education Course.....	lchr_01_a85_lc_enus
Harassment Prevention for Employees - State and Local Government Edition Course.....	lchr_01_a14_lc_enus
Harassment Prevention for Managers - Higher Education Edition Course.....	lchr_01_a13_lc_enus
Harassment Prevention for Employees - Higher Education Edition Course.....	lchr_01_a12_lc_enus

LEGAL COMPLIANCE COURSEWARE

Harassment Prevention for Managers - State and Local Government Sector Edition Course.....	lch_01_a15_lc_enus
Student Rights Overview Course.....	lchr_01_a94_lc_enus
Title IX for Higher Education Course.....	lchr_01_a79_lc_enus
Improper Business Practices in Government Contracting Course.....	lchr_01_b12_lc_enus

Canadian Compliance

Canadian Antitrust Course.....	lchr_01_a78_lc_enus
Canadian Anti-Spam Act Course.....	lchr_01_a97_lc_enus
Preventing Harassment and Violence in the Canadian Workplace Course.....	lch_01_a21_lc_enus
The AODA: Customer Service and Accessibility Standard Course.....	lchr_01_a67_lc_enus
The AODA: Integrated Accessibility Standards Course.....	lchr_01_a90_lc_enus

German Compliance

AGG (GETA) - Information for Employees Course.....	lchr_01_a39_lc_enus
AGG (GETA) - Information for Management Course.....	lchr_01_a42_lc_enus

Compliance Impact Series

COMPLIANCE IMPACT: Information Security – The Break-In Business Impact Series	_pc_bi_lcbi003
COMPLIANCE IMPACT: Respectful Workplace – Reuben's Story Business Impact Series	_pc_bi_lcbi001
COMPLIANCE IMPACT: Antitrust – Rigging the Bid Business Impact Series	_pc_bi_lcbi002
COMPLIANCE IMPACT: Insider Dealing – The Tipping Point Business Impact Series	_pc_bi_lcbi004
COMPLIANCE IMPACT: Conflict of Interest – Just Helping a Friend Business Impact Series	_pc_bi_lcbi005
COMPLIANCE IMPACT: Reasonable Accommodation – The Ask Business Impact Series	_pc_bi_lcbi006
COMPLIANCE IMPACT: Bribery – The Shipment Business Impact Series	_pc_bi_lcbi011

COMPLIANCE IMPACT: Using the Internet – Beware the Share Business Impact Series	_pc_bi_lcbi007
COMPLIANCE IMPACT: Business Ethics – Adjusting the Figures Business Impact Series	_pc_bi_lcbi008
COMPLIANCE IMPACT: PCI – Verifying the Transaction Business Impact Series	_pc_bi_lcbi009
COMPLIANCE IMPACT: Workplace Violence – The Warning Signs Business Impact Series	_pc_bi_lcbi010
COMPLIANCE IMPACT: Antitrust – Trade Association Meeting Business Impact Series	_pc_bi_lcbi012
COMPLIANCE IMPACT: Bribery – The High Commission Red Flag Business Impact Series	_pc_bi_lcbi013
COMPLIANCE IMPACT: Insider Dealing - The Memo Business Impact Series	_pc_bi_lcbi014
COMPLIANCE IMPACT: Social Media - Blogger Gone Bad Business Impact Series	_pc_bi_lcbi015
COMPLIANCE IMPACT: Harassment - It's No Joke Business Impact Series	_pc_bi_lcbi016
COMPLIANCE IMPACT: Harassment - Handling the Complaint Business Impact Series	_pc_bi_lcbi017
COMPLIANCE IMPACT: Respectful Workplace – One Bad Apple Business Impact Series	_pc_bi_lcbi018
COMPLIANCE IMPACT: Reporting Misconduct – Trust Your Instincts Business Impact Series	_pc_bi_lcbi019
COMPLIANCE IMPACT: Political Activities – Keep It Personal Business Impact Series	_pc_bi_lcbi020
COMPLIANCE IMPACT: Respectful Workplace – The Bully Business Impact Series	_pc_bi_lcbi021
COMPLIANCE IMPACT: Wage and Hour - Working Off the Clock Business Impact Series	_pc_bi_lcbi022

Compliance Expert Series

COMPLIANCE EXPERT: Privacy & Information Security: The Basics Business Impact Series	_pc_bi_lcbi023
COMPLIANCE EXPERT: Privacy & Information Security: Some Examples from the Trenches Business Impact Series	_pc_bi_lcbi024
COMPLIANCE EXPERT: Export Compliance - The Decision Tree Business Impact Series	_pc_bi_lcbi025

LEGAL COMPLIANCE COURSEWARE

COMPLIANCE EXPERT: Harassment and Retaliation for Managers	
Business Impact Series	_pc_bi_lcbi029
COMPLIANCE EXPERT: Harassment: A Case Study for Managers	
Business Impact Series	_pc_bi_lcbi030
COMPLIANCE EXPERT: IT Security: What You Need to Know About Phishing	
Business Impact Series	_pc_bi_lcbi031
COMPLIANCE EXPERT: IT Security: Safeguarding Your Mobile Devices	
Business Impact Series	_pc_bi_lcbi032
COMPLIANCE EXPERT: Bullying: The Manager's Role	
Business Impact Series	_pc_bi_lcbi039
COMPLIANCE EXPERT: Diversity: Its Value in the Workplace	
Business Impact Series	_pc_bi_lcbi033
COMPLIANCE EXPERT: Import Compliance - Country of Origin	
Business Impact Series	_pc_bi_lcbi035
COMPLIANCE EXPERT: Import Compliance: Product Classification	
Business Impact Series	_pc_bi_lcbi036
COMPLIANCE EXPERT: Diversity: Ensuring a Diverse Applicant Pool	
Business Impact Series	_pc_bi_lcbi037
COMPLIANCE EXPERT: Bullying: Not in the Workplace	
Business Impact Series	_pc_bi_lcbi038
COMPLIANCE EXPERT: Export Compliance - What's the Risk?	
Business Impact Series	_pc_bi_lcbi026
COMPLIANCE EXPERT: Harassment and Retaliation	
Business Impact Series	_pc_bi_lcbi027
COMPLIANCE EXPERT: Harassment: A Case Study	
Business Impact Series	_pc_bi_lcbi028

Compliance Short Series

COMPLIANCE SHORT: Anti-bribery	
Course.....	Ichr_01_b23_lc_enus
COMPLIANCE SHORT: Anti-bribery 2	
Course.....	Ichr_01_b27_lc_enus
COMPLIANCE SHORT: Antitrust	
Course.....	Ichr_01_b28_lc_enus
COMPLIANCE SHORT: Antitrust 2	
Course.....	Ichr_01_b29_lc_enus
COMPLIANCE SHORT: Privacy and Information Security	
Course.....	Ichr_01_b30_lc_enus
COMPLIANCE SHORT: Privacy and Information Security 2	
Course.....	Ichr_01_b31_lc_enus
COMPLIANCE SHORT: Insider Trading	
Course.....	Ichr_01_b32_lc_enus

COMPLIANCE SHORT: Avoiding Conflicts of Interest	
Course.....	Ichr_01_b33_lc_enus
COMPLIANCE SHORT: Preventing Harassment and Promoting Respect	
Course.....	Ichr_01_b34_lc_enus
COMPLIANCE SHORT: Preventing Harassment and Promoting Respect 2	
Course.....	Ichr_01_b35_lc_enus
COMPLIANCE SHORT: Social Media and Electronic Communications	
Course.....	Ichr_01_b36_lc_enus
COMPLIANCE SHORT: Social Media and Electronic Communications 2	
Course.....	Ichr_01_b37_lc_enus
COMPLIANCE SHORT: Promoting Diversity and Avoiding Discrimination	
Course.....	Ichr_01_b43_lc_enus
COMPLIANCE SHORT: Anti-money Laundering	
Course.....	Ichr_01_b44_lc_enus
COMPLIANCE SHORT: Government Contracting	
Course.....	Ichr_01_b45_lc_enus
COMPLIANCE SHORT: Cybersecurity	
Course.....	Ichr_01_b47_lc_enus
COMPLIANCE SHORT: Promoting Safety and Security at Work	
Course.....	Ichr_01_b48_lc_enus
COMPLIANCE SHORT: Accounting and Financial Integrity	
Course.....	Ichr_01_b49_lc_enus
COMPLIANCE SHORT: Protection of Company Information	
Course.....	Ichr_01_b38_lc_enus
COMPLIANCE SHORT: Business Ethics	
Course.....	Ichr_01_b39_lc_enus
COMPLIANCE SHORT: Records Management	
Course.....	Ichr_01_b40_lc_enus
COMPLIANCE SHORT: Promoting the Reporting of Misconduct	
Course.....	Ichr_01_b41_lc_enus
COMPLIANCE SHORT: Gifts, Gratuities, and Entertainment	
Course.....	Ichr_01_b42_lc_enus
COMPLIANCE SHORT: International Trade Compliance	
Course.....	Ichr_01_b46_lc_enus

FEDERAL GOVERNMENT INDUSTRY

FEDERAL GOVERNMENT INDUSTRY

Proper Use of Government Charge Cards
Course..... fgov_01_a39_lc_enus

FEDERAL GOVERNMENT CURRICULA

FEDERAL GOVERNMENT

■ Federal Government Legal Compliance

- The US Constitution
Course..... fgov_01_a18_lc_enus
- Sexual Harassment Prevention for Federal Employees
Course..... fgov_01_a19_lc_enus
- Accessibility and Section 508 Awareness
Course..... fgov_01_a20_lc_enus
- Workplace Safety
Course..... fgov_01_a21_lc_enus
- Government Ethics
Course..... fgov_01_a22_lc_enus
- Federal HR Flexibilities
Course..... fgov_01_a24_lc_enus
- Information Security Awareness
Course..... fgov_01_a25_lc_enus
- Privacy Awareness
Course..... fgov_01_a26_lc_enus
- Pre-retirement Planning for FERS
Course..... fgov_01_a27_lc_enus
- Telework for Government Employees
Course..... fgov_01_a28_lc_enus
- Sexual Harassment Prevention for Federal Managers
Course..... fgov_01_a29_lc_enus
- The Plain Writing Act
Course..... fgov_01_a30_lc_enus
- Reasonable Accommodation for the Federal Workplace
Course..... fgov_01_a31_lc_enus
- USERRA: An Overview
Course..... fgov_01_a32_lc_enus
- The No FEAR Act
Course..... fgov_01_a33_lc_enus
- EEO and Preventing Discrimination in the Federal Workplace
Course..... fgov_01_a34_lc_enus
- Hatch Act Overview
Course..... fgov_01_a35_lc_enus
- Domestic Violence Awareness for Federal Employees
Course..... fgov_01_a36_lc_enus
- Freedom of Information Act
Course..... fgov_01_a37_lc_enus
- Federal Merit System Overview
Course..... fgov_01_a38_lc_enus
- Insider Threat Awareness
Course..... fgov_01_a41_lc_enus

LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS BUNDLES

LIVE LEARNING ALL ACCESS CISCO SYSTEMS

■ Routing and Switching

- Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0084
- Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0085
- Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0093
- Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0094
- Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0095
- Interconnecting Cisco Networking Devices, Part 2 (ICND2) 3.0 Expert Live with Encore
Live Learning Course.....LLCS0110

■ Security

- Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore
Live Learning Course.....LLCS0082
- Implementing Cisco Edge Network Security Solutions (SENSS) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0089
- Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore
Live Learning Course.....LLCS0090
- Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore
Live Learning Course.....LLCS0091
- Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore
Live Learning Course.....LLCS0092

■ Wireless Technologies

- Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0108

■ Design

- Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore
Live Learning Course.....LLCS0079
- Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore
Live Learning Course.....LLCS0088
- Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore
Live Learning Course.....LLCS0107

■ Data Center

- Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore
Live Learning Course.....LLCS0086
- Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore
Live Learning Course.....LLCS0087
- Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore
Live Learning Course.....LLCS0096
- Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore
Live Learning Course.....LLCS0097

■ Collaboration

- Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0098
- Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0099
- Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0100
- Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0105
- Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0102

LIVE LEARNING ALL ACCESS BUNDLES

Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore Live Learning Course.....	LLCS0101	Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course.....	LLMS0053
Implementing Cisco Collaboration Application (CAPPs) 1.0 Expert Live with Encore Live Learning Course.....	LLCS0104	Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course.....	LLMS0054
Troubleshooting Cisco IP Telephony & Video (CTCOLLAB) 1.0 Expert Live with Encore Live Learning Course.....	LLCS0103	Administering Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course.....	LLMS0055
Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore Live Learning Course.....	LLCS0109	Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore Live Learning Course.....	LLMS0056
		Windows Powershell 101 Expert Live with Encore Live Learning Course.....	LLMS0062

Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore Live Learning Course.....	LLCS0106
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LIVE LEARNING ALL ACCESS

MICROSOFT TECHNICAL

Microsoft SharePoint Server 2013

Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore Live Learning Course.....	LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore Live Learning Course.....	LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore Live Learning Course.....	LLMS0063

Microsoft Windows Server 2012

Installing and Configuring Microsoft Windows Server 2012 Expert Encore Live Learning Course.....	LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore Live Learning Course.....	LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore Live Learning Course.....	LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course.....	LLMS0052

Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore Live Learning Course.....	LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course.....	LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert Live with Encore Live Learning Course.....	LLMS0055
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore Live Learning Course.....	LLMS0056
Windows Powershell 101 Expert Live with Encore Live Learning Course.....	LLMS0062

Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with Encore Live Learning Course.....	LLMS0048
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Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore Live Learning Course.....	LLMS0057
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SharePoint Server 2010

Microsoft SharePoint 2010 Administration Expert Encore Live Learning Course.....	LLMS0043
Configuring Microsoft SharePoint 2010 Expert Encore Live Learning Course.....	LLMS0045
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore Live Learning Course.....	LLMS0059

Microsoft SQL Server 2012

Administering Microsoft SQL Server 2012 Databases Live Learning Course.....	LLMS0058
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Microsoft Windows 10

Configuring Microsoft Windows 10 Expert Live with Encore Live Learning Course.....	LLMS0064
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Microsoft System Center

Administering and Deploying System Center 2012 Configuration Manager Expert Live with Encore Live Learning Course.....	LLMS0065
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LIVE LEARNING ALL ACCESS BUNDLES

■ Microsoft Exchange Server 2016

- Designing and Deploying Microsoft Exchange Server 2016 Expert Live with Encore
Live Learning Course.....LLMS0066
- Installation, Storage and Compute with Windows Server 2016 Expert Live with
Encore
Live Learning Course.....LLMS0068

■ Microsoft SharePoint Server 2016

- Managing Microsoft SharePoint Server 2016 Expert Live with Encore
Live Learning Course.....LLMS0067

■ Microsoft Windows Server 2016

- Networking with Windows Server 2016 Expert Live with Encore
Live Learning Course.....LLMS0069
- Identity with Windows Server 2016 Expert Live with Encore
Live Learning Course.....LLMS0070

LIVE LEARNING ALL ACCESS COMPTIA

■ Networking

- CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.....LLCT0019

■ Desktop Support

- CompTIA A+ 220-801 Expert Encore
Live Learning Course.....LLCT0016
- CompTIA A+ 220-802 Expert Encore
Live Learning Course.....LLCT0018
- CompTIA A+ 220-901 Expert Encore
Live Learning Course.....LLCT0020
- CompTIA A+ 220-902 Expert Encore
Live Learning Course.....LLCT0021

■ Security

- CompTIA Security+ Expert Encore
Live Learning Course.....LLCT0017

LIVE LEARNING ALL ACCESS

VMWARE

■ vSphere

- Datacenter Virtualization with vSphere 5: Design and Optimization Expert Encore
Live Learning Course.....LLVM0003
- vSphere 6.0 ICM Part One Expert Live with Encore
Live Learning Course.....LLVM0009
- vSphere 6.0 ICM Part Two Expert Live with Encore
Live Learning Course.....LLVM0010

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

■ PMP Certification

- Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning Course.....LLPM0006

■ CAPM Certification

- Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI
Update Aligned) Expert Live with Encore
Live Learning Course.....LLPM0006

■ Project Management Skills

- CompTIA Project+ (2009 Edition) Expert Live with Encore
Live Learning Course.....LLCT0010

■ Skillsoft Courses

- Analyzing Data with What-if Analysis in Excel 2010
Course.....mo_aexl_a06_dt_enus
- PivotTables and PivotCharts in Excel 2010
Course.....mo_aexl_a07_dt_enus
- Managing Resource Assignments with Project 2010
Course.....mo_bprj_a07_dt_enus
- Monitoring Schedule Performance with Project 2010
Course.....mo_bprj_a08_dt_enus
- Communicating Project Information with Project 2010
Course.....mo_bprj_a09_dt_enus
- Advanced Customizing with Project 2010
Course.....mo_aprj_a01_dt_enus
- Advanced Tools for Managing Multiple Projects with
Project 2010
Course.....mo_aprj_a02_dt_enus
- Advanced Resource Management with Project 2010
Course.....mo_aprj_a03_dt_enus

LIVE LEARNING ALL ACCESS BUNDLES

Advanced Scheduling Management with Project 2010 Course.....	mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project 2010 Course.....	mo_aprj_a05_dt_enus
Presenting Data using Conditional Formatting and Sparklines in Excel 2013 Course.....	mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013 Course.....	mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013 Course.....	mo_bgel_a07_dt_enus
Manipulating Data in Excel 2013 Course.....	mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013 Course.....	mo_adel_a04_dt_enus

LIVE LEARNING ALL ACCESS APPLICATION DEVELOPMENT

JavaScript

Javascript Development Live Learning Course.....	LLJS0001
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LIVE LEARNING ALL ACCESS CISCO

CISCO SYSTEMS

Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0084
Interconnecting Cisco Network Devices Part 2 (ICND2) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0085
Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0093
Implementing Cisco IP Switched Networks (SWITCH) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0094
Troubleshooting and Maintaining Cisco IP Networks (TSHOOT) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0095

Interconnecting Cisco Networking Devices, Part 2 (ICND2) 3.0 Expert Live with Encore Live Learning Course.....	LLCS0110
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Security

Implementing Cisco IOS Network Security (IINS) 2.0 Expert Live with Encore Live Learning Course.....	LLCS0082
Implementing Cisco Edge Network Security Solutions (SENSS) 1.0 Expert Live with Encore Live Learning Course.....	LLCS0089
Implementing Cisco Threat Control Solutions (SITCS) 1.0 Expert Encore Live Learning Course.....	LLCS0090
Implementing Cisco Security Access Solutions (SISAS) 1.0 Expert Encore Live Learning Course.....	LLCS0091
Implementing Cisco Secure Mobility Solutions (SIMOS) 1.0 Expert Encore Live Learning Course.....	LLCS0092

Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals (WIFUND) 1.0 Expert Live with Encore Live Learning Course.....	LLCS0108
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Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1 Expert Encore Live Learning Course.....	LLCS0079
Designing Cisco Network Service Architectures (ARCH) 2.1 Expert Encore Live Learning Course.....	LLCS0088
Designing for Cisco Internetwork Solutions (DESGN) 3.0 Expert Encore Live Learning Course.....	LLCS0107

Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI) v5.0 Expert Encore Live Learning Course.....	LLCS0086
Implementing Cisco Data Center Unified Computing (DCUCI) v5.0 Expert Encore Live Learning Course.....	LLCS0087
Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore Live Learning Course.....	LLCS0096

LIVE LEARNING ALL ACCESS BUNDLES

Introducing Cisco Data Center Technologies (DCICT) 1.0
Expert Encore
Live Learning Course.....LLCS0097

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.....LLCT0019

LIVE LEARNING ALL ACCESS CISCO

APPLICATION DEVELOPMENT

■ JavaScript

Javascript Development
Live Learning Course.....LLJS0001

LIVE LEARNING ALL ACCESS MICROSOFT

MICROSOFT TECHNICAL

■ Microsoft SharePoint Server 2013

Advanced Solutions of Microsoft Exchange Server 2013
Expert Live with Encore
Live Learning Course.....LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore
Live Learning Course.....LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore
Live Learning Course.....LLMS0063

■ Microsoft Windows Server 2012

Installing and Configuring Microsoft Windows Server 2012 Expert Encore
Live Learning Course.....LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore
Live Learning Course.....LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore
Live Learning Course.....LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course.....LLMS0052
Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore
Live Learning Course.....LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore
Live Learning Course.....LLMS0054

■ Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0
Expert Live with Encore
Live Learning Course.....LLCS0098
Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0099
Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0100
Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0105
Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0102
Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore
Live Learning Course.....LLCS0101
Implementing Cisco Collaboration Application (CAPPS) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0104
Troubleshooting Cisco IP Telephony & Video (CTCOLLAB) 1.0 Expert Live with Encore
Live Learning Course.....LLCS0103
Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore
Live Learning Course.....LLCS0109

■ Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0
Expert Live with Encore
Live Learning Course.....LLCS0106

LIVE LEARNING ALL ACCESS CISCO

COMPTIA

LIVE LEARNING ALL ACCESS BUNDLES

Administering Microsoft Windows Server 2012 R2 Expert Live with Encore	LLMS0055
Live Learning Course.....	
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore	LLMS0056
Live Learning Course.....	
Windows Powershell 101 Expert Live with Encore	LLMS0062
Live Learning Course.....	

Installation, Storage and Compute with Windows Server 2016 Expert Live with Encore	LLMS0068
Live Learning Course.....	

Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with Encore	LLMS0048
Live Learning Course.....	

Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore	LLMS0057
Live Learning Course.....	

SharePoint Server 2010

Microsoft SharePoint 2010 Administration Expert Encore	LLMS0043
Live Learning Course.....	
Configuring Microsoft SharePoint 2010 Expert Encore	LLMS0045
Live Learning Course.....	
Core Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore	LLMS0059
Live Learning Course.....	

Microsoft SQL Server 2012

Administering Microsoft SQL Server 2012 Databases	LLMS0058
Live Learning Course.....	

Microsoft Windows 10

Configuring Microsoft Windows 10 Expert Live with Encore	LLMS0064
Live Learning Course.....	

Microsoft System Center

Administering and Deploying System Center 2012 Configuration Manager Expert	LLMS0065
Live with Encore	
Live Learning Course.....	

Microsoft Exchange Server 2016

Designing and Deploying Microsoft Exchange Server 2016 Expert Live with Encore	LLMS0066
Live Learning Course.....	

Microsoft SharePoint Server 2016

Managing Microsoft SharePoint Server 2016 Expert Live with Encore	LLMS0067
Live Learning Course.....	

Microsoft Windows Server 2016

Networking with Windows Server 2016 Expert Live with Encore	LLMS0069
Live Learning Course.....	
Identity with Windows Server 2016 Expert Live with Encore	LLMS0070
Live Learning Course.....	

LIVE LEARNING ALL ACCESS MICROSOFT

COMPTIA

Networking

CompTIA Network+ N10-006 Expert Live with Encore	LLCT0019
Live Learning Course.....	

Desktop Support

CompTIA A+ 220-801 Expert Encore	LLCT0016
Live Learning Course.....	
CompTIA A+ 220-802 Expert Encore	LLCT0018
Live Learning Course.....	
CompTIA A+ 220-901 Expert Encore	LLCT0020
Live Learning Course.....	
CompTIA A+ 220-902 Expert Encore	LLCT0021
Live Learning Course.....	

Security

CompTIA Security+ Expert Encore	LLCT0017
Live Learning Course.....	

LIVE LEARNING ALL ACCESS MICROSOFT

APPLICATION DEVELOPMENT

LIVE LEARNING ALL ACCESS BUNDLES

■ JavaScript

Javascript Development
Live Learning Course.....LLJS0001

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

PROJECT MANAGEMENT

■ PMP Certification

Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI)
Update Aligned) Expert Live with Encore
Live Learning Course.....LLPM0006

■ CAPM Certification

Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI)
Update Aligned) Expert Live with Encore
Live Learning Course.....LLPM0006

■ Project Management Skills

CompTIA Project+ (2009 Edition) Expert Live with
Encore
Live Learning Course.....LLCT0010

■ Skillsoft Courses

Analyzing Data with What-if Analysis in Excel 2010
Course.....mo_aexl_a06_dt_enus
PivotTables and PivotCharts in Excel 2010
Course.....mo_aexl_a07_dt_enus
Managing Resource Assignments with Project 2010
Course.....mo_bprj_a07_dt_enus
Monitoring Schedule Performance with Project 2010
Course.....mo_bprj_a08_dt_enus
Communicating Project Information with Project 2010
Course.....mo_bprj_a09_dt_enus
Advanced Customizing with Project 2010
Course.....mo_aprj_a01_dt_enus
Advanced Tools for Managing Multiple Projects with
Project 2010
Course.....mo_aprj_a02_dt_enus
Advanced Resource Management with Project 2010
Course.....mo_aprj_a03_dt_enus
Advanced Scheduling Management with Project 2010
Course.....mo_aprj_a04_dt_enus
Advanced Reporting and Management Tools in Project
2010
Course.....mo_aprj_a05_dt_enus

Presenting Data using Conditional Formatting and
Sparklines in Excel 2013
Course.....mo_bgel_a05_dt_enus
Performing Calculations Using Functions in Excel 2013
Course.....mo_bgel_a06_dt_enus
Presenting Data in Tables and Charts in Excel 2013
Course.....mo_bgel_a07_dt_enus
Manipulating Data in Excel 2013
Course.....mo_adel_a03_dt_enus
Data Search, Data Validation, and Macros in Excel 2013
Course.....mo_adel_a04_dt_enus

LIVE LEARNING ALL ACCESS PROJECT MANAGEMENT

COMPTIA

■ Project Management

CompTIA Project+ (2009 Edition) Expert Live with
Encore
Live Learning Course.....LLCT0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

VMWARE

■ vSphere

Datacenter Virtualization with vSphere 5: Design and
Optimization Expert Encore
Live Learning Course.....LLVM0003
vSphere 6.0 ICM Part One Expert Live with Encore
Live Learning Course.....LLVM0009
vSphere 6.0 ICM Part Two Expert Live with Encore
Live Learning Course.....LLVM0010

LIVE LEARNING ALL ACCESS VIRTUALIZATION

PMP COURSE

■ PMP Certification

Project Management Professional Certification (PMP)
5.0 (5th Ed, 2016 PMI)
Update Aligned) Expert Live with Encore
Live Learning Course.....LLPM0006

LIVE LEARNING ALL ACCESS VIRTUALIZATION

LIVE LEARNING ALL ACCESS BUNDLES

COMPTIA

■ Networking

CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.....LLCT0019

LIVE LEARNING ALL ACCESS VIRTUALIZATION

CISCO SYSTEMS FOR AA VIRTUALIZATION

■ Routing and Switching for AA Virtualization

Interconnecting Cisco Network Devices Part 1 (ICND1)
2.0 Expert Live with
Encore
Live Learning Course.....LLCS0084

LIVE LEARNING ALL ACCESS VIRTUALIZATION

APPLICATION DEVELOPMENT

■ JavaScript

Javascript Development
Live Learning Course.....LLJS0001

LIVE LEARNING ALL ACCESS IT

CISCO SYSTEMS

■ Routing and Switching

Interconnecting Cisco Network Devices Part 1 (ICND1)
2.0 Expert Live with
Encore
Live Learning Course.....LLCS0084

Interconnecting Cisco Network Devices Part 2 (ICND2)
2.0 Expert Live with
Encore
Live Learning Course.....LLCS0085

Implementing Cisco IP Routing (ROUTE) 2.0 Expert Live
with Encore
Live Learning Course.....LLCS0093

Implementing Cisco IP Switched Networks (SWITCH) 2.0
Expert Live with Encore
Live Learning Course.....LLCS0094

Troubleshooting and Maintaining Cisco IP Networks
(TSOOT) 2.0 Expert Live with
Encore
Live Learning Course.....LLCS0095

Interconnecting Cisco Networking Devices, Part 2
(ICND2) 3.0 Expert Live with
Encore
Live Learning Course.....LLCS0110

■ Security

Implementing Cisco IOS Network Security (IINS) 2.0
Expert Live with Encore
Live Learning Course.....LLCS0082

Implementing Cisco Edge Network Security Solutions
(SENSS) 1.0 Expert Live with
Encore
Live Learning Course.....LLCS0089

Implementing Cisco Threat Control Solutions (SITCS) 1.0
Expert Encore
Live Learning Course.....LLCS0090

Implementing Cisco Security Access Solutions (SISAS)
1.0 Expert Encore
Live Learning Course.....LLCS0091

Implementing Cisco Secure Mobility Solutions (SIMOS)
1.0 Expert Encore
Live Learning Course.....LLCS0092

■ Wireless Technologies

Implementing Cisco Wireless Networking Fundamentals
(WIFUND) 1.0 Expert Live
with Encore
Live Learning Course.....LLCS0108

■ Design

Designing for Cisco Internetwork Solutions (DESGN) 2.1
Expert Encore
Live Learning Course.....LLCS0079

Designing Cisco Network Service Architectures (ARCH)
2.1 Expert Encore
Live Learning Course.....LLCS0088

Designing for Cisco Internetwork Solutions (DESGN) 3.0
Expert Encore
Live Learning Course.....LLCS0107

■ Data Center

Implementing Cisco Data Center Unified Fabric (DCUFI)
v5.0 Expert Encore
Live Learning Course.....LLCS0086

Implementing Cisco Data Center Unified Computing
(DCUCI) v5.0 Expert Encore
Live Learning Course.....LLCS0087

LIVE LEARNING ALL ACCESS BUNDLES

Introducing Cisco Data Center Networking (DCICN) 1.0 Expert Encore	
Live Learning Course.....	LLCS0096
Introducing Cisco Data Center Technologies (DCICT) 1.0 Expert Encore	
Live Learning Course.....	LLCS0097

■ Collaboration

Implementing Cisco Collaboration Devices (CICD) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0098
Implementing Cisco Video Network Devices, Part 2 (CIVND2) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0099
Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0100
Implementing Cisco Video Network Devices, Part 1 (CIVND1) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0105
Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0102
Implementing Cisco Network Security (IINS) 3.0 Expert Live with Encore	
Live Learning Course.....	LLCS0101
Implementing Cisco Collaboration Application (CAPPS) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0104
Troubleshooting Cisco IP Telephony & Video (CTCOLLAB) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0103
Interconnecting Cisco Networking Devices, Part 1 (ICND1) 3.0 Expert Live with Encore	
Live Learning Course.....	LLCS0109

■ Cloud

Understanding Cisco Cloud Fundamentals (CLDFND) 1.0 Expert Live with Encore	
Live Learning Course.....	LLCS0106

LIVE LEARNING ALL ACCESS IT

MICROSOFT TECHNICAL

■ Microsoft SharePoint Server 2013

Advanced Solutions of Microsoft Exchange Server 2013 Expert Live with Encore	
Live Learning Course.....	LLMS0060
Advanced Solutions of Microsoft SharePoint Server 2013 Expert Live with Encore	
Live Learning Course.....	LLMS0061
Microsoft SharePoint 2013 for Site Owners Expert Live with Encore	
Live Learning Course.....	LLMS0063

■ Microsoft Windows Server 2012

Installing and Configuring Microsoft Windows Server 2012 Expert Encore	
Live Learning Course.....	LLMS0049
Administering Microsoft Windows Server 2012 Expert Encore	
Live Learning Course.....	LLMS0050
Configuring Advanced Windows Server 2012 Services Expert Encore	
Live Learning Course.....	LLMS0051
Designing and Implementing a Server 2012 R2 Infrastructure Expert Live with Encore	
Live Learning Course.....	LLMS0052
Implementing an Advanced Server 2012 R2 Infrastructure Expert Live with Encore	
Live Learning Course.....	LLMS0053
Installing and Configuring Microsoft Windows Server 2012 R2 Expert Live with Encore	
Live Learning Course.....	LLMS0054
Administering Microsoft Windows Server 2012 R2 Expert Live with Encore	
Live Learning Course.....	LLMS0055
Configuring Advanced Windows Server 2012 R2 Services Expert Live with Encore	
Live Learning Course.....	LLMS0056
Windows Powershell 101 Expert Live with Encore	
Live Learning Course.....	LLMS0062

■ Client Operating Systems

Configuring Microsoft Windows 8.1 Expert Live with Encore	
Live Learning Course.....	LLMS0048

■ Microsoft Back Office

Core Solutions of Microsoft Exchange Server 2013 Expert Live with Encore	
Live Learning Course.....	LLMS0057

LIVE LEARNING ALL ACCESS BUNDLES

■ SharePoint Server 2010

- Microsoft SharePoint 2010 Administration Expert
Encore
Live Learning Course.....LLMS0043
- Configuring Microsoft SharePoint 2010 Expert Encore
Live Learning Course.....LLMS0045
- Core Solutions of Microsoft SharePoint Server 2013
Expert Live with Encore
Live Learning Course.....LLMS0059

■ Microsoft SQL Server 2012

- Administering Microsoft SQL Server 2012 Databases
Live Learning Course.....LLMS0058

■ Microsoft Windows 10

- Configuring Microsoft Windows 10 Expert Live with
Encore
Live Learning Course.....LLMS0064

■ Microsoft System Center

- Administering and Deploying System Center 2012
Configuration Manager Expert
Live with Encore
Live Learning Course.....LLMS0065

■ Microsoft Exchange Server 2016

- Designing and Deploying Microsoft Exchange Server
2016 Expert Live with Encore
Live Learning Course.....LLMS0066
- Installation, Storage and Compute with Windows Server
2016 Expert Live with
Encore
Live Learning Course.....LLMS0068

■ Microsoft SharePoint Server 2016

- Managing Microsoft SharePoint Server 2016 Expert Live
with Encore
Live Learning Course.....LLMS0067

■ Microsoft Windows Server 2016

- Networking with Windows Server 2016 Expert Live with
Encore
Live Learning Course.....LLMS0069
- Identity with Windows Server 2016 Expert Live with
Encore
Live Learning Course.....LLMS0070

LIVE LEARNING ALL ACCESS IT

COMPTIA

■ Networking

- CompTIA Network+ N10-006 Expert Live with Encore
Live Learning Course.....LLCT0019

■ Desktop Support

- CompTIA A+ 220-801 Expert Encore
Live Learning Course.....LLCT0016
- CompTIA A+ 220-802 Expert Encore
Live Learning Course.....LLCT0018
- CompTIA A+ 220-901 Expert Encore
Live Learning Course.....LLCT0020
- CompTIA A+ 220-902 Expert Encore
Live Learning Course.....LLCT0021

■ Security

- CompTIA Security+ Expert Encore
Live Learning Course.....LLCT0017

LIVE LEARNING ALL ACCESS IT

VMWARE

■ vSphere

- Datacenter Virtualization with vSphere 5: Design and
Optimization Expert Encore
Live Learning Course.....LLVM0003
- vSphere 6.0 ICM Part One Expert Live with Encore
Live Learning Course.....LLVM0009
- vSphere 6.0 ICM Part Two Expert Live with Encore
Live Learning Course.....LLVM0010

LIVE LEARNING ALL ACCESS IT

APPLICATION DEVELOPMENT

■ JavaScript

- Javascript Development
Live Learning Course.....LLJS0001

LIVE LEARNING ALL ACCESS BUNDLES

SKILLSOFT VIRTUAL PRACTICE-LABS

IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

MICROSOFT WEB APPLICATIONS

■ Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3

- Microsoft Visual Studio 2012: Introduction to HTML5 and CSS3
Course.....wd_hjsc_a01_it_enus
- Microsoft Visual Studio 2012: HTML5 and JavaScript
Course.....wd_hjsc_a02_it_enus
- Microsoft Visual Studio 2012: Advanced HTML5 and JavaScript
Course.....wd_hjsc_a03_it_enus
- Microsoft Visual Studio 2012: HTML5 APIs and Local Storage
Course.....wd_hjsc_a04_it_enus
- Microsoft Visual Studio 2012: HTML5, CSS3, and Adaptive UIs
Course.....wd_hjsc_a05_it_enus
- Microsoft Visual Studio 2012: HTML5 Graphics and Animation
Course.....wd_hjsc_a06_it_enus
- Microsoft Visual Studio 2012: Consuming and Transmitting Data with HTML5
Course.....wd_hjsc_a07_it_enus
- Microsoft Visual Studio 2012: Utilizing the HTML5 WebSocket API and Web Workers
Course.....wd_hjsc_a08_it_enus

■ Microsoft Azure and Web Services

- Working With Local Data Access Technologies
Course.....cl_mazw_a01_it_enus
- Querying and Manipulating Data with the Entity Framework
Course.....cl_mazw_a02_it_enus
- Creating and Consuming WCF Web Services
Course.....cl_mazw_a03_it_enus
- WCF Instancing and Concurrency and WCF Data Services
Course.....cl_mazw_a04_it_enus
- Creating and Consuming Web API Services
Course.....cl_mazw_a05_it_enus
- Data Access and Services with Microsoft Azure
Course.....cl_mazw_a06_it_enus
- Preparing and Packaging Applications For Deployment
Course.....cl_mazw_a07_it_enus
- Web Application and Services Deployment
Course.....cl_mazw_a08_it_enus

■ Web API Essentials

- Web API Essentials Course.....sd_apid_a01_it_enus
- Web API Advanced Course.....sd_apid_a02_it_enus

■ Microsoft Azure

- Microsoft Azure: Introduction Course.....cl_msaz_a01_it_enus
- Microsoft Azure: Networks and Storage Course.....cl_msaz_a02_it_enus
- Microsoft Azure: Publishing and Caching Course.....cl_msaz_a03_it_enus

■ Microsoft Azure: Implementing Infrastructure Solutions

- Microsoft Azure - Implementing Infrastructure Solutions: Virtual Networks
Course.....cl_mazi_a01_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: Virtual Machines
Course.....cl_mazi_a02_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: Implementing Websites
Course.....cl_mazi_a03_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: Storage and PaaS Cloud
Course.....cl_mazi_a04_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: Data Services
Course.....cl_mazi_a05_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: CDNs and Automation
Course.....cl_mazi_a06_it_enus
- Microsoft Azure - Implementing Infrastructure Solutions: Active Directory
Course.....cl_mazi_a07_it_enus

■ Programming in HTML5 with JavaScript and CSS3

- Introduction to HTML5 and CSS
Course.....wd_phjc_a01_it_enus
- Adaptive UI, Graphics, and Animation
Course.....wd_phjc_a06_it_enus
- Data Flow, Consuming, and Transmitting Data
Course.....wd_phjc_a07_it_enus

SOFTWARE DEVELOPMENT

WEB DEVELOPMENT TECHNOLOGIES

■ Introduction to Ajax Development

Ajax Basics Course.....	wt_ajax_a01_it_enus
Ajax API Essentials Course.....	wt_ajax_a02_it_enus
Ajax Applications and Server Communication Course.....	wt_ajax_a03_it_enus

■ Ajax

Ajax: Requesting Data and Retrieving Responses Course.....	wt_ajaz_a01_it_enus
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■ CQRS Theory

Introduction to CQRS Course.....	sd_cqrs_a01_it_enus
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SOFTWARE DEVELOPMENT

IBM WEBSPHERE

■ IBM WebSphere Commerce v8 Programming Essentials

Installing and Configuring WebSphere Commerce Course.....	sd_ibmw_a02_it_enus
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SOFTWARE DEVELOPMENT

JAVA 2 PROGRAMMING

■ Java SE7 Fundamentals

Java SE7 Fundamentals: Introduction to Java Course.....	jl_jsef_a01_it_enus
Java SE7 Fundamentals: Variables, Operators, and Objects Course.....	jl_jsef_a02_it_enus
Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops Course.....	jl_jsef_a03_it_enus
Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts Course.....	jl_jsef_a04_it_enus
Java SE7 Fundamentals: Handling Errors and Deploying Applications Course.....	jl_jsef_a05_it_enus

■ Java SE 7 New Features

Java SE7 New Features: Java Language and Technology Enhancements Course.....	jl_jses_a01_it_enus
Java SE7 New Features: I/O, Network, and Desktop Enhancements Course.....	jl_jses_a02_it_enus

■ Java SE7 Professional

Java SE7 Professional: Syntax and Class Design Course.....	jl_jsep_a01_it_enus
Java SE7 Professional: Generics, Errors, and I/O Course.....	jl_jsep_a02_it_enus
Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization Course.....	jl_jsep_a03_it_enus

■ Introduction to Java EE 6

Introduction to Java EE 6 Course.....	jl_jteo_a01_it_enus
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■ Developing Applications Using Java Spring

Java Spring: Spring Application Basics Course.....	jl_spng_a01_it_enus
Java Spring: Annotation Configuration and Java Configuration in Spring Course.....	jl_spng_a02_it_enus
Java Spring: Creating Web Applications Using Spring MVC Course.....	jl_spng_a03_it_enus
Java Spring: Working with Data in Spring Course.....	jl_spng_a04_it_enus
Java Spring: Aspect-Oriented Programming Using Spring AOP Course.....	jl_spng_a05_it_enus
Java Spring: Adding Security Using the Spring Security Project Course.....	jl_spng_a06_it_enus

■ Java Hibernate

Getting Started with Java Hibernate Course.....	jl_hbnt_a01_it_enus
Customized Mapping and Basic Querying in Java Hibernate Course.....	jl_hbnt_a02_it_enus
Advanced Querying in Java Hibernate Course.....	jl_hbnt_a03_it_enus

LIVE LEARNING ALL ACCESS IT

Java SE 8 Fundamentals

Java SE 8 Fundamentals: Introduction to Java Course.....	jl_jsee_a01_it_enus
Java SE 8 Fundamentals: Classes and Objects Course.....	jl_jsee_a02_it_enus
Java SE 8 Fundamentals: Methods, Encapsulation, and Conditionals Course.....	jl_jsee_a03_it_enus
Java SE 8 Fundamentals: Data Manipulation and Inheritance Course.....	jl_jsee_a04_it_enus
Java SE 8 Fundamentals: Interfaces, Exceptions, and Deployment Course.....	jl_jsee_a05_it_enus

Java SE 8 Programming

Java SE 8 Programming: Encapsulation, Polymorphism, and Abstraction Course.....	jl_sepr_a01_it_enus
Java SE 8 Programming: Interfaces, Lambda Expressions, Collections, and Generics Course.....	jl_sepr_a02_it_enus
Java SE 8 Programming: Inheritance, Interfaces, Exceptions, and Deployment Course.....	jl_sepr_a03_it_enus
Java SE 8 Programming: Date/Time API, I/O and File I/O (NIO.2), and Concurrency Course.....	jl_sepr_a04_it_enus
Java SE 8 Programming: Concurrency, Parallelism, the JDBC API, and Localization Course.....	jl_sepr_a05_it_enus

Defensive Programming in Java

Defensive Programming in Java: Fundamentals Course.....	sd_sprj_a01_it_enus
Defensive Programming in Java: Data Handling, Injection Attacks, and Concurrency Course.....	sd_sprj_a02_it_enus
Defensive Programming in Java: Data Security and Access Control Course.....	sd_sprj_a03_it_enus

Working with Java SE 7

Programming Apps with Java SE 7 Course.....	jl_wjsv_a01_it_enus
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Working with Java SE 6

Programming Apps with Java SE 6 Course.....	jl_wjsx_a01_it_enus
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Using Akka

Akka Essentials Course.....	sd_akka_a01_it_enus
Advanced Features of Akka Course.....	sd_akka_a02_it_enus

Java Multi-Tenant Cloud Programming Fundamentals

Java Multi-Tenant Cloud Application Programming Fundamentals Course.....	sd_jmtc_a01_it_enus
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Java Hibernate with Oracle 12c

Getting Started with Hibernate Course.....	sd_hbor_a01_it_enus
Deep Diving with Hibernate and Queries Course.....	sd_hbor_a02_it_enus

SOFTWARE DEVELOPMENT

JAVA EE7

Java EE 7 Back-end Server Application Development

Java EE 7 Back-end Server Application Development: Getting Started Course.....	sd_jeeb_a01_it_enus
Java EE 7 Back-end Server Application Development: JAXB and JAX-WS Web Services Course.....	sd_jeeb_a02_it_enus
Java EE 7 Back-end Server Application Development: Web Services Course.....	sd_jeeb_a03_it_enus
Java EE 7 Back-end Server Application Development: Communication and Security Course.....	sd_jeeb_a04_it_enus
Java EE 7 Back-end Server Application Development: Business Logic Course.....	sd_jeeb_a05_it_enus
Java EE 7 Back-end Server Application Development: Transaction Support Course.....	sd_jeeb_a06_it_enus
Java EE 7 Back-end Server Application Development: Presentation with JSF Course.....	sd_jeeb_a07_it_enus

LIVE LEARNING ALL ACCESS IT

■ Java EE 7 Front End Web Application Development

- Java EE 7 Front End Web Application Development:
Getting Started
Course.....sd_jeef_a01_it_enus
- Java EE 7 Front End Web Application Development:
Presentation with JSF
Course.....sd_jeef_a07_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT .NET SOFTWARE DEVELOPMENT TOOLS

■ Microsoft .NET: An Overview

- .NET Overview: Windows, Web, and the Cloud
Course.....sd_mnov_a01_it_enus

■ Microsoft .NET Framework: WPF with XAML and C#

- WPF Fundamentals with XAML and C#
Course.....sd_wpfn_a01_it_enus

■ Architecture N-Tier/REST

- Architecture N-Tier/REST: Designing and Building Applications
Course.....sd_arcr_a01_it_enus

■ Visual Studio Application Lifecycle Management

- Defining Effective End-to-end SDLC Practices
Course.....wd_vslm_a01_it_enus
- Define the ALM Process
Course.....wd_vslm_a02_it_enus
- Define End Value for Software Iterations
Course.....wd_vslm_a03_it_enus
- Develop Customer Quality with High Value
Course.....wd_vslm_a04_it_enus
- Integrate Development and Operations (DevOps)
Course.....wd_vslm_a05_it_enus

■ F# Fundamentals

- Getting Started with F#
Course.....sd_fsfn_a01_it_enus
- Data, Workflows, and Charting in F#
Course.....sd_fsfn_a02_it_enus

■ Secure Programming for .NET

- Securing .NET Programming Course.....sd_spdn_a01_it_enus

■ Visual Studio Code Cross-platform Code Editor

- Visual Studio Code Cross-platform Code Editor: Basics Course.....sd_vscp_a01_it_enus

■ Visual Studio for New Users

- Introducing Visual Studio
Course.....wd_vsaa_a01_it_enus
- Visual Studio Frameworks and Tools
Course.....wd_vsaa_a02_it_enus

■ Software Development Fundamentals

- Programming Fundamentals
Course.....sd_sdfn_a01_it_enus
- Programming Techniques
Course.....sd_sdfn_a02_it_enus
- Developing Windows and Web Applications
Course.....sd_sdfn_a03_it_enus
- Object-oriented Programming Fundamentals
Course.....sd_sdfn_a04_it_enus
- Windows Store Applications and Databases
Course.....sd_sdfn_a05_it_enus

■ Introduction to ASP.NET Core 1.0 and MVC

- Introduction to ASP.NET Core 1.0
Course.....sd_adnm_a01_it_enus
- Developing ASP.NET Core 1.0 and MVC Applications
Course.....sd_adnm_a02_it_enus

■ Visual Studio 2017 First Look

- Visual Studio 2017 Installation and New Features
Course.....sd_vsfl_a01_it_enus
- Tools and C++ Updates
Course.....sd_vsfl_a02_it_enus
- .NET Core, C#, and Visual Studio Extensions
Course.....sd_vsfl_a03_it_enus

■ Visual Studio Mobile Center First Look

- Visual Studio Mobile Center Introduction and New Features
Course.....sd_vsmc_a01_it_enus

LIVE LEARNING ALL ACCESS IT

Mobile Center SDK for Android and iOS	
Course.....	sd_vsmc_a02_it_enus
Mobile Center for Xamarin and React Native	
Course.....	sd_vsmc_a03_it_enus
Mobile Center Tools	
Course.....	sd_vsmc_a04_it_enus
Mobile Center for Xamarin and React Native	
Course.....	sd_vsmc_a05_it_enus

SOFTWARE DEVELOPMENT

GENERIC LANGUAGES

Ruby On Rails

Ruby on Rails - Fundamentals	
Course.....	pg_rubr_a01_it_enus
Ruby on Rails - Database Fundamentals	
Course.....	pg_rubr_a02_it_enus
Ruby on Rails for .NET Developers	
Course.....	pg_rubr_a03_it_enus
Working with Databases in Ruby on Rails	
Course.....	pg_rubr_a04_it_enus
Databases in Ruby on Rails: Advanced Concepts	
Course.....	pg_rubr_a05_it_enus
Web APIs with Ruby on Rails	
Course.....	pg_rubr_a06_it_enus

Ruby Programming

Getting Started with Ruby	
Course.....	pg_ruby_a01_it_enus
Working with Ruby	
Course.....	pg_ruby_a02_it_enus
Advanced Ruby Features	
Course.....	pg_ruby_a03_it_enus

Working with Clojure

Clojure Fundamentals	
Course.....	sl_jclj_a01_it_enus
Data and State Management in Clojure	
Course.....	sl_jclj_a02_it_enus
Optimizing Clojure Projects	
Course.....	sl_jclj_a03_it_enus
Clojure Data-Driven and Web Application Fundamentals	
Course.....	sl_jclj_a04_it_enus

Introduction to R Programming

Introduction to R Programming	
Course.....	pg_rprg_a01_it_enus

Programming with ANSI C

ANSI C Language Fundamentals	
Course.....	sd_ansi_a01_it_enus
Iterations, Functions and Pointers in ANSI C	
Course.....	sd_ansi_a02_it_enus
Data Structures and File Management in ANSI C	
Course.....	sd_ansi_a03_it_enus
Optimizing and Debugging ANSI C Programs	
Course.....	sd_ansi_a04_it_enus

Introduction to Swift Programming

Swift Language Basics	
Course.....	sd_swft_a01_it_enus
Using Swift Advanced Language Features	
Course.....	sd_swft_a02_it_enus

Python Fundamentals

Python: The Basics	
Course.....	pg_pyth_a01_it_enus
Python: Classes and Modules	
Course.....	pg_pyth_a02_it_enus
Python: Iteration and Exceptions	
Course.....	pg_pyth_a03_it_enus
Python: Web Application Development	
Course.....	pg_pyth_a04_it_enus
Python: web2py and Test-driven Development	
Course.....	pg_pyth_a05_it_enus

Introduction to Scala

Scala Introduction	
Course.....	sd_scal_a01_it_enus
Scala Functional Programming and Collections	
Course.....	sd_scal_a02_it_enus
Scala Pattern Matching, Interoperability, and Concurrency	
Course.....	sd_scal_a03_it_enus
Scala Tooling	
Course.....	sd_scal_a04_it_enus
Scala Expressions and Parallel Computation	
Course.....	sd_scal_a05_it_enus

Asynchronous Programming with Clojure

Asynchronous Programming with Clojure's core.async Library	
Course.....	sd_apcl_a01_it_enus

LIVE LEARNING ALL ACCESS IT

■ Introduction to Scalding

The Basics of Scalding Programming
Course.....sd_ussc_a01_it_enus

■ Ruby on Rails 4.2

Introduction to Rails
Course.....sd_rorf_a01_it_enus
Introduction to Models
Course.....sd_rorf_a02_it_enus
Introduction to Views
Course.....sd_rorf_a03_it_enus
Advanced Rails
Course.....sd_rorf_a04_it_enus
Examining Rails APIs
Course.....sd_rorf_a05_it_enus

■ Getting Started with MATLAB

MATLAB Fundamentals
Course.....sd_matl_a01_it_enus

■ Python for Data Science

Python for Data Science – Introduction to Python for Data Science
Course.....sd_pyds_a01_it_enus
Python for Data Science – Complex Data Engineering in Python
Course.....sd_pyds_a02_it_enus

■ C++ Institute Certified Professional Programmer

C++ Templates and Containers
Course.....sd_cppi_a01_it_enus
C++ STL Algorithms and Operations
Course.....sd_cppi_a02_it_enus
C++ Sort, Merge, IO Operations and Functors
Course.....sd_cppi_a03_it_enus

■ C++ Certified Associate Programmer (CPA)

C++ Fundamentals
Course.....sd_cpac_a01_it_enus
C++ Functions, Exceptions, and Strings
Course.....sd_cpac_a02_it_enus
C++ Classes and Object-oriented Programming
Course.....sd_cpac_a03_it_enus

■ Perl Programming Essentials

Perl Language Essentials
Course.....sd_ppes_a01_it_enus
Perl Programming Techniques
Course.....sd_ppes_a02_it_enus

SOFTWARE DEVELOPMENT

C/C++ PROGRAMMING

■ C++11 Programming Essentials

C++11: Programming Fundamentals
Course.....pg_cpls_a01_it_enus
C++11: Programming Techniques
Course.....pg_cpls_a02_it_enus
C++11: Programming with Boost
Course.....pg_cpls_a03_it_enus
C++11: Advanced Techniques and C++14 Preview
Course.....pg_cpls_a04_it_enus

■ Programming in C++

Programming in C++: Working with Classes
Course.....pg_pcpp_a01_it_enus
Programming in C++: Arrays, Pointers, and STL
Course.....pg_pcpp_a02_it_enus
Programming in C++: STL I/O and Headers, Templates, and Namespaces
Course.....pg_pcpp_a03_it_enus
Programming in C++: Structure and Data Types
Course.....pg_pcpp_a04_it_enus
Programming in C++: Program Structure and Exceptions
Course.....pg_pcpp_a05_it_enus
Programming in C++: Tools and Techniques
Course.....pg_pcpp_a06_it_enus

SOFTWARE DEVELOPMENT

PROGRAMMING BEST PRACTICES

■ Software Programming Fundamentals

Software Programming Fundamentals: Design and Development Best Practices
Course.....sd_spfm_a01_it_enus
Software Programming Fundamentals: Source Coding Best Practices
Course.....sd_spfm_a02_it_enus
Software Programming Fundamentals: Software Security Best Practices
Course.....sd_spfm_a03_it_enus

LIVE LEARNING ALL ACCESS IT

Software Programming Fundamentals: Best Practices
for Maintaining Code
Course.....sd_spfm_a04_it_enus

Components of Domain-driven Design
Course.....sd_domd_a02_it_enus
Expanding Design Patterns
Course.....sd_domd_a03_it_enus

■ Hello, World!

Getting Started with Hello, World!
Course.....sd_hewo_a01_it_enus

■ TOGAF 9.1 Advanced

TOGAF Advanced - Enterprise Architecture
Course.....er_tgfb_a01_it_enus
TOGAF Advanced - Guidelines and Techniques
Course.....er_tgfb_a02_it_enus
TOGAF Advanced - Content Framework And Continuum
Course.....er_tgfb_a03_it_enus
TOGAF Advanced - Reference Models and Capability
Framework
Course.....er_tgfb_a04_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE PROGRAMMING FUNDAMENTALS

■ Software Programming Fundamentals

Getting Started with Software Programming
Course.....sd_spff_a01_it_enus
Introduction to Software Program Design
Course.....sd_spff_a02_it_enus
Software Program Control Flow Fundamentals
Course.....sd_spff_a03_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DEVELOPMENT PRINCIPLES

■ Agile Software Development

Introducing Agile Software Development
Course.....sd_agsd_a01_it_enus
Planning an Agile Software Development Project
Course.....sd_agsd_a02_it_enus
Managing Agile Software Development
Course.....sd_agsd_a03_it_enus
Agile Programming and Testing
Course.....sd_agsd_a04_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE DESIGN

■ Object-oriented Design

Beginning Object-Oriented Design
Course.....sd_oord_a01_it_enus

■ Advanced Scrum

Advanced Scrum: Developing the Product and Sprint
Backlogs
Course.....sd_scrm_a01_it_enus
Advanced Scrum: Integrating and Customizing Scrum
Course.....sd_scrm_a02_it_enus
Advanced Scrum: Addressing Sprint Execution
Challenges
Course.....sd_scrm_a03_it_enus

■ Service Oriented Architecture

SOA Fundamentals
Course.....sd_soae_a01_it_enus

■ SOLID Principles of Object-oriented Design

Introduction to SOLID
Course.....sd_obod_a01_it_enus
SOLID Fundamentals
Course.....sd_obod_a02_it_enus

■ Software Practices (SCRUM)

Software Practices (SCRUM): SCRUM Roles
Course.....sd_spsc_a01_it_enus
Software Practices (SCRUM): SCRUM Meetings
Course.....sd_spsc_a02_it_enus

■ JIRA Fundamentals

Leveraging the JIRA Platform for Development Projects
Course.....sd_jira_a01_it_enus

■ Domain-driven Design

Introduction to Domain-driven Design
Course.....sd_domd_a01_it_enus

LIVE LEARNING ALL ACCESS IT

User Experience (UX) Design Foundations

UX Design Foundations: Design Principles and Strategies Course.....	sd_uxfd_a01_it_enus
UX Design Foundations: Techniques and Tools Course.....	sd_uxfd_a02_it_enus
UX Design Foundations: Navigation, Layout, and Content Course.....	sd_uxfd_a03_it_enus

Software Practices: Waterfall

The Waterfall Software Development Model Course.....	sd_wtfl_a01_it_enus
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Agile Software Testing

Agile Software Testing: Methodologies and Testing Approaches Course.....	sd_agst_a01_it_enus
Agile Software Testing: Techniques and Tools Course.....	sd_agst_a02_it_enus

Kanban Fundamentals

Kanban Fundamentals: Using Kanban in IT and Software Development Course.....	sd_kafu_a01_it_enus
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SOFTWARE DEVELOPMENT SOFTWARE TESTING FOUNDATIONS

Microsoft Visual Studio Team Foundation Server 2013 Administration

Microsoft Team Foundation Server 2013: Installation and Configuration Course.....	sd_mtfs_a01_it_enus
Microsoft Team Foundation Server 2013: Managing an Implementation Course.....	sd_mtfs_a02_it_enus
Microsoft Team Foundation Server 2013: Customization for Team Use Course.....	sd_mtfs_a03_it_enus
Microsoft Team Foundation Server 2013: Clients, Workspaces, and Version Control Course.....	sd_mtfs_a04_it_enus

Selenium Automated Web Testing

Selenium Automated Web Testing Fundamentals Course.....	sd_slwt_a01_it_enus
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Advanced Features of Selenium Automated Web Testing Course.....	sd_slwt_a02_it_enus
Selenium and Java Course.....	sd_slwt_a03_it_enus
Selenium and C# Course.....	sd_slwt_a04_it_enus
Selenium and Python Course.....	sd_slwt_a05_it_enus

Testing with JUnit

JUnit Fundamentals Course.....	jl_jtut_a01_it_enus
Working with JUnit Tests Course.....	jl_jtut_a02_it_enus

Software Testing with Visual Studio

Software Testing with Visual Studio: Create and Configure Test Plans Course.....	sd_stvs_a01_it_enus
Software Testing with Visual Studio: Manage Test Cases Course.....	sd_stvs_a02_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 1 Course.....	sd_stvs_a03_it_enus
Software Testing with Visual Studio: Manage Test Execution Part 2 Course.....	sd_stvs_a04_it_enus

Debugging Fundamentals

Introduction to Debugging Course.....	sd_dbug_a01_it_enus
Visual Studio 2013 Debugging Course.....	sd_dbug_a02_it_enus
Debugging Tools Course.....	sd_dbug_a03_it_enus
Software Debugging in Windows Course.....	sd_dbug_a04_it_enus

Software Testing Fundamentals

Creating Software Tests Course.....	sd_stfm_a01_it_enus
Managing, Troubleshooting, and Automating Software Tests Course.....	sd_stfm_a02_it_enus

Using Cucumber

Cucumber Fundamentals Course.....	sd_ccmb_a01_it_enus
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■ Software Testing Foundations

Software Testing Foundations: Testing throughout the Software Life Cycle	
Course.....	sd_sotf_a01_it_enus
Software Testing Foundations: Static, Dynamic, Black-box, and White-box Testing	
Course.....	sd_sotf_a02_it_enus
Software Testing Foundations: Test Planning, Management, and Tool Support	
Course.....	sd_sotf_a03_it_enus

■ Testing Android Apps with Genymotion

Genymotion: Testing Android Apps	
Course.....	sd_taag_a01_it_enus

■ Testing Social Media Applications

Ensuring Social Media and Application Quality	
Course.....	sd_tsma_a01_it_enus

■ Using Jasmine in Testing

Deploying and Using Jasmine	
Course.....	sd_jate_a01_it_enus

SOFTWARE DEVELOPMENT MICROSOFT WINDOWS STORE APPS

■ Advanced Windows Store App Development Using C# and XAML

Advanced Windows Store Apps with C# in Visual Studio 2013: Data Management	
Course.....	wd_awsa_a01_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: The UI, Printing, WNS	
Course.....	wd_awsa_a02_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Media and Devices	
Course.....	wd_awsa_a03_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Security & Optimizing	
Course.....	wd_awsa_a04_it_enus
Advanced Windows Store Apps with C# in Visual Studio 2013: Testing & Deployment	
Course.....	wd_awsa_a05_it_enus

■ ASP.NET MVC Web Application Development

Getting Started with ASP.NET MVC Web Applications in Visual Studio 2013	
Course.....	wd_dwap_a01_it_enus
Designing the User Experience in ASP.NET MVC Web Applications	
Course.....	wd_dwap_a02_it_enus
Working with ASP.NET MVC Models	
Course.....	wd_dwap_a03_it_enus
ASP.NET MVC Databases and the Entity Framework	
Course.....	wd_dwap_a04_it_enus
Developing the User Experience in ASP.NET MVC	
Course.....	wd_dwap_a05_it_enus
Designing ASP.NET MVC Application Architecture	
Course.....	wd_dwap_a06_it_enus
Implementing ASP.NET Authentication and Authorization	
Course.....	wd_dwap_a07_it_enus
Debugging ASP.NET MVC Web Applications	
Course.....	wd_dwap_a08_it_enus
Configuring and Deploying an ASP.NET MVC Application	
Course.....	wd_dwap_a09_it_enus
Optimizing and Protecting Application Data	
Course.....	wd_dwap_a10_it_enus

■ Working with ASP.NET MVC 5

Creating and Securing MVC 5 Applications	
Course.....	wd_dwaq_a01_it_enus
Using MVC 5 with EF6, Web API 2, SignalR, and Azure	
Course.....	wd_dwaq_a02_it_enus

■ Developing ASP.NET MVC Web Applications

Introduction to ASP.NET MVC Web Applications	
Course.....	wd_dmvc_a01_it_enus

SOFTWARE DEVELOPMENT MICROSOFT C#

■ Programming in C#

Programming in C#: Managing Program Flow	
Course.....	wd_pgcs_a01_it_enus
Programming in C#: Creating and Using Types	
Course.....	wd_pgcs_a02_it_enus
Programming in C#: Debugging and Security Implementation	
Course.....	wd_pgcs_a03_it_enus

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Programming in C#: Implementing Data Access
Course.....wd_pgcs_a04_it_enus

SOFTWARE DEVELOPMENT

ECLIPSE

■ Fundamentals of Eclipse

Introduction to Eclipse
Course.....sd_eclp_a01_it_enus
Using Eclipse
Course.....sd_eclp_a02_it_enus
Using Eclipse with Subversive
Course.....sd_eclp_a03_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT LINQ

■ Microsoft LINQ

Getting Started with LINQ
Course.....sd_linq_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ENTERPRISE LIBRARY

■ Microsoft Enterprise Library

Microsoft Enterprise Library
Course.....sd_enlb_a01_it_enus

SOFTWARE DEVELOPMENT

MICROSOFT ORM

■ NHibernate

NHibernate Essentials
Course.....sd_nhib_a01_it_enus
NHibernate Advanced Techniques
Course.....sd_nhib_a02_it_enus

■ Microsoft Entity Framework

Getting Started With Entity Framework
Course.....sd_etyl_a01_it_enus
Advanced Entity Framework
Course.....sd_etyl_a02_it_enus

SOFTWARE DEVELOPMENT

ALGORITHMS

■ Introduction to Algorithms and Data Structures

Introduction to Algorithms and Data Structures
Course.....sd_alds_a01_it_enus

SOFTWARE DEVELOPMENT

MOBILE APPLICATION DEVELOPMENT

■ Programming Cross-Platform Applications in Visual Studio with Xamarin

Xamarin Android and iOS Projects in Cross-Platform Solutions in Visual Studio
Course.....sd_xama_a01_it_enus
Cross-Platform Shared Code and Xamarin.Forms in Visual Studio
Course.....sd_xama_a02_it_enus

■ New Features in Android 5.x Lollipop For Developers

Android Lollipop New Features For Developers
Course.....sd_nfal_a01_it_enus

■ Developing Apple Watch Applications

Developing Basic Apple Watch Applications
Course.....sd_daaw_a01_it_enus
Developing Advanced Apple Watch Applications
Course.....sd_daaw_a02_it_enus

■ Titanium

Creating Mobile Apps with Appcelerator Titanium
Course.....ds_tani_a01_dt_enus
Exploring the Advanced Features of Appcelerator Titanium
Course.....ds_tani_a02_dt_enus

■ Apache Cordova

Apache Cordova: Exploring the Basic Features
Course.....sd_apco_a01_it_enus
Apache Cordova: Exploring the Advanced Features
Course.....sd_apco_a02_it_enus

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Ionic Framework

- Exploring the Basic Features of the Ionic Framework
Course.....sd_iofr_a01_it_enus
- Exploring the Advanced Features of the Ionic Framework
Course.....sd_iofr_a02_it_enus

PhoneGap

- PhoneGap: Exploring Basic Features
Course.....sd_phga_a01_it_enus
- PhoneGap: Exploring Advanced Features
Course.....sd_phga_a02_it_enus

Android App Development Essentials

- The Development of Android Applications
Course.....sd_aade_a01_it_enus
- The Main Components of Android
Course.....sd_aade_a02_it_enus
- User Interfaces, Controls, and Fragments
Course.....sd_aade_a03_it_enus
- Designing, Creating, and Manipulating Android Databases
Course.....sd_aade_a04_it_enus
- New Features of Android 7
Course.....sd_aade_a05_it_enus

Android For .NET Developers

- Android For .NET Developers: Introduction to Xamarin For .NET
Course.....sd_afdd_a01_it_enus
- Android For .NET Developers: Android OS
Course.....sd_afdd_a02_it_enus
- Android For .NET Developers: Android User Interface Elements
Course.....sd_afdd_a03_it_enus
- Android For .NET Developers: Different Approaches to Development
Course.....sd_afdd_a04_it_enus
- Android For .NET Developers: Java, Garbage Collection, Debugging, and Runtime
Course.....sd_afdd_a05_it_enus
- Android For .NET Developers: Advanced Design, Build, Android Wear, and Emulator
Course.....sd_afdd_a06_it_enus

iOS Application Development Fundamentals

- iOS Application Development: Creating a Basic iOS App
Course.....sd_ioaf_a01_it_enus

- iOS Application Development: Layout and Controls Course.....sd_ioaf_a02_it_enus
- iOS Application Development: Creating Adaptive Apps Course.....sd_ioaf_a03_it_enus
- iOS Application Development: Application Lifecycle Management Course.....sd_ioaf_a04_it_enus
- iOS Application Development: Data, Graphics and Media Course.....sd_ioaf_a05_it_enus
- iOS Application Development: Optimizing Apps Course.....sd_ioaf_a06_it_enus
- iOS Application Development: Optimizing Apps Course.....sd_ioaf_a07_it_enus

Application Development with React and Flux

- React and Flux: An Overview
Course.....sd_apdr_a01_it_enus
- React and Flux: Creating Simple React Components
Course.....sd_apdr_a02_it_enus
- React and Flux: React Router and Forms
Course.....sd_apdr_a03_it_enus
- React and Flux: Working with Flux
Course.....sd_apdr_a04_it_enus

Building Secure Mobile Apps

- Tips and Tricks for Developing Secure Mobile Apps
Course.....sd_bsma_a01_it_enus

Java and .NET Programming for IoT

- Programming in the IoT Arena
Course.....sd_iotp_a01_it_enus

SOFTWARE DEVELOPMENT

WINDOWS EMBEDDED

Windows Embedded 8.1 Industry

- Windows Embedded 8.1 Industry
Course.....sd_wemb_a01_it_enus

SOFTWARE DEVELOPMENT

CONFIGURATION MANAGEMENT

Git Fundamentals

- Beginner Git
Course.....sd_gitf_a01_it_enus

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Advanced Git
Course.....sd_gitf_a02_it_enus

■ Apache Subversion Fundamentals

Apache Subversion Fundamentals: Getting to Know Subversion
Course.....sd_svnf_a01_it_enus

SOFTWARE DEVELOPMENT

DEFENSIVE PROGRAMMING

■ Defensive Programming in C/C++

Defensive Coding Fundamentals for C/C++
Course.....sd_dpcc_a01_it_enus
Defensive Coding for C/C++
Course.....sd_dpcc_a02_it_enus

■ Defensive Programming in C#

Defensive Coding Fundamentals for C#
Course.....sd_dpcs_a01_it_enus
Defensive Coding for C#
Course.....sd_dpcs_a02_it_enus

■ Defensive Programming in JavaScript and HTML5

Defensive Coding Fundamentals for JavaScript and HTML5
Course.....sd_dpjh_a01_it_enus
Defensive Coding for JavaScript and HTML5
Course.....sd_dpjh_a02_it_enus

■ Defensive Programming in iOS

Thinking Defensively about Functions, Methods, and Input
Course.....sd_dpio_a01_it_enus
Managing Network Interaction
Course.....sd_dpio_a02_it_enus
Errors, Exceptions, and Testing
Course.....sd_dpio_a03_it_enus
Protecting Data in iOS Apps
Course.....sd_dpio_a04_it_enus

■ Defensive Programming in Android

Defensive Programming in Android: Input and Methods
Course.....sd_dpfa_a01_it_enus
Defensive Programming in Android: Using Standards
Course.....sd_dpfa_a02_it_enus

Defensive Programming in Android: Errors, Exceptions, and Testing
Course.....sd_dpfa_a03_it_enus

Defensive Programming in Android: Network Access and Java Defensive Techniques
Course.....sd_dpfa_a04_it_enus

SOFTWARE DEVELOPMENT

APACHE

■ Maven Fundamentals

Getting Started with Maven
Course.....sd_apma_a01_it_enus
Maven Fundamentals: Documentation, Resources, Plugins, Releases, IDE Integration
Course.....sd_apma_a02_it_enus

SOFTWARE DEVELOPMENT

GO

■ Go Programming Fundamentals

Programming in Go
Course.....sd_gopf_a01_it_enus

SOFTWARE DEVELOPMENT

SOFTWARE REQUIREMENTS

■ Introduction to iRise

iRise Editor Basics
Course.....sd_inir_a01_it_enus
Online Prototyping with iRise
Course.....sd_inir_a02_it_enus
Advanced Prototyping in iRise
Course.....sd_inir_a03_it_enus
Reusable Components and iRise Administration
Course.....sd_inir_a04_it_enus

SOFTWARE DEVELOPMENT

MENTORING ASSETS

■ Mentoring Assets

Mentoring 1Z0-804 Java SE 7 Programmer II
Mentoring Assets.....mnt1z0804

LIVE LEARNING ALL ACCESS IT

Mentoring 70-480 Programming in HTML5 with JavaScript and CSS3	
Mentoring Assets.....	mnt70480
Mentoring BH0-010 Certified Tester Foundation Level	
Mentoring Assets.....	mntbh0010
Mentoring 70-483 Programming in C#	
Mentoring Assets.....	mnt70483
Mentoring 98-361 Software Development Fundamentals	
Mentoring Assets.....	mnt98361
Mentoring 70-486 Developing ASP.NET MVC Web Applications	
Mentoring Assets.....	mnt70486
Mentoring 70-487 Developing Microsoft Azure and Web Services	
Mentoring Assets.....	mnt70487
Mentoring 1Z0-808 Java SE Programmer 8	
Mentoring Assets.....	mnt1z0808
Mentoring 1Z0-809 Java SE 8 Programmer II	
Mentoring Assets.....	mnt1Z0809
Mentoring 1Z0-803 Java SE 7 Programmer I	
Mentoring Assets.....	mnt1z0803

SOFTWARE DEVELOPMENT

TEST PREPS

Test Preps

TestPrep 1Z0-803 Java SE 7 Programmer I	
Testprep Exams	jl_jsef_a01_tp_enus
TestPrep 1Z0-804 Java SE 7 Programmer II	
Testprep Exams	jl_jsep_a01_tp_enus
TestPrep 70-480 Programming in HTML5 with JavaScript and CSS3	
Testprep Exams	wd_hjsc_a01_tp_enus
TestPrep BH0-010 Certified Tester Foundation Level	
Testprep Exams	sd_sftf_a01_tp_enus
TestPrep 70-483 Programming in C#	
Testprep Exams	wd_pgcs_a01_tp_enus
TestPrep 70-486 Developing ASP.NET MVC Web Applications	
Testprep Exams	wd_dwap_a01_tp_enus
TestPrep 70-487 Developing Microsoft Azure and Web Services	
Testprep Exams	cl_mazw_a01_tp_enus
TestPrep 1Z0-808 Java SE 8 Programmer I	
Testprep Exams	jl_jsee_a01_tp_enus
TestPrep 1Z0-809 Java SE 8 Programmer II	
Testprep Exams	jl_sepr_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA A+

CompTIA A+ 220-902

CompTIA A+ 220-902: Windows Overview and Installation	
Course.....	cs_apen_a01_it_enus
CompTIA A+ 220-902: Windows Interaction and Personalization	
Course.....	cs_apen_a02_it_enus
CompTIA A+ 220-902: Windows Utilities and Management	
Course.....	cs_apen_a03_it_enus
CompTIA A+ 220-902: Windows Applications and Features	
Course.....	cs_apen_a04_it_enus
CompTIA A+ 220-902: Adding Hardware to Windows and Storage Options	
Course.....	cs_apen_a05_it_enus
CompTIA A+ 220-902: Networking with the Windows Operating System	
Course.....	cs_apen_a06_it_enus
CompTIA A+ 220-902: Monitoring the Windows OS and an Introduction to Other OSs	
Course.....	cs_apen_a07_it_enus
CompTIA A+ 220-902: Mac OSX Features and an Introduction to Linux	
Course.....	cs_apen_a08_it_enus
CompTIA A+ 220-902: Shell and Terminal Commands for Linux or Mac OSX	
Course.....	cs_apen_a09_it_enus
CompTIA A+ 220-902: Introduction to Mobile Operating Systems	
Course.....	cs_apen_a10_it_enus
CompTIA A+ 220-902: Introduction to Virtualization and Basic Security Concepts	
Course.....	cs_apen_a11_it_enus
CompTIA A+ 220-902: Windows Security Features and Management	
Course.....	cs_apen_a12_it_enus
CompTIA A+ 220-902: Common Troubleshooting and Security Practices	
Course.....	cs_apen_a13_it_enus
CompTIA A+ 220-902: A Practical Approach to Troubleshooting	
Course.....	cs_apen_a14_it_enus
CompTIA A+ 220-902: Safety	
Course.....	cs_apen_a15_it_enus
CompTIA A+ 220-902: Various Features and Requirements of Microsoft OS	
Course.....	cs_apen_a16_it_enus

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■ CompTIA A+ 220-901

Mentoring 220-901 CompTIA A+	
Mentoring Assets.....	mnt220901
CompTIA A+ Exam 220-901: Motherboards	
Course.....	cs_apeo_a01_it_enus
CompTIA A+ Exam 220-901: BIOS and Startup	
Course.....	cs_apeo_a02_it_enus
CompTIA A+ Exam 220-901: RAM	
Course.....	cs_apeo_a03_it_enus
CompTIA A+ Exam 220-901: Storage Solutions	
Course.....	cs_apeo_a04_it_enus
CompTIA A+ Exam 220-901: CPUs	
Course.....	cs_apeo_a05_it_enus
CompTIA A+ Exam 220-901: Connectors and	
Connections	
Course.....	cs_apeo_a06_it_enus
CompTIA A+ Exam 220-901: Peripheral Devices	
Course.....	cs_apeo_a07_it_enus
CompTIA A+ Exam 220-901: Display Devices	
Course.....	cs_apeo_a08_it_enus
CompTIA A+ Exam 220-901: Different Computer Form	
Factors	
Course.....	cs_apeo_a09_it_enus
CompTIA A+ Exam 220-901: Introduction to Networking	
Course.....	cs_apeo_a10_it_enus
CompTIA A+ Exam 220-901: Network Protocols and	
Cabling	
Course.....	cs_apeo_a11_it_enus
CompTIA A+ Exam 220-901: Wireless Networking	
Course.....	cs_apeo_a12_it_enus
CompTIA A+ Exam 220-901: Broadband Routers	
Course.....	cs_apeo_a13_it_enus
CompTIA A+ Exam 220-901: Internet Connections	
Course.....	cs_apeo_a14_it_enus
CompTIA A+ Exam 220-901: Mobile Computing	
Course.....	cs_apeo_a15_it_enus
CompTIA A+ Exam 220-901: Portable Computer	
Hardware	
Course.....	cs_apeo_a16_it_enus
CompTIA A+ Exam 220-901: Printers	
Course.....	cs_apeo_a17_it_enus
CompTIA A+ Exam 220-901: Printer Maintenance	
Course.....	cs_apeo_a18_it_enus
CompTIA A+ Exam 220-901: Troubleshooting Printers	
Course.....	cs_apeo_a19_it_enus
CompTIA A+ Exam 220-901: Miscellaneous Tools and	
Connectors	
Course.....	cs_apeo_a20_it_enus
CompTIA A+ Exam 220-901: Troubleshooting Peripheral	
and Mobile Devices	
Course.....	cs_apeo_a21_it_enus

TestPrep 220-901 CompTIA A+	
Testprep Exams	cs_apeo_a01_tp_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA SERVER+

■ CompTIA Server+ 2009

CompTIA Server+ 2009: System Hardware	
Course.....	cs_csvr_a01_it_enus
CompTIA Server+ 2009: System Software	
Course.....	cs_csvr_a02_it_enus
CompTIA Server+ 2009: Server Functions and Network	
Essentials	
Course.....	cs_csvr_a03_it_enus
CompTIA Server+ 2009: Storage	
Course.....	cs_csvr_a04_it_enus
CompTIA Server+ 2009: IT Environment	
Course.....	cs_csvr_a05_it_enus
CompTIA Server+ 2009: Disaster Recovery	
Course.....	cs_csvr_a06_it_enus
CompTIA Server+ 2009: Troubleshooting	
Course.....	cs_csvr_a07_it_enus
CompTIA Server+ 2009: Network and Storage	
Troubleshooting	
Course.....	cs_csvr_a08_it_enus

■ CompTIA Server+ 2014

CompTIA Server+ SK0-004: Server Architecture	
Course.....	cs_svpf_a01_it_enus
CompTIA Server+ SK0-004: Server Administration I	
Course.....	cs_svpf_a02_it_enus
CompTIA Server+ SK0-004: Server Administration II	
Course.....	cs_svpf_a03_it_enus
CompTIA Server+ SK0-004: Storage	
Course.....	cs_svpf_a04_it_enus
CompTIA Server+ SK0-004: Security	
Course.....	cs_svpf_a05_it_enus
CompTIA Server+ SK0-004: Networking and Disaster	
Recovery	
Course.....	cs_svpf_a06_it_enus
CompTIA Server+ SK0-004: Troubleshooting I	
Course.....	cs_svpf_a07_it_enus
CompTIA Server+ SK0-004: Troubleshooting II	
Course.....	cs_svpf_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

COMPTIA LINUX+

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■ CompTIA Linux+ 2014 Powered By LPI: LX0-103

CompTIA Linux+ 2014 Powered By LPI: LX0-103: System Architecture	
Course.....	cs_lxps_a01_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package Management	
Course.....	cs_lxps_a02_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix Commands	
Course.....	cs_lxps_a03_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix Commands	
Course.....	cs_lxps_a04_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and Filesystems	
Course.....	cs_lxps_a05_it_enus

■ CompTIA Linux+ 2014 Powered By LPI: LX0-104

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Scripting and Administrative Tasks	
Course.....	cs_lxpt_a01_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-104 Essential System Services	
Course.....	cs_lxpt_a02_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-104 Networking Fundamentals	
Course.....	cs_lxpt_a03_it_enus
CompTIA Linux+ 2014 Powered By LPI: LX0-104 Security, Data, and Accessibility	
Course.....	cs_lxpt_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2016

■ Managing Microsoft SharePoint Server 2016: 70-339

Planning and Installing SharePoint 2016	
Course.....	os_shts_a01_it_enus
SharePoint 2016 Taxonomy and Search	
Course.....	os_shts_a02_it_enus
SharePoint 2016 Security	
Course.....	os_shts_a03_it_enus
SharePoint 2016 Service Applications	
Course.....	os_shts_a04_it_enus

Interconnecting SharePoint 2016	
Course.....	os_shts_a05_it_enus
SharePoint 2016 Content Management	
Course.....	os_shts_a06_it_enus
Ensuring SharePoint 2016 Stability	
Course.....	os_shts_a07_it_enus
Monitor, Tune, and Troubleshoot SharePoint 2016	
Course.....	os_shts_a08_it_enus
Upgrading and Updating SharePoint 2016	
Course.....	os_shts_a09_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SHAREPOINT SERVER 2013

■ Microsoft Sharepoint Server 2013: Core Solutions

Microsoft SharePoint Server 2013 - Core Solutions: Information Architecture	
Course.....	es_cosp_a01_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Logical and Physical Design	
Course.....	es_cosp_a02_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Installation	
Course.....	es_cosp_a03_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Web and Service Applications	
Course.....	es_cosp_a04_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Authentication	
Course.....	es_cosp_a05_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Security and Taxonomy	
Course.....	es_cosp_a06_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: User Profiles and Search	
Course.....	es_cosp_a07_it_enus
Microsoft SharePoint Server 2013 - Core Solutions: Maintenance and Monitoring	
Course.....	es_cosp_a08_it_enus

■ Microsoft SharePoint Server 2013 - Developing Core Solutions

Microsoft SharePoint Server 2013 - Developing Core Solutions: Planning Sites	
Course.....	es_spdu_a01_it_enus

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Microsoft SharePoint Server 2013 - Developing Core Solutions: Implement Security Course.....	es_spdu_a02_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Managing Data Course.....	es_spdu_a03_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Manage Solutions Course.....	es_spdu_a04_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: User Experience Course.....	es_spdu_a05_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Business Processes Course.....	es_spdu_a06_it_enus
Microsoft SharePoint Server 2013 - Developing Core Solutions: Create Office Apps Course.....	es_spdu_a07_it_enus

■ Microsoft System Center Essentials: installation and Configuration

Installing and Configuring System Center Essentials 2010 Course.....	es_msce_a01_it_enus
Managing Computers, Devices, and Updates in System Center Essentials 2010 Course.....	es_msce_a02_it_enus
Monitoring and Using Reports in System Center Essentials 2010 Course.....	es_msce_a03_it_enus
Virtualization Management in Essentials 2010 Course.....	es_msce_a04_it_enus
Backing up, Restoring, and Troubleshooting Essentials 2010 Course.....	es_msce_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 8

■ Microsoft Windows 8.1: Supporting Windows 8.1

Microsoft Windows 8.1 - Supporting Windows 8.1: Installation and Applications Course.....	mw_mgmb_a01_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Cloud Applications and Settings Course.....	mw_mgmb_a02_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Networking and Remote Access Course.....	mw_mgmb_a03_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Data Storage and Security Course.....	mw_mgmb_a04_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Hardware and Mobile Devices Course.....	mw_mgmb_a05_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Recovery and Endpoint Security Course.....	mw_mgmb_a06_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Intune and Public Cloud Services Course.....	mw_mgmb_a07_it_enus
Microsoft Windows 8.1 - Supporting Windows 8.1: Using MDOP Course.....	mw_mgmb_a08_it_enus

■ Microsoft SharePoint Server 2013: Designing Advanced Solutions

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Upgrading Course.....	es_dsas_a01_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Continuity Course.....	es_dsas_a02_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Search Services Course.....	es_dsas_a03_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Content Support Course.....	es_dsas_a04_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Applications Course.....	es_dsas_a05_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Support Service Course.....	es_dsas_a06_it_enus
Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Solutions Course.....	es_dsas_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SYSTEM CENTER ESSENTIALS

LIVE LEARNING ALL ACCESS IT

■ Microsoft Windows 8.1: Configuration

- Microsoft Windows 8.1 - Configuring: Installing and Upgrading to Windows 8.1
Course.....mw_mwcp_a01_it_enus
- Microsoft Windows 8.1 - Configuring: Hardware and Applications
Course.....mw_mwcp_a02_it_enus
- Microsoft Windows 8.1 - Configuring: Network Configuration
Course.....mw_mwcp_a03_it_enus
- Microsoft Windows 8.1 - Configuring: Remote Management and Security
Course.....mw_mwcp_a04_it_enus
- Microsoft Windows 8.1 - Configuring: Resource Access
Course.....mw_mwcp_a05_it_enus
- Microsoft Windows 8.1 - Configuring: Remote Access and Mobile Devices
Course.....mw_mwcp_a06_it_enus
- Microsoft Windows 8.1 - Configuring: Windows Clients
Course.....mw_mwcp_a07_it_enus
- Microsoft Windows 8.1 - Configuring: File and System Recovery
Course.....mw_mwcp_a08_it_enus

■ Microsoft Windows: Deploying Windows Devices and Enterprise Apps

- Microsoft Windows - Deploying Windows Devices and Apps: Assessment Strategies
Course.....mw_dwde_a01_it_enus
- Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Compatibility
Course.....mw_dwde_a02_it_enus
- Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Images & PXE
Course.....mw_dwde_a03_it_enus
- Microsoft Windows - Deploying Windows Devices and Enterprise Apps: MDT and LTI
Course.....mw_dwde_a04_it_enus
- Microsoft Windows - Deploying Windows Devices and Enterprise Apps: ZTI and SCCM
Course.....mw_dwde_a05_it_enus
- Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Activation
Course.....mw_dwde_a06_it_enus

■ Microsoft Windows: Managing Enterprise Devices and Apps

- Microsoft Windows - Managing Enterprise Devices and Apps: Desktops and Devices
Course.....mw_medb_a01_it_enus

- Microsoft Windows - Managing Enterprise Devices and Apps: Preparing SCCM Course.....mw_medb_a02_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Client Management Course.....mw_medb_a03_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Inventory and Assets Course.....mw_medb_a04_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Managing Applications Course.....mw_medb_a05_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Software Updates Course.....mw_medb_a06_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Compliance Course.....mw_medb_a07_it_enus
- Microsoft Windows - Managing Enterprise Devices and Apps: Site Management Course.....mw_medb_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 7

■ Microsoft Windows 7: First Look for IT Professionals

- Microsoft Windows 7: First Look for IT Professionals
Course.....mw_mwfp_a01_it_enus

■ Microsoft Windows 7: Configuration

- Installing, Upgrading, and Migrating to Windows 7
Course.....mw_mwcg_a01_it_enus
- Deploying Windows 7
Course.....mw_mwcg_a02_it_enus
- Configuring Hardware and Applications in Windows 7
Course.....mw_mwcg_a03_it_enus
- Configuring Network Connectivity in Windows 7
Course.....mw_mwcg_a04_it_enus
- Configuring Access to Resources in Windows 7
Course.....mw_mwcg_a05_it_enus
- Configuring Mobile Computing in Windows 7
Course.....mw_mwcg_a06_it_enus
- Monitoring, Backing Up, and Restoring Windows 7 Systems
Course.....mw_mwcg_a07_it_enus

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■ Microsoft Windows 7: Enterprise Desktop Administrator

- Planning for Windows 7 Deployment
Course..... mw_mwda_a01_it_enus
- Determining Application Compatibility for Windows 7
Course..... mw_mwda_a02_it_enus
- Creating a Standard Image to Deploy Windows 7
Course..... mw_mwda_a03_it_enus
- Deploying Windows 7 Using WDS and USMT
Course..... mw_mwda_a04_it_enus
- Deploying Windows 7 Using Lite-Touch Installation
Course..... mw_mwda_a05_it_enus
- Deploying Windows 7 Using Zero-Touch Installation
Course..... mw_mwda_a06_it_enus
- Designing Windows 7 Client Configuration
Course..... mw_mwda_a07_it_enus
- Troubleshooting Windows 7 Client Configuration
Course..... mw_mwda_a08_it_enus
- Designing Application and Update Deployments for Windows 7
Course..... mw_mwda_a09_it_enus

■ Microsoft Windows 7: Enterprise Desktop Support Technician

- Identifying and Resolving Windows 7 Application Issues
Course..... mw_mwet_a01_it_enus
- Management and Maintenance of Windows 7 Client Systems
Course..... mw_mwet_a02_it_enus
- Troubleshooting Logon and Resource Access Issues in Windows 7
Course..... mw_mwet_a03_it_enus
- Resolving Windows 7 Network Connectivity Issues
Course..... mw_mwet_a04_it_enus
- Troubleshooting IE8 and Encryption Issues in Windows 7
Course..... mw_mwet_a05_it_enus
- Protecting Windows 7 Against Malware and Vulnerabilities
Course..... mw_mwet_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER 2016

■ Server 2016: Networking

- Server 2016: IPv4 and IPv6 Address Management
Course..... os_csat_a01_it_enus

- Server 2016: DHCP Management
Course..... os_csat_a02_it_enus
- Server 2016: DNS Name Resolution
Course..... os_csat_a03_it_enus
- Server 2016: Configuring DNS Zones
Course..... os_csat_a04_it_enus
- Server 2016: Implementing IP Address Management (IPAM)
Course..... os_csat_a05_it_enus
- Server 2016: Network Connectivity and Remote Access
Course..... os_csat_a06_it_enus
- Server 2016: Securing Remote Authentication
Course..... os_csat_a07_it_enus
- Server 2016: Supporting Branch Office Technologies
Course..... os_csat_a08_it_enus
- Server 2016: Advanced Network Infrastructures
Course..... os_csat_a09_it_enus

■ Designing and Deploying Exchange Server 2016

- Planning for and Deploying Mailbox Servers
Course..... os_extc_a01_it_enus
- Collaboration in Exchange 2016
Course..... os_extc_a02_it_enus
- Recovery Strategies And Client Access Services
Course..... os_extc_a03_it_enus
- Security Strategies
Course..... os_extc_a04_it_enus
- Design and Secure Remote Access and Multiple Namespaces Solutions
Course..... os_extc_a05_it_enus
- Understanding Mailflow and Auditing
Course..... os_extc_a06_it_enus
- Message Records Management
Course..... os_extc_a07_it_enus
- Exchange 2016 Migration, Federation, and Sharing
Course..... os_extc_a08_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER 2013

■ Microsoft Exchange Server 2013: Advanced Solutions

- Microsoft Exchange Server 2013 - Advanced Solutions: Availability
Course..... es_exca_a01_it_enus

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Microsoft Exchange Server 2013 - Advanced Solutions: Site-resilience Solutions Course.....	es_exca_a02_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Advanced Security Course.....	es_exca_a03_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Compliance and Discovery Course.....	es_exca_a04_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Migration and Federation Course.....	es_exca_a05_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Troubleshooting Course.....	es_exca_a06_it_enus
Microsoft Exchange Server 2013 - Advanced Solutions: Unified Messaging Course.....	es_exca_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2012

■ Microsoft Windows Server 2012 R2: Installing and Configuring

Microsoft Windows Server 2012 R2 - Installing and Configuring: Servers Course.....	ws_icfh_a01_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Storage Course.....	ws_icfh_a02_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Print Services Course.....	ws_icfh_a03_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Hyper - V Course.....	ws_icfh_a04_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Networking Course.....	ws_icfh_a05_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: DNS Course.....	ws_icfh_a06_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Active Directory Course.....	ws_icfh_a07_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: AD Groups & GPOs Course.....	ws_icfh_a08_it_enus
Microsoft Windows Server 2012 R2 - Installing and Configuring: Security Course.....	ws_icfh_a09_it_enus

■ Microsoft Windows Server 2012 R2: Administration

Microsoft Windows Server 2012 R2 - Administration: Deploying and Managing WDS Course.....	ws_admo_a01_it_enus
Microsoft Windows Server 2012 R2 - Administration: Updating and Monitoring Course.....	ws_admo_a02_it_enus
Microsoft Windows Server 2012 R2 - Administration: File Services and Encryption Course.....	ws_admo_a03_it_enus
Microsoft Windows Server 2012 R2 - Administration: Network Services and Access Course.....	ws_admo_a04_it_enus
Microsoft Windows Server 2012 R2 - Administration: RADIUS, NPS, and NAP Course.....	ws_admo_a05_it_enus
Microsoft Windows Server 2012 R2 - Administration: Service Accounts and Policies Course.....	ws_admo_a06_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing Active Directory Course.....	ws_admo_a07_it_enus
Microsoft Windows Server 2012 R2 - Administration: Group Policy Processing Course.....	ws_admo_a08_it_enus
Microsoft Windows Server 2012 R2 - Administration: Managing GPOs and Preferences Course.....	ws_admo_a09_it_enus

■ Microsoft Windows Server 2012 R2: Configuring Advanced Services

Microsoft Windows Server 2012 R2 - Configuring Advanced Services: HA Course.....	ws_cfat_a01_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: VMs and DR Course.....	ws_cfat_a02_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: Storage Course.....	ws_cfat_a03_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: DAC Course.....	ws_cfat_a04_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: DHCP & DNS Course.....	ws_cfat_a05_it_enus
Microsoft Windows Server 2012 R2 - Configuring Advanced Services: AD Domains Course.....	ws_cfat_a06_it_enus

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Microsoft Windows Server 2012 R2 - Configuring Advanced Services: AD
Replication
Course..... ws_cfat_a07_it_enus

Microsoft Windows Server 2012 R2 - Configuring Advanced Services: PKI
Course..... ws_cfat_a08_it_enus

Microsoft Windows Server 2012 R2 - Configuring Advanced Services: Federation
Course..... ws_cfat_a09_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - OU and Group Policy Course..... ws_imin_a03_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure – Server Deployment Course..... ws_imin_a04_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - DHCP Design Course..... ws_imin_a05_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - DNS, File and Storage Course..... ws_imin_a06_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - IPAM and VPN Course..... ws_imin_a07_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure – DirectAccess Course..... ws_imin_a08_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - Network Protection Course..... ws_imin_a09_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - Implement NPS and WAP Course..... ws_imin_a10_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2008

Microsoft Windows Server 2008: Configuring Active Directory

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Updates
Course..... ws_adin_a01_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM hosts and guests
Course..... ws_adin_a02_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Storage and Networks
Course..... ws_adin_a03_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: VM Administration
Course..... ws_adin_a04_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Clustering and NLB
Course..... ws_adin_a05_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Business Continuity
Course..... ws_adin_a06_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Monitoring
Course..... ws_adin_a07_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: Certificate Services
Course..... ws_adin_a08_it_enus

Microsoft Windows Server 2012 R2 - Advanced Infrastructure: AD RMS and AD FS
Course..... ws_adin_a09_it_enus

The Active Directory Infrastructure in Windows Server 2008
Course..... ws_mwcd_a01_it_enus

Additional Active Directory Server Roles in Windows Server 2008
Course..... ws_mwcd_a02_it_enus

Active Directory Objects in Windows Server 2008
Course..... ws_mwcd_a03_it_enus

Group Policy Objects Strategy in Windows Server 2008
Course..... ws_mwcd_a04_it_enus

Configuring DNS in Windows Server 2008
Course..... ws_mwcd_a05_it_enus

Active Directory Certificate Services in Windows Server 2008
Course..... ws_mwcd_a06_it_enus

Communications and Security in Windows Server 2008
Course..... ws_mwcd_a07_it_enus

Monitoring, Backups, and Recovery in Windows Server 2008
Course..... ws_mwcd_a08_it_enus

Microsoft Windows Server 2012 R2: Designing and Implementing an Infrastructure

Microsoft Windows Server 2012 R2: Server Infrastructure - AD Design
Course..... ws_imin_a01_it_enus

Microsoft Windows Server 2012 R2: Server Infrastructure - AD DS
Course..... ws_imin_a02_it_enus

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■ Microsoft Windows Server 2008: Configuring Network Infrastructure

Configure IP Addressing and Windows Services in Windows Server 2008
Course.....ws_mwci_a01_it_enus
Configure, Manage, and Maintain IP Services in Windows Server 2008
Course.....ws_mwci_a02_it_enus
Name Resolution in Windows Server 2008
Course.....ws_mwci_a03_it_enus
DNS Zones and Replication in Windows Server 2008
Course.....ws_mwci_a04_it_enus
Configure Network Access in Windows Server 2008
Course.....ws_mwci_a05_it_enus
Network Access Security in Windows Server 2008
Course.....ws_mwci_a06_it_enus
Configure File and Print Services in Windows Server 2008
Course.....ws_mwci_a07_it_enus
Monitor Network Infrastructure in Windows Server 2008
Course.....ws_mwci_a08_it_enus

■ Microsoft Windows Server 2008: Configuring Applications Infrastructure

Deploying Windows Server 2008 Servers
Course..... ws_mwcf_a01_it_enus
Configuring Windows Server 2008 Availability
Course..... ws_mwcf_a02_it_enus
Configure Terminal Services in Windows 2008
Course..... ws_mwcf_a03_it_enus
Terminal Services Resource Access in Windows 2008
Course..... ws_mwcf_a04_it_enus
Configuring Windows Server Hyper-V and Virtual Machines
Course..... ws_mwcf_a05_it_enus
Configuring Web Services and Security in Windows Server 2008
Course..... ws_mwcf_a06_it_enus
Managing IIS in Windows Server 2008
Course..... ws_mwcf_a07_it_enus
Configuring Web Service Protocols in Windows Server 2008
Course..... ws_mwcf_a08_it_enus
Configuring Network Application Services in Windows Server 2008
Course..... ws_mwcf_a09_it_enus

■ Microsoft Windows Server 2008: Server Administration

Planning Windows Server 2008 Deployment Course.....ws_wsad_a01_it_enus
Planning Active Directory and Group Policy for Windows Server 2008
Course.....ws_wsad_a02_it_enus
Windows Server 2008 Management and Delegation Course.....ws_wsad_a03_it_enus
Managing File Servers and Data Provisioning in Windows Server 2008
Course.....ws_wsad_a04_it_enus
Windows Server 2008 Application Server Management and Application Provisioning Course.....ws_wsad_a05_it_enus
Windows Server 2008 Application Servers and Services Course.....ws_wsad_a06_it_enus
Patch Management and Securing and Monitoring Servers in Windows Server 2008
Course.....ws_wsad_a07_it_enus
Certificate Services, SANs, and High Availability in Windows Server 2008
Course.....ws_wsad_a08_it_enus
Accessing Windows Networks Remotely in Windows Server 2008
Course.....ws_wsad_a09_it_enus
Windows Server 2008 Backup and Recovery Course.....ws_wsad_a10_it_enus

■ Microsoft Windows Server 2008: Enterprise Administration

Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008
Course.....ws_mwse_a01_it_enus
Network Access in Microsoft Windows Server 2008
Course.....ws_mwse_a02_it_enus
Application Access and Delivery in Microsoft Windows Server 2008
Course.....ws_mwse_a03_it_enus
Server and Application Virtualization in Microsoft Windows Server 2008
Course.....ws_mwse_a04_it_enus
Designing the Active Directory Infrastructure in Microsoft Windows Server 2008
Course.....ws_mwse_a05_it_enus
Active Directory Administration in Microsoft Windows Server 2008
Course.....ws_mwse_a06_it_enus
Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008
Course.....ws_mwse_a07_it_enus

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The Certificate Services Infrastructure in Microsoft Windows Server 2008	
Course.....	ws_mwse_a08_it_enus
Software Updates and Compliance Management in Microsoft Windows Server 2008	
Course.....	ws_mwse_a09_it_enus
Designing Data Security and High Availability in Microsoft Windows Server 2008	
Course.....	ws_mwse_a10_it_enus

■ Microsoft Windows 2008: Update to R2

Active Directory Domain Services in Windows Server 2008 R2	
Course.....	ws_mwur_a01_it_enus
Management Improvements in Windows Server 2008 R2	
Course.....	ws_mwur_a02_it_enus
Improvements to Role Services in Windows Server 2008 R2	
Course.....	ws_mwur_a03_it_enus
Access Control in Windows Server 2008 R2	
Course.....	ws_mwur_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT EXCHANGE SERVER

■ Microsoft Exchange Server 2013: Core Solutions

Microsoft Exchange Server 2013 - Core Solutions: Deployment	
Course.....	es_excs_a01_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Mailbox Server Management	
Course.....	es_excs_a02_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Client Access Servers	
Course.....	es_excs_a03_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Configuring Mobile Connectivity	
Course.....	es_excs_a04_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Message Transport	
Course.....	es_excs_a05_it_enus
Microsoft Exchange Server 2013 - Core Solutions: Access Control	
Course.....	es_excs_a06_it_enus
Microsoft Exchange Server 2013 - Core Solutions: High Availability and DR	
Course.....	es_excs_a07_it_enus

Microsoft Exchange Server 2013 - Core Solutions: Monitoring and Troubleshooting	
Course.....	es_excs_a08_it_enus

■ Microsoft Exchange Server 2010 SP1: Configuring

Exchange Server 2010 SP1: Planning for Exchange Server	
Course.....	es_mesd_a01_it_enus
Exchange Server 2010 SP1: Installation and Configuration	
Course.....	es_mesd_a02_it_enus
Exchange Server 2010 SP1: Administrative Tools	
Course.....	es_mesd_a03_it_enus
Exchange Server 2010 SP1: Mailbox Server Administration	
Course.....	es_mesd_a04_it_enus
Exchange Server 2010 SP1: Public Folders and Messaging Records Management	
Course.....	es_mesd_a05_it_enus
Exchange Server 2010 SP1: Message Transport	
Course.....	es_mesd_a06_it_enus
Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security	
Course.....	es_mesd_a07_it_enus
Exchange Server 2010 SP1: Client Access	
Course.....	es_mesd_a08_it_enus
Exchange Server 2010 SP1: High Availability	
Course.....	es_mesd_a09_it_enus
Exchange Server 2010 SP1: Backup and Recovery	
Course.....	es_mesd_a10_it_enus
Exchange Server 2010 SP1: Monitoring Mail Flow and Performance	
Course.....	es_mesd_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UNIX ESSENTIALS

■ Unix OS Fundamentals

Unix OS Fundamentals: An Introduction to Unix	
Course.....	lu_unsf_a01_it_enus
Unix OS Fundamentals: Managing Files and Directories	
Course.....	lu_unsf_a02_it_enus
Unix OS Fundamentals: Security	
Course.....	lu_unsf_a03_it_enus
Unix OS Fundamentals: Network Administration	
Course.....	lu_unsf_a04_it_enus

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OPERATING SYSTEMS AND SERVER TECHNOLOGIES

LINUX PROFESSIONAL INSTITUTE

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201

Linux User Notification and Device Management	
Course.....	lu_lalq_a01_it_enus
E-mail and Security in Linux	
Course.....	lu_lalq_a02_it_enus
Linux Kernel Compilation and Linux Startup	
Course.....	lu_lalq_a03_it_enus
Linux File Sharing and Filesystem Management	
Course.....	lu_lalq_a04_it_enus
Linux Network Configuration	
Course.....	lu_lalq_a05_it_enus
Managing Resource Utilization in Linux	
Course.....	lu_lalq_a06_it_enus

■ Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 202

Linux Network Services	
Course.....	lu_lalr_a01_it_enus
Linux System Maintenance and Hardware Configuration	
Course.....	lu_lalr_a02_it_enus
Linux Security	
Course.....	lu_lalr_a03_it_enus
Linux System Troubleshooting	
Course.....	lu_lalr_a04_it_enus
Booting Linux and Installing Applications from Source	
Course.....	lu_lalr_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

VMWARE

■ VMware vSphere 6 Install, Configure, Manage: Part 2

VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Clustering	
Course.....	vi_vhpp_a01_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 DRS	
Course.....	vi_vhpp_a02_it_enus

VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Monitoring Course.....	vi_vhpp_a03_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Design Course.....	vi_vhpp_a04_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Updating Course.....	vi_vhpp_a05_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 Upgrading Course.....	vi_vhpp_a06_it_enus

■ VMware vSphere 6 Install, Configure, Manage: Part 1

VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere 6 Overview	
Course.....	vi_vhpr_a01_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere Installation	
Course.....	vi_vhpr_a02_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: Virtual Networks	
Course.....	vi_vhpr_a03_it_enus
VMware vSphere 6 Install, Configure, Manage - Part 1: Storage and VMs	
Course.....	vi_vhpr_a04_it_enus

■ VMware Workstation 11 Fundamentals

Installing and Configuring VMware Workstation 11	
Course.....	vi_vmsu_a01_it_enus
Creating and Configuring Virtual Machines in VMware Workstation 11	
Course.....	vi_vmsu_a02_it_enus
Managing Virtual Machine Devices and Resources in VMware Workstation 11	
Course.....	vi_vmsu_a03_it_enus
VMware Workstation 11 Networking and Remote Connectivity	
Course.....	vi_vmsu_a04_it_enus

■ VMware NSX Network Virtualization

VMware NSX Network Virtualization: Technology and Architecture	
Course.....	cl_vmnv_a01_it_enus
VMware NSX Network Virtualization: Physical Infrastructure Requirements	
Course.....	cl_vmnv_a02_it_enus
VMware NSX Network Virtualization: Configuring vSphere Networking	
Course.....	cl_vmnv_a03_it_enus

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VMware NSX Network Virtualization: Installing and Upgrading Course.....	cl_vmnv_a04_it_enus
VMware NSX Network Virtualization: Configuring NSX Virtual Networks Course.....	cl_vmnv_a05_it_enus
VMware NSX Network Virtualization: NSX Network Services Course.....	cl_vmnv_a06_it_enus
VMware NSX Network Virtualization: NSX Network Security Course.....	cl_vmnv_a07_it_enus
VMware NSX Network Virtualization: NSX Operations Course.....	cl_vmnv_a08_it_enus

Configure and Administer vRealize Business Standards and Application Services Course.....	cl_vccp_a07_it_enus
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■ VMware Overview

VMware Desktop Virtualization Overview Course.....	cl_vmov_a01_it_enus
VMware Data Center Virtualization Overview Course.....	cl_vmov_a02_it_enus
VMware Business Mobility Solutions Course.....	cl_vmov_a03_it_enus
VMware Cloud Services Solutions Course.....	cl_vmov_a04_it_enus

■ VMware Certified Cloud Associate

VMware VCA: Cloud Overview Course.....	cl_vcca_a01_it_enus
VMware VCA:vRealize Automation and vRealize Operations Manager Course.....	cl_vcca_a02_it_enus
VMware VCA: vCloud Connector and vSphere Course.....	cl_vcca_a03_it_enus

■ VMware Certified Cloud Professional

Install and Configure vRealize Suite Course.....	cl_vccp_a01_it_enus
Configure and Manage Users and Groups in vRealize Automation Course.....	cl_vccp_a02_it_enus
Create and Administer Cloud Networking Course.....	cl_vccp_a03_it_enus
Manage vRealize Automation Resources Course.....	cl_vccp_a04_it_enus
Administer vRealize Automation Components Course.....	cl_vccp_a05_it_enus
Administer vRealize Orchestrator and TroubleshootAutomation Implementation Course.....	cl_vccp_a06_it_enus

■ Exploring VMware vSphere 6.5

ESXi Course.....	vi_exvm_a01_it_enus
Virtual Machines Course.....	vi_exvm_a02_it_enus
vCenter Course.....	vi_exvm_a03_it_enus
Clustering Course.....	vi_exvm_a04_it_enus

■ VMware vSphere 6.5: Install, Configure and Manage

vSphere 6.5 Overview Course.....	vi_vicm_a01_it_enus
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OPERATING SYSTEMS AND SERVER TECHNOLOGIES

OFFICE 365

■ Managing Identities and Requirements in Office 365

Office 365 Configuration Course.....	mo_clda_a01_it_enus
Office 365 Deployment Course.....	mo_clda_a02_it_enus
Managing Office 365 Cloud Identities, Synchronization, and Clients Course.....	mo_clda_a03_it_enus
Office 365 Federated Identities (Single Sign-On) Course.....	mo_clda_a04_it_enus
Monitoring and Troubleshooting Office 365 Usage Course.....	mo_clda_a05_it_enus

■ Enabling Office 365 Services

Office 365 Services: Managing Clients and End-User Devices Course.....	mo_ensv_a01_it_enus
Office 365 Services: SharePoint Online Site Collections Course.....	mo_ensv_a02_it_enus
Office 365 Services: Planning for Exchange Online and Lync Online Course.....	mo_ensv_a03_it_enus
Office 365 Services: Configuring Exchange Online and Lync Online Course.....	mo_ensv_a04_it_enus

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■ Enabling Office 365 Services

- Enabling Office 365 Services: Managing Client User-Driven and IT Deployments
Course..... cl_eofs_a01_it_enus
- Enabling Office 365 Service: Telemetry
Course..... cl_eofs_a02_it_enus
- Enabling Office 365 Services: SharePoint Online Sharing & Site Collections
Course..... cl_eofs_a03_it_enus
- Enabling Office 365 Services: Collaboration Solutions
Course..... cl_eofs_a04_it_enus
- Enabling Office 365 Services: Exchange Online Policy, Migration, and Compliance
Course..... cl_eofs_a06_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS POWERSHELL

■ Microsoft PowerShell and Exchange Server

- Microsoft PowerShell and Exchange Server: Getting Started
Course..... mw_psdes_a01_it_enus
- Microsoft PowerShell and Exchange Server: Managing Mailboxes
Course..... mw_psdes_a02_it_enus
- Microsoft PowerShell and Exchange Server: Distribution Groups and Databases
Course..... mw_psdes_a03_it_enus

■ Microsoft PowerShell and SharePoint

- Microsoft PowerShell and SharePoint: Getting Started
Course..... mw_psssp_a01_it_enus
- Microsoft PowerShell and SharePoint: Managing Sites
Course..... mw_psssp_a02_it_enus

■ Microsoft PowerShell and SQL Server

- Microsoft PowerShell and SQL Server: Introduction
Course..... mw_psssq_a01_it_enus
- Microsoft PowerShell and SQL Server: Database Management
Course..... mw_psssq_a02_it_enus

■ Microsoft PowerShell for Windows

- Microsoft PowerShell for Windows: Getting Started with PowerShell
Course..... mw_pswws_a01_it_enus

- Microsoft PowerShell for Windows: Aliases, Providers, and Objects
Course..... mw_pswws_a02_it_enus
- Microsoft PowerShell for Windows: Remoting and Modules
Course..... mw_pswws_a03_it_enus

■ Windows Powershell Desired State Configuration

- Windows PowerShell Desired State Configuration Fundamentals
Course..... mw_psdcf_a01_it_enus

■ Advanced PowerShell Desired State Configuration

- Advanced PowerShell Desired State Configuration: Writing Custom Resources
Course..... os_apds_a01_it_enus
- Advanced PowerShell Desired State Configuration: Advanced Configuration
Course..... os_apds_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT LYNC SERVER 2013

■ Microsoft Lync Server 2013

- Microsoft Lync Server 2013: Administration and Data Resiliency Overview
Course..... es_lyct_a01_it_enus
- Microsoft Lync Server 2013: Configuration and Maintenance
Course..... es_lyct_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS 10

■ Microsoft Windows 10: Exploring the Technical Preview

- First Encounters with Windows 10
Course..... mw_wtpp_a01_it_enus

■ Microsoft Windows 10 End User First Look

- Microsoft Windows 10 First Look: Interface and New Features
Course..... mw_wtfll_a01_it_enus

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Microsoft Windows 10 First Look: Configuration Course.....mw_wtfl_a02_it_enus

Microsoft Windows 10: Configuring Windows Devices

Introduction to Windows 10
Course.....mw_wtme_a01_it_enus
Deploy Windows 10 with New and Traditional Tools
Course.....mw_wtme_a02_it_enus
Configure Devices and Disks in Windows 10
Course.....mw_wtme_a03_it_enus
Configure Networking and Remote Connections in Windows 10
Course.....mw_wtme_a04_it_enus
Maintain Windows 10 and Configure Virtualization Technologies in Windows 10
Course.....mw_wtme_a05_it_enus
Configure User Data in Windows 10
Course.....mw_wtme_a06_it_enus
Configure Authentication and Secure Identities for Windows 10
Course.....mw_wtme_a07_it_enus
Threat Resistance Technologies in Windows 10
Course.....mw_wtme_a08_it_enus
Data Protection in Windows 10
Course.....mw_wtme_a09_it_enus
Install and Manage Windows 10 Applications and Universal Windows Apps
Course.....mw_wtme_a10_it_enus
Manage Windows 10 Devices
Course.....mw_wtme_a11_it_enus

Microsoft Windows 10: Supporting Windows 10

Microsoft Windows 10: Supporting Operating System and Application Installation
Course.....mw_wdmc_a01_it_enus
Microsoft Windows 10: Supporting Connectivity and Data Storage
Course.....mw_wdmc_a02_it_enus
Microsoft Windows 10: Supporting Authentication, Permissions, and Data Security
Course.....mw_wdmc_a03_it_enus
Microsoft Windows 10: Supporting Hardware, Performance, and Mobile Devices
Course.....mw_wdmc_a04_it_enus
Microsoft Windows 10: Supporting Client Compliance and Managing Clients
Course.....mw_wdmc_a05_it_enus

Microsoft Windows 10: Installing and Configuring

Microsoft Windows 10: Implementing Windows Course.....mw_icwt_a01_it_enus
Microsoft Windows 10: Configuring Core Services Course.....mw_icwt_a02_it_enus
Microsoft Windows 10: Managing and Maintaining Windows Course.....mw_icwt_a03_it_enus

Windows 10 Creators Update New Features

Apps and Gaming
Course.....os_wcun_a05_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT INTERNET INFORMATION SERVICES 8.5

Microsoft Internet Information Services

Installing and Configuring a Microsoft IIS Server Service
Course.....ws_inis_a01_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

DEVOPS

Working with Chef

Working with Chef: Fundamentals
Course.....os_chef_a01_it_enus

DevOps Fundamentals

DevOps Fundamentals: Tools, Technologies, and Infrastructures
Course.....os_devo_a01_it_enus

Using Docker

Using Docker: Benefits and Installation
Course.....os_dock_a01_it_enus
Using Docker: Dockerizing Applications
Course.....os_dock_a02_it_enus
Using Docker: Customizing and Clustering
Course.....os_dock_a03_it_enus

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Using Puppet

- Using Puppet: Implementation and Benefits
Course.....os_pupp_a01_it_enus
- Using Puppet: Configuration and Programming
Course.....os_pupp_a02_it_enus

Using Vagrant

- Using Vagrant: Introduction
Course.....os_vagr_a01_it_enus
- Using Vagrant: Configuration
Course.....os_vagr_a02_it_enus

Chef - Beyond the Basics

- Working with Chef Analytics
Course.....os_chad_a01_it_enus
- Chef Advanced Administration
Course.....os_chad_a02_it_enus

Docker - Beyond the Basics

- Docker Configuration and Management
Course.....os_doad_a01_it_enus
- Working with Docker Machine, Security, and APIs
Course.....os_doad_a02_it_enus

Extending Jenkins

- Intermediate Jenkins Considerations
Course.....os_jead_a01_it_enus
- Building and Administering Complex Jenkins Projects
Course.....os_jead_a02_it_enus

Performance Engineering

- Introduction to Application Performance Engineering
Course.....os_peen_a01_it_enus
- Java Application Performance Analysis Tools
Course.....os_peen_a02_it_enus
- IBM Pattern Modelling Analysis Tool
Course.....os_peen_a03_it_enus

Puppet - Beyond the Basics

- Working with Puppet Agent and Puppet Apply
Course.....os_puad_a01_it_enus
- Building and Administering a Complex Puppet Installation
Course.....os_puad_a02_it_enus

Vagrant Development Environments

- Advanced Provisioning in Vagrant
Course.....os_vaad_a01_it_enus
- Vagrant Advanced Administration
Course.....os_vaad_a02_it_enus

HP LoadRunner 12 Essentials

- HP LoadRunner 12 Essentials: Working with VuGen
Course.....os_lrte_a01_it_enus
- HP LoadRunner 12 Essentials: Enhancing Vuser Scripts
Course.....os_lrte_a02_it_enus
- HP LoadRunner 12 Essentials: Working with Controller and Analysis
Course.....os_lrte_a03_it_enus

Fundamentals of DevOps

- DevOps Methodologies and Development
Course.....os_dops_a01_it_enus
- DevOps Management and Capabilities
Course.....os_dops_a02_it_enus
- DevOps Testing and Delivery
Course.....os_dops_a03_it_enus

PowerShell for Server 2016

- Introduction to PowerShell 5.0
Course.....os_psws_a01_it_enus
- PowerShell 5.0 Cmdlet Structure and Help
Course.....os_psws_a02_it_enus
- PowerShell 5.0 Syntax, Help, and Conditionals
Course.....os_psws_a03_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

RED HAT LINUX

Red Hat Certified System Administrator RHEL 7

- Red Hat Certified System Administrator: The Environment
Course.....lu_rhel_a01_it_enus
- Red Hat Certified System Administrator: The Command Line
Course.....lu_rhel_a02_it_enus
- Red Hat Certified System Administrator: Administration and Permissions
Course.....lu_rhel_a03_it_enus

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Red Hat Certified System Administrator: Scripting and Scheduling Course.....	lu_rhel_a04_it_enus
Red Hat Certified System Administrator: Processes, Networking, and Logging Course.....	lu_rhel_a05_it_enus
Red Hat Certified System Administrator: Advanced Networking Course.....	lu_rhel_a06_it_enus
Red Hat Certified System Administrator: Remote Connections and Access Course.....	lu_rhel_a07_it_enus
Red Hat Certified System Administrator: File Systems and Device Management Course.....	lu_rhel_a08_it_enus
Red Hat Certified System Administrator: Boot Process and Installation Course.....	lu_rhel_a09_it_enus
Red Hat Certified System Administrator: Introduction to Virtualization Course.....	lu_rhel_a10_it_enus
Red Hat Certified System Administrator: SELinux and Troubleshooting Course.....	lu_rhel_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT MOBILITY AND DEVICE FUNDAMENTALS

■ Windows Devices and Mobility Fundamentals

Device Configuration and Data Access Course.....	sd_mmdf_a01_it_enus
Data Management and Device Security Course.....	sd_mmdf_a02_it_enus
Cloud Services and Enterprise Mobility Course.....	sd_mmdf_a03_it_enus

■ Planning and Managing Devices in the Enterprise

Windows 10: Designing for Cloud and Hybrid Identity Course.....	os_pmde_a01_it_enus
Windows 10: Designing for Device Access and Protection Course.....	os_pmde_a02_it_enus
Windows 10: Designing for Data Access, Protection, and Remote Access Course.....	os_pmde_a03_it_enus
Windows 10: Planning for Apps, Updates, and Recovery Course.....	os_pmde_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

UBUNTU

■ Getting Started with Ubuntu

Introduction to Ubuntu Course.....	lu_gsub_a01_it_enus
Essential Tools for Ubuntu Course.....	lu_gsub_a02_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

SOFTWARE DEVELOPMENT

■ Working with Jenkins

Working with Jenkins: Fundamentals Course.....	sd_jenk_a01_it_enus
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OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT WINDOWS SERVER 2016

■ Microsoft Windows Server 2016 (First Look)

Microsoft Windows Server 2016 (First Look): Active Directory and Networking Course.....	os_stfl_a01_it_enus
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■ Microsoft Windows Nano Server First Look

Microsoft Windows Nano Server: Nano Server First Look Course.....	os_nsfl_a01_it_enus
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■ Server 2016: Install, Store, and Compute

Server 2016 - Install, Store, and Compute: Installation Options Course.....	os_csa0_a01_it_enus
Server 2016 - Install, Store, and Compute: Upgrading, Managing, and Monitoring Course.....	os_csa0_a02_it_enus
Server 2016 - Install, Store, and Compute: Maintaining Servers and Images Course.....	os_csa0_a03_it_enus

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Server 2016 - Install, Store, and Compute: Storage Solutions	Course.....os_csa0_a04_it_enus
Server 2016 - Install, Store, and Compute: Data Deduplication and Hyper-V Setup	Course.....os_csa0_a05_it_enus
Server 2016 - Install, Store, and Compute: Hyper-V Configuration	Course.....os_csa0_a06_it_enus
Server 2016 - Install, Store, and Compute: Hyper-V Networking and Containers	Course.....os_csa0_a07_it_enus
Server 2016 - Install, Store, and Compute: Implementing Failover Clustering	Course.....os_csa0_a09_it_enus
Server 2016 - Install, Store, and Compute: Managing High Availability Solutions	Course.....os_csa0_a10_it_enus
Server 2016 - Install, Store, and Compute: VM Motion and Network Load Balancing	Course.....os_csa0_a11_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS PERFORMANCE MONITORING

Microsoft Windows Performance Monitoring

Microsoft Windows Performance Monitoring Basics	Course.....os_wpmb_a01_it_enus
Microsoft Windows Performance Monitoring Best Practice	Course.....os_wpmb_a02_it_enus
Microsoft Windows Performance Tools In Windows Operating Systems	Course.....os_wpmb_a03_it_enus
Windows Performance Monitoring: Additional Performance Tools	Course.....os_wpmb_a04_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SKYPE FOR BUSINESS

Skype for Business 2015

Planning, Installation, and Upgrading	Course.....os_cssb_a01_it_enus
Chatting and Conferencing	Course.....os_cssb_a02_it_enus
Client Configuration	Course.....os_cssb_a03_it_enus
Configuring Enterprise Voice	Course.....os_cssb_a04_it_enus
Archiving and External Access	Course.....os_cssb_a05_it_enus
High Availability and Disaster Recovery	Course.....os_cssb_a06_it_enus
Troubleshooting Skype for Business	Course.....os_cssb_a07_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

IT SERVICES

ITIL® 2011 Foundation

Mentoring ITIL Foundation	
Mentoring Assets.....	mntitv3f

Securing Windows Server 2016

Implementing Server Patching and Updating	Course.....os_swns_a03_it_enus
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LIVE LEARNING ALL ACCESS IT

Overview of the ITIL® Service Lifecycle Course.....	acs_01_a01_it_enus
ITIL® Service Strategy Concepts Course.....	acs_01_a02_it_enus
ITIL® Service Strategy Processes Course.....	acs_01_a03_it_enus
ITIL® Service Design Concepts Course.....	acs_01_a04_it_enus
ITIL® Service Design Processes Course.....	acs_01_a05_it_enus
ITIL® Service Transition Concepts and Processes Course.....	acs_01_a06_it_enus
ITIL® Service Operation Concepts Course.....	acs_01_a07_it_enus
ITIL® Service Operation Processes Course.....	acs_01_a08_it_enus
ITIL® Continual Service Improvement Course.....	acs_01_a09_it_enus
TestPrep ITIL Foundation Testprep Exams	ib_itlv_a01_tp_enus

■ ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis Course	ib_iosb_a01_it_enus
ITIL® 2011 Edition OSA: Introduction to Event Management Course.....	ib_iosb_a02_it_enus
ITIL® 2011 Edition OSA: Introduction to Incident Management Course.....	ib_iosb_a03_it_enus
ITIL® 2011 Edition OSA: Incident Management Interactions Course.....	ib_iosb_a04_it_enus
ITIL® 2011 Edition OSA: Introduction to Request Fulfillment Course.....	ib_iosb_a05_it_enus
ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges Course.....	ib_iosb_a06_it_enus
ITIL® 2011 Edition OSA: Introduction to Problem Management Course.....	ib_iosb_a07_it_enus
ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges Course.....	ib_iosb_a08_it_enus
ITIL® 2011 Edition OSA: Introduction to Access Management Course.....	ib_iosb_a09_it_enus
ITIL® 2011 Edition OSA: Introduction to the Service Desk Course.....	ib_iosb_a10_it_enus

ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing Course.....	ib_iosb_a11_it_enus
ITIL® 2011 Edition OSA: Introduction to Functions Course.....	ib_iosb_a12_it_enus
ITIL® 2011 Edition OSA: Function Activities Course.....	ib_iosb_a13_it_enus
ITIL® 2011 Edition OSA: Technology and Implementation Considerations Course.....	ib_iosb_a14_it_enus

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MENTORING ASSETS

■ Mentoring Assets

Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring Mentoring Assets.....	mnt70640
Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring Mentoring Assets.....	mnt70642
Mentoring 70-646 PRO: Windows Server 2008, Server Administrator Mentoring Assets.....	mnt70646
Mentoring 70-680 TS: Windows 7, Configuring Mentoring Assets.....	mnt70680
Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator Mentoring Assets.....	mnt70686
Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician Mentoring Assets.....	mnt70685
Mentoring 70-410 Installing and Configuring Windows Server 2012 Mentoring Assets.....	mnt70410
Mentoring 70-461 Querying Microsoft SQL Server 2012 Mentoring Assets.....	mnt70461
Mentoring 70-411 Administering Windows Server 2012 Mentoring Assets.....	mnt70411
Mentoring 70-412 Configuring Advanced Windows Server 2012 Services Mentoring Assets.....	mnt70412
Mentoring N10-006 CompTIA Network+ Mentoring Assets.....	mtn10006
Mentoring 98-368 Mobility and Device Fundamentals Mentoring Assets.....	mnt98368
Mentoring 220-902 CompTIA A+ Mentoring Assets.....	mnt220902
Mentoring 220-901 CompTIA A+ Mentoring Assets.....	mnt220901

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Mentoring 70-697 Configuring Windows Devices Mentoring Assets.....	mnt70697
Mentoring 70-398 Planning for and Managing Devices in the Enterprise Mentoring Assets.....	mnt70398
Installing and Configuring Windows 10 Mentoring Assets.....	mnt70698
Mentoring 70-741 Networking with Windows Server 2016 Mentoring Assets.....	mnt70741
Mentoring 70-740 Installation, Storage, and Compute with Windows Server 2016 Mentoring Assets.....	mnt70740
Mentoring 70-742 Identity with Windows Server 2016 Mentoring Assets.....	mnt70742

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

TEST PREPS

Test Preps

TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuring Testprep Exams	ws_mwcd_a01_tp_enus
TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring Testprep Exams	ws_mwci_a01_tp_enus
TestPrep 70-680 TS: Windows 7, Configuring Testprep Exams	mw_mwcg_a01_tp_enus
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator Testprep Exams	mw_mwda_a01_tp_enus
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician Testprep Exams	mw_mwet_a01_tp_enus
TestPrep 70-646 PRO: Windows Server 2008, Server Administrator Testprep Exams	ws_wsad_a01_tp_enus
TestPrep 70-411 Administering Windows Server 2012 Testprep Exams	ws_admn_a02_tp_enus
TestPrep 70-410 Installing and Configuring Windows Server 2012 Testprep Exams	ws_icfg_a02_tp_enus
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services Testprep Exams	ws_cfas_a02_tp_enus
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013 Testprep Exams	es_excs_a01_tp_enus
TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013 Testprep Exams	es_cosp_a01_tp_enus

TestPrep 70-414 Implementing an Advanced Server Infrastructure Testprep Exams	ws_adin_a01_tp_enus
TestPrep 70-332 Advanced Solutions of Microsoft SharePoint Server 2013 Testprep Exams	es_dsas_a01_tp_enus
TestPrep 70-342 Advanced Solutions of Microsoft Exchange Server 2013 Testprep Exams	es_exca_a01_tp_enus
TestPrep SK0-004 CompTIA Server+ Testprep Exams	cs_svpf_a01_tp_enus
TestPrep LX0-103 CompTIA Linux+ Powered by LPI Exam 1 Testprep Exams	cs_lxps_a01_tp_enus
TestPrep LX0-104 CompTIA Linux+ Powered by LPI Exam 2 Testprep Exams	cs_lxpt_a01_tp_enus
TestPrep 98-368 Mobility and Device Fundamentals Testprep Exams	sd_mmfd_a01_tp_enus
TestPrep 220-901 CompTIA A+ Testprep Exams	cs_apeo_a01_tp_enus
TestPrep 220-902 CompTIA A+ Testprep Exams	cs_apen_a01_tp_enus
TestPrep 70-697 Configuring Windows Devices Testprep Exams	mw_wtme_a01_tp_enus
TestPrep 70-398 Planning for and Managing Devices in the Enterprise Testprep Exams	os_pmde_a01_tp_enus
TestPrep 70-698 Installing and Configuring Windows 10 Testprep Exams	mw_wdmc_a01_tp_enus

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

Yammer for Business Users

Yammer for Business Users: Using Yammer Course.....	ds_yfbu_a01_dt_enus
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Getting the Most from Social Networking

Social Networking Fundamentals Course.....	ds_gmsn_a01_dt_enus
Social Networking Services, Strategy, and Management Course.....	ds_gmsn_a02_dt_enus

INTERNET AND NETWORK TECHNOLOGIES

LIVE LEARNING ALL ACCESS IT

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

■ CompTIA Security+ SY0-401

CompTIA Security+ SY0-401: Control Fundamentals and Security Threats	
Course.....	cs_styq_a01_it_enus
CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses	
Course.....	cs_styq_a02_it_enus
CompTIA Security+ SY0-401: Creating Secure Networks	
Course.....	cs_styq_a03_it_enus
CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing	
Course.....	cs_styq_a04_it_enus
CompTIA Security+ SY0-401: Secure Account Management, Security Policies, and LDAP	
Course.....	cs_styq_a05_it_enus
CompTIA Security+ SY0-401: Securing a Networked Environment	
Course.....	cs_styq_a06_it_enus
CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security	
Course.....	cs_styq_a07_it_enus
CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures	
Course.....	cs_styq_a08_it_enus
CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud	
Course.....	cs_styq_a09_it_enus
CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics	
Course.....	cs_styq_a10_it_enus

■ CompTIA Network+ N10-006

CompTIA Network+ N10-006: Network Architecture Part 1	
Course.....	cs_ctne_a01_it_enus
CompTIA Network+ N10-006: Network Architecture Part 2	
Course.....	cs_ctne_a02_it_enus
CompTIA Network+ N10-006: Network Operations Part 1	
Course.....	cs_ctne_a03_it_enus
CompTIA Network+ N10-006: Network Operations Part 2	
Course.....	cs_ctne_a04_it_enus
CompTIA Network+ N10-006: Network Security	
Course.....	cs_ctne_a05_it_enus

CompTIA Network+ N10-006: Troubleshooting Part 1 Course.....	cs_ctne_a06_it_enus
CompTIA Network+ N10-006: Troubleshooting Part 2 Course.....	cs_ctne_a07_it_enus
CompTIA Network+ N10-006: Industry Standards, Practices, and Network Theory Course.....	cs_ctne_a08_it_enus

■ CompTIA Mobility+ MB0-001

CompTIA Mobility+ MB0-001: Over The Air Technologies Course.....	cs_mobl_a01_it_enus
CompTIA Mobility+ MB0-001: Network Infrastructure Course.....	cs_mobl_a02_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 1 Course.....	cs_mobl_a03_it_enus
CompTIA Mobility+ MB0-001: Mobile Device Management 2 Course.....	cs_mobl_a04_it_enus
CompTIA Mobility+ MB0-001: Security Course.....	cs_mobl_a05_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 1 Course.....	cs_mobl_a06_it_enus
CompTIA Mobility+ MB0-001: Troubleshooting 2 Course.....	cs_mobl_a07_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORK PROTOCOLS

■ IP version 6

IPv6 Fundamentals Course.....	dt_ipvs_a01_it_enus
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INTERNET AND NETWORK TECHNOLOGIES

WIRELESS

■ Internet of Things Introduction

Internet of Things Applications Course.....	dt_ioti_a01_it_enus
Internet of Things Hardware Course.....	dt_ioti_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

■ Networking Fundamentals

- Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls
Course.....dt_ntfd_a01_it_enus
- Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking
Course.....dt_ntfd_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

SECURITY SOLUTIONS

■ Certified Ethical Hacker (CEH)

- Certified Ethical Hacker (CEH): Hacking and Penetration Testing
Course.....sp_ceth_a01_it_enus
- Certified Ethical Hacker (CEH): Footprinting and Reconnaissance
Course.....sp_ceth_a02_it_enus
- Certified Ethical Hacker (CEH): Network Scanning
Course.....sp_ceth_a03_it_enus
- Certified Ethical Hacker (CEH): Enumeration and Cryptography
Course.....sp_ceth_a04_it_enus
- Certified Ethical Hacker (CEH): System Hacking
Course.....sp_ceth_a05_it_enus
- Certified Ethical Hacker (CEH): Malware
Course.....sp_ceth_a06_it_enus
- Certified Ethical Hacker (CEH): Sniffing
Course.....sp_ceth_a07_it_enus
- Certified Ethical Hacker (CEH): Social Engineering
Course.....sp_ceth_a08_it_enus
- Certified Ethical Hacker (CEH): Denial of Service and Session Hijacking
Course.....sp_ceth_a09_it_enus
- Certified Ethical Hacker (CEH): Hacking Web Servers
Course.....sp_ceth_a10_it_enus
- Certified Ethical Hacker (CEH): Hacking Web Applications
Course.....sp_ceth_a11_it_enus
- Certified Ethical Hacker (CEH): SQL Injection
Course.....sp_ceth_a12_it_enus
- Certified Ethical Hacker (CEH): Hacking Wireless Networks
Course.....sp_ceth_a13_it_enus

- Certified Ethical Hacker (CEH): Hacking Mobile Platforms
Course.....sp_ceth_a14_it_enus
- Certified Ethical Hacker (CEH): Evading IDS, Firewalls, and Honeybots
Course.....sp_ceth_a15_it_enus
- Certified Ethical Hacker (CEH): Buffer Overflow Course.....sp_ceth_a16_it_enus

■ Certified Information Security Manager (CISM)

- CISM: Information Security Governance (Part 1)
Course.....sp_ciso_a01_it_enus
- CISM: Information Security Governance (Part 2)
Course.....sp_ciso_a02_it_enus
- CISM: Information Security Governance (Part 3)
Course.....sp_ciso_a03_it_enus
- CISM: Information Risk Management and Compliance (Part 1)
Course.....sp_ciso_a04_it_enus
- CISM: Information Risk Management and Compliance (Part 2)
Course.....sp_ciso_a05_it_enus
- CISM: Information Security Program Development and Management (Part 1)
Course.....sp_ciso_a06_it_enus
- CISM: Information Security Program Development and Management (Part 2)
Course.....sp_ciso_a07_it_enus
- CISM: Information Security Program Development and Management (Part 3)
Course.....sp_ciso_a08_it_enus
- CISM: Information Security Program Development and Management (Part 4)
Course.....sp_ciso_a09_it_enus
- CISM: Information Security Program Development and Management (Part 5)
Course.....sp_ciso_a10_it_enus
- CISM: Information Security Incident Management (Part 1)
Course.....sp_ciso_a11_it_enus
- CISM: Information Security Incident Management (Part 2)
Course.....sp_ciso_a12_it_enus

■ CompTIA Advanced Security Practitioner CAS-002

- CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns
Course.....sp_capr_a01_it_enus
- CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls
Course.....sp_capr_a02_it_enus

LIVE LEARNING ALL ACCESS IT

CompTIA CASP CAS-002: Security Controls for Hosts Course.....	sp_capr_a03_it_enus
CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls Course.....	sp_capr_a04_it_enus
CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control Course.....	sp_capr_a05_it_enus
CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery Course.....	sp_capr_a06_it_enus
CompTIA CASP CAS-002: Research, Analysis and Assessment Course.....	sp_capr_a07_it_enus
CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines Course.....	sp_capr_a08_it_enus
CompTIA CASP CAS-002: Technical Integration of Enterprise Components Course.....	sp_capr_a09_it_enus

■ OWASP Top 10

Introduction to OWASP and the Top 10 Course.....	sp_owsp_a01_it_enus
OWASP Mitigations for .NET Course.....	sp_owsp_a02_it_enus

■ Foundations of Android Security

Android Architecture, Protection, and Development Best Practices Course.....	sp_foas_a01_it_enus
Android Security Vulnerabilities, Testing, and Enterprise Considerations Course.....	sp_foas_a02_it_enus

■ Foundations of iOS Security

iOS Security Architecture and Application Data Protection Course.....	sp_fois_a01_it_enus
Securing Against Threats, Securing for Enterprise, and Jailbreaking Devices Course.....	sp_fois_a02_it_enus

■ Cryptography Fundamentals

Cryptography Fundamentals: Defining Cryptography Course.....	sp_cryf_a01_it_enus
Cryptography Fundamentals: Applying Cryptography Course.....	sp_cryf_a02_it_enus

■ Systems Security Certified Practitioner

Systems Security Certified Practitioner: Access Controls Course.....	sp_sscp_a01_it_enus
Systems Security Certified Practitioner: Security Operations Course.....	sp_sscp_a02_it_enus
Systems Security Certified Practitioner: Security Administration Course.....	sp_sscp_a03_it_enus
Systems Security Certified Practitioner: Risk Management Course.....	sp_sscp_a04_it_enus
Systems Security Certified Practitioner: Incident Response and Recovery Course.....	sp_sscp_a05_it_enus
Systems Security Certified Practitioner: Cryptography Course.....	sp_sscp_a06_it_enus
Systems Security Certified Practitioner: Network and Communications Security Course.....	sp_sscp_a07_it_enus

■ Microsoft Security Fundamentals

Microsoft Security Fundamentals: Security Layers Course.....	sp_mtas_a01_it_enus
Microsoft Security Fundamentals: Operating System Security Course.....	sp_mtas_a02_it_enus
Microsoft Security Fundamentals: Network Security Course.....	sp_mtas_a03_it_enus
Microsoft Security Fundamentals: Security Software Course.....	sp_mtas_a04_it_enus

■ Certified Secure Software Lifecycle Professional (CSSLP)

CSSLP: Secure Software Concepts Course.....	sp_slcp_a01_it_enus
CSSLP: Secure Software Requirements Course.....	sp_slcp_a02_it_enus
CSSLP: Secure Software Design Course.....	sp_slcp_a03_it_enus
CSSLP: Secure Software Implementation and Coding Course.....	sp_slcp_a04_it_enus
CSSLP: Secure Software Testing Course.....	sp_slcp_a05_it_enus
CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and Disposal Course.....	sp_slcp_a06_it_enus
CSSLP: Supply Chain and Software Acquisition Course.....	sp_slcp_a07_it_enus

LIVE LEARNING ALL ACCESS IT

Systems Security Certified Practitioner: Systems and Application Security Course.....sp_sscp_a08_it_enus

CISA: Governance and Management of IT - Part 2 Course.....sp_cisb_a04_it_enus
CISA: Information Systems Acquisition, Development, and Implementation Course.....sp_cisb_a05_it_enus
CISA: Information Systems Operations, Maintenance, and Service Management Course.....sp_cisb_a06_it_enus
CISA: Protection of Information Assets - Part 1 Course.....sp_cisb_a07_it_enus
CISA: Protection of Information Assets - Part 2 Course.....sp_cisb_a08_it_enus

■ Securing User Accounts

Securing User Accounts: Fundamental Security Concepts Course.....sp_soaa_a01_it_enus
Securing User Accounts: Authorization, Registration, and Passwords Course.....sp_soaa_a02_it_enus
Securing User Accounts: Logon, Logoff, Account Changes, and Attack Mitigation Course.....sp_soaa_a03_it_enus

■ CompTIA Cybersecurity Analyst+ CS0-001

CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance Course.....cs_cybs_a01_it_enus
CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification Course.....cs_cybs_a02_it_enus
CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation Course.....cs_cybs_a03_it_enus
CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities Course.....cs_cybs_a04_it_enus
CompTIA Cybersecurity Analyst+ CS0-001: Investigate security incidents Course.....cs_cybs_a05_it_enus
CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues Course.....cs_cybs_a06_it_enus

■ What's New in CISSP 2015

Changes to CISSP 2015 Course.....sp_csst_a01_it_enus

■ COBIT 5 Foundation

Introduction to COBIT 5 Course.....ib_cbit_a01_it_enus
COBIT 5 Principles and Implementation Course.....ib_cbit_a02_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CISCO

■ Cisco SENSS 1.0

SENSS 1.0: Secure Design Principles Course.....cc_sens_a01_it_enus
SENSS 1.0: Deploying Cisco IOS Control and Management Plane Security Controls Course.....cc_sens_a02_it_enus
SENSS 1.0: Deploying Cisco Traffic Telemetry Methods Course.....cc_sens_a03_it_enus
SENSS 1.0: Deploying Cisco IOS Layer 2 and Layer 3 Data Plane Security Controls Course.....cc_sens_a04_it_enus
SENSS 1.0: NAT Deployment on Cisco IOS Software and Cisco ASA Course.....cc_sens_a05_it_enus

■ Securing Mobile Devices in the Enterprise

Securing Mobile Devices in the Enterprise: Mobile Security Threats Course.....sp_emds_a01_it_enus
Securing Mobile Devices in the Enterprise: Mobile Security Technologies Course.....sp_emds_a02_it_enus
Securing Mobile Devices in the Enterprise: Mobile Security Threat Mitigation Course.....sp_emds_a03_it_enus
Securing Mobile Devices in the Enterprise: Configuring Enterprise-level Security Course.....sp_emds_a04_it_enus

■ Certified Information Systems Auditor

CISA: The Process of Auditing Information Systems - Part 1 Course.....sp_cisb_a01_it_enus
CISA: The Process of Auditing Information Systems - Part 2 Course.....sp_cisb_a02_it_enus
CISA: Governance and Management of IT - Part 1 Course.....sp_cisb_a03_it_enus

LIVE LEARNING ALL ACCESS IT

SENSS 1.0: Firewall Threat Controls and Basic Cisco ASA Policy Configuration	
Course.....	cc_sens_a06_it_enus
SENSS 1.0: Deploying Advanced Cisco ASA Access Policies	
Course.....	cc_sens_a07_it_enus
SENSS 1.0: Deploying Reputation and Identity-Based Cisco ASA Access Policies	
Course.....	cc_sens_a08_it_enus
SENSS 1.0: Threat Controls Deployment on Cisco IOS Software	
Course.....	cc_sens_a09_it_enus

Cisco ROUTE 2.0: BGP Path Manipulation, Control, and BGP in the IPv6 Environment	
Course.....	cc_rout_a13_it_enus
Cisco ROUTE 2.0: Routers and Routing Protocol Hardening	
Course.....	cc_rout_a14_it_enus
Cisco ROUTE 2.0: Network Principles and Layer 2 Technologies	
Course.....	cc_rout_a18_it_enus
Cisco ROUTE 2.0: Layer 3 Technologies	
Course.....	cc_rout_a19_it_enus
Cisco ROUTE 2.0: VPN Technologies	
Course.....	cc_rout_a20_it_enus
Cisco ROUTE 2.0: Securing Access	
Course.....	cc_rout_a21_it_enus
Cisco ROUTE 2.0: Infrastructure Services	
Course.....	cc_rout_a22_it_enus

ROUTE 2.0: Implementing Cisco IP Routing

Cisco ROUTE 2.0: Basic Network and Routing Concepts	
Course.....	cc_rout_a01_it_enus
Cisco ROUTE 2.0: Understanding the RIP and EIGRP Routing Protocols	
Course.....	cc_rout_a02_it_enus
Cisco ROUTE 2.0: EIGRP Topology Table and Optimizing EIGRP Behavior	
Course.....	cc_rout_a03_it_enus
Cisco ROUTE 2.0: Configuring EIGRP for IPv6 and Named EIGRP	
Course.....	cc_rout_a04_it_enus
Cisco ROUTE 2.0: Establishing OSPF Neighbor Relationships	
Course.....	cc_rout_a05_it_enus
Cisco ROUTE 2.0: Optimizing and Tuning OSPF	
Course.....	cc_rout_a17_it_enus
Cisco ROUTE 2.0: Link-State Database and Optimizing OSPF Behavior	
Course.....	cc_rout_a06_it_enus
Cisco ROUTE 2.0: Configuring OSPFv3	
Course.....	cc_rout_a07_it_enus
Cisco ROUTE 2.0: Configuring Routing Protocol Redistribution	
Course.....	cc_rout_a08_it_enus
Cisco ROUTE 2.0: Redistribution Using Distribute and Prefix Lists	
Course.....	cc_rout_a09_it_enus
Cisco ROUTE 2.0: Redistribution Using Route Maps and Tags	
Course.....	cc_rout_a15_it_enus
Cisco ROUTE 2.0: Path Control Implementation	
Course.....	cc_rout_a10_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity I	
Course.....	cc_rout_a11_it_enus
Cisco ROUTE 2.0: Enterprise Internet Connectivity II	
Course.....	cc_rout_a16_it_enus
Cisco ROUTE 2.0: Implementing Basic BGP Operations	
Course.....	cc_rout_a12_it_enus

SWITCH 2.0: Implementing Cisco IP Switched Networks

Cisco SWITCH 2.0: Basic Concepts and Network Design	
Course.....	cc_swch_a01_it_enus
Cisco SWITCH 2.0: Campus Network Architecture I	
Course.....	cc_swch_a02_it_enus
Cisco SWITCH 2.0: Campus Network Architecture II	
Course.....	cc_swch_a03_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation	
Course.....	cc_swch_a04_it_enus
Cisco SWITCH 2.0: STP Tuning and PVST and RSTP Implementation	
Course.....	cc_swch_a11_it_enus
Cisco SWITCH 2.0: Spanning Tree Implementation II	
Course.....	cc_swch_a05_it_enus
Cisco SWITCH 2.0: Inter-VLAN Routing	
Course.....	cc_swch_a06_it_enus
Cisco SWITCH 2.0: High-Availability Networks	
Course.....	cc_swch_a07_it_enus
Cisco SWITCH 2.0: Layer 3 Redundancy with HSRP	
Course.....	cc_swch_a08_it_enus
Cisco SWITCH 2.0: Configuring Layer 3 Redundancy with VRRP and GLBP	
Course.....	cc_swch_a12_it_enus
Cisco SWITCH 2.0: Campus Network Security I	
Course.....	cc_swch_a09_it_enus
Cisco SWITCH 2.0: Campus Network Security II	
Course.....	cc_swch_a10_it_enus
Cisco SWITCH 2.0: Campus Network Security III	
Course.....	cc_swch_a13_it_enus

LIVE LEARNING ALL ACCESS IT

TSHOOT 2.0: Troubleshooting and Maintaining Cisco IP Networks

Cisco TSHOOT 2.0: Tools and Methodologies of Troubleshooting	
Course.....	cc_trst_a01_it_enus
Cisco TSHOOT 2.0: Troubleshooting IPv4 and IPv6 Addressing and Routing	
Course.....	cc_trst_a02_it_enus
Cisco TSHOOT 2.0: Troubleshooting OSPF	
Course.....	cc_trst_a03_it_enus
Cisco TSHOOT 2.0: Troubleshooting EIGRP and BGP	
Course.....	cc_trst_a04_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPv2	
Course.....	cc_trst_a05_it_enus
Cisco TSHOOT 2.0: Troubleshooting RIPng	
Course.....	cc_trst_a06_it_enus
Cisco TSHOOT 2.0: Troubleshooting Redistribution	
Course.....	cc_trst_a07_it_enus
Cisco TSHOOT 2.0: Troubleshooting Layer 2 Switching and Inter-VLAN Routing	
Course.....	cc_trst_a08_it_enus
Cisco TSHOOT 2.0: Troubleshooting FHRP	
Course.....	cc_trst_a09_it_enus
Cisco TSHOOT 2.0: Troubleshooting Security Issues	
Course.....	cc_trst_a10_it_enus
Cisco TSHOOT 2.0: Troubleshooting Router Features	
Course.....	cc_trst_a11_it_enus

Cisco SITCS 1.0: Implementing Cisco Threat Control Solutions

Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services I	
Course.....	cc_sitc_a01_it_enus
Cisco SITCS 1.0: Cisco ASA (CX) NGFW Services II	
Course.....	cc_sitc_a02_it_enus
Cisco SITCS 1.0: Cisco Web Security Appliance	
Course.....	cc_sitc_a03_it_enus
Cisco SITCS 1.0: Configuring Cisco Web Security Appliance	
Course.....	cc_sitc_a04_it_enus
Cisco SITCS 1.0: Cisco Cloud Web Security	
Course.....	cc_sitc_a05_it_enus
Cisco SITCS 1.0: Cisco Email Security Appliance	
Course.....	cc_sitc_a06_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems I	
Course.....	cc_sitc_a07_it_enus
Cisco SITCS 1.0: Cisco Intrusion Prevention Systems II	
Course.....	cc_sitc_a08_it_enus
Cisco SITCS 1.0: Configuring Cisco Email Security	
Course.....	cc_sitc_a09_it_enus

Implementing Cisco Secure Access Solutions (SISAS) 1.0

Cisco SISAS 1.0: Identity Services Overview and 802.1X Course.....	cc_siss_a01_it_enus
Cisco SISAS 1.0: EAP and Logging into Cisco Identity Services Engine (ISE) Course.....	cc_siss_a02_it_enus
Cisco SISAS 1.0: Cisco ISE Technologies Course.....	cc_siss_a03_it_enus
Cisco SISAS 1.0: Certificate-based Authentication and Authorization Course.....	cc_siss_a04_it_enus
Cisco SISAS 1.0: Cisco TrustSec, MACsec, and WebAuth Access Course.....	cc_siss_a05_it_enus
Cisco SISAS 1.0: Endpoint Access Control Enhancements and Troubleshooting Course.....	cc_siss_a06_it_enus

CICD 1.0: Implementing Cisco Collaboration Devices

CICD 1.0: Cisco Unified Communications Solutions Course.....	cc_cicd_a01_it_enus
CICD 1.0: Characteristics of Cisco Unified Communications Solutions Course.....	cc_cicd_a02_it_enus
CICD 1.0: Cisco Unified Communications Manager Administrator Interfaces Course.....	cc_cicd_a03_it_enus
CICD 1.0: Cisco UCM End-user Interfaces and Call Flows and Call Legs Course.....	cc_cicd_a04_it_enus
CICD 1.0: Component Impact on Call Flows in Unified Communications Manager Course.....	cc_cicd_a05_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express End-users Course.....	cc_cicd_a06_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoints Course.....	cc_cicd_a07_it_enus
CICD 1.0: Cisco UCM and Cisco UCM Express Endpoint Implementation Options Course.....	cc_cicd_a08_it_enus
CICD 1.0: Understanding Telephony Features Course.....	cc_cicd_a09_it_enus
CICD 1.0: Telephony Feature Implementation and Mobility Options Course.....	cc_cicd_a10_it_enus
CICD 1.0: Unity Connection and End User and Mailbox Requirements Course.....	cc_cicd_a11_it_enus

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CICD 1.0: Unity Connection End User Implementation and IM and Presence Service	
Course.....	cc_cicd_a12_it_enus
CICD 1.0: Supporting End Users and Understanding Cisco UCM Reports	
Course.....	cc_cicd_a13_it_enus
CICD 1.0: Cisco UCM Call Detail Records and Reporting and Monitoring Tools	
Course.....	cc_cicd_a14_it_enus

■ DCICN 1.0: Introducing Cisco Data Center Networking

DCICN 1.0: Ethernet Networks	
Course.....	cc_cicn_a01_it_enus
DCICN 1.0: Simple Networks	
Course.....	cc_cicn_a02_it_enus
DCICN 1.0: Switched Networks	
Course.....	cc_cicn_a03_it_enus
DCICN 1.0: VLANs and Trunks	
Course.....	cc_cicn_a04_it_enus
DCICN 1.0: Redundant Switched Topology	
Course.....	cc_cicn_a05_it_enus
DCICN 1.0: IPv4 and the Routing Process	
Course.....	cc_cicn_a06_it_enus
DCICN 1.0: IPv6 and Packet Delivery	
Course.....	cc_cicn_a07_it_enus
DCICN 1.0: Routing and ACLs on Cisco Nexus Switches	
Course.....	cc_cicn_a08_it_enus

■ SIMOS 1.0: Implementing Cisco Secure Mobility Solutions

SIMOS 1.0: Fundamentals of VPN Technologies and Cryptography	
Course.....	cc_smos_a01_it_enus
SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 1)	
Course.....	cc_smos_a02_it_enus
SIMOS 1.0: Deploying Secure Site-to-Site Connectivity Solutions (Part 2)	
Course.....	cc_smos_a03_it_enus
SIMOS 1.0: Deploying Cisco IOS Site-to-Site FlexVPN Solutions	
Course.....	cc_smos_a04_it_enus
SIMOS 1.0: Deploying Clientless SSL VPNs	
Course.....	cc_smos_a05_it_enus
SIMOS 1.0: Clientless SSL VPNs, Endpoint Security, and Dynamic Access Policies	
Course.....	cc_smos_a06_it_enus
SIMOS 1.0: Deploying Cisco AnyConnect VPNs	
Course.....	cc_smos_a07_it_enus

■ Certified Information Systems Security Professional (CISSP)

CISSP: Security Principles, Governance, and Guidelines	
Course.....	sp_cisp_a01_it_enus
CISSP: Risk Management	
Course.....	sp_cisp_a02_it_enus
CISSP: Asset Security	
Course.....	sp_cisp_a03_it_enus
CISSP: Security Engineering Part 1	
Course.....	sp_cisp_a04_it_enus
CISSP: Security Engineering Part 2	
Course.....	sp_cisp_a05_it_enus
CISSP: Communication & Network Security Design	
Course.....	sp_cisp_a06_it_enus
CISSP: Identity and Access Management	
Course.....	sp_cisp_a07_it_enus
CISSP: Security Assessment and Testing	
Course.....	sp_cisp_a08_it_enus
CISSP: Security Operations Part 1	
Course.....	sp_cisp_a09_it_enus
CISSP: Security Operations Part 2	
Course.....	sp_cisp_a10_it_enus
CISSP: Security Operations Part 3	
Course.....	sp_cisp_a11_it_enus
CISSP: Software Development Security	
Course.....	sp_cisp_a12_it_enus

■ DCICT 1.0: Introducing Cisco Data Center Technologies

Cisco DCICT 1.0 - Cisco Data Center Layers and the Nexus 7000 Series Switch	
Course.....	cc_cicc_a01_it_enus
Cisco DCICT 1.0 - Reviewing the Cisco Nexus 5000, 2000, and MDS Product Families	
Course.....	cc_cicc_a02_it_enus
Cisco DCICT 1.0 - Monitoring the Cisco Nexus 7000 and 5000 Series Switches	
Course.....	cc_cicc_a03_it_enus
Cisco DCICT 1.0 - Describing vPCs, Cisco FabricPath, and OTV in the DataCenter	
Course.....	cc_cicc_a04_it_enus
Cisco DCICT 1.0 - Virtualizing Network Devices and FEX Operations	
Course.....	cc_cicc_a05_it_enus
Cisco DCICT 1.0 - Virtualizing Storage and Servers	
Course.....	cc_cicc_a06_it_enus
Cisco DCICT 1.0 - Using the Cisco Nexus 1000V Series Switch	
Course.....	cc_cicc_a07_it_enus

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Cisco DCICT 1.0 - Comparing Storage Connectivity Options in the Data Center Course.....	cc_cicc_a08_it_enus
Cisco DCICT 1.0 - Fibre Channel Storage and Cisco MDS 9000 Series Configuration Course.....	cc_cicc_a09_it_enus
Cisco DCICT 1.0 - Cisco Data Center Unified Fabric Course.....	cc_cicc_a10_it_enus
Cisco DCICT 1.0 - The Cisco UCS Series Product Family Course.....	cc_cicc_a11_it_enus
Cisco DCICT 1.0 - RAID Options and B-Series Blades and Cluster Options Course.....	cc_cicc_a12_it_enus
Cisco DCICT 1.0 - UCS Management Operations Course.....	cc_cicc_a13_it_enus

■ Implementing Cisco Video Network Devices, Part 2

CIVND2 1.0: Cisco Business Video Solutions Course.....	cc_civn_a01_it_enus
CIVND2 1.0: Cisco Business Video Collaboration Course.....	cc_civn_a02_it_enus
CIVND2 1.0: Installation and Configuration of Cisco IP Phones and Cisco Jabber Course.....	cc_civn_a03_it_enus
CIVND2 1.0: Troubleshooting Cisco IP Phone, Cisco Jabber and Endpoint Issues Course.....	cc_civn_a04_it_enus
CIVND2 1.0: Describing Cisco TelePresence and Endpoints Course.....	cc_civn_a05_it_enus
CIVND2 1.0: Configuring Cisco TelePresence TC Course.....	cc_civn_a06_it_enus
CIVND2 1.0: Troubleshooting Cisco TelePresence Endpoints Course.....	cc_civn_a07_it_enus
CIVND2 1.0: Configuring and Monitoring Cisco Conferencing and DMPs Course.....	cc_civn_a08_it_enus

■ Implementing Cisco IOS Network Security (IINS) 3.0

Cisco IINS 3.0: Threatscape, Security Policies and Basic Architectures Course.....	cc_seci_a01_it_enus
Cisco IINS 3.0: Cryptographic Technologies, PKI and Digital Certificates Course.....	cc_seci_a02_it_enus
Cisco IINS 3.0: Implementing AAA, Management Protocols and Systems Course.....	cc_seci_a03_it_enus

Cisco IINS 3.0: Securing Layer 2 Infrastructure Course.....	cc_seci_a04_it_enus
Cisco IINS 3.0: Securing Layer 2 Protocols and Firewall Technologies Course.....	cc_seci_a05_it_enus
Cisco IINS 3.0: Introducing the Cisco ASA v9.2 Course.....	cc_seci_a06_it_enus
Cisco IINS 3.0: Cisco ASA Access Control and Service Policies Course.....	cc_seci_a07_it_enus
Cisco IINS 3.0: Cisco IOS Zone Based Firewall Course.....	cc_seci_a08_it_enus
Cisco IINS 3.0: IPsec Technologies Course.....	cc_seci_a09_it_enus
Cisco IINS 3.0: Site-to-Site VPN Course.....	cc_seci_a10_it_enus
Cisco IINS 3.0: Remote Access VPNs Course.....	cc_seci_a11_it_enus
Cisco IINS 3.0: Intrusion Detection and Protection Course.....	cc_seci_a12_it_enus

■ Implementing Cisco IP Telephony and Video, Part 1

CIPTV 1 1.0: Introduction to Cisco Unified Communications Manager Course.....	cc_citv_a01_it_enus
CIPTV 1 1.0: Introduction to Single-site On-cluster Calling Course.....	cc_citv_a02_it_enus
CIPTV 1 1.0: Call Routing Implementation Course.....	cc_citv_a03_it_enus
CIPTV 1 1.0: Path Selection, Dial-Peers and H.323 and SIP Gateways Course.....	cc_citv_a04_it_enus
CIPTV 1 1.0: Cisco Unified Border Element and Media Resources Course.....	cc_citv_a05_it_enus
CIPTV 1 1.0: Cisco Audio and Video Conferencing using TelePresence Course.....	cc_citv_a06_it_enus
CIPTV 1 1.0: Overview of QoS in a Packet Switched Network Course.....	cc_citv_a07_it_enus

■ Cisco SPNGN Part 1

SPNGN1 1.0: Networking Functions Course.....	cc_bcsp_a01_it_enus
SPNGN1 1.0: Protocol Suites and the Internet Layer of IP Course.....	cc_bcsp_a02_it_enus
SPNGN1 1.0: Managing IPv4 and IPv6 Addressing Course.....	cc_bcsp_a03_it_enus

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SPNGN1 1.0: The TCP/IP Transport Layer and Internet Security Threats Course.....	cc_bcsp_a04_it_enus
SPNGN1 1.0: IPv4 Subnetting and VLSM Course.....	cc_bcsp_a05_it_enus
SPNGN1 1.0: Ethernet Fundamentals Course.....	cc_bcsp_a06_it_enus
SPNGN1 1.0: Switching Fundamentals Course.....	cc_bcsp_a07_it_enus
SPNGN1 1.0: Operating and Securing a Cisco Switch Course.....	cc_bcsp_a08_it_enus
SPNGN1 1.0: Switching Infrastructure Connectivity Course.....	cc_bcsp_a09_it_enus
SPNGN1 1.0: Switch Troubleshooting and Routing Fundamentals Course.....	cc_bcsp_a10_it_enus
SPNGN1 1.0: IOS XR Routers and Distance Vector Routing Course.....	cc_bcsp_a11_it_enus
SPNGN1 1.0: EIGRP Configuration and Router Security Course.....	cc_bcsp_a12_it_enus
SPNGN1 1.0: WAN Connectivity Course.....	cc_bcsp_a13_it_enus
SPNGN1 1.0: Service Provider Edge Technologies Course.....	cc_bcsp_a14_it_enus
SPNGN1 1.0: IP Addressing Solutions with NAT and DHCP Course.....	cc_bcsp_a15_it_enus
SPNGN1 1.0: PPP and SONET in the WAN Course.....	cc_bcsp_a16_it_enus
SPNGN1 1.0: VPN Technologies Course.....	cc_bcsp_a17_it_enus
SPNGN1 1.0: Cisco Device Management Course.....	cc_bcsp_a18_it_enus
SPNGN1 1.0: Monitoring Network Traffic, Behavior and Administration Course.....	cc_bcsp_a19_it_enus

■ Implementing Cisco Video Network Devices, Part 1

CIVND1 1.0: Video Conferencing and Streaming Fundamentals Course.....	cc_civd_a01_it_enus
CIVND1 1.0: Video Compression Technologies Course.....	cc_civd_a02_it_enus
CIVND1 1.0: Video Conferencing and Protocol Course.....	cc_civd_a03_it_enus
CIVND1 1.0: Video Endpoints Course.....	cc_civd_a04_it_enus
CIVND1 1.0: TelePresence Endpoint Environmental Requirements and Configuration Course.....	cc_civd_a05_it_enus

■ Implementing Cisco IP Telephony and Video, Part 2

CIPTV 2 1.0: CUCM v10 Video and Dynamic Routing Using ILS and GDPR Course.....	cc_cipt_a01_it_enus
CIPTV 2 1.0: CUCM v10 Multisite Deployment Solutions Course.....	cc_cipt_a02_it_enus
CIPTV 2 1.0: CUCM v10 Globalized Call Routing and PSTN Backup Course.....	cc_cipt_a03_it_enus
CIPTV 2 1.0: CUCM v10 URI Dialing, MGCP Fallback, and SRST Course.....	cc_cipt_a04_it_enus
CIPTV 2 1.0: CUCM v10 Bandwidth Management Tools and MOH Solutions Course.....	cc_cipt_a05_it_enus
CIPTV 2 1.0: Cisco Unified Communications Manager v10 Mobility Course.....	cc_cipt_a06_it_enus
CIPTV 2 1.0: Cisco Unified Communications Manager v10 Unified Mobility and VCS Course.....	cc_cipt_a07_it_enus
CIPTV 2 1.0: CUCM v10 Video and Dynamic Routing Using ILS and GDPR Course.....	cc_cipt_a08_it_enus
CIPTV 2 1.0: CUCM v10 Service Advertising Framework Using Call Control Discovery Course.....	cc_cipt_a09_it_enus

■ DESGN: Designing for Cisco Internetwork Solutions

DESGN 3.0: Network Design Methodologies Course.....	cc_desn_a01_it_enus
DESGN 3.0: Building a Modular Network Design Course.....	cc_desn_a02_it_enus
DESGN 3.0: Campus Network Design Fundamentals Course.....	cc_desn_a03_it_enus
DESGN 3.0: Designing a Highly Available Campus Network Course.....	cc_desn_a04_it_enus
DESGN 3.0: Designing a Secure Network and Edge Connectivity Course.....	cc_desn_a05_it_enus
DESGN 3.0: Designing Wide Area Networks Course.....	cc_desn_a06_it_enus
DESGN 3.0: Branch Office and Datacenter Design Course.....	cc_desn_a07_it_enus
DESGN 3.0: Designing Routed Networks with EIGRP and OSPF Course.....	cc_desn_a08_it_enus

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DESIGN 3.0: Designing Routed Networks with IS-IS and BGP Course.....	cc_desn_a09_it_enus
DESIGN 3.0: Supporting QoS and Wireless in a Network Design Course.....	cc_desn_a10_it_enus
DESIGN 3.0: Designing a Network for Collaboration and Introducing IP Addressing Course.....	cc_desn_a11_it_enus
DESIGN 3.0: Designing IPv4 and IPv6 Addressing Plans Course.....	cc_desn_a12_it_enus
DESIGN 3.0: Managing IP Addresses and Introducing SDN Course.....	cc_desn_a13_it_enus

ICND1 3.0: Discovering Cisco IOS Routers Course.....	cc_icnd_a06_it_enus
ICND1 3.0: Understanding Host-to-Host Communication and Implementing Static Routing Course.....	cc_icnd_a07_it_enus
ICND1 3.0: IPv4 Access Control Lists Course.....	cc_icnd_a08_it_enus
ICND1 3.0: IPv4 Private to Public Network Address Translation Course.....	cc_icnd_a09_it_enus
ICND1 3.0: VLANs, Trunking, and Inter-VLAN Routing Course.....	cc_icnd_a10_it_enus
ICND1 3.0: Implementing DHCP and RIPv2 Course.....	cc_icnd_a11_it_enus
ICND1 3.0: Securing Management Access on an IOS Device Course.....	cc_icnd_a12_it_enus
ICND1 3.0: Implementing Port Security and Managing the Cisco IOS Course.....	cc_icnd_a13_it_enus
ICND1 3.0: Introducing IPv6 Course.....	cc_icnd_a14_it_enus

■ Understanding Cisco Cloud Fundamentals

An Introduction to Basic Cloud Concepts Course.....	cc_uccf_a01_it_enus
Understanding Cisco Cloud Networking Architecture Course.....	cc_uccf_a02_it_enus
Understanding Cisco Network Virtualization Solutions and SDN Course.....	cc_uccf_a03_it_enus
An Introduction to Basic Cloud Storage Solutions Course.....	cc_uccf_a04_it_enus
Fibre Channel Storage Area Networks Course.....	cc_uccf_a05_it_enus
Cisco UCS Product Line for Cloud Computing Course.....	cc_uccf_a06_it_enus
Virtualizing Servers for the Cloud Course.....	cc_uccf_a07_it_enus
Converged Infrastructures, Automation, and Provisioning for the Cloud Course.....	cc_uccf_a08_it_enus

■ Interconnecting Cisco Networking Devices Part 2 (ICND2) 3.0

ICND2 3.0: Implementing and Troubleshooting VLANs, Trunks, and Etherchannel Course.....	cc_icng_a01_it_enus
ICND2 3.0: Working with Spanning-Tree and First Hop Redundancy Protocols Course.....	cc_icng_a02_it_enus
ICND2 3.0: Troubleshooting IPv4 Networks Course.....	cc_icng_a03_it_enus
ICND2 3.0: Troubleshooting IPv6 Networks Course.....	cc_icng_a04_it_enus
ICND2 3.0: Introducing Dynamic Routing Protocols and EIGRP for IPv4 Course.....	cc_icng_a05_it_enus
ICND2 3.0: Configuring and Verifying OSPFv2 Course.....	cc_icng_a06_it_enus
ICND2 3.0: Configuring and Verifying EIGRP for IPv6 and OSPFv3 Course.....	cc_icng_a07_it_enus
ICND2 3.0: Troubleshooting EIGRP for IPv4/IPv6 and Troubleshooting OSPFv2/OSPFv3 Course.....	cc_icng_a08_it_enus
ICND2 3.0: Wide Area Networks using PPP, GRE, and eBGP Course.....	cc_icng_a09_it_enus

■ Interconnecting Cisco Networking Devices Part 1 (ICND1) 3.0

ICND1 3.0: An Introduction to Networking and Cisco IOS Course.....	cc_icnd_a01_it_enus
ICND1 3.0: Managing Switches and Routers with Cisco IOS Course.....	cc_icnd_a02_it_enus
ICND1 3.0: Discovering Ethernet and Troubleshooting Methodologies Course.....	cc_icnd_a03_it_enus
ICND1 3.0: The Internet, Transport, and Application Layers Course.....	cc_icnd_a04_it_enus
ICND1 3.0: Mastering IPv4 Addressing and Subnetting Course.....	cc_icnd_a05_it_enus

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ICND2 3.0: Mitigating Threats, Introducing SDN, and Examining QoS
Course.....cc_icng_a10_it_enus

■ Implementing Cisco Threat Control Solutions

Describing and Integrating Cisco Web Security Appliance Solutions
Course.....cc_stcs_a01_it_enus
Configuring Cisco Web Security Appliance Identities and User Authentication
Course.....cc_stcs_a02_it_enus
Configuring WSA Acceptable Use Controls
Course.....cc_stcs_a03_it_enus
Configuring WSA Anti-Malware Controls, Decryption, and Data Security Controls
Course.....cc_stcs_a04_it_enus
Configuring Cisco Cloud Web Security
Course.....cc_stcs_a05_it_enus
Cisco Email Security Solutions and Basic Setup Components
Course.....cc_stcs_a06_it_enus
Configuring Cisco ESA Basic Incoming and Outgoing Mail Policies
Course.....cc_stcs_a07_it_enus
AMP for Endpoints Overview, Architecture, Custom Detection, and AMP Policy
Course.....cc_stcs_a08_it_enus
IOCs, Deploying AMP Connectors, and AMP Analysis Tools
Course.....cc_stcs_a09_it_enus
FireSIGHT, FirePOWER, Access Control, and Discovery
Course.....cc_stcs_a10_it_enus
Additional FireSIGHT, FirePOWER, Access Control, and Discovery
Course.....cc_stcs_a11_it_enus
Network Analysis Policy
Course.....cc_stcs_a12_it_enus
IPS and Cisco ASA 5500-X Series FirePOWER Services (SFR) Module
Course.....cc_stcs_a13_it_enus

INTERNET AND NETWORK TECHNOLOGIES

NETWORK MANAGEMENT AND SECURITY

■ Software Defined Networking Essentials

Software Defined Networking Fundamentals
Course.....dt_sdne_a01_it_enus

■ Juniper Networks Junos Essentials

Juniper Networks Junos Essentials: Networking Fundamentals
Course.....dt_jnca_a01_it_enus
Juniper Networks Junos Essentials: Junos OS Fundamentals
Course.....dt_jnca_a02_it_enus
Juniper Networks Junos Essentials: Configuration Basics Course.....dt_jnca_a03_it_enus
Juniper Networks Junos Essentials: Monitoring and Maintenance
Course.....dt_jnca_a04_it_enus
Juniper Networks Junos Essentials: Routing Fundamentals
Course.....dt_jnca_a05_it_enus
Juniper Networks Junos Essentials: Routing Policy & Firewall Filters
Course.....dt_jnca_a06_it_enus

INTERNET AND NETWORK TECHNOLOGIES

CLOUD COMPUTING

■ Microsoft System Center 2012 R2: Monitoring and Operating a Private Cloud

Microsoft System Center 2012 R2 – Monitor and Operate: Private Cloud Overview
Course.....ws_mopc_a01_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Deploying Cloud Services
Course.....ws_mopc_a02_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Monitoring Cloud Services
Course.....ws_mopc_a03_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Service Management
Course.....ws_mopc_a04_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Problem Management
Course.....ws_mopc_a05_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Backup and Recovery
Course.....ws_mopc_a06_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: Compliance
Course.....ws_mopc_a07_it_enus
Microsoft System Center 2012 R2 – Monitor and Operate: SLAs Widgets & Dashboards
Course.....ws_mopc_a08_it_enus

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■ CompTIA Cloud+ CV0-001

CompTIA Cloud+ CV0-001: Cloud Fundamentals Course.....	cl_cdps_a01_it_enus
CompTIA Cloud+ CV0-001: Virtualization Course.....	cl_cdps_a02_it_enus
CompTIA Cloud+ CV0-001: Data Center Infrastructure Course.....	cl_cdps_a03_it_enus
CompTIA Cloud+ CV0-001: Cloud Management Course.....	cl_cdps_a04_it_enus
CompTIA Cloud+ CV0-001: Cloud Security Course.....	cl_cdps_a05_it_enus
CompTIA Cloud+ CV0-001: Managing Cloud Systems Course.....	cl_cdps_a06_it_enus

■ Microsoft System Center 2012 R2: Configuring and Deploying a Private Cloud

Microsoft System Center 2012 R2 – Configure and Deploy: VMM Overview Course.....	ws_cdpc_a01_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Extending & Maintaining Course.....	ws_cdpc_a02_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Application Delivery Course.....	ws_cdpc_a03_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Building Private Clouds Course.....	ws_cdpc_a04_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Monitoring Course.....	ws_cdpc_a05_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Service Management Course.....	ws_cdpc_a06_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: DPM Course.....	ws_cdpc_a07_it_enus
Microsoft System Center 2012 R2 – Configure and Deploy: Automation Course.....	ws_cdpc_a08_it_enus

■ Managing Citrix XenDesktop 7 Solutions

Administrating XenDesktop 7.5 and Hypervisor Management Course.....	cl_ctrx_a01_it_enus
Managing XenDesktop 7.5 Desktops and Applications Course.....	cl_ctrx_a02_it_enus
Configuring Citrix XenDesktop 7.6 Components Course.....	cl_ctrx_a03_it_enus

Managing a Citrix XenDesktop 7.6 Environment Course.....	cl_ctrx_a04_it_enus
Monitoring a Citrix XenDesktop 7.6 Environment Course.....	cl_ctrx_a05_it_enus
Troubleshooting a Citrix XenDesktop 7.6 Environment Course.....	cl_ctrx_a06_it_enus

■ OpenStack Fundamentals

Implementing OpenStack Course.....	cl_opst_a01_it_enus
Configuring OpenStack Course.....	cl_opst_a02_it_enus

■ Virtualizing Enterprise Desktops and Apps

Virtualizing Enterprise Desktops and Apps: Plan App Virtualization and Use MAP Course.....	cl_veda_a01_it_enus
Virtualizing Enterprise Desktops and Apps: App-V Clients and App Sequencing Course.....	cl_veda_a02_it_enus
Virtualizing Enterprise Desktops and Apps: VM-based and Session-based RDS Course.....	cl_veda_a03_it_enus
Virtualizing Enterprise Desktops and Apps: RemoteApps Course.....	cl_veda_a04_it_enus
Virtualizing Enterprise Desktops and Apps: Plan for Resilient Virtualized Apps Course.....	cl_veda_a05_it_enus

■ Certified Cloud Security Professional (CCSP)

Cloud System Architecture – Concepts and Design Course.....	cl_csip_a01_it_enus
Cloud Data Security Course.....	cl_csip_a02_it_enus
Cloud System Security - Platform and Infrastructure Course.....	cl_csip_a03_it_enus
Cloud Application Security Course.....	cl_csip_a04_it_enus
Cloud Service – Operations Management Course.....	cl_csip_a05_it_enus
Cloud Service – Legal and Compliance Course.....	cl_csip_a06_it_enus

■ Microsoft Hyper-V 2016 First Look

Microsoft Hyper-V 2016: First Look Course.....	cl_hvts_a01_it_enus
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LIVE LEARNING ALL ACCESS IT

Cloud Computing for the Business User

Cloud Computing for the Business User: Concepts and Moving to the Cloud
Course.....cl_ccbu_a01_it_enus

Architecting on Amazon Web Services

Architecting on Amazon Web Services: IAM and Object Storage
Course.....cl_awsc_a01_it_enus
Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Overview
Course.....cl_awsc_a02_it_enus
Architecting on Amazon Web Services: Elastic Compute Cloud (EC2) Auto Scaling
Course.....cl_awsc_a03_it_enus
Architecting on Amazon Web Services: Databases and Application Services
Course.....cl_awsc_a04_it_enus
Architecting on Amazon Web Services: Networking and Best Practice
Course.....cl_awsc_a05_it_enus

Advanced Architecting on Amazon Web Services

Advanced Architecting on Amazon Web Services: HA and Business Continuity
Course.....cl_awsp_a01_it_enus
Advanced Architecting on Amazon Web Services: Costing
Course.....cl_awsp_a02_it_enus
Advanced Architecting on Amazon Web Services: Deployment Management
Course.....cl_awsp_a03_it_enus
Advanced Architecting on Amazon Web Services: Cloud Migration and Architecture
Course.....cl_awsp_a04_it_enus
Advanced Architecting on Amazon Web Services: Data Storage Architecture
Course.....cl_awsp_a05_it_enus
Advanced Architecting on Amazon Web Services: Security Architecture
Course.....cl_awsp_a06_it_enus
Advanced Architecting on Amazon Web Services: Scalability and Elasticity
Course.....cl_awsp_a07_it_enus

Cloud Computing Technology Fundamentals

Cloud Computing Fundamentals: Overview
Course.....cl_cctf_a01_it_enus

Cloud Computing Fundamentals: Virtualization and Data Centers
Course.....cl_cctf_a02_it_enus
Cloud Computing Fundamentals: Storing and Managing Cloud Data
Course.....cl_cctf_a03_it_enus
Cloud Computing Fundamentals: Migrating to the Cloud
Course.....cl_cctf_a04_it_enus
Cloud Computing Fundamentals: Identity, Presence, and Privacy
Course.....cl_cctf_a05_it_enus
Cloud Computing Fundamentals: Cloud Security
Course.....cl_cctf_a06_it_enus

Microsoft SCCM 2012: Administering and Deploying

Overview & Prerequisite Setup for System Center Configuration Manager 2012 R2
Course.....cl_sccm_a01_it_enus
Basic SCCM Maintenance and Managing Operating System Deployment
Course.....cl_sccm_a02_it_enus
Deploying Applications and Software Updates
Course.....cl_sccm_a03_it_enus
Administering System Center Configuration Manager 2012 R2
Course.....cl_sccm_a04_it_enus
SCCM 2012 R2 Performance and Health Monitoring
Course.....cl_sccm_a05_it_enus
SCCM 2012 R2 Boundaries and Security Considerations
Course.....cl_sccm_a06_it_enus
SCCM 2012 R2 Compliance Settings and Managing Clients
Course.....cl_sccm_a07_it_enus
Managing Inventory and Reporting
Course.....cl_sccm_a08_it_enus

AWS Certified Developer - Associate

Getting Started with Amazon Web Services
Course.....cl_acda_a01_it_enus
Core Services on AWS
Course.....cl_acda_a02_it_enus
AWS Infrastructure Services
Course.....cl_acda_a03_it_enus

Engineering DevOps on Amazon Web Services

Source Control on AWS
Course.....cl_daws_a01_it_enus
Deployment and Delivery on AWS
Course.....cl_daws_a02_it_enus

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Using AWS CodeDeploy

Course.....cl_daws_a04_it_enus

■ Google Cloud SQL for Developers

Google Cloud SQL for Developers: Instance Management in the Developers Console

Course.....cl_gsql_a01_it_enus

Google Cloud SQL for Developers: Interacting, Connecting, and Management

Course.....cl_gsql_a02_it_enus

■ Systems Operations on Amazon Web Services

AWS SysOps Associate: Monitoring, Metrics, Analysis, and Deployment

Course.....cl_acsa_a01_it_enus

AWS SysOps Associate: High Availability and Data Management

Course.....cl_acsa_a02_it_enus

AWS SysOps Associate: Security and Networking

Course.....cl_acsa_a03_it_enus

■ Google Cloud Platform Fundamentals

Google Cloud

Course.....cl_gcpf_a01_it_enus

Container, Compute, and App Engine with Networking Services

Course.....cl_gcpf_a02_it_enus

Google Cloud Big Data and Machine Learning

Course.....cl_gcpf_a03_it_enus

■ Architecting Microsoft Azure Solutions

Microsoft Azure – Architecting Solutions: Infrastructure and Networking

Course.....cl_amas_a01_it_enus

Microsoft Azure – Architecting Solutions: Securing Resources

Course.....cl_amas_a02_it_enus

Microsoft Azure – Architecting Solutions: Designing Storage and Data Access

Course.....cl_amas_a03_it_enus

Microsoft Azure – Architecting Solutions: Service Support for Azure Data

Course.....cl_amas_a04_it_enus

Microsoft Azure – Architecting Solutions: Designing Advanced Applications

Course.....cl_amas_a05_it_enus

Microsoft Azure – Architecting Solutions: Design Web Sites

Course.....cl_amas_a06_it_enus

Microsoft Azure – Architecting Solutions: Designing a Management Strategy

Course.....cl_amas_a07_it_enus

Microsoft Azure – Architecting Solutions: Designing a Continuity Strategy

Course.....cl_amas_a08_it_enus

■ Architecting Microsoft Azure Solutions

Designing an Azure Architecture

Course.....cl_amaz_a01_it_enus

Designing Azure Storage

Course.....cl_amaz_a02_it_enus

Designing Azure Networking

Course.....cl_amaz_a03_it_enus

■ Implementing Microsoft Azure Solutions

Azure Storage and the Azure Environment

Course.....cl_imas_a01_it_enus

Azure Networking

Course.....cl_imas_a02_it_enus

Azure Virtual Machine Management

Course.....cl_imas_a03_it_enus

Azure Active Directory and Authentication

Course.....cl_imas_a04_it_enus

Azure SQL DB and ARM Templates

Course.....cl_imas_a05_it_enus

Azure App Services

Course.....cl_imas_a06_it_enus

Automation and High Availability

Course.....cl_imas_a07_it_enus

Azure Security and Monitoring

Course.....cl_imas_a08_it_enus

Azure Backup and Recovery

Course.....cl_imas_a09_it_enus

■ Google G Suite Administrator

Google G Suite Admin: User Management

Course.....cl_gsad_a01_it_enus

LIVE LEARNING ALL ACCESS IT

G Suite: Group and OU Management
Course.....cl_gsad_a02_it_enus
G Suite: E-mail and Calendar Management
Course.....cl_gsad_a03_it_enus
G Suite: Security, Service, and Mobile Device
Management
Course.....cl_gsad_a04_it_enus

INTERNET AND NETWORK TECHNOLOGIES

MENTORING ASSETS

Mentoring Assets

Mentoring Certified Information Systems Security
Professional (CISSP)
Mentoring Assets.....mntcissp
Mentoring Systems Security Certified Practitioner
(SSCP)
Mentoring Assets.....mntsscp2ed
Mentoring 312-50 Certified Ethical Hacker (CEH)
Mentoring Assets.....mnt31250v8
Mentoring SY0-401 CompTIA Security+
Mentoring Assets.....mntsy0401
Mentoring 300-115 Implementing Cisco IP Switched
Networks (SWITCH)
Mentoring Assets.....mnt300115
Mentoring 300-101 Implementing Cisco IP Routing
(ROUTE)
Mentoring Assets.....mnt300101
Mentoring 300-135 Troubleshooting and Maintaining
Cisco IP Networks (TSHOOT)
Mentoring Assets.....mnt300135
Mentoring CV0-001 CompTIA Cloud+
Mentoring Assets.....mntcv0001
Mentoring N10-006 CompTIA Network+
Mentoring Assets.....mntn10006
Mentoring CAS-002 CompTIA Advanced Security
Practitioner
Mentoring Assets.....mntcas002
Mentoring SK0-004 CompTIA Server+
Mentoring Assets.....mntsk0004
Mentoring 98-367 MTA Security Fundamentals
Mentoring Assets.....mnt98367
Mentoring MB0-001 CompTIA Mobility+
Mentoring Assets.....mntmb0001
Mentoring 98-369 Cloud Fundamentals
Mentoring Assets.....mnt98369
Mentoring 100-105 Interconnecting Cisco Networking
Devices Part 1 (ICND1)
Mentoring Assets.....mnt100105

Mentoring 200-105 Interconnecting Cisco Networking
Devices Part 2 (ICND2)
Mentoring Assets.....mnt200105
Mentoring 200-125 Interconnecting Cisco Networking
Devices (CCNA)
Mentoring Assets.....mnt200125
Mentoring CS0-001 CompTIA Cybersecurity Analyst+
Mentoring Assets.....mntCS0001

INTERNET AND NETWORK TECHNOLOGIES

TEST PREPS

Test Preps

TestPrep Certified Information Security Manager (CISM)
Testprep Examssp_cisn_a01_tp_enus
TestPrep 312-50 Certified Ethical Hacker (CEH)
Testprep Examssp_ceh_a01_tp_enus
TestPrep SY0-401 CompTIA Security+
Testprep Examscs_styq_a01_tp_enus
TestPrep 300-101 Implementing Cisco IP Routing
(ROUTE)
Testprep Examscc_rout_a01_tp_enus
TestPrep 300-115 Implementing Cisco IP Switched
Networks (SWITCH)
Testprep Examscc_swch_a01_tp_enus
TestPrep 300-206 Implementing Cisco Edge Network
Security Solutions (SENSS)
Testprep Examscc_sens_a01_tp_enus
TestPrep CV0-001 CompTIA Cloud+
Testprep Examscl_cdps_a01_tp_enus
TestPrep 70-246 Monitoring and Operating a Private
Cloud, System Center 2012
Testprep Examsws_mopc_a01_tp_enus
TestPrep N10-006 CompTIA Network+
Testprep Examscs_ctne_a01_tp_enus
TestPrep 70-247 Configuring and Deploying a Private
Cloud, System Center 2012
Testprep Examsws_cdpc_a01_tp_enus
TestPrep 300-135 Troubleshooting and Maintaining
Cisco IP Networks (TSHOOT)
Testprep Examscc_trst_a01_tp_enus
TestPrep 300-208 Implementing Cisco Secure Access
Solutions (SISAS)
Testprep Examscc_siss_a01_tp_enus
TestPrep CAS-002 CompTIA Advanced Security
Practitioner
Testprep Examssp_capr_a01_tp_enus
TestPrep 300-209 Implementing Cisco Secure Mobility
Solutions (SIMOS)
Testprep Examscc_smos_a01_tp_enus

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TestPrep MB0-001 CompTIA Mobility+
Testprep Examscs_mobl_a01_tp_enus
TestPrep Certified Information Systems Security Professional (CISSP)
Testprep Examssp_cisp_a01_tp_enus
TestPrep 98-367 Microsoft Security Fundamentals
Testprep Examssp_mtas_a01_tp_enus
TestPrep Systems Security Certified Practitioner (SSCP)
Testprep Examssp_sscp_a01_tp_enus
TestPrep 98-369 Cloud Fundamentals
Testprep Examscl_mtcf_a01_tp_enus
TestPrep 70-694 Virtualizing Enterprise Desktops and Apps
Testprep Examscl_veda_a01_tp_enus
TestPrep 210-060 Implementing Cisco Collaboration Devices (CICD)
Testprep Examscc_cicd_a01_tp_enus
TestPrep 210-065 Implementing Cisco Video Network Devices (CICD)
Testprep Examscc_civn_a01_tp_enus
TestPrep 210-260 Implementing Cisco Network Security (IINS)
Testprep Examscc_seci_a01_tp_enus
TestPrep 200-355 Implementing Cisco Wireless Network Fundamentals (WIFUND)
Testprep Examscc_uwne_a01_tp_enus
TestPrep 300-075 Implementing Cisco IP Telephony & Video, Part 2 (CIPTV2)
Testprep Examscc_cipt_a01_tp_enus
TestPrep 300-070 Implementing Cisco IP Telephony & Video, Part 1 (CIPTV1)
Testprep Examscc_citv_a01_tp_enus
TestPrep 210-451 Understanding Cisco Cloud Fundamentals (CLDFND)
Testprep Examscc_uccf_a01_tp_enus
TestPrep 200-310 Designing for Cisco Internetwork Solutions (DESGN)
Testprep Examscc_desn_a01_tp_enus
TestPrep JN0-102 JNCIA-Junos
Testprep Examsdt_jnca_a01_tp_enus
TestPrep 70-243 Administering and Deploying System Center 2012 Configuration Manager
Testprep Examscl_sccm_a01_tp_enus
TestPrep 640-875 Building Cisco Service Provider, Part 1 (SPNGN1)
Testprep Examscc_bcsp_a01_tp_enus
TestPrep 100-105 Interconnecting Cisco Networking Devices Part 1 (ICND1)
Testprep Examscc_icnd_a01_tp_enus
TestPrep 200-125 Cisco Certified Network Associate (CCNA) Routing and Switching
Testprep Examscc_ccna_a03_tp_enus

TestPrep 200-105 Interconnecting Cisco Networking Devices Part 2 (ICND2)
Testprep Examscc_icng_a01_tp_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 12C

■ Oracle Database 12c: New Features for Administrators

Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
Courseod_nfad_a01_it_enus
Oracle Database 12c: Managing CDB and PDB, and Data Optimization
Courseod_nfad_a02_it_enus
Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
Courseod_nfad_a03_it_enus
Oracle Database 12c: Managing Security
Courseod_nfad_a04_it_enus
Oracle Database 12c: High Availability and Database Management
Courseod_nfad_a05_it_enus
Oracle Database 12c: Tuning SQL and Using ADDM
Courseod_nfad_a06_it_enus
Oracle Database 12c: Resource Manager, Online Operations, and ADR
Courseod_nfad_a07_it_enus
Oracle Database 12c: Transporting Databases and Managing Data
Courseod_nfad_a08_it_enus

■ Oracle Database 12c: Install and Upgrade

Oracle Database 12c – Install and Upgrade: Database Architecture
Courseod_inup_a01_it_enus
Oracle Database 12c – Install and Upgrade: Installation Courseod_inup_a02_it_enus
Oracle Database 12c – Install and Upgrade: Upgrading Courseod_inup_a03_it_enus

■ Oracle Database 12c: Administration

Oracle Database 12c - Administration: Database Architecture and Management Tools
Courseod_oadm_a01_it_enus
Oracle Database 12c – Administration: Manage the Database Instance
Courseod_oadm_a02_it_enus

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Oracle Database 12c – Administration: The Network Environment and User Security	Course.....od_oadm_a03_it_enus
Oracle Database 12c – Administration: Storage structures and Undo Data	Course.....od_oadm_a04_it_enus
Oracle Database 12c – Administration: Data Concurrency and Auditing	Course.....od_oadm_a05_it_enus
Oracle Database 12c – Administration: Backup, Recover, and Move Data	Course.....od_oadm_a06_it_enus
Oracle Database 12c – Administration: Maintenance and Performance Tuning	Course.....od_oadm_a07_it_enus
Oracle Database 12c – Administration: Resource Manager, Scheduler, and Support	Course.....od_oadm_a08_it_enus

■ Oracle Database 12c: Backup and Recovery

Oracle Database 12c - Backup and Recovery: Configuring for Recoverability	Course.....od_bkpr_a01_it_enus
Oracle Database 12c - Backup and Recovery: Performing and Managing Backups	Courseod_bkpr_a02_it_enus
Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts	Courseod_bkpr_a03_it_enus
Oracle Database 12c - Backup and Recovery: Perform Recovery and Secure Backup	Course.....od_bkpr_a04_it_enus
Oracle Database 12c - Backup and Recovery: Using Flashback Technologies	Course.....od_bkpr_a05_it_enus
Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR	Course.....od_bkpr_a06_it_enus
Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN	Course.....od_bkpr_a07_it_enus

■ Oracle Database: 12c Administration Ed 2

Managing an Oracle Database 12c Instance	Course.....od_dbre_a01_it_enus
Connectivity and Space Management in Oracle Database 12c	Course.....od_dbre_a02_it_enus
User Security and Auditing in Oracle Database 12c	Course.....od_dbre_a03_it_enus

Backing Up, Recovering, Importing, and Exporting Data in Oracle Database 12c	Course.....od_dbre_a04_it_enus
Database Maintenance and Performance Tuning in Oracle Database 12c	Course.....od_dbre_a05_it_enus
SQL Tuning, Resource Management, and Job Scheduling in Oracle Database 12c	Course.....od_dbre_a06_it_enus

■ Oracle Database 12c: Introduction to SQL

Oracle Database 12c - Introduction to SQL: Relational Database and SQL Developer	Course.....od_insq_a01_it_enus
Oracle Database 12c - Introduction to SQL: SQL*Plus and SELECT Statement	Course.....od_insq_a02_it_enus
Oracle Database 12c - Introduction to SQL: Restrict, Sort, and Customize Output	Course.....od_insq_a03_it_enus
Oracle Database 12c - Introduction to SQL: Data Conversion and Aggregating Data	Course.....od_insq_a04_it_enus
Oracle Database 12c - Introduction to SQL: Working with Joins and Subqueries	Course.....od_insq_a05_it_enus
Oracle Database 12c - Introduction to SQL: Data Manipulation Language	Course.....od_insq_a06_it_enus
Oracle Database 12c - Introduction to SQL: Working with SET Operators and DDL	Course.....od_insq_a07_it_enus

■ Oracle Database 12c: Performance Tuning

Oracle 12c Performance Tuning: Introduction	Course.....od_pmte_a01_it_enus
Oracle 12c Performance Tuning: Automatic Workload Repository	Course.....od_pmte_a02_it_enus
Oracle 12c Performance Tuning: Metrics and Monitoring	Course.....od_pmte_a03_it_enus
Oracle 12c Performance Tuning: Application Monitoring and SQL Diagnostics	Course.....od_pmte_a04_it_enus
Oracle 12c Performance Tuning: Tuning Problem SQL Statements	Course.....od_pmte_a05_it_enus
Oracle 12c Performance Tuning: Measuring and Maintaining SQL Performance	Course.....od_pmte_a06_it_enus

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Oracle 12c Performance Tuning: Tuning Instance Memory	Course.....od_pmte_a07_it_enus
Oracle 12c Performance Tuning: Performance Tuning Summary	Course.....od_pmte_a08_it_enus

■ Oracle Database 12c: RAC Administration

Oracle Database 12c RAC Administration: Introduction to Oracle RAC	Course.....od_raad_a01_it_enus
Oracle Database 12c RAC Administration: Installing, Configuring, and Patching	Course.....od_raad_a02_it_enus
Oracle Database 12c RAC Administration: Day-to-Day Administration	Course.....od_raad_a03_it_enus
Oracle Database 12c RAC Administration: Backup and Recovery	Course.....od_raad_a04_it_enus
Oracle Database 12c RAC Administration: Global Resource Management	Course.....od_raad_a05_it_enus
Oracle Database 12c RAC Administration: Monitoring and Tuning	Course.....od_raad_a06_it_enus
Oracle Database 12c RAC Administration: Client Connections and QoS	Course.....od_raad_a07_it_enus
Oracle Database 12c RAC Administration: Services and Multitenant Architecture	Course.....od_raad_a08_it_enus

ENTERPRISE DATABASE SYSTEMS

ORACLE 11G

■ Oracle Database 11g: SQL Tuning

Oracle Database 11g: Architecture, SQL Tuning, and Optimization	Course.....od_ortw_a01_dt_enus
Oracle Database 11g: Indexes, Access Paths, and Join Operations	Course.....od_ortw_a02_dt_enus
Oracle Database 11g: Execution Plans and Star Transformations	Course.....od_ortw_a03_dt_enus
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing	Course.....od_ortw_a04_dt_enus

Oracle Database 11g: Application Tracing and Automatic SQL Tuning	Course.....od_ortw_a05_dt_enus
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■ Oracle Database 11g: Secure Backup

Oracle Database 11g: Configuring OSB and Security	Course.....od_odsba01_it_enus
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup	Course.....od_odsba02_it_enus
Oracle Database 11g: RMAN and Oracle Secure Backup	Course.....od_odsba03_it_enus
Oracle Database 11g: Managing Backups and Infrastructure	Course.....od_odsba04_it_enus
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning	Course.....od_odsba05_it_enus

■ Oracle Database 11g: RAC Administration

Oracle Database 11g: Installation of Clusterware and RAC	Course.....od_orac_a01_it_enus
Oracle Database 11g: RAC Database and Oracle Clusterware Administration	Course.....od_orac_a02_it_enus
Oracle Database 11g: RAC Performance Tuning	Course.....od_orac_a03_it_enus
Oracle Database 11g: Configure, Manage, and Use Services in RAC	Course.....od_orac_a04_it_enus
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management	Course.....od_orac_a05_it_enus
Oracle Database 11g: High Availability in RAC	Course.....od_orac_a06_it_enus

■ Oracle Database 11g: Security

Oracle Database 11g: Introduction to Database Security and Solutions	Course.....od_odsc_a01_it_enus
Oracle Database 11g: Database Security	Course.....od_odsc_a02_it_enus
Oracle Database 11g: Database Auditing	Course.....od_odsc_a03_it_enus
Oracle Database 11g: Basic User and Strong Authentication	Course.....od_odsc_a04_it_enus
Oracle Database 11g: Enterprise User Security and Proxy Authentication	Course.....od_odsc_a05_it_enus

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Oracle Database 11g: Privileges, Roles, and Application Contexts	
Course.....	od_odsc_a06_it_enus
Oracle Database 11g: Virtual Private Database	
Course.....	od_odsc_a07_it_enus
Oracle Database 11g: Oracle Label Security and the Data Masking Pack	
Course.....	od_odsc_a08_it_enus
Oracle Database 11g: Encryption Concepts	
Course.....	od_odsc_a09_it_enus
Oracle Database 11g: Transparent Data Encryption	
Course.....	od_odsc_a10_it_enus
Oracle Database 11g: Oracle Net Services and Listener Security	
Course.....	od_odsc_a11_it_enus
Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security	
Course.....	od_odsc_a12_it_enus

■ Oracle Database 11g: New Features for Administrators Release 2

Oracle Database 11g Release 2: Installation and Oracle Restart	
Course.....	od_onft_a01_it_enus
Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements	
Course.....	od_onft_a02_it_enus
Oracle Database 11g Release 2: Oracle Partitioning and Security Features	
Course.....	od_onft_a03_it_enus
Oracle Database 11g Release 2: Using Change Management Solutions	
Course.....	od_onft_a04_it_enus
Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements	
Course.....	od_onft_a05_it_enus
Oracle Database 11g Release 2: Diagnosability Enhancements	
Course.....	od_onft_a06_it_enus
Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements	
Course.....	od_onft_a07_it_enus
Oracle Database 11g Release 2: Application Performance Enhancements	
Course.....	od_onft_a08_it_enus
Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data	
Course.....	od_onft_a09_it_enus
Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup	
Course.....	od_onft_a10_it_enus

■ Oracle Database 11g: Administration Workshop I Release 2

Oracle Database 11g Release 2: Database Architecture and Installation	
Course.....	od_udas_a01_it_enus
Oracle Database 11g Release 2: Database Creation and Instance Management	
Course.....	od_udas_a02_it_enus
Oracle Database 11g Release 2: The ASM Instance and Network Connectivity	
Course.....	od_udas_a03_it_enus
Oracle Database 11g Release 2: Storage Structures and User Security	
Course.....	od_udas_a04_it_enus
Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing	
Course.....	od_udas_a05_it_enus
Oracle Database 11g Release 2: Managing Database Maintenance and Performance	
Course.....	od_udas_a06_it_enus
Oracle Database 11g Release 2: Backup and Recovery	
Course.....	od_udas_a07_it_enus
Oracle Database 11g Release 2: Moving Data and Oracle Support	
Course.....	od_udas_a08_it_enus

■ Oracle Database 11g: Administration Workshop II Release 2

Oracle Database 11g Release 2: Database Architecture and Recovery Operations	
Course.....	od_odat_a01_it_enus
Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups	
Course.....	od_odat_a02_it_enus
Oracle Database 11g Release 2: Performing Restore and Recovery Tasks	
Course.....	od_odat_a03_it_enus
Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN	
Course.....	od_odat_a04_it_enus
Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies	
Course.....	od_odat_a05_it_enus
Oracle Database 11g Release 2: Managing Database Memory and Performance	
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■ Microsoft SQL Server 2016: Administering

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Microsoft SQL Server 2016: Monitoring Database Activity and Queries Course.....	df_sqla_a07_it_enus
Microsoft SQL Server 2016: Monitoring SQL Server Instances Course.....	df_sqla_a08_it_enus
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Microsoft SQL Server 2014 - Designing Solutions: Windows Azure SQL Database Course.....	md_ddsa_a03_it_enus

Microsoft SQL Server 2014 - Designing Solutions: High Availability Course.....	md_ddsa_a04_it_enus
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SYSTEMS AND DATABASE DESIGN

■ Generic Database Fundamentals

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Generic Database Fundamentals: Relation Algebra, SQL, and Concurrency Concepts Course.....	df_gdfu_a02_it_enus
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■ Generic Design and Modeling Databases

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■ Microsoft SQL Server 2012: Database Administration

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Microsoft SQL Server 2012: Backing Up and Restoring Databases Course.....	md_msdb_a07_it_enus
Microsoft SQL Server 2012: Database Monitoring and Performance Tuning Course.....	md_msdb_a08_it_enus
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Microsoft SQL Server 2012 – Implementing a Data Warehouse: Enhancing Packages Course.....	md_dwsq_a04_it_enus
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SQL

■ Introduction to SQL

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MySQL

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■ Microsoft SQL Server: Developing Databases

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■ Microsoft SQL Server 2012: Implementing a Data Warehouse

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MySQL: Administration, Transactions, Optimization, Scaling, Backup, and Recovery Course.....	df_mysql_a07_it_enus
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BIG DATA

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■ Hadoop Ecosystem

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■ Big Data – The Corporate Leadership Perspective

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■ Big Data – The Engineering Perspective

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■ Big Data – The Legal Perspective

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■ Big Data - The Marketing Perspective

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■ Big Data – The Sales Perspective

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■ Business Intelligence with QlikView

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■ Data Science Fundamentals in R

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MongoDB

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Data Visualization Essentials

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Data Analytics with Microsoft Power BI

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Data Analytics Using Power BI: Data Sourcing and Preparation	
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Data Analytics Using Power BI: Data Modeling and Visualization	
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DATABASE FUNDAMENTALS

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OPERATIONAL INTELLIGENCE

■ Operational Intelligence Fundamentals with Splunk

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POSTGRESQL

■ PostgreSQL: Getting Started

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TERADATA SQL

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Teradata Basics: Data Storage and Access Methods	
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Teradata SQL: DDL, DML, and SQL Optimization	
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SAS

■ Base SAS 9 Programming

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Base SAS 9 Programming: Working with Data Sets	
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Base SAS 9 Programming: Inputs and Outputs Course.....	df_sapo_a05_it_enus
Base SAS 9 Programming: Data Structures Course.....	df_sapo_a06_it_enus

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BLOCKCHAIN

■ Essentials of Blockchain

Introduction to Digital Currency Course.....	df_blich_a01_it_enus
The Basics of Blockchain Course.....	df_blich_a02_it_enus
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■ Test Preps

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Testprep Exams	md_dsqd_a01_tp_enus
TestPrep 1Z0-060 Upgrade to Oracle Database 12c	
Testprep Exams	od_nfad_a01_tp_enus
TestPrep 70-413 Designing and Implementing a Server Infrastructure	
Testprep Exams	ws_jmin_a01_tp_enus
TestPrep 1Z0-062 Oracle Database 12c: Installation and Administration	
Testprep Exams	od_inup_a01_tp_enus
TestPrep 1Z0-047 Oracle Database SQL Expert	
Testprep Exams	od_odse_a01_tp_enus
TestPrep 1Z0-061 Oracle Database 12c: SQL Fundamentals	
Testprep Exams	od_insq_a01_tp_enus

WEB DESIGN SOLUTION AREA

ADOBE

■ Adobe AIR 3

Adobe Air 3 for Flash CS5.5 Developers	
Course.....	at_airr_a01_it_enus

■ Adobe InDesign CS5

Adobe InDesign CS5: Fundamentals	
Course.....	at_idct_a01_it_enus

■ Adobe Reader X

Adobe Reader X	
Course.....	at_adre_a01_dt_enus

■ Adobe ColdFusion 10

Adobe ColdFusion 10 Fundamentals	
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■ Using Adobe Typekit

Getting Started with Typekit	
Course.....	at_usty_a01_it_enus
Using Typekit Fonts on Web Sites	
Course.....	at_usty_a02_it_enus

LIVE LEARNING ALL ACCESS IT

■ Adobe Edge Animate CC

- Adobe Edge Animate CC: Exploring the Interface
Course.....at_adea_a01_it_enus
- Adobe Edge Animate CC: Creating and Animating Artwork
Course.....at_adea_a02_it_enus
- Adobe Edge Animate CC: Importing Artwork, Text Animation and Typeface Properties
Course.....at_adea_a03_it_enus
- Adobe Edge Animate CC: Transitions, Symbols, and Synchronizing Motion
Course.....at_adea_a04_it_enus
- Adobe Edge Animate CC: Interactive Compositions
Course.....at_adea_a05_it_enus
- Adobe Edge Animate CC: Publishing Compositions
Course.....at_adea_a06_it_enus
- Adobe Edge Animate CC: Working with Video and Audio
Course.....at_adea_a07_it_enus

■ Adobe Captivate 8 Fundamentals

- Adobe Captivate 8: Getting Started
Course.....at_adca_a01_dt_enus
- Adobe Captivate 8: Media and Interactivity
Course.....at_adca_a02_dt_enus

■ Adobe Dreamweaver CC

- Adobe Dreamweaver CC 2015 Fundamentals
Course.....at_adcc_a01_dt_enus
- Basic Coding with Adobe Dreamweaver CC 2015
Course.....at_adcc_a02_dt_enus
- The Adobe Dreamweaver CC 2015 Interface
Course.....at_adcc_a03_dt_enus
- Adobe Dreamweaver CC 2015 Browsers and HTML
Course.....at_adcc_a04_dt_enus
- Adobe Dreamweaver CC 2015 Web Design
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■ Adobe Flash Professional CC

- Adobe Flash Professional CC 2015 Fundamentals
Course.....at_afpc_a01_dt_enus
- Drawing with Adobe Flash Professional CC 2015
Course.....at_afpc_a02_dt_enus
- Adobe Flash Professional CC 2015 Tools
Course.....at_afpc_a03_dt_enus
- Adobe Flash Professional CC 2015 Animations
Course.....at_afpc_a04_dt_enus
- Adobe Flash Professional CC 2015 Programming
Course.....at_afpc_a05_dt_enus

■ Adobe Illustrator CC

- Adobe Illustrator CC 2015 Introduction and New Features
Course.....at_aicc_a01_dt_enus
- Adobe Illustrator CC 2015 Fundamentals
Course.....at_aicc_a02_dt_enus
- Drawing in Adobe Illustrator CC 2015
Course.....at_aicc_a03_dt_enus
- Working with Text in Adobe Illustrator CC 2015
Course.....at_aicc_a04_dt_enus
- Adobe Illustrator CC 2015 Tools
Course.....at_aicc_a05_dt_enus
- Adobe Illustrator CC 2015 Working with the Pen Tools and Objects
Course.....at_aicc_a06_dt_enus
- Adobe Illustrator CC 2015 Gradients and Bitmap Images
Course.....at_aicc_a07_dt_enus
- Adobe Illustrator CC 2015 Advanced Tools and Effects
Course.....at_aicc_a08_dt_enus

■ Adobe InDesign CC

- Adobe InDesign CC 2015 Fundamentals
Course.....at_aind_a01_dt_enus
- Adobe InDesign CC 2015 Basic Navigation and Tools
Course.....at_aind_a02_dt_enus
- Working with Images and Exporting Files in Adobe InDesign CC 2015
Course.....at_aind_a03_dt_enus
- Working with Objects and Editing Tools in Adobe InDesign CC 2015
Course.....at_aind_a04_dt_enus
- Working with Text in Adobe InDesign CC 2015
Course.....at_aind_a05_dt_enus
- Working with Pages in Adobe InDesign CC 2015
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■ Adobe Premiere Elements 13

- Adobe Premiere Elements 13 Essentials
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■ Adobe Premiere Pro CC

- Adobe Premiere Pro CC 2015 Fundamentals
Course.....at_prpc_a01_dt_enus
- Adobe Premiere Pro CC 2015 Panels and Effects
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- Adobe Premiere Pro CC 2015 Movies and Application Extensibility
Course.....at_prpc_a03_dt_enus

WEB DESIGN SOLUTION AREA**SCRIPTING AND WEB LANGUAGES****JavaScript - JsRender**

- JsRender Fundamentals
Course..... sl_jsrd_a01_it_enus
Advanced JsRender Features
Course..... sl_jsrd_a02_it_enus

JavaScript Single Page Apps

- JavaScript SPA: Getting Started with SPA in Visual Studio 2013
Course..... sl_jssp_a01_it_enus
JavaScript SPA: SPA Views and Routes
Course..... sl_jssp_a02_it_enus
JavaScript SPA: Durandal Modules and Lifecycle events
Course..... sl_jssp_a03_it_enus
JavaScript SPA: Adding Views and Handling View Navigation in Durandal
Course..... sl_jssp_a04_it_enus
JavaScript SPA: Connecting to and Managing Data
Course..... sl_jssp_a05_it_enus
JavaScript SPA: Working with Rich Application Data
Course..... sl_jssp_a06_it_enus
JavaScript SPA: Managing Application Data
Course..... sl_jssp_a07_it_enus
JavaScript SPA: Working With Validation
Course..... sl_jssp_a08_it_enus

Building Apps with jQuery Mobile

- jQuery Mobile – App Basics, UI Controls and Navigation
Course..... sl_jqry_a01_it_enus
jQuery Mobile – Forms, Lists, Sets and Tables
Course..... sl_jqry_a02_it_enus
Optimizing jQuery Mobile Apps
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Integrating jQuery Mobile with PhoneGap
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Developing with Kendo UI

- Kendo UI: Installation and Overview
Course..... sl_kndo_a01_it_enus
Kendo UI: HTML Helpers for ASP.NET MVC
Course..... sl_kndo_a02_it_enus
Kendo UI: Mobile API
Course..... sl_kndo_a03_it_enus

JavaScript - Ember.js

- JavaScript - Ember.js Fundamentals
Course..... sl_jsem_a01_it_enus

JavaScript - Knockout

- Knockout Fundamentals
Course..... sl_jsko_a01_it_enus
Configuring Forms with Knockout
Course..... sl_jsko_a02_it_enus
Working with Knockout
Course..... sl_jsko_a03_it_enus
Advanced Knockout Techniques
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CSS3, Sass and Less

- Creating Styles with CSS3 and Styling Text
Course..... wd_cssh_a01_it_enus
Styling Page Elements using CSS3
Course..... wd_cssh_a02_it_enus
Navigation Elements and Animations with CSS3
Course..... wd_cssh_a03_it_enus
Forms, Positioning, and Layout with CSS3
Course..... wd_cssh_a04_it_enus
Advanced Options, Responsive Web Design, and Management with CSS3
Course..... wd_cssh_a05_it_enus
Extending CSS3 with Sass and Less
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JavaScript Essentials

- JavaScript Essentials: Getting Started
Course..... sl_jsce_a01_it_enus
JavaScript Essentials: Language Features
Course..... sl_jsce_a02_it_enus
JavaScript Essentials: JavaScript In Depth
Course..... sl_jsce_a03_it_enus
JavaScript Essentials: Basic Browser Interaction
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JavaScript Essentials: Date and Math Functions
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JavaScript Essentials: Working with Strings
Course..... sl_jsce_a06_it_enus
JavaScript Essentials: Working with Page Elements
Course..... sl_jsce_a07_it_enus
JavaScript Essentials: Dynamic Content and HTML5
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JavaScript Essentials: Dynamic JavaScript Code
Course..... sl_jsce_a09_it_enus

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JavaScript Essentials: Input and the Mouse
Course..... sl_jsce_a10_it_enus

Node.js: Files, Data Stores, Networked, and WebSocket
Applications
Course..... sl_jsnd_a02_it_enus

Course..... sl_jsnd_a02_it_enus

Node.js: Express Applications and the MEAN Stack
Course..... sl_jsnd_a03_it_enus

Optimizing and Securing Node.js Applications
Course..... sl_jsnd_a04_it_enus

Node.js: Debugging, Testing, Deploying, and
Maintaining Node Applications
Course..... sl_jsnd_a05_it_enus

Course..... sl_jsnd_a05_it_enus

■ Introduction to Bootstrap

Bootstrap Introduction
Course..... sl_btsp_a01_it_enus

Node.js: Files, Data Stores, Networked, and WebSocket
Applications
Course..... sl_jsnd_a02_it_enus

Bootstrap Elements
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Optimizing and Securing Node.js Applications
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Node.js: Debugging, Testing, Deploying, and
Maintaining Node Applications
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Course..... sl_jsnd_a05_it_enus

■ jQuery

jQuery: Basic Setup and Features
Course..... sl_qqry_a01_it_enus

Working with Node.js and .NET
Course..... sl_adnj_a01_it_enus

jQuery: Using Essential Features and Functions
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Edge.js, Node.js, and ASP.NET MVC
Course..... sl_adnj_a02_it_enus

jQuery: Advanced Features and Functions
Course..... sl_qqry_a03_it_enus

Azure, Node.js, and SQL Server
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■ JavaScript Sencha

JavaScript Sencha: Ext JS
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Working with Data in AngularJS
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JavaScript Sencha: Sencha Touch
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AngularJS Security Considerations
Course..... sl_anjt_a02_it_enus

■ TypeScript Essentials

TypeScript Essentials: Getting Started
Course..... sl_tpse_a01_it_enus

AngularJS and TypeScript
Course..... sl_anjt_a03_it_enus

TypeScript Essentials: Advanced TypeScript
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AngularUI Companion Frameworks
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■ Underscore.js

Underscore.js: Collection Functions and Function
Functions
Course..... sl_unjs_a01_it_enus

AngularUI Utilities and Modules
Course..... sl_anjt_a05_it_enus

Underscore.js: Array, Object, and Utility Functions
Course..... sl_unjs_a02_it_enus

■ Javascript: Backbone.js

Getting Started with Backbone.js
Course..... sl_bkbn_a01_it_enus

Installing and Using Grunt
Course..... wd_atwg_a01_it_enus

Complex Application Development with Backbone.js
Course..... sl_bkbn_a02_it_enus

Graphics, Web Hosting and Grunt Performance
Course..... wd_atwg_a02_it_enus

■ Building Web Applications with Node.js

Node.js Fundamentals
Course..... sl_jsnd_a01_it_enus

■ AngularJS 2.0

Creating a Basic Angular Application
Course..... wd_angt_a01_it_enus

Angular 2 Template Syntax, Directives, and Pipes
Course..... wd_angt_a02_it_enus

Creating and Maintaining Forms
Course..... wd_angt_a03_it_enus

Client-side Routing and Using HTTP
Course..... wd_angt_a04_it_enus

Using Animation and Supporting Mobile Devices
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Testing Angular Apps	
Course.....	wd_angt_a06_it_enus
Angular Security and the Angular CLI	
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■ AngularJS and ASP.NET 5 MVC 6

AngularJS and ASP.NET 5 MVC 6: Creating an SPA	
Course.....	wd_amwa_a01_it_enus
AngularJS and ASP.NET 5 MVC 6: Data Persistence, Validation, and Security	
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■ AngularJS Fundamentals

Beginning AngularJS	
Course.....	wd_ango_a01_it_enus
Introduction to Directives	
Course.....	wd_ango_a02_it_enus
Controllers and Directives	
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Services and Routing	
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Testing AngularJS	
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Animation and Internationalization	
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■ Building Apps with MEAN Stack

Developing and Deploying Web Applications with MEAN.js	
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Securing, Testing, and Deploying MEAN Applications	
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■ Express 4.x Fundamentals

Introduction to Express	
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Using Express and Express Middleware	
Course.....	wd_exjs_a02_it_enus

■ Automating Web Development Tasks with Gulp.js

Introducing Gulp.js to Web Development	
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Web Building and Testing with Gulp.js	
Course.....	wd_gulp_a02_it_enus

■ Using the LoopBack Node.js Framework

Getting Started with LoopBack	
Course.....	wd.ulbn_a01_it_enus
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■ Advanced jQuery

Helper Functions and Advanced Ajax	
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Using and Creating Widgets	
Course.....	wd_adjq_a02_it_enus
Advanced Selecting, Theming, and Plugins	
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■ jQuery Essentials

Introduction to jQuery	
Course.....	wd_jques_a01_it_enus
Events, Manipulating Elements, and AJAX	
Course.....	wd_jques_a02_it_enus
Common Widgets and Animation	
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■ Angular 4

Creating an Application	
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WEB DESIGN SOLUTION AREA

WEB DEVELOPMENT

■ HTML5

Introduction to HTML5	
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HTML5 Layout	
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HTML5 Forms	
Course.....	wd_htme_a03_it_enus
HTML5 APIs and Media	
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HTML5 and Advanced CSS3	
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HTML5 and JavaScript	
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HTML5 Graphics and Canvas	
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Advanced Features of JavaScript, CSS3 and HTML5	
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■ JSON Fundamentals

JSON Essentials	
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■ XML Essentials

XML Language Basics	
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Manipulating XML with the XML DOM and Ajax	
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XML Transformation Using XSLT and XSL-FO	
Course.....	wd_xmle_a03_it_enus
Querying XML Data with XPath and XQuery	
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Web Services and XML	
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WEB DESIGN SOLUTION AREA

WEB SERVICES

■ Apache Web Services

Fundamentals of Apache Web Services	
Course.....	sd_apch_a01_it_enus
Apache Web Services Advanced	
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■ REST API

REST API: Exploring the Basic Features	
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REST API: Exploring the Advanced Features	
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WEB DESIGN SOLUTION AREA

WEB DESIGN

■ Responsive Web Design

Responsive Web Design: Flexible Grids, Images, and Media Queries	
Course.....	wd_rwds_a01_it_enus
Responsive Web Design: Flexible Data and UIs, Devices, Process and Performance	
Course.....	wd_rwds_a02_it_enus

■ Web Design Essentials

Web Design Basics	
Course.....	wd_wdes_a01_it_enus
Web Design Enhancements	
Course.....	wd_wdes_a02_it_enus

■ Using Balsamiq

Introduction to Balsamiq Mockups	
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Working with Balsamiq Versions and Plugins	
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■ Using Justinmind

Introduction to Justinmind	
Course.....	wd_usju_a01_it_enus
The Justinmind Desktop Application Interface	
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Creating and Simulating a Working Prototype	
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WEB DESIGN SOLUTION AREA

WEB APPLICATION FRAMEWORKS

■ Creating Web Applications with Sinatra

Sinatra Fundamentals	
Course.....	wd_cwas_a01_it_enus
Working with Sinatra	
Course.....	wd_cwas_a02_it_enus

■ Building Dynamic Web Sites with LAMP Stack

Creating a LAMP Stack	
Course.....	wd_lamp_a01_it_enus
Building Dynamic Web Sites with MySQL and PHP	
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■ PHP Applications with the Zend Framework

Features of the Zend Framework	
Course.....	wd_phpz_a01_it_enus
Databases and Advanced Features with the Zend 2 Framework	
Course.....	wd_phpz_a02_it_enus

WEB DESIGN SOLUTION AREA

CONTENT MANAGEMENT SYSTEMS

■ Drupal 8

Drupal 8 First Look	
Course.....	wd_drup_a01_it_enus

■ WordPress

WordPress Introduction and Basic Configuration	
Course.....	wd_wrdp_a01_it_enus
WordPress Networking and Security	
Course.....	wd_wrdp_a02_it_enus
WordPress Advanced Themes and Administration	
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ENTERPRISE RESOURCE PLANNING SYSTEMS

SAP

■ Overview of SAP for Project Teams

Overview of SAP Solutions	
Course.....	sa_ospt_a01_it_enus
Financial Accounting with SAP	
Course.....	sa_ospt_a02_it_enus
SAP Logistics Modules	
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SAP ERP Architecture	
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SAP Administration	
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SAP Project Planning and Implementation	
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SAP NetWeaver Platform	
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■ SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP)	
Course.....	sa_bseu_a01_dt_enus
SAP Customer Relationship Management (CRM)	
Course.....	sa_bseu_a02_dt_enus
SAP Product Lifecycle Management	
Course.....	sa_bseu_a03_dt_enus
SAP Supply Chain Management	
Course.....	sa_bseu_a04_dt_enus
SAP Supplier Relationship Management	
Course.....	sa_bseu_a05_dt_enus

■ SAP Business One for End Users

SAP Business One - Introduction for End Users	
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■ SAP Business Objects Business Intelligence

SAP BusinessObjects: Overview	
Course.....	sa_bobi_a01_dt_enus
SAP BusinessObjects: Crystal Reports	
Course.....	sa_bobi_a02_dt_enus
SAP BusinessObjects: Web Intelligence	
Course.....	sa_bobi_a03_dt_enus
SAP BusinessObjects: Dashboards and Analytics	
Course.....	sa_bobi_a04_dt_enus
SAP BusinessObjects: InfoView	
Course.....	sa_bobi_a05_dt_enus
SAP BusinessObjects: Business Intelligence	
Course.....	sa_bobi_a06_dt_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

MICROSOFT DYNAMICS

■ Microsoft Dynamics CRM 2013: Applications

Application Skills in Microsoft Dynamics CRM 2013	
Course.....	er_dcrm_a01_it_enus
Sales Automation in Microsoft Dynamics CRM 2013	
Course.....	er_dcrm_a02_it_enus
Marketing Automation in Microsoft Dynamics CRM 2013	
Course.....	er_dcrm_a03_it_enus
Customer Service Automation in Microsoft Dynamics CRM 2013	
Course.....	er_dcrm_a04_it_enus

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■ Microsoft Dynamics CRM 2013: Customization and Configuration

Microsoft Dynamics CRM 2013 - Customization and Configuration: Introduction
Course.....er_dcrc_a01_it_enus

Microsoft Dynamics CRM 2013 - Customization and Configuration: Entities
Course.....er_dcrc_a02_it_enus

Microsoft Dynamics CRM 2013 - Customization and Configuration: Relationships
Course.....er_dcrc_a03_it_enus

Intermediate Programming in Force.com
Course.....er_bfuv_a02_it_enus

■ Business Intelligence with Microsoft Dynamics CRM 2013

Microsoft Dynamics CRM 2013: Forms, Marketing, Contacts, and Processes
Course.....er_dcrb_a01_it_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

TOGAF

■ TOGAF 9.1

TOGAF Fundamentals - Enterprise Architecture Basics
Course.....er_tgaf_a01_it_enus

TOGAF Fundamentals - Content Framework and Capability Basics
Course.....er_tgaf_a02_it_enus

TOGAF Fundamentals - Security and SOA Governance
Course.....er_tgaf_a03_it_enus

TOGAF Fundamentals - Architectural Artifacts and the Enterprise Continuum
Course.....er_tgaf_a04_it_enus

ENTERPRISE RESOURCE PLANNING SYSTEMS

SALESFORCE

■ Creating Employee Apps with Force.com

Creating Apps
Course.....er_ceaf_a01_it_enus

Reporting and User Management
Course.....er_ceaf_a02_it_enus

■ Developing Applications in Force.com

Basic Programming in Force.com
Course.....er_bfuv_a01_it_enus

ITS Student Registration Form

ITS Use Only

Entered by: _____
Date: _____

Name Mr./Ms.:		ACE PID Number (or SSN if you do not have ACE PID):		
Agency & Division Name:		Office Phone:	Fax Number:	
Office Address: (Please provide Handmail address, if applicable)		Cell Phone:		
City:	State:	Zip:	Email Address:	

Course No./Name	Section 1 st Choice	Section 2 nd Choice	Dates/Times	Course Cost	Materials Needed *
					All None

* Circle All or None. See the current schedule for materials needed for each course.

Bill State Agency

**PLEASE DO NOT PREPAY.
AGENCIES WILL BE BILLED
FOR COURSE COSTS.**

Bill Student Bill Non-State Agency

All non-state employees and any registrant whose agency is not paying for the course(s) must pay **ON OR BEFORE** the class start date.

Agency/Employer Code: _____

Customer Number: _____

Agency must provide a 3-digit agency code and an 11-digit provider number for billing purposes. This information may be obtained from the SAAS (Statewide Automated accounting System) or the Education Assistant at (601) 432-8186.

Billing will be sent to the address given in the Student Information section, unless otherwise specified.

Supervisor Name: _____

Office Phone: _____

Supervisor Address: (Specify Handmail, if applicable)

City: _____

State: _____

Zip: _____

Email Address: _____

Please Read Carefully Before Signing:

All registration forms MUST be signed by the individual responsible for payment. If the student cancels a vendor-conducted course within thirty (30) days of the first class meeting or an ITS-conducted course within ten (10) days of the first class meeting, **the agency/student will be charged the full tuition.**

Authorized
Signature: _____

Date: _____

Return form to: ITS Eastwood Education Center, 3771 Eastwood Dr., Jackson, Ms 39211 • Phone: (601) 432-8186 • Fax: (601) 713-6380
For more information on the Eastwood Education Center, visit the website: <http://www.its.ms.gov>

ITS On-Line Training Registration Form		
Name: (Please Print)		
Mr./Ms.		
ACE PID Number (or SSN if you do not have ACE PID):		
Agency & Division Name:		
Office Address: (Please provide Handmail address, if applicable)		
City:	State:	Zip:
Office Phone:		
Fax Number:		
Cell Phone:		
Email Address:		
Course No./Name:		
ANNUAL SUBSCRIPTION FOR ON-LINE TRAINING		
COURSE COST: PLEASE CHECK ONE		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR SKILLCHOICE COMPLETE ON-LINE TRAINING \$225 per person (includes Technical, Business, and Desktop courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR FULL LIBRARY ON-LINE TRAINING \$150 per person (includes Technical, Business, and Desktop courses)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR TECHNICAL LIBRARY ON-LINE TRAINING \$150 per person (includes Technical courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR BUSINESS LIBRARY ON-LINE TRAINING \$150 per person (includes Business courses, e-books, & mentoring)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR DESKTOP LIBRARY ON-LINE TRAINING \$55 per person (includes Desktop courses & e-books)		
<input type="checkbox"/> ANNUAL SUBSCRIPTION FOR MAINFRAME LIBRARY ON-LINE TRAINING \$1,600 per person (includes Mainframe courses)		
<input type="checkbox"/> Bill State Agency	<input type="checkbox"/> Bill Student	<input type="checkbox"/> Bill Non-State Agency
PLEASE DO NOT PREPAY. AGENCIES WILL BE BILLED FOR COURSE COSTS.		
All non-state employees and any registrant whose agency is not paying for the course will be billed and must pay tuition and materials BEFORE the class begins.		
Agency/Employer Code: _____		
Customer No.: _____		
Supervisor's Name: (Please Print)		
<i>All registration forms MUST be signed by the individual responsible for payment.</i>		
<hr style="width: 20%; margin-left: 0;"/> Authorized Signature		

PLEASE RETURN FORM TO:

Susan Meek, ITS Education Services

3771 Eastwood Drive

Jackson, MS 39211

Phone: (601) 432-8186

Fax: (601) 713-6380

susan.meek@its.ms.gov

ITS WEB Home Page:

<http://www.its.ms.gov>

Mississippi Department of Information Technology Services Map

Eastwood Education Center

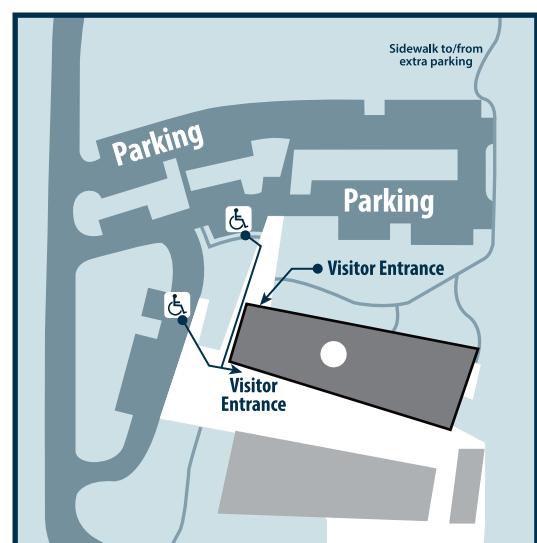
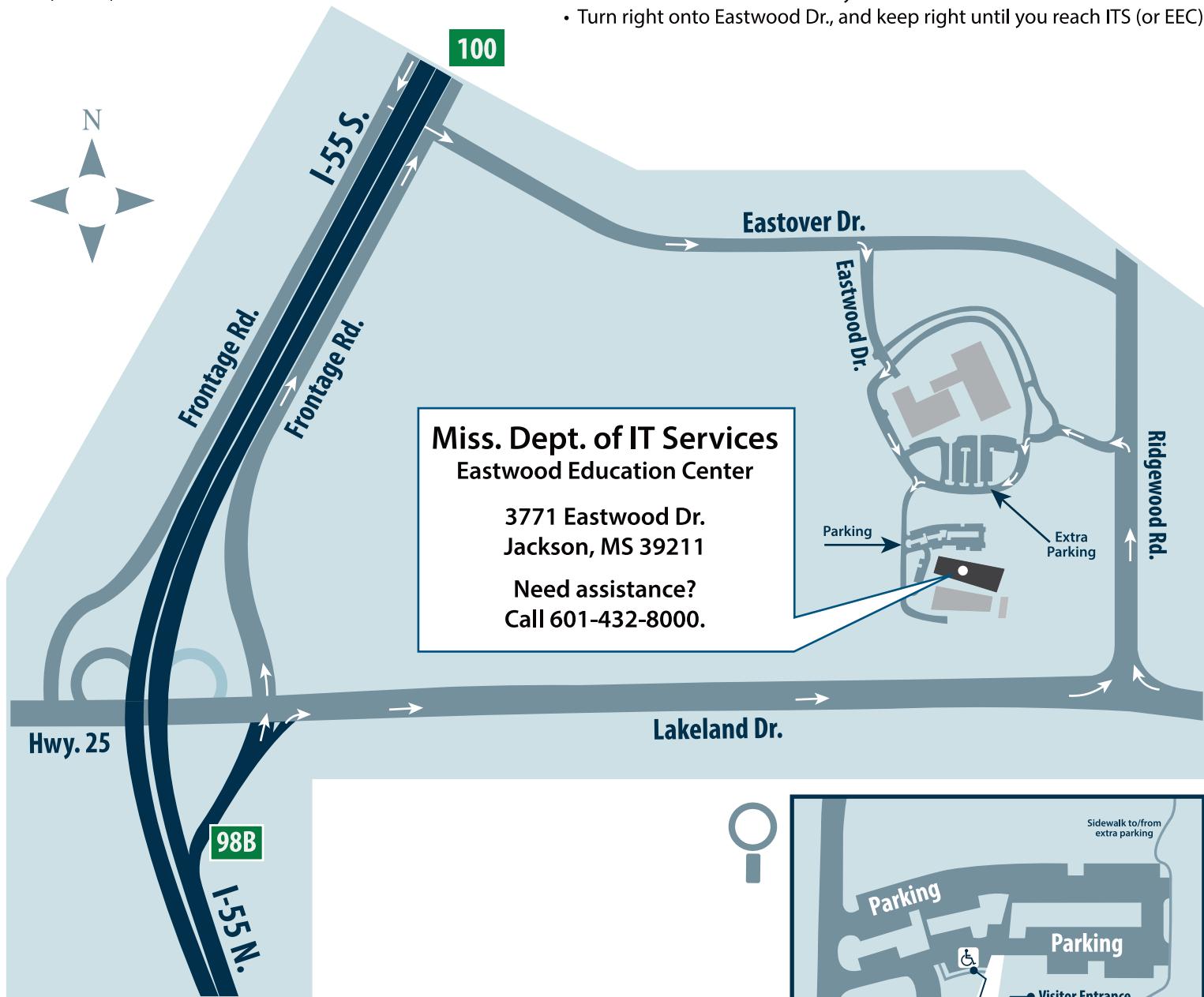
The Miss. Dept. of IT Services (ITS) and the Eastwood Education Center (EEC) are located at 3771 Eastwood Dr., Jackson, MS 39211.
The EEC consists of 2 computer training labs. These labs are available for use by state agencies.

From South, East or West of Jackson:

- Take I-20 to I-55 North and take the Lakeland Dr. Exit (98B).
- Cross Lakeland Dr. at the traffic light, continue on I-55 Frontage Rd. until you reach Eastover Dr.
- Turn right onto Eastover Dr. and continue until you reach Eastwood Dr.
- Turn right onto Eastwood Dr., and keep right until you reach ITS (or EEC).

From North of Jackson:

- Take I-55 South and take the I-55 Frontage Rd. Exit (100). (Not shown on map.)
- Continuing on the frontage road, cross Meadowbrook Rd. at the traffic lights. (Not shown on map.)
- Continue on the frontage road until you reach Eastover Dr.
- Turn left onto Eastover Dr., driving under the the I-55 overpass.
- Continue on Eastover Dr. until you reach Eastwood Dr.
- Turn right onto Eastwood Dr., and keep right until you reach ITS (or EEC).



QUESTIONS & ANSWERS

1. What do I do if I need to cancel a class?

If you are unable to attend a class for which you have registered, please contact the Eastwood Education Center immediately at (601) 432-8186. Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which the course begins.

2. Why is being on time important?

Each course topic covered builds on the previous topic. There is a lot of material to be covered in each class, and it is disruptive to the entire class when someone arrives late and the instructor has to catch the late-comer up to rest of the class. For this reason, it is very important that everyone be on time for class.

3. What should I wear to class?

Please dress comfortably. Bring a jacket or sweater, as the room temperature may vary.

If you have further questions, please contact the Eastwood Education Center at (601) 432-8186.

Thank you, and enjoy your training session!

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